



Arena REIT ARSN 106 891 641

Responsible entity:
Arena Investment Management Limited
ABN 23 077 235 879

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Dear Investor

On behalf of Arena Investment Management (**Arena**), we welcome you as an investor in Arena REIT (**ASX Code: ARF**).

To provide you with the best possible service, we wish to advise you as follows:

1. Our website (www.arenainvest.com.au) is the best source for up to date information releases on ARF. In any event, we intend to write to you on a quarterly basis to provide you with an update on ARF's activities and enclose the quarterly distribution statement;
2. If you have any queries in relation to your investment holding, you can contact ARF's registry (Boardroom) directly on 1800 008 494. Alternatively, you can also access certain information regarding your holding online by logging into InvestorServe via the Arena website.
3. We have recorded specific information in relation to your investment holding. It is important that this information is kept up-to-date on an ongoing basis. If you need to update your contact details, tax file number (to avoid tax being withheld from future distributions) or other details, please complete the relevant forms available on our website (Investor Centre) or log in via the online InvestorServe portal.
4. We intend to hold online webinars in relation to presenting ARF's Annual and Half Yearly results. If you would like to be advised of these events and receive other ARF announcements, please ensure that the registry has your email address and you have indicated this communication preference.
5. Arena has a complaint handling service. If at any stage you are unsatisfied with our service or feel that we have dealt with you unfairly, please register your complaint by contacting us directly, stating the nature of your complaint. We will endeavour to respond promptly.

Thank you for investing in Arena REIT.

Yours sincerely

Bryce Mitchelson
Joint Managing Director

James Goodwin
Joint Managing Director