



# FLEXIGROUP

## 1H12 Investor Presentation

9<sup>th</sup> February 2012

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FLEXIGROUP 

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# Agenda

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- ✕ Highlights and overview – Chief Executive Officer
- ✕ Results analysis – Chief Financial Officer
- ✕ Strategy and Outlook – Chief Executive Officer

# Highlights and Overview

**John DeLano**  
**Chief Executive Officer**

# Group Highlights

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- ✘ 1H12 Cash NPAT +13% to \$28.2m.
- ✘ Fully Franked Interim Dividend increased 20% to 6.0 cents.
- ✘ Diversification through organically grown or acquired businesses contributes 42% of Cash NPAT.
- ✘ Standout Interest Free result with 1H12 Cash NPAT +58% to \$9.5m.
- ✘ Volume growth +20%. Strong contribution from new businesses.
- ✘ Diversification strategy extends to internet with the acquisition of Paymate an online payment processing business.
- ✘ Reaffirm Cash NPAT guidance of 12% to 15% on FY11.

# Financial Performance

## Strong NPAT growth continues to drive high Return On Equity

- ✗ **1H12 Profit:** Cash NPAT<sup>1</sup> up 13% to \$28.2m and tracking to guidance.
- ✗ **Volume:** 20% growth – Interest Free and Vendor Finance: >20% growth.
- ✗ **Balance Sheet:** Strong return on equity at 23%.
- ✗ **Fully franked interim dividend:** 6.0 cents per share to be paid April 18<sup>th</sup> 2012.

\$m	1H11	1H12		Growth (%)
Cash NPAT <sup>1</sup>	25.0	28.2	↑	13%
Statutory NPAT	24.5	27.5	↑	12%
Volume <sup>2</sup>	332	397	↑	20%
Operating Cash Flow (pre tax) <sup>3</sup>	33.9	49.1	↑	45%

Notes:

1. Cash NPAT excludes intangible amortisation of \$0.7m.
2. Volume is all volumes for leases, loans, vendor finance, Certegy and gross revenue for Blink mobile broadband.
3. 1H11 & 1H12 statutory cash flow statement has been adjusted to better reflect the operations of the Group

# Volume Performance

Continued strong result driven by expansion from 1 to 4 businesses.

- ✘ Strong volume performance across all businesses with 300,000 new customers p.a.
- ✘ Interest free (Oct 2008 acquisition), mobile broadband (Feb 2009 organic start-up) and Vendor Finance (Dec 2009 organic start-up) contribute 70% of new volumes.
- ✘ Future revenue stream extended as average term increases by 10% to 33 months.

Volume \$m	1H11	1H12	Growth (%)
Interest Free	179	218	22%
Small Ticket Leasing	117	121	3%
Vendor Finance	26	47	81%
Mobile Broadband <sup>1</sup>	10	11	12%
<b>Total Volume</b>	<b>332</b>	<b>397</b>	<b>20%</b>

Notes:

1. MBB is gross access and excess revenue.

# Interest Free Acquisition continues to outperform

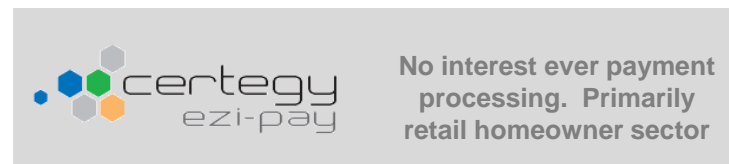
34% of Group's 1H12 Profit. Receivables double in three years

## Performance

- ✘ Certegy Cash NPAT \$9.5m up 58%.
- ✘ 1H12 volumes +22%. Strong performance from Home Improvement, Fitness and Solar Energy sectors.
- ✘ Lay-Buy Express contributes 21% of transaction volume.
- ✘ In the three years since Oct 2008 acquisition:
  - Receivables double from \$160m to \$321m
  - NPAT from <\$5m to FY12 FCST \$19-\$21m

## Growth Outlook

- ✘ Lay-Buy Express tracking to market guidance. Expected to contribute \$2m NPAT by FY13.
- ✘ Newly launched VIP repeat business program expected to increase repeat business +20%.
- ✘ Highly scalable business model (1H12 NPAT +58%; Receivables +40%) due to fees and cost efficiencies.



Interest Free \$m	1H11	1H12	Growth (%)
Volume	179	218	22%
Closing Net Receivables	229	321	40%
Cash NPAT <sup>1</sup>	6.0	9.5	58%

Notes:

1. Cash NPAT excludes intangible amortisation of \$0.7m



# Flexirent Leasing

Outperforms market as non retail sector contribution increases from 21% to 33% in Q2

## Performance

- ✘ Flexirent leasing volumes +3% in challenging environment.
- ✘ Non retail sector (B2B) volumes strong and contribution increases in Q2 from 21% to 33%.
- ✘ B2B growth driven by outbound team utilising retail channel IP such as loyalty programs.
- ✘ High growth sectors include fleet monitoring systems, trade equipment, point of sale systems.

## Growth Outlook

- ✘ Ultrabooks forecast to comprise 40% of laptop sales by December. Industry expects higher average sale price (+75%) compared to laptops.
- ✘ Continue to capitalise on non-retail opportunities by targeting new B2B sector verticals.



Small ticket leasing of  
IT, electronics, and other  
assets

Small Ticket Leasing \$m	1H11	1H12	Growth (%)
Volume	117	121	3%
Closing Net Receivables <sup>1</sup>	352	356	1%
Cash NPAT	16.3	16.3	0%
Investment in Online		(1.0)	
Cash NPAT	16.3	15.3	-6%

Notes:

1. Closing net receivables excludes loans which were \$10m as at 31-Dec-11 and \$20m as at 31-Dec-10.

# Mobile Broadband Organic Startup in third year

77,000 customers produce 6% of Group NPAT

## Performance

- ✘ 77,000 active customers produce \$1.7m NPAT.
- ✘ Blink \$0 upfront Tablet Plan volumes strong at 5,000+.
- ✘ Key retailers tablet sales ratio Wifi to 3G: 75/25. FXL penetration of 3G is 11%.
- ✘ Blink term contracts (12/24 months) increase to 30% compared to 2%, reducing churn and increasing future revenue stream.

## Growth Outlook

- ✘ Forecast cost reduction per customer due to scale and re-negotiated wholesale arrangement.
- ✘ Tablet volumes forecasted to increase by 60% in 2H12.
- ✘ 3G tablet sales ratio expected to increase to 50% by Dec 2012 providing more opportunity to sell \$0 upfront tablet plan.



Sale of mobile broadband plans through retail POS partners

Mobile Broadband	1H11	1H12	Growth (%)
Active Customers (000's)	63	77	22%
Access Revenue	\$10m	\$11m	12%
NPAT	\$1.6m	\$1.7m	6%

# Flexirent Commercial Organic Startup begins Third Year

Contribution to Group Volume increases from 8% to 12%

## Performance

- x Volumes increase to \$47m up from \$26m in 1H11.
- x 40 formal vendor relationships in place up from 11.
- x Vendor relationships provide certainty of future volumes.
- x Winning on speed, convenience, and service over competitors.
- x Unique capability in financing assets from \$500 to \$10m.

## Growth Outlook

- x Opportunity to dis-intermediate brokers as Banks reduce funding to channel due to internal capital requirements.
- x Forecast continued strong volume and further penetration in telephony, print and office imaging and green sectors.



Commercial Leasing through  
Original Equip. Manufacturers  
(OEM) and Vendor Finance

Lease: OEM / Vendor \$m	1H11	1H12	Growth (%)
Volume	26	47	81%
Closing Net Receivables	35	99	183%
NPAT	1.1	1.7	55%

Notes:

1. NPAT to ANR is Cash NPAT divided by average net receivables

# Results analysis

**Garry McLennan**  
**Chief Financial Officer**

# Cash NPAT increases by 13%

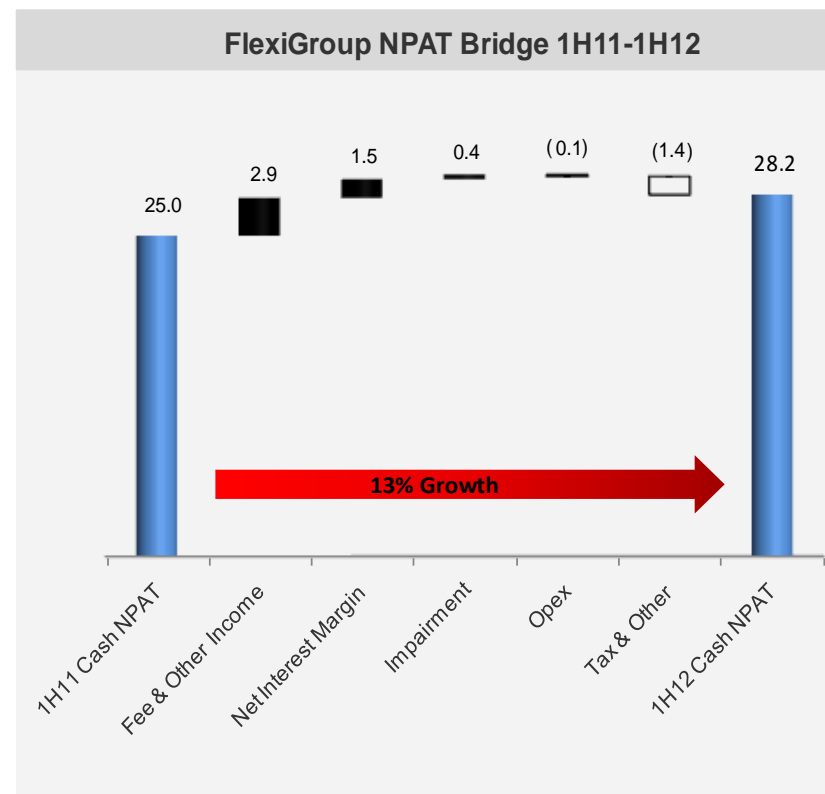
Strong volume growth, sound credit and cost management drives increased NPAT

## Performance

- ✘ 1H12 Cash NPAT up 13% on pcp. Key points:
  - *Non-interest income* is 55% of operating income as Certegy and Blink volumes grow.
  - *Net interest margin* increase from volumes and 62bps reduction in funding costs (securitisation initiatives).
  - *Impairment costs* reduced as portfolio mix of lower loss rate segments increases
  - *Overheads* contained with scale efficiencies and Cost/income ratio improves to 43% from 46%.

## Outlook

- ✘ Expect continued strong NPAT growth from diversification and scale efficiencies.



# Impairment Result

Diversification produces reduced impairment despite 24% receivables growth

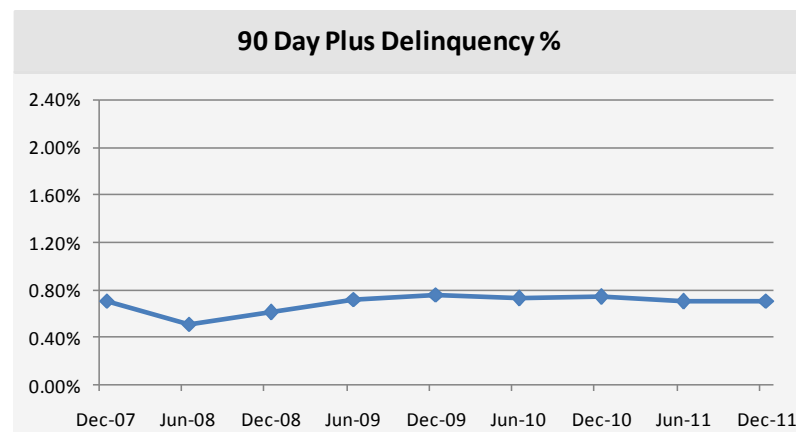
## Performance

- ✗ Lower risk interest free and commercial receivables increases from 42% to 52%
- ✗ 1H12 Impairment ratio improves 70bps on 1H11
- ✗ Historical trend from 5.1% (1H09) to 3.0% (1H12)
- ✗ Arrears trend stable - no deterioration.
- ✗ Consumer de-leveraging results in improved applicant credit quality.

## Outlook

- ✗ Expect continued strong credit performance due to diversification to lower risk receivables.

Net Impairment Losses	1H11	1H12
Leases	\$5.4m	\$5.6m
Personal Loans	\$1.9m	\$1.1m
<b>Leases/Personal Loans</b>	<b>\$7.3m</b>	<b>\$6.7m</b>
Certegy	\$4.2m	\$4.2m
<b>Net Impairment Losses</b>	<b>\$11.4m</b>	<b>\$10.9m</b>
% of Avg Receivables	3.7%	3.0%



# Funding

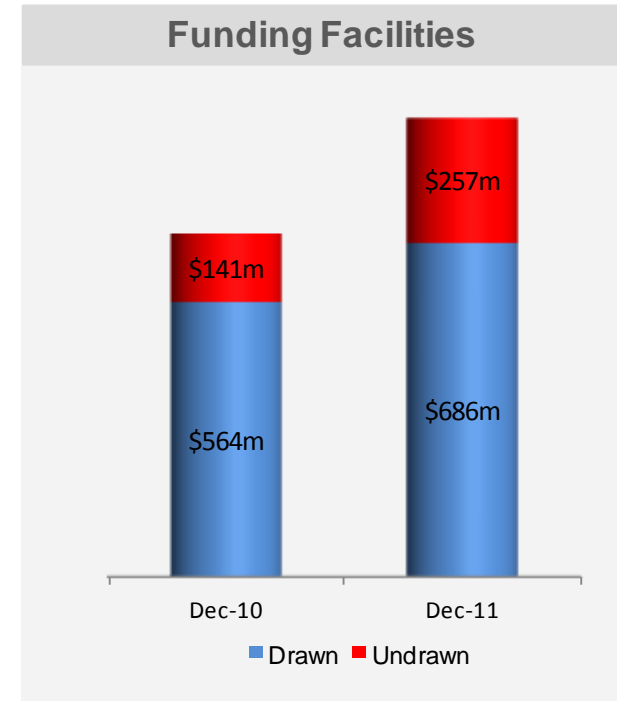
Since GFC diversified funding to 8 sources (from 5 in 2007)

## Performance

- ✗ New committed facilities - \$170m approved in last 6 months.
- ✗ Funding diversified - 45% now in securitisation vehicles (bank warehouses or sold to institutions).

## Outlook

- ✗ Planning further securitisation during calendar year 2012.
- ✗ Funding cost savings achieved from:
  - reduction in rates, and
  - increased equity in receivables including investment in securitisation warehouses.



# Cash Flow Performance

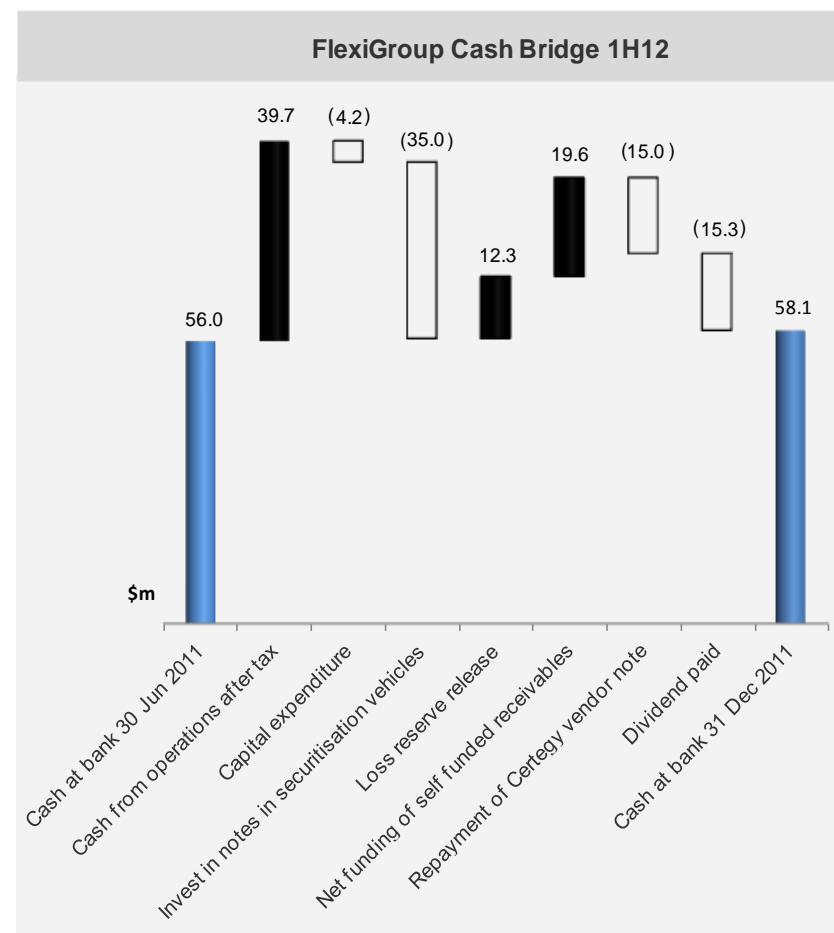
## Investment in new rated facilities now reducing cost of funds

### Performance

- ✘ Cash from Operations (\$39.7m) increase due to reduced cost of funds and volume growth.
- ✘ Investment in securitisation (\$35m) funded by:
  - \$12.3m in cash loss reserve release.
  - bank funding of FXL owned receivables.
- ✘ \$15m repaid on Certegy acquisition.

### Outlook

- ✘ Future investment in securitisation from:
  - retained operating cash-flow; release of loss reserves.
  - new \$20m corporate facility approved by Major Bank.
- ✘ Sufficient cash resources available to support forecast volumes.





# Balance sheet well structured

Strong equity position - SPV borrowings are non-recourse to FXL

## Performance – Recourse Balance Sheet (excl. SPV's)

- ✗ Post GFC funding paradigm requires equity contribution
- ✗ Balance Sheet now deleveraged. Total Equity now \$247m compared to \$54m at time of IPO.
- ✗ Cash generation opportunity (\$10m-\$20m) from the \$51.7m investment in Bank securitisation warehouses.

## Outlook

- ✗ No material interest rate risk or bullet repayments.
- ✗ Significant cash generation expected from FY13 and accelerating in FY14 from FXL owned receivables

<b>Summarised Balance Sheet as at 31 December 2011</b>	<b>FlexiGroup Excl. SPV's</b>	<b>FlexiGroup incl SPV's</b>
Cash at Bank	58.1	58.1
Net Receivables	50.9	701.2
FXL's investment in bank securitisation warehouses	51.7	51.7
FXL's investment in external securitisation trusts	18.9	18.9
Other Assets	64.0	64.0
Goodwill and Intangibles	97.9	97.9
<b>Total Assets</b>	<b>341.5</b>	<b>991.8</b>
Borrowings	12.8	686.1
Cash Loss Reserves available to Funders	-	(23.0)
Other Liabilities	81.3	81.3
<b>Total Liabilities</b>	<b>94.1</b>	<b>744.4</b>
<b>Total Equity</b>	<b>247.4</b>	<b>247.4</b>
<b>Gearing</b>	<b>9%</b>	<b>N/A</b>

### Notes:

1. Gearing = Recourse borrowings as a percentage of Net Tangible Equity .
2. Cash at bank includes \$38.0m (2010: \$21.6m) which is held as part FXL's funding arrangements which is not available to the Group at balance date.

### Explanatory Notes:

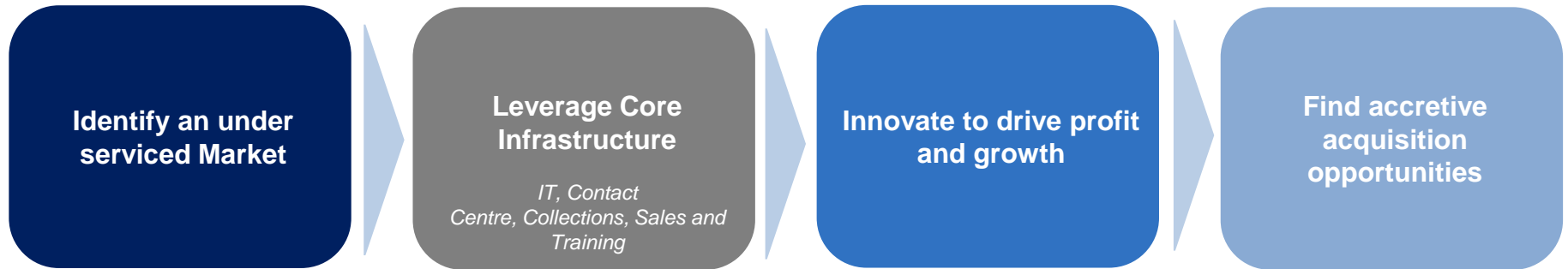
1. FXL's lease and interest free receivables are funded by non-recourse borrowings from Banks.
2. Non-recourse borrowings equals FlexiGroup's total borrowings of \$686.1m less borrowings (\$12.8m) which have recourse to FlexiGroup Limited i.e. \$673.3m in bank borrowings in SPV's are non-recourse to FlexiGroup.
3. These bank borrowings are secured against FXL's lease and interest free receivables and cash security in Special Purpose Entities (SPV's).
4. The cash security provided by FXL represents restricted cash at bank and are reflected as Loss Reserves on FXL's balance sheet.

# Strategy and Outlook

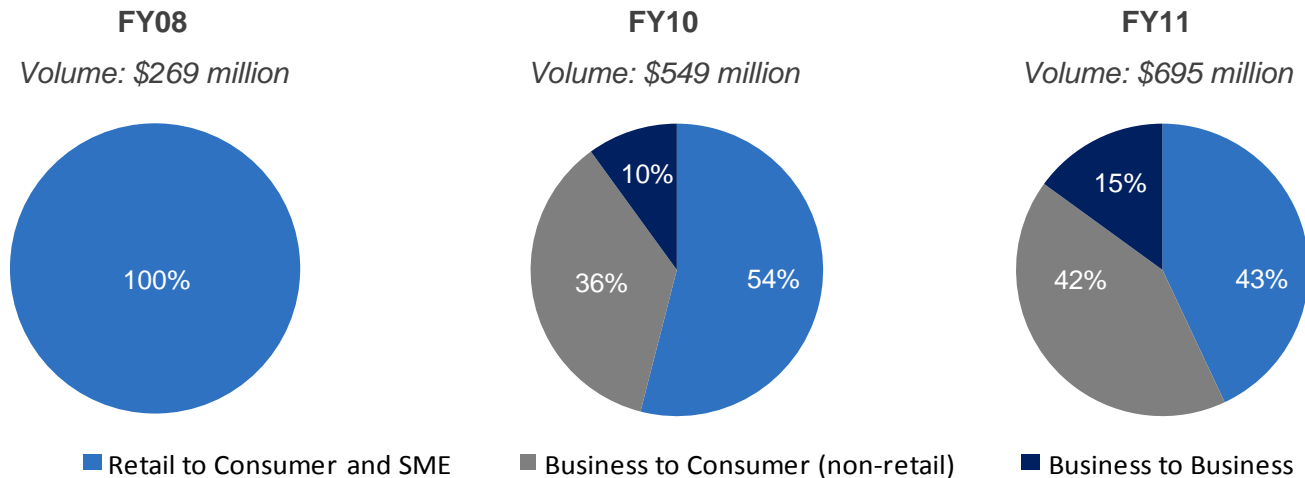
**John DeLano**  
**Chief Executive Officer**

# Growth Strategy

Shift from retail point of sale to diversified financial services



Driving high volume growth through segment diversification



# Growth Strategy

Identify market trends and gaps. Invest in first year to drive future profits.

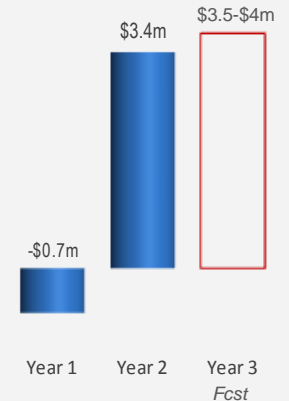
**Certegy NPAT**  
4 year contribution

- **Trend:** Consumers begin paying off credit, renovating homes, and reducing energy costs.
- FXL acquires “no interest ever” Certegy operation without receivables income stream.



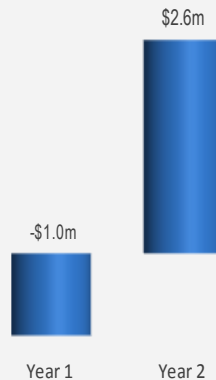
**Blink NPAT**  
3 year contribution

- **Trend:** Strong growth of internet connectivity with mobile devices.
- FXL launches mobile broadband business including \$0 upfront tablet plans.



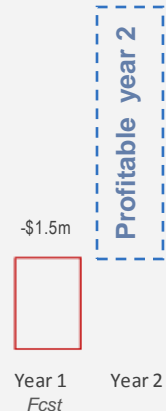
**Vendor NPAT**  
2 year contribution

- **Gap:** During GFC, banks withdrew from SME market.
- FXL recruits experienced 10 person sales team from competitor.



**Online / Paymate**  
in first year

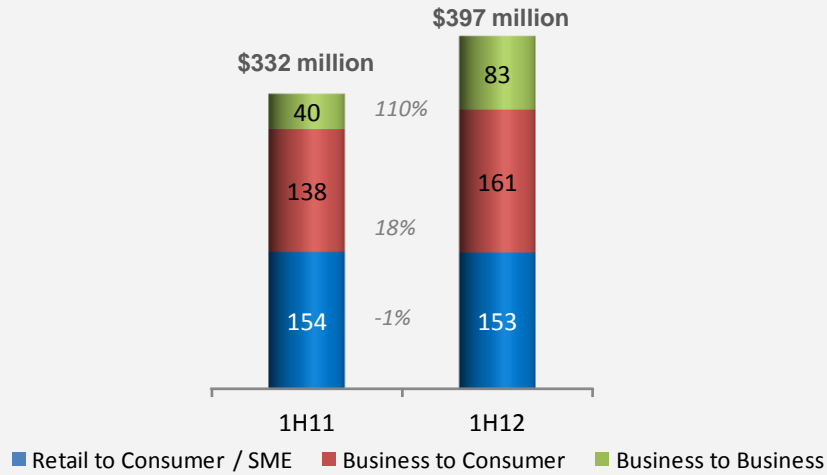
- **Gap:** High growth market with limited competition. Customers demand a secure online payment experience.
- FXL recruited an experienced team to lead initiative and acquired online payment processing business – Paymate.



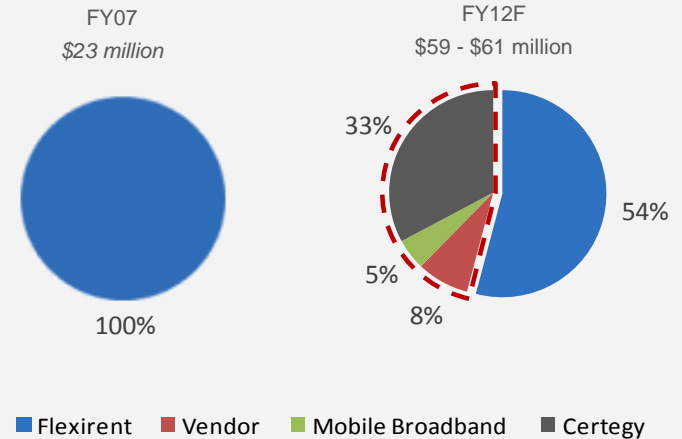
# Growth Strategy:

Diversify profit through B2B and B2C and increase Return on Equity

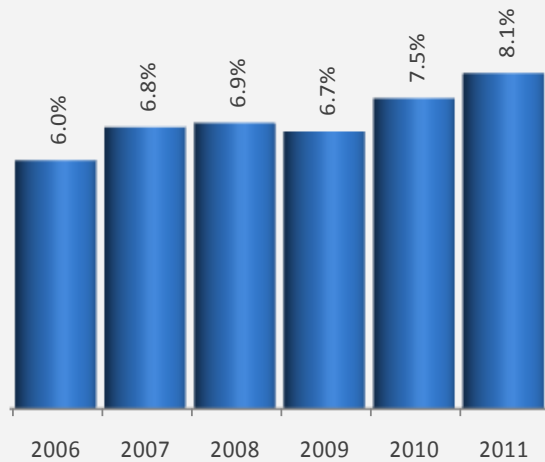
Volume Growth by market segment



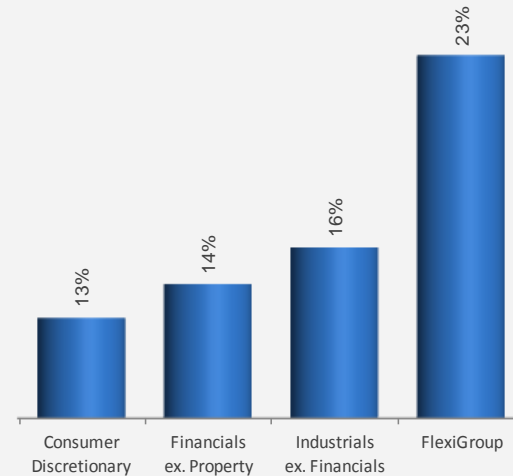
Diversification drives +260% NPAT growth



Return on Assets up 200 bps



FXL Return on Equity outperforms comparative industries



# Market Performance:

## NPAT Growth and market capitalisation has FXL well positioned

### Positioned to move into ASX 200

- ✗ Market capitalisation \$606m (7 February 2012).
  - implied position in S&P/ASX 200 is #176 (unadjusted for free float).
- ✗ Inclusion in S&P / ASX 200 predicated on:
  - increase in median liquidity of 28%.
  - Increase in median value traded of ~26%.

Rank by Market Capitalisation	Company	Market cap (A\$m)
170	Energy Resources	675,631,206
171	Emeco Holdings	656,487,089
172	Charter Hall Group	656,236,652
173	Spotless Group Ltd	655,672,385
174	OceanaGold Corp.	643,508,682
175	Pacific Brands	616,218,094
<b>176</b>	<b>FlexiGroup Limited</b>	<b>606,012,274</b>
177	Acrux Limited	576,078,620
178	Cabcharge Australia	575,688,927
179	Cudeco Limited	563,265,373
180	Macmahon Holdings	546,587,462

Source: IRESS as at 7 February 2012

### FXL outperforms

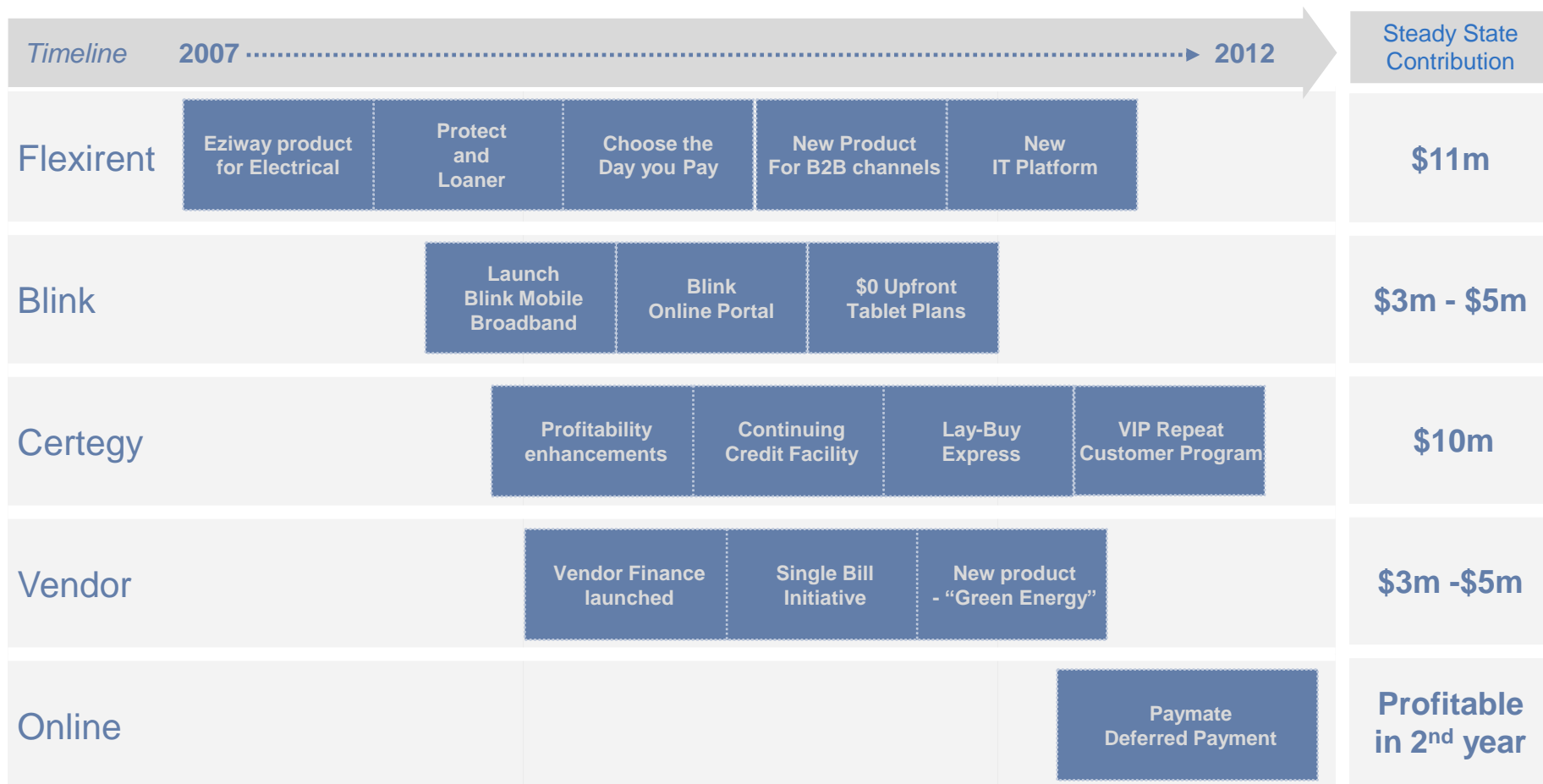
- ✗ FlexiGroup outperforms ASX Small Industrials and S&P/ASX 200 average on ROE and EPS metrics.
- ✗ PE trading at discount to the ASX Small Industrials and S&P/ASX 200.

	FXL	Small Indust.	ASX 200
ROE (LTM)	<b>23%</b>	15%	19%
FY09–11 EPS CAGR	<b>16.7%</b>	5.4%	10.3%
1yr forward P/E	<b>9.6x</b>	11.9x	11.2x

Source: Datastream as at 7 February 2012, UBS Research

# Growth Strategy:

Innovate to drive profit and volume growth



# Growth Strategy:

## Leverage Paymate platform and FXL core competencies to target online market

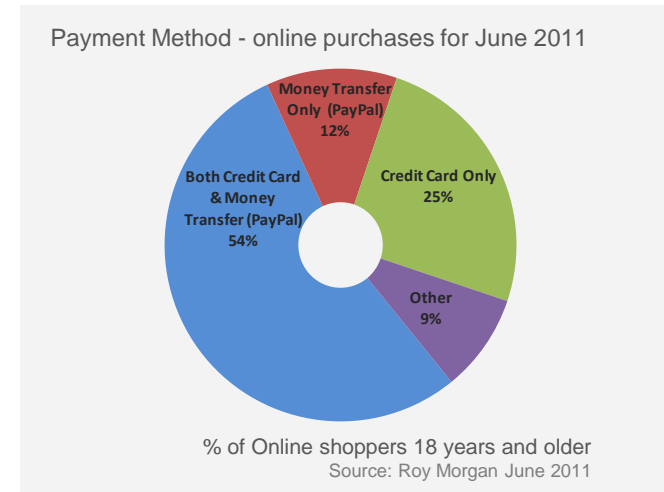
### 1 Capitalise on large, high growth online market

- Online market forecast 12% growth to \$38 billion by 2013.
- Existing retailers move online, FXL to support 11,000 merchant partners and 2 million existing/prior customers as they move online.
- Limited competition dominated by two payment methods – Credit Card and PayPal account for 91% of the market.



### 2 Platform delivers speed to market

- Immediate access to Paymate's existing online retailers (3,500 including eBay).
- Supports new product innovation i.e. FlexiPay Deferred Payment Product.
- Leverage FXL 20 years of credit experience.



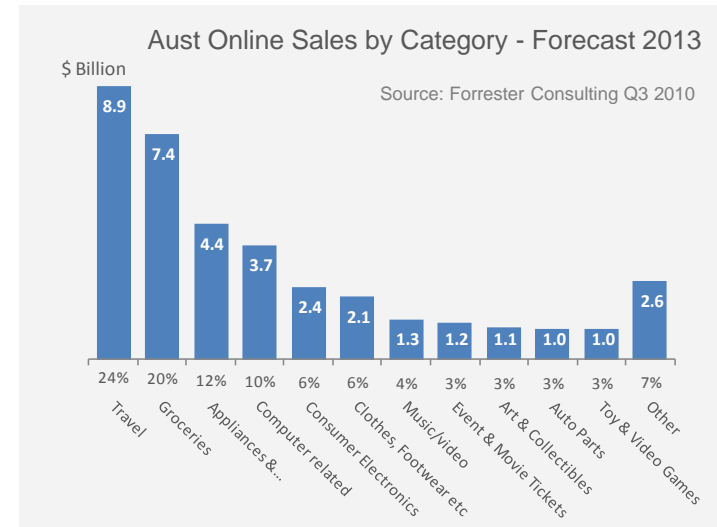


# Growth Strategy:

## Experienced online team leads new online distribution channel

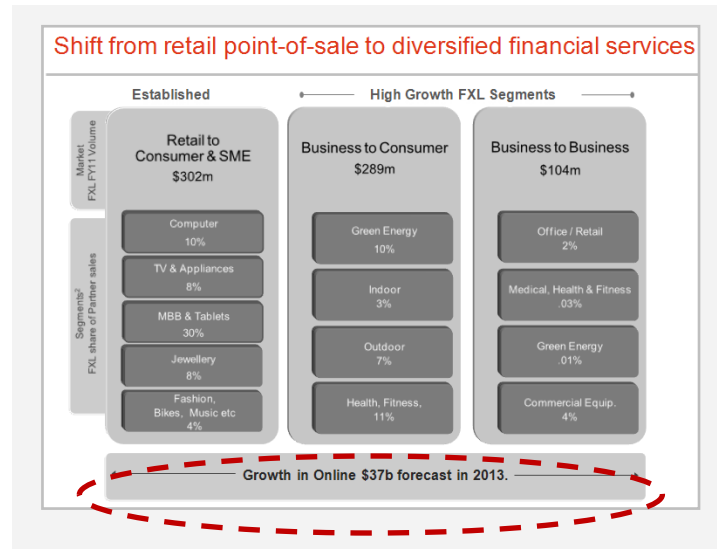
### 3 Extends diversified financial services strategy.

- Online segment provides access to new categories:
  - online auctions and department stores, fashion, clothing, sporting and outdoor, health/pharmaceutical.
  - retail purchases less than \$500.
- Provides access to International markets.



### 4 Experienced online talent lead initiative.

- Online business led by very experienced online payment team (including Andrew Pipolo, former head PayPal Australia).
- Extends FXL diversification strategy to online channel.



# Outlook for FY12

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- ✘ FY12 Cash NPAT guidance of +12% to +15% on FY11 re-confirmed.
  - Increased contribution from Interest Free due to growth and product innovation.
  - Higher Flexi Commercial receivables produce additional income.
  
- ✘ Positive outlook on FY12 Volume growth resulting from:
  - Non-retail segment (B2B) greater contribution to small ticket leasing.
  - Vendor Finance new partner programs contribute for entire year.
  - Continue to sign up new Interest Free retailers.
  
- ✘ Strategic Outlook:
  - Significant opportunity to leverage FXL innovation culture through Paymate payment processing platform in online channel.
  - Continued focus on value accretive acquisition opportunities.

# Appendices

## Appendix 1 – Detailed Profit & Loss

<b>A\$ MILLION</b>	<b>1H11</b>	<b>1H12</b>
Net Interest income	64.3	69.5
Interest expense	(26.1)	(29.2)
<b>Net Interest Margin</b>	<b>38.2</b>	<b>40.3</b>
Other Net Income	45.5	49.7
<b>Operating Income</b>	<b>83.7</b>	<b>90.0</b>
Payroll and related expenses	(24.6)	(24.9)
Depreciation & amortisation expenses	(2.3)	(2.9)
Other expenses	(12.0)	(11.3)
<b>Total Expenses (before impairment)</b>	<b>(38.9)</b>	<b>(39.1)</b>
Impairment losses	(11.4)	(10.9)
<b>Net Profit Before Tax</b>	<b>33.4</b>	<b>40.1</b>
Tax expense	(8.4)	(11.9)
<b>Cash Net Profit After Tax</b>	<b>25.0</b>	<b>28.2</b>
Amortisation of intangibles	(0.5)	(0.7)
<b>Statutory Net Profit After Tax</b>	<b>24.5</b>	<b>27.5</b>

## Appendix 2 – Detailed Balance Sheet

A\$ MILLION	Statutory (inc SPV's)		Excluding SPV's	
	Dec-10	Dec-11	Dec-10	Dec-11
<b>Assets</b>				
Cash at bank	53.4	58.1	53.4	58.1
Loans and receivables	635.3	785.9	112.2	135.6
Allowance for losses	(13.0)	(14.1)	(13.0)	(14.1)
	622.3	771.8	99.2	121.5
Other receivables	42.0	51.6	42.0	51.6
Rental Equipment	0.3	0.0	0.3	0.0
Inventory	0.3	1.0	0.3	1.0
Plant and equipment	3.6	3.5	3.6	3.5
Deferred tax assets	8.0	7.9	8.0	7.9
Goodwill	79.9	79.9	79.9	79.9
Other Intangible Assets	16.4	18.0	16.4	18.0
<b>Total Assets</b>	<b>826.2</b>	<b>991.8</b>	<b>303.1</b>	<b>341.5</b>
<b>Liabilities</b>				
Borrowings	563.7	686.1	0.0	12.8
Loss Reserve	(40.6)	(23.0)	0.0	0.0
Net Borrowings	523.1	663.1	0.0	12.8
Vendor note	15.0	0.0	15.0	0.0
Payables	30.3	29.2	30.3	29.2
Current tax liability	7.8	13.8	7.8	13.8
Provisions	4.0	4.2	4.0	4.2
Derivative financial instruments	0.0	1.4	0.0	1.4
Deferred tax liabilities	28.5	32.7	28.5	32.7
<b>Total Liabilities</b>	<b>608.7</b>	<b>744.4</b>	<b>85.6</b>	<b>94.1</b>
<b>Net Assets</b>	<b>217.5</b>	<b>247.4</b>	<b>217.5</b>	<b>247.4</b>
<b>Equity</b>				
Contributed equity	76.4	81.6	76.4	81.6
Reserves	(2.3)	(3.4)	(2.3)	(3.4)
Retained Profits	143.4	169.2	143.4	169.2
<b>Total Equity</b>	<b>217.5</b>	<b>247.4</b>	<b>217.5</b>	<b>247.4</b>

## Appendix 3 - Detailed Statutory Cash Flows

<b>A\$ MILLION</b>	<b>1H11</b>	<b>1H12</b>
<b>Cash flows from operating activities</b>		
Net interest received	62.3	66.7
Other portfolio income	45.5	47.5
Payments to suppliers and employees	(47.8)	(35.9)
Borrowing costs	(26.1)	(29.2)
Taxation received/(paid)	18.7	(9.4)
<b>Net cash inflow provided from operating activities</b>	<b>52.6</b>	<b>39.7</b>
<b>Cash flows from investing activities</b>		
Capital expenditure	(4.1)	(4.2)
Net (increase)/decrease in:		
Customer loans	(37.9)	(48.7)
Receivables due from customers	(14.8)	(44.3)
<b>Net cash outflow from investing activities</b>	<b>(56.8)</b>	<b>(97.2)</b>
<b>Cash flows from financing activities</b>		
Dividends paid	(12.4)	(15.3)
Proceeds from issue of shares on vesting of share options	0.0	2.0
Payment of vendor note on Certegy Acquisition	0.0	(15.0)
Net increase / (decrease) in:		
Borrowings	(13.8)	75.7
Loss reserves	9.1	12.3
<b>Net cash (outflow)/inflow from financing activities</b>	<b>(17.1)</b>	<b>59.7</b>
Net impact of exchange rate movements	(0.1)	(0.1)
<b>Net (decrease)/increase in cash and cash equivalents</b>	<b>(21.4)</b>	<b>2.1</b>
<b>Opening cash and cash equivalents</b>	<b>74.8</b>	<b>56.0</b>
<b>End of period cash and cash equivalents</b>	<b>53.4</b>	<b>58.1</b>

# FXL Markets and Businesses

