



6 February 2014

The Manager  
Companies Announcement Office  
Australian Securities Exchange  
Level 4, 20 Bridge Street  
Sydney NSW 2000

Dear Sir/Madam,

**CLEARVIEW WEALTH LIMITED - STRATEGY UPDATE PRESENTATION**

Please find attached the investor presentation on strategy being presented in Sydney and Melbourne on 6 and 7 February 2014 respectively, by Managing Director, Simon Swanson and Chief Financial Officer, Athol Chiert.

Simon Swanson  
Managing Director  
+612 8095 1588  
simon.swanson@clearview.com.au

**About ClearView Wealth Limited**

ClearView Wealth Limited is a diversified Australian financial services company with businesses that provide integrated life insurance, wealth management and financial planning solutions.

Additional information is available at [www.clearview.com.au](http://www.clearview.com.au)



# ClearView Wealth Limited

## Investor Briefing – Leveraging the Platform

Simon Swanson – Managing Director

Athol Chiert – Chief Financial Officer

6 February 2014

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**ClearView Investment Opportunity**

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## Life and Wealth economics

### New business written

- Life policies and wealth accounts are expected to continue over multiple years
- They generate recurring revenues for a number of years (premiums and fees)
- Average duration expected 6+ years

### In-force premium

- New business sold each year layers up on previously sold business still in-force
- This results in a progressive build-up in revenues (premiums and fees)
- Produces a “compounding” type of effect for growing businesses

### Underlying profit margin build-up

- In turn, this generates a corresponding build-up in profit margins
- As the in-force premium and fees grow relative to the cost base (i.e. scale), this can further expand the realised profit

Steady new business sales can lead to much stronger emerging profit growth

## Challenger requirements for success

### New business growth

- Distribution (advisers and/or Direct)
- Competitive products

### Profitable new business

- Appropriate pricing
- Rational market/competitors

### Customer retention

- Quality advisers
- Value proposition for customers

### Scale and cost control

- Getting to scale in in-force premium
- Efficient systems and support

Today I will talk about ClearView and how we are positioned

**A**

Introduction

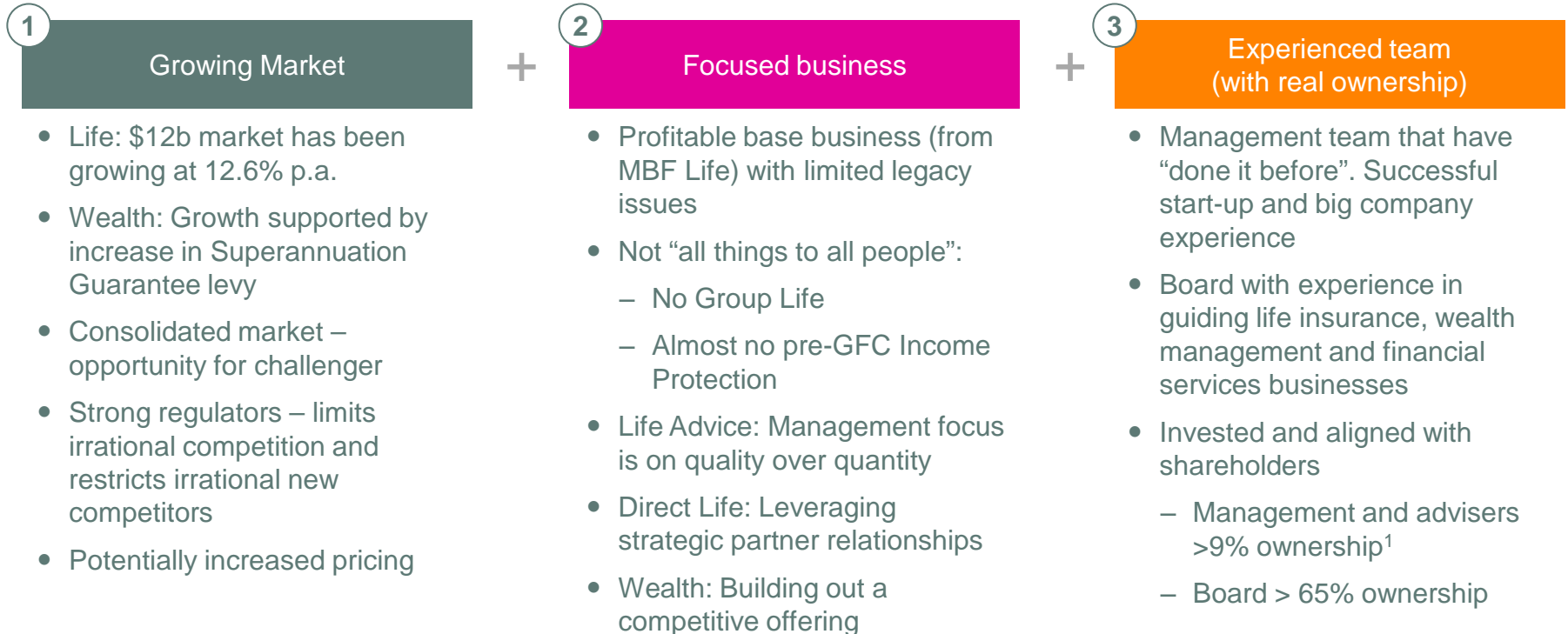
**B**

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ClearView Strategic Progress

# The ClearView Story: Highlights

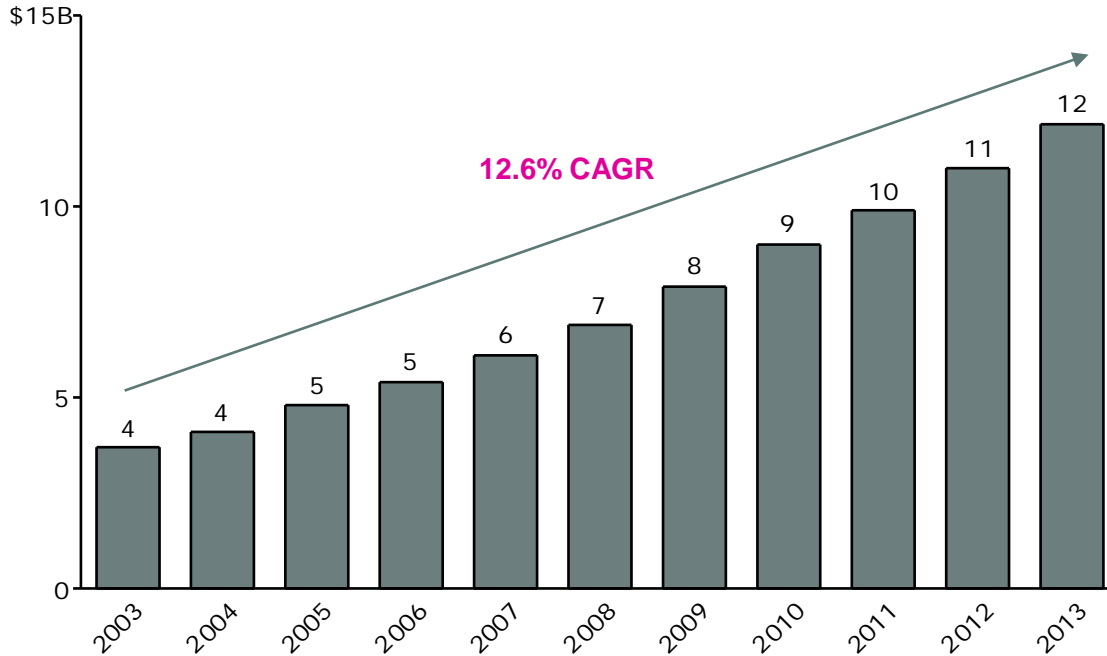


- ClearView is starting to generate momentum:
  - In CY2010, ClearView sold \$2.0m of new Life premium and had \$135m of net outflows in Wealth FUM<sup>2</sup>
  - In CY2013, ClearView sold \$21.9m of new Life premium and had \$22.3m of net inflows in Wealth FUM<sup>2</sup>
- Long-term objective is to capture 3-5% of the life insurance profit pool and build a material wealth management business

# Australian Life Insurance industry has been growing 12.6% p.a.



Australian Life Risk Product In-Force Annual Premiums<sup>1</sup>



- The Australian life insurance market has grown 12.6% p.a. and has been resilient through the GFC
- Both Retail and Group risk have grown at significant rates over the last 10 years
- Market growth forecasts range from c.7%<sup>2</sup>-12%<sup>3</sup> nominal growth over the next 10-15 years
- Retail life is expected to increase share from 45% to 60% of the total life insurance market over the next 15 years<sup>2</sup>



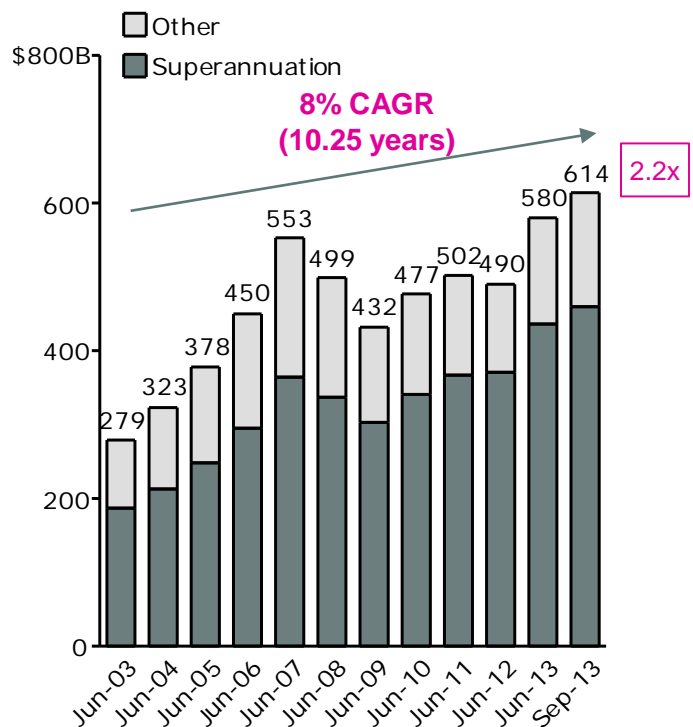
The Australian life insurance industry has experienced strong revenue growth which is forecast to continue

Note: Includes both group and retail life risk products.  
Source: 1. Plan for Life (September 2013) 2. Rice Warner (5% p.a. real increase), January 2014. 3. DEXX&R, June 2012

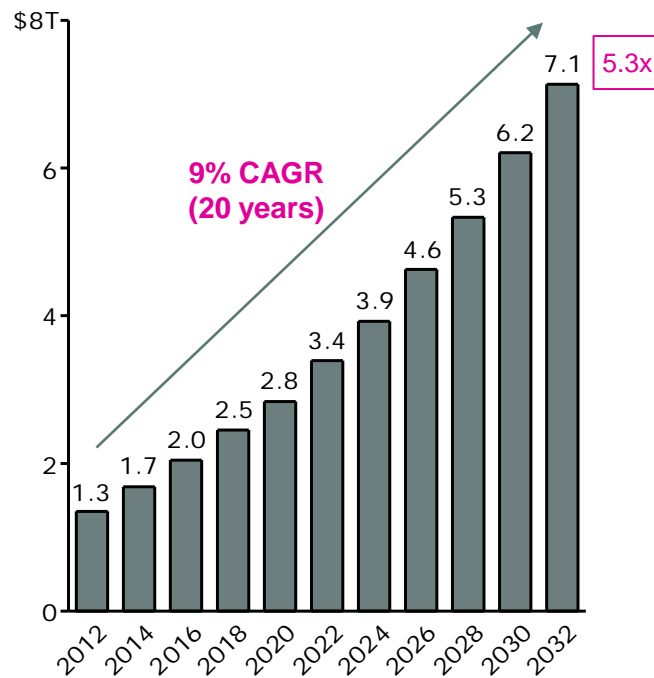
# Wealth and superannuation markets also expected to grow strongly



**Australian Retail Funds Under Management<sup>1</sup>**



**Australian Superannuation Assets<sup>2</sup>**



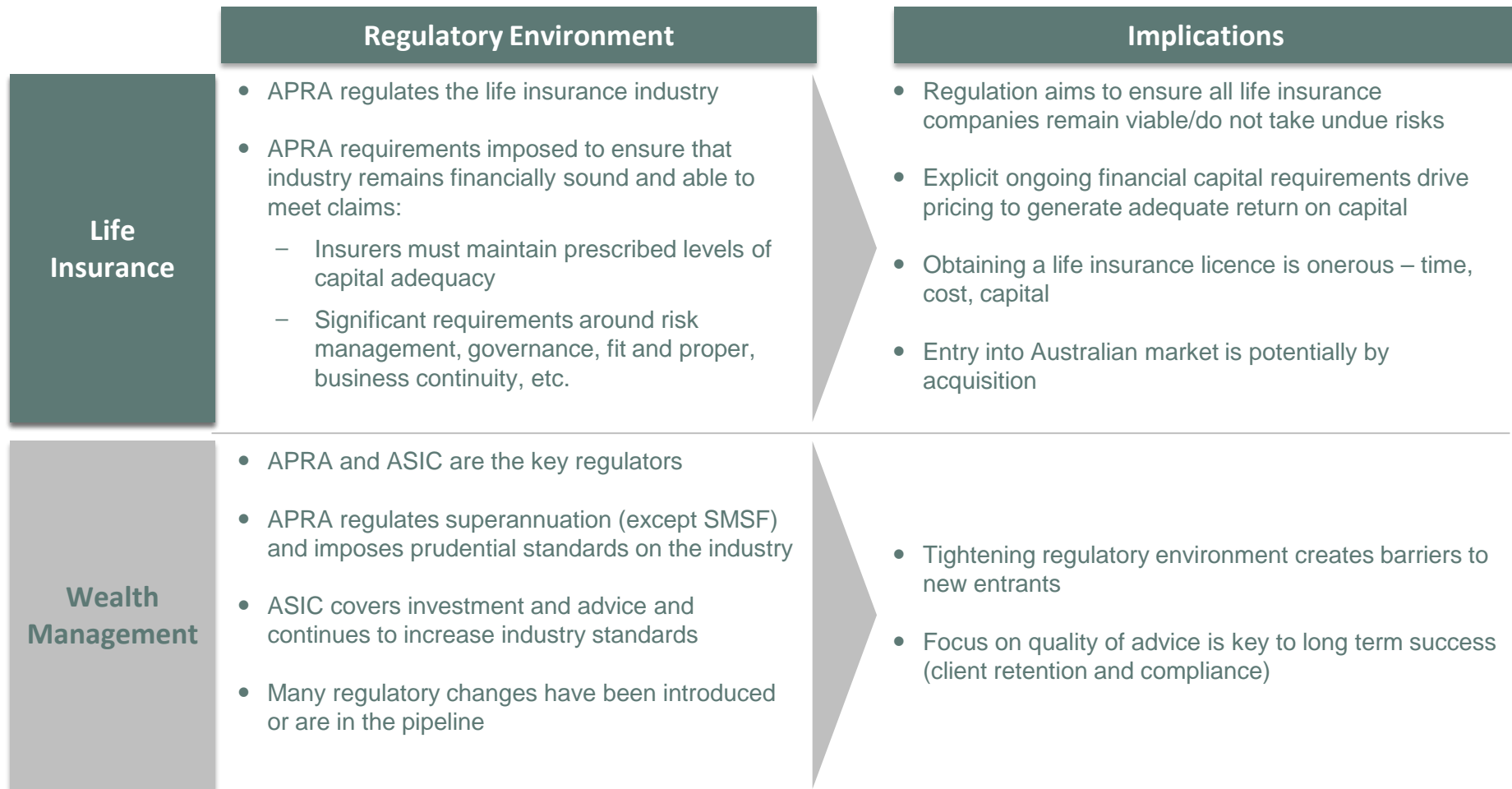
- Retail FUM has grown 8% p.a. over the past 10 years despite the impact of the GFC
- Majority of growth has come from superannuation due to the increase in the Superannuation Guarantee to 9.25% p.a. and concessional contribution arrangements
- The superannuation asset pool is expected to grow strongly for the next 20 years underpinned by a continued increase in the Superannuation Guarantee levy to 12% p.a. by 2021



The Australian retail wealth market is expected to return to strong growth underpinned by an increase in the Superannuation Guarantee levy



# Regulatory environment drives rational behaviour



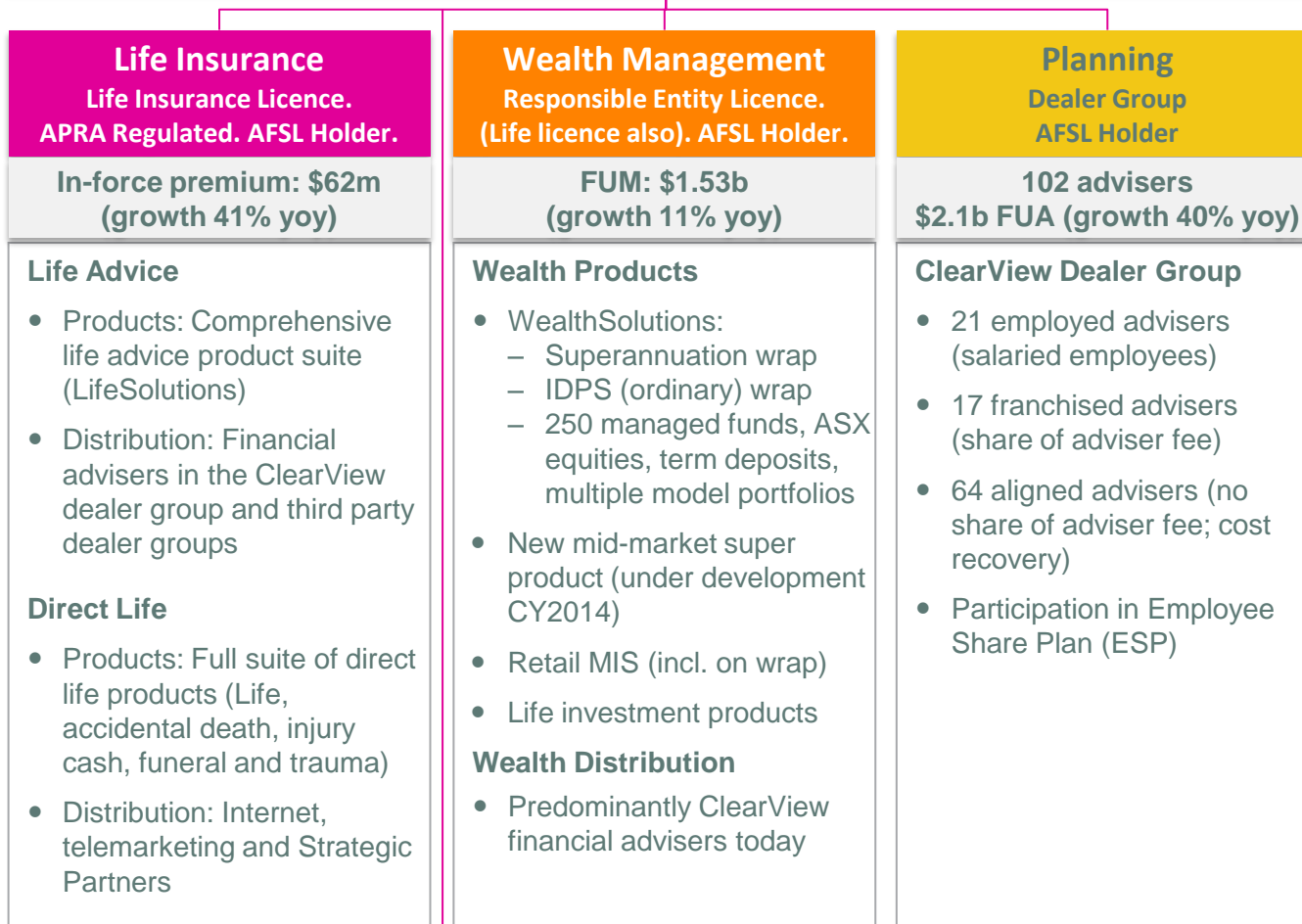
Australia has strong regulators (APRA and ASIC) which drive rationality in the industry

# ClearView is a specialist life, wealth and financial advice business



## ClearView Wealth Limited (ASX Code: CVW)

APRA Regulated NOHC under the Life Insurance Act 1995



### Superannuation Trustee

APRA Regulated. Registrable Superannuation Entity Licence (RSE).

### ClearView Facts

- Specialist in life insurance, funds management and financial advice
- Non-bank owned, Australian "independent"
- Formed (listed) in June 2010 – Antecedents: NRMA Life back to 1976
- Key shareholders (59%): Crescent Capital Partners and Macquarie Private Equity
- FY13 Underlying NPAT \$16m
- Statutory reported NPAT \$1.9m – amortisation, takeover costs, volatile MTM timing effects
- Net tangible shareholder assets \$203m plus \$24m of ESP loans for a total of \$227m
- Net shareholder cash \$112m
- Market cap \$320m at 4 Feb 2014<sup>1</sup>

# ClearView is positioning itself as a nimble challenger in retail life insurance



	Bank Aligned	International	Australian Non-Bank
Current			
Legacy			



- The market is relatively consolidated and with significant positions from larger institutions (particularly bank owned). These institutions often have legacy issues (partly driven by acquisitions). Management believe that this market creates opportunities for a challenger such as ClearView
- As a non-bank aligned, Australian-owned life insurer with life and wealth licences, ClearView is a differentiated business with limited legacy issues

# ClearView has avoided most current industry issues



Industry Issue	ClearView Exposure	ClearView Opportunity
<b>Group Life Losses</b> <ul style="list-style-type: none"> <li>Industry super funds increased default cover while pricing reflected economic boom times, a level of historical member apathy and ready reinsurer support</li> <li>Rising claims costs now reflect influences such as economic cycle, lawyer activism, community trends (e.g. mental illnesses), reinsurer withdrawal</li> </ul>	<b>No exposure.</b>	Opportunity to enter market if/when rational and sustainable prices return. No current intention exists
<b>Income Protection Losses (a similar story to Group Life)</b> <ul style="list-style-type: none"> <li>Economic boom time pricing and policy terms with ready reinsurer support</li> <li>Rising claims from economic cycle, job losses amongst professionals</li> <li>Policy wordings too generous for certain conditions (e.g. mental illnesses)</li> <li>Reinsurers now restricting support levels for these policies</li> </ul>	<b>Limited exposure.</b> Industry issues mainly older policies. ClearView has almost no pre 2010 exposure	As industry raises prices and modifies terms, ClearView may benefit
<b>Lapse Losses</b> <ul style="list-style-type: none"> <li>Cost conscious consumers are reconsidering cover</li> <li>Price increases on legacy IP policies are encouraging consumers to switch out of these policies and into lower priced new policies</li> </ul>	<b>Limited exposure.</b> ClearView has lower lapse rates than peers	New business is being written to ClearView. That said, issue needs to be monitored carefully
<b>Regulation Change</b> <ul style="list-style-type: none"> <li>Many recent changes: FOFA, Stronger Super, SuperStream, LAGIC, etc.</li> <li>Continually increasing regulatory requirements increases compliance costs</li> </ul>	<b>Less than peers.</b> ClearView implemented change at low cost given limited legacy business	Industry costs will drive price increases
<b>Wealth Margin Squeeze</b> <ul style="list-style-type: none"> <li>Price competition has been lowering margins in wealth management across the value chain, while some costs (e.g. regulation) have been rising</li> </ul>	<b>Material exposure.</b> Less legacy improves manageability	Limited opportunity. Limited legacy means well placed to respond



ClearView has avoided most current industry issues, in particular mispricing of Group Life and Income Protection and ownership of legacy portfolios. ClearView stands to benefit from any future life insurance repricing

# Experienced management team with strong track record



Executive Management Team		Large Co. Experience	Startup Experience
<b>Simon Swanson, Managing Director</b>	<ul style="list-style-type: none"> <li>Over 15 years' experience as a Managing Director (MD) of life insurers and wealth managers in multiple jurisdictions, e.g. MD CommInsure, MD Sovereign</li> <li>Effectively founder of ClearView in its current form</li> <li>Associated with startup life insurance and wealth management businesses in Indonesia, Malaysia, Philippines</li> </ul>	✓	✓
<b>Athol Chiert, CFO</b>	<ul style="list-style-type: none"> <li>Previously CFO of PrefSure Holdings and PrefSure Life</li> <li>Associated from start up phase with the successful growth of both PrefSure and InsuranceLine in Australian life insurance market</li> <li>Over 15 years' experience in finance industry including private equity and venture capital</li> </ul>		✓
<b>Greg Martin, Chief Actuary</b>	<ul style="list-style-type: none"> <li>More than 30 years' actuarial experience – life insurance, funds management, other</li> <li>10 Appointed Actuary roles (including Macquarie Life, MetLife/Citi, IOOF)</li> <li>Former adviser to a large number of life insurers and funds managers in Australia</li> </ul>	✓	✓
<b>Tony Thomas, Head of Operations &amp; IT</b>	<ul style="list-style-type: none"> <li>Has held senior roles at Calliden Group, TAL, PrefSure, Lumley and ING</li> <li>Over 20 years' experience in the financial services industry</li> <li>Involved in building the back offices of TAL and PrefSure</li> </ul>	✓	✓
<b>Elliot Singfield, Head of Direct</b>	<ul style="list-style-type: none"> <li>Ex-Joint COO of TAL Direct (formerly InsuranceLine) with 13 years' experience in Direct life</li> <li>20 years' experience in Direct marketing</li> </ul>	✓	✓
<b>Justin McLaughlin, CIO</b>	<ul style="list-style-type: none"> <li>Over 25 years' experience in financial markets with a range of investment, strategy and research roles in large superannuation funds, insurance and financial planning businesses</li> </ul>	✓	✓
<b>Todd Kardash, GM Distribution</b>	<ul style="list-style-type: none"> <li>Former Head of Adviser Distribution at CommInsure</li> <li>25 years' experience in financial services, including at National Mutual/AXA and NAB/MLC</li> </ul>	✓	
<b>Chris Robson, General Counsel &amp; Company Secretary</b>	<ul style="list-style-type: none"> <li>Ex-General Counsel &amp; Company Secretary at Challenger and ex-Head of Legal &amp; Compliance at Barclays Global Investors</li> <li>25 years' financial services experience</li> </ul>	✓	✓



Experienced team that knows what to do and how to do it.  
Management and key advisers have substantial "skin in the game" and own >9% of the shares outstanding

# Experienced Board with significant “skin in the game”



	Board Members	Insurance	Wealth	High Growth Cos.	Shareholding
<b>Gary Weiss</b>	<ul style="list-style-type: none"> <li>Board record with life insurance businesses at Tower and Tyndall, and the wealth management business at Australian Wealth Management</li> </ul>	✓	✓	✓	4.9% <sup>1</sup>
<b>Gary Burg</b>	<ul style="list-style-type: none"> <li>Board experience with life insurance businesses in South Africa and Australia as a director/investor at Capital Alliance, PrefSure Life and InsuranceLine</li> </ul>	✓	✓	✓	1.9%
<b>Michael Alscher</b>	<ul style="list-style-type: none"> <li>Managing Partner and founder of Crescent Capital</li> <li>Consulting experience for financial institutions at Bain and LEK</li> <li>Chairman of Cover-More (travel insurance business)</li> </ul>	✓	✓	✓	59% <sup>2</sup>
<b>Nathaniel Thomson</b>	<ul style="list-style-type: none"> <li>Partner of Crescent Capital</li> <li>Consulting experience for financial institutions at McKinsey</li> <li>Formerly the Deputy Chairman of Cover-More</li> </ul>	✓	✓	✓	59% <sup>2</sup>
<b>Bruce Edwards</b>	<ul style="list-style-type: none"> <li>Experience as board member of life companies</li> <li>Director of Munich Re (Australia)</li> <li>Ex-MD of KPMG Actuaries</li> <li>Fellow of the Institute of Actuaries of Australia</li> </ul>	✓	✓		0.1%
<b>Andrew Sneddon</b>	<ul style="list-style-type: none"> <li>Ex-Partner at PwC</li> <li>Experience with startup businesses</li> </ul>			✓	0.02%
<b>Jenny Weinstock</b>	<ul style="list-style-type: none"> <li>Senior VP at Macquarie Investment Management Private Markets</li> <li>Ex-Investment Analyst at Mercer Investments</li> </ul>	✓	✓	✓	59% <sup>2</sup>
<b>Michael Lukin (Alternate)</b>	<ul style="list-style-type: none"> <li>MD of Macquarie Investment Management Private Markets</li> <li>Ex-Asset Consultant at Towers Perrin</li> <li>Associate of the Institute of Actuaries of Australia</li> </ul>	✓	✓	✓	59% <sup>2</sup>
<b>David Brown</b>	<ul style="list-style-type: none"> <li>Ex-Head of Private Markets for Victorian Funds Management Corp</li> <li>Ex-Senior Funds Manager for Queensland Investment Corp</li> </ul>		✓		



Supported by experienced board who have a track record of guiding and investing in insurance and wealth businesses

Note: 1. Represents the interests of Ariadne Australia Limited.;2. Represent the interests of CCP Bidco Pty Limited 46% and the interests of Macquarie Investment Management Limited 13%. CCP and MIMPM are associates as set out in ASX lodged Substantial Shareholder notices.

**A**

Introduction

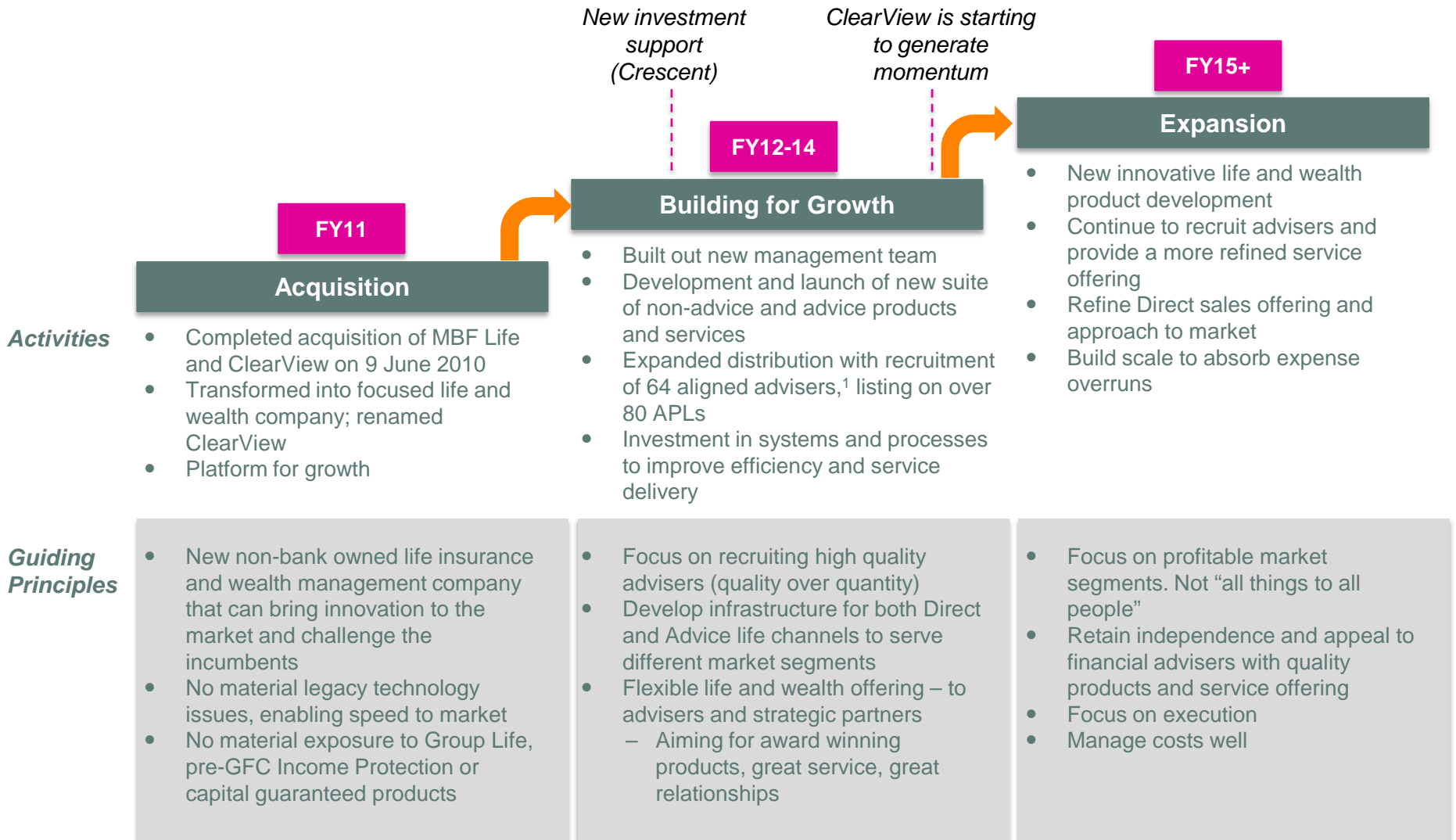
**B**

ClearView Investment Opportunity

**C**

**ClearView Strategic Progress**

# ClearView is starting to generate momentum



Note: 1. Aligned advisers includes all authorised representatives. Numbers provided as at 30 June 2013



Key activities achieved since the change in key shareholder (October 2012)	
IT	<ul style="list-style-type: none"> <li>IT strategy put in place with build out of the IT management capabilities</li> <li>Completion of initial phase of life advice platform to support product growth</li> <li>Plan for new mid-market wealth product. Planned implementation in FY15</li> <li>CWT planning software support embedded in the business</li> </ul>
Adviser Network	<ul style="list-style-type: none"> <li>Practice management support upgraded</li> <li>Practice Development Managers in place</li> <li>Dealer group operating model enhancements implemented</li> </ul>
Direct	<ul style="list-style-type: none"> <li>New Direct team recruited</li> <li>Established new contact centre infrastructure in Parramatta</li> </ul>
Management	<ul style="list-style-type: none"> <li>New management structure with clarity of roles and responsibilities clearly established</li> <li>New Board members in place who have significant experience and skills</li> </ul>
Underwriting	<ul style="list-style-type: none"> <li>New reinsurance arrangements in place</li> <li>Quality of underwriting process supported through reinsurer review</li> <li>Additional underwriters recruited</li> <li>Automatic underwriting engine in place</li> </ul>
Regulation	<ul style="list-style-type: none"> <li>FOFA reforms implemented across the dealer group – reflects lack of legacy issues and experienced management</li> <li>Stronger Super, SuperStream implemented</li> <li>LAGIC and other APRA related changes implemented</li> </ul>



- Over the past 15 months, ClearView has made significant progress in building its platform for growth. The management team has broadened, a Direct platform has been established and the back office is improving
- In the near term, focus will continue on the back office to support growth and enhance our service and offering
- ClearView is investing in systems (capex) to build for long-term success

# ClearView will continue to invest for growth



	Focus Areas	Keys to Execution
<b>Life Advice</b>	<ul style="list-style-type: none"> <li>Upgrades to existing LifeSolutions products and services</li> <li>Upgrade supporting technology</li> <li>Expand distribution (aligned and external)</li> </ul>	<ul style="list-style-type: none"> <li>Manage to plan margins</li> <li>Focus on:                             <ul style="list-style-type: none"> <li>quality business – low lapses</li> <li>quality service – low lapses</li> <li>good underwriting – claims within pricing</li> <li>claims management</li> </ul> </li> <li>Be flexible as markets change</li> <li>Proactively manage retention</li> </ul>
<b>Life Direct</b>	<ul style="list-style-type: none"> <li>Improve service offering and support to our Strategic Partners</li> <li>Build out investment in Direct infrastructure</li> <li>Refine product offering and sales approach</li> </ul>	
<b>Wealth</b>	<ul style="list-style-type: none"> <li>Implement model portfolios for both margin and adviser efficiency</li> <li>Develop mid-market super offering for “accumulation” segment</li> <li>Expand distribution outside ClearView</li> </ul>	<ul style="list-style-type: none"> <li>Educate the market on product value proposition</li> <li>Meet consumer needs at the right price with the new mass-market product</li> <li>Achieve appropriate investment performance – reduced outflows and ability to attract new business</li> </ul>
<b>Planning</b>	<ul style="list-style-type: none"> <li>Continue to expand adviser base through recruitment of aligned planners</li> <li>Improve effectiveness of the dealer group model</li> <li>Complete building high quality advice processes for each practice</li> </ul>	<ul style="list-style-type: none"> <li>Recruit high quality advisers (providing good advice) who have the right cultural fit for ClearView. Quality over quantity</li> <li>Continue to improve service offering and support to planners</li> </ul>
<b>Business Services</b>	<ul style="list-style-type: none"> <li>Focus on quality execution of initiatives</li> <li>Improve process efficiency and back office automation</li> <li>Research new opportunities</li> </ul>	<ul style="list-style-type: none"> <li>Prioritised program of work with accountable owners and clear deliverables</li> <li>Maintaining proactive approach to identifying profitable niche market opportunities</li> </ul>



ClearView will continue to invest for growth to enable the business to deliver on its objectives

# Key Performance Metrics



Business Line	Metric	FY11	FY12	FY13	FY11-13 CAGR	1H14	Comments
Life Insurance	In-Force Premium (\$m)	41	44	62	23%	74	<ul style="list-style-type: none"> <li>LifeSolutions launched Dec 2011</li> <li>Now 44% of in-force (c.18 months)</li> </ul>
	New Business (\$m)	1.9	5.2	19.4	220%	12.4	<ul style="list-style-type: none"> <li>Growth reflects successful launch of LifeSolutions and restructure of Direct in FY14</li> </ul>
Wealth Management	Closing FUM (\$b)	1.52	1.38	1.53	0%	1.63	<ul style="list-style-type: none"> <li>WealthSolutions launched Dec 2011</li> <li>c.\$0.33b as at 31 Dec 2013</li> </ul>
	FUM Net Flows (\$m)	(147)	(152)	(17)		5	<ul style="list-style-type: none"> <li>Net outflows reduced by launch of WealthSolutions</li> <li>Now positive (CY13)</li> </ul>
Planning	Number of Advisers	55	70	102	36%	109	<ul style="list-style-type: none"> <li>Recruitment of quality advisers continues</li> </ul>
	FUA (\$b) <sup>1</sup>	1.4	1.5	2.1	22%	2.2	<ul style="list-style-type: none"> <li>Growth reflects new adviser recruitment</li> <li>Brings total 1H14 FUMA to \$3.8b<sup>2</sup></li> </ul>
	Premium Advised (\$m)	n/a	29	73	152%	79	<ul style="list-style-type: none"> <li>Growth reflects new adviser recruitment</li> </ul>
ClearView	Embedded Value (\$m) ex Franking Credits	n/a	269 <sup>3</sup>	291	8% <sup>4</sup>	TBA	<ul style="list-style-type: none"> <li>\$25.6m of dividends paid over the 2 year period</li> </ul>
	Value of New Business	-ve	-ve	+ve		TBA	<ul style="list-style-type: none"> <li>Negative at time of acquisition but now positive and growing</li> </ul>
Investment	IT Capital Expenditure (\$m)	0.7	4.3	2.7		2.2	<ul style="list-style-type: none"> <li>Investing in systems for growth c.\$4m run rate. Gone through first stage but still a way to go. Capex expected to be maintained at current level for a few years</li> </ul>

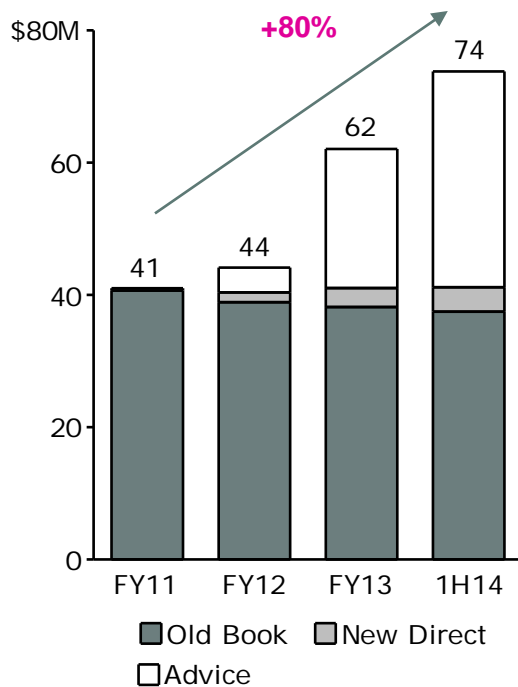
Note: 1. Funds Under Administration in non-ClearView product. 2. Includes ClearView product. 3. Previously reported EV of \$265m at 30 June 2012 adjusted for dividends (-\$18m), net capital applied (+\$1m), cash takeover bid related costs (-\$3m) and the estimated reduction in the discount rate risk margin to 4% (+\$24m). Excluding a value for future franking credits; excludes value for future franking credits. 4. Movement from FY12-13

# Key Performance Metrics: Highlights



## Life Insurance

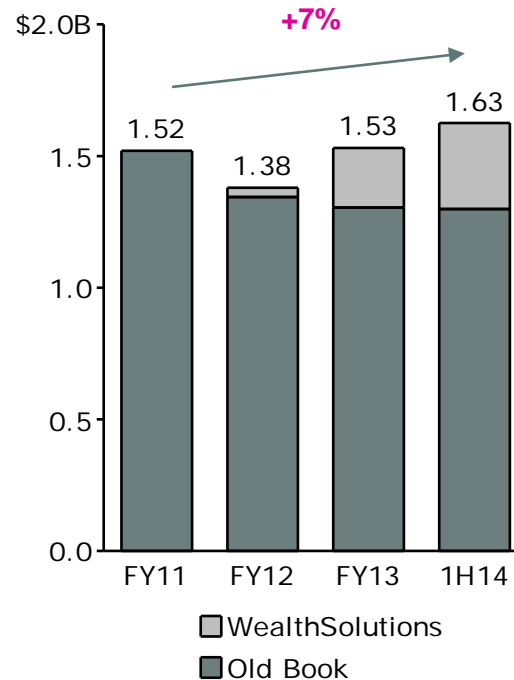
### In-force Premium



- In-force premium growth in FY14 consistent with FY13 as systems catch up with distribution

## Wealth Management

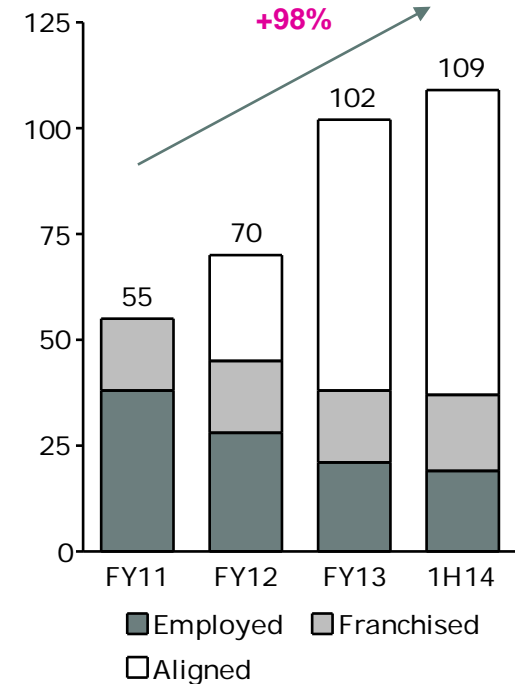
### Funds Under Management



- ClearView working on new wealth mid-market super product (for CY14 launch)
- \$2.2b in FUA

## Planning

### Financial Advisers



- Focus on further growth in advisers as systems catch up (post-June 2014)

# More capital is required to support the expected growth



## Capital requirements

### Regulatory Capital

- The capital adequacy requirements of the life company are regulated under APRA Prudential Standards

### Additional Capital Reserves

- The ICAAP<sup>1</sup> is an internal process required by APRA to identify the amount, location and form of capital to hold given the risk profile, business plan and working capital needs of the group
  - Regulatory capital buffer (risk capital) is a risk based capital amount which aims to address the risk of breaching regulatory capital
  - Working capital reserve is the capital held to support the capital needs of the business beyond the risk reserving basis. This includes the net capital anticipated to be needed to support the medium term new business plans (in accordance with the ICAAP approach)
- Life insurance has high upfront costs – but from year 2 generates positive cash flows. While ClearView remains a high growth company (relative to the in-force portfolio) it will likely remain a negative cash flow business and require net capital funding. This is reviewed over a 3 year forward period on a continuous basis

## Capital position

### Balance Sheet (30 June 2013)

- Net assets of \$251m (\$275m including ESP loans)
- Net tangible assets of \$203m (\$227m including ESP loans)
- The capital held to support the capital requirements is at the highest category (Common Equity Tier 1)
- No Debt
- \$40m of capital above regulatory requirements and risk capital reserves. Of this, c.\$28m was reserved to support future new business growth and \$12m was considered excess shareholder funds

### Other

- The Board has supported a buy back of shares below intrinsic value that is in the best interests of shareholders
- Capital funding needs are predominantly linked to life new business production and related growth
- Potential acquisition opportunities in distribution may arise



In December, ClearView announced that a capital raising (\$30m to \$50m) by way of a rights issue, or a rights issue and a private placement, was intended to be announced with the release of the half year result on 26 Feb 2014. This will primarily be to increase the working capital reserves of the business to reflect accelerating growth in the life business (both Advice and Direct)

# The ClearView Proposition: Key investment themes



1	<b>Growing market</b>	✓	<ul style="list-style-type: none"> <li>Life insurance market has been growing at 12% CAGR over the past 10 years and will benefit if there is a positive pricing cycle</li> <li>Wealth management market has been growing at 8% CAGR (increased Superannuation Guarantee)</li> <li>Regulated markets drive rational behavior</li> <li>New life insurance licences are expensive and time consuming to obtain</li> </ul>
2	<b>Differentiated asset</b>	✓	<ul style="list-style-type: none"> <li>Consolidated market ripe for a challenger such as ClearView</li> <li>Limited number of Life/Wealth businesses that are not owned by a large bank or institution</li> <li>Investing heavily for growth in targeted, profitable market segments</li> <li>Limited legacy issues</li> </ul>
3	<b>Team with track record of success</b>	✓	<ul style="list-style-type: none"> <li>Senior management team has “done it before” – either as challengers or industry leaders</li> <li>Management and advisers are material owners of shares – &gt;9% of shares</li> <li>Board members represent &gt;65% of shares and have a track record of guiding and investing in insurance and wealth businesses</li> </ul>
4	<b>Developing Momentum</b>	✓	<ul style="list-style-type: none"> <li>ClearView has started to transition from “building a platform” for growth to delivering growth</li> <li>Key performance metrics showing positive signs, including (FY11-1H14): 80% growth in in-force life premium, 7% growth in wealth funds under management and an adviser base that has grown 98%</li> </ul>
5	<b>High asset backing</b>	✓	<ul style="list-style-type: none"> <li>Total Embedded Value is \$362m<sup>1</sup> (\$0.80/share) including franking credits and ESP loans which provide material downside protection to investment</li> <li>In-force portfolios acquired are generating over \$20m of cash p.a. to help fund the growth of the business</li> </ul>
6	<b>Operating leverage</b>	✓	<ul style="list-style-type: none"> <li>Business is investing ahead of earnings which has been depressing short term profits</li> <li>Cost overruns will decrease as the business grows, providing it with material operating leverage</li> </ul>

Note: 1. FY13 Embedded Value and value of franking credits shown at 4% discount margin (dm%). See slide 30 for alternative Embedded Values at different dm%

## Questions, Answers, Discussion

# APPENDIX



# ClearView is building out a comprehensive product offering across advice and direct channels



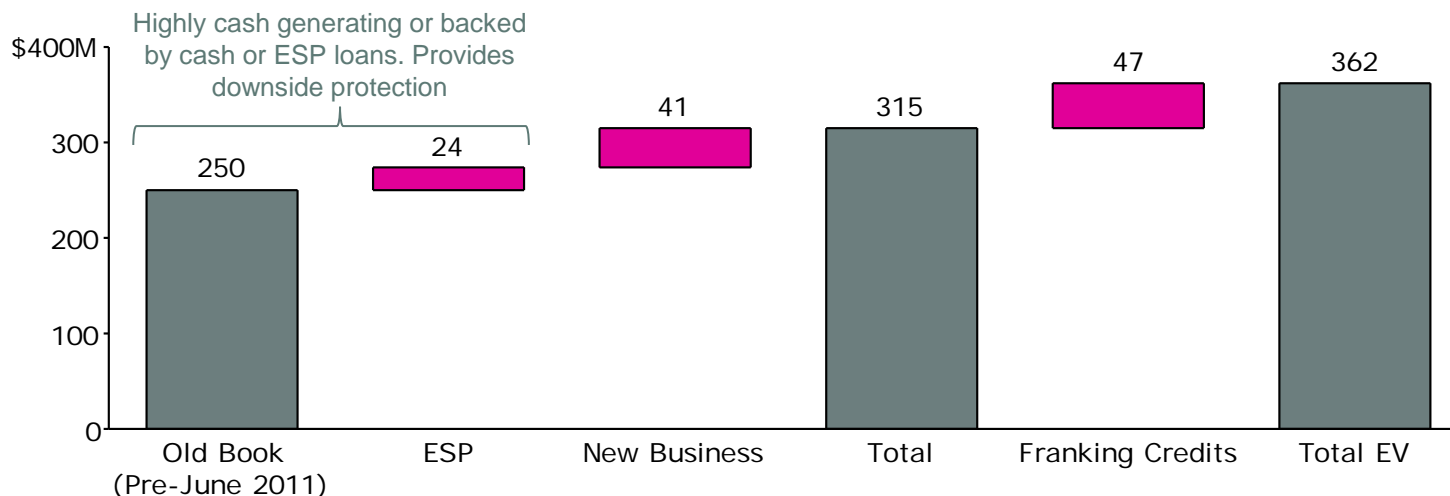
	Life	Wealth	
Advice	Life Advice (LifeSolutions)	Wrap (WealthSolutions)	Mid-Market Super
	<p><b>Status</b></p> <ul style="list-style-type: none"> <li>Established product suite</li> <li>Comprehensive range</li> <li>Industry competitive terms<sup>1</sup></li> <li>Well ranked – four industry awards<sup>2</sup></li> <li>Competitive pricing</li> <li>Position objective: Innovative, comprehensive, understands third party distribution</li> </ul> <p><b>To do (near term)</b></p> <ul style="list-style-type: none"> <li>Finish technology to support product growth</li> <li>Continue innovation and challenge market</li> </ul>	<p><b>Status</b></p> <ul style="list-style-type: none"> <li>Market quality product</li> <li>Competitive pricing</li> <li>New generation, innovative features</li> <li>Progressive growth</li> </ul> <p><b>To do (near term)</b></p> <ul style="list-style-type: none"> <li>PDS update (reg changes)</li> <li>Expand distribution</li> </ul>	<p><b>Status</b></p> <ul style="list-style-type: none"> <li>Under development</li> <li>CY2014 launch planned</li> <li>Leverage LifeSolutions</li> </ul> <p><b>To do (near term)</b></p> <ul style="list-style-type: none"> <li>Complete design and implementation</li> <li>Focus on marketing effort</li> </ul>
Direct (Non-Advice)	Direct Life	Direct Wealth	
	<p><b>Status</b></p> <ul style="list-style-type: none"> <li>Initial attempt unsuccessful but lessons learned</li> <li>Relaunched June 2013                             <ul style="list-style-type: none"> <li>Ex-InsuranceLine COO hired</li> <li>Full rebuild – Parramatta office</li> </ul> </li> <li>Competitive products but sub-standard systems</li> <li>Recent success and growth                             <ul style="list-style-type: none"> <li>Bupa partnership</li> <li>Other channels, partners</li> </ul> </li> </ul> <p><b>To do (near term)</b></p> <ul style="list-style-type: none"> <li>Existing product enhancements</li> <li>Complete product suite</li> <li>Technology improvements and development</li> <li>Accelerate rollout</li> </ul>	<p><b>Status</b></p> <ul style="list-style-type: none"> <li>Future development intention</li> <li>Aiming for mid-market product</li> </ul>	
Old Books	<ul style="list-style-type: none"> <li>Manage run-off of old acquired books across Life and Wealth (maximise cash generation)</li> <li>Look after customer base – reputation, up-sell</li> </ul>		

Note: 1 As ranked by IRESS February 2014. 2. CANSTAR 2012, 2013

# ClearView is converting old book cash flow into new “challenger” value



**ClearView Embedded Value (June 2013)<sup>1</sup>**



**\$/share value (diluted)<sup>1</sup>**

**Comments**

Component	Value (\$M)	\$/share value (diluted) <sup>1</sup>	Comments
Old Book (Pre-June 2011)	250	\$0.55	<ul style="list-style-type: none"> <li>Formed from acquisition of MBF Life and ClearView Retirement Solutions. Holds Life insurance, RE, RSE and AFSL licences</li> <li>Profitable, cash generative (over \$20m p.a.)</li> </ul>
ESP	24	\$0.05	<ul style="list-style-type: none"> <li>Value of Employee Share Plan loans issued</li> </ul>
New Business	41	\$0.09	<ul style="list-style-type: none"> <li>EV of new Life and Wealth sales acquired via new products and investment (excludes future growth potential)</li> <li>Once business is written, it becomes highly cash generating</li> </ul>
Total	315	\$0.70	
Franking Credits	47	\$0.10	<ul style="list-style-type: none"> <li>Value of imputation credits at 70% of present value</li> </ul>
Total EV	362	\$0.80	<p>Embedded Value is the value of all business written to date determined based on actuarial assumptions and modelling and franking credits. It excludes the value of any future growth potential</p>



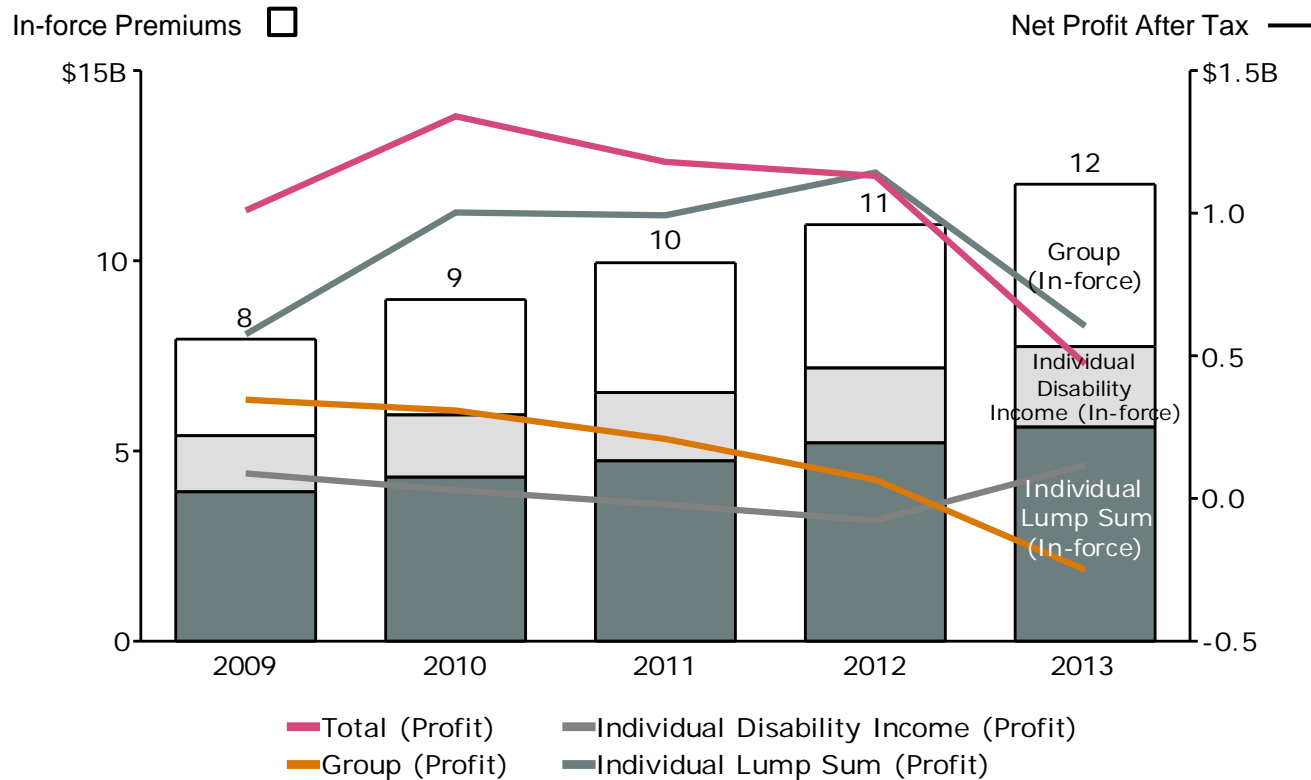
ClearView is focused on utilising its existing licences and the cash flow from its old books to build a challenger life insurance and wealth management business

Note: 1. Based on 453m shares including ESP shares as at 30 June 2013; Embedded Value calculated at 4% discount margin

# 2013 industry profitability impacted by industry issues that are less relevant to ClearView



## Australian Life Insurance Profitability (NPAT) vs In-force Premiums



- While industry in-force premium has grown, underlying profitability growth has been subdued
- This has been driven by issues related to Group Life and the Income Protection segment. Lapse rates have also impacted results
- ClearView has had limited exposure to these issues
  - No Group Life policies
  - Almost no pre-GFC income protection policies
- As the industry re-rates, further opportunities for ClearView will emerge



The Australian life insurance industry profitability has been affected by issues in Group Life and Income Protection in 2013. ClearView avoided exposure to these issues

Note: Year ending September  
 Source: APRA, Quarterly Life Insurance Performance, September 2013; Plan for Life, September 2013

# Summary Financials: FY13 results



Underlying Profit	Embedded Value	Life Growth – In force	Wealth Growth – FUM
\$16.0m (FY12 \$19.2m)	\$291m <sup>3</sup> (FY12 \$269m) <sup>2</sup>	\$62m (FY12 \$44m)	\$1.53b (FY12 \$1.38b)
↓ 17%	↑ 8%	↑ 41%	↑ 11%
Adverse term life claims volatility (and reinsurance recoveries) due to small book size: net claims adverse movement of \$4.8m between periods <sup>1</sup>	Negatively impacted by cash dividends (\$18m), takeover bid related cash costs (\$3.4m) and planner restructure costs (\$0.6m)	Growth driven by launch of LifeSolutions and related execution of distribution strategy	Improvement in net outflows related to the launch of WealthSolutions
Improved lapse experience – experience loss of \$0.8m (\$1.2m loss in FY12)	Benefited from: Strong in force life premium growth and positive FUM increase driven by investment markets	New business premium of \$19.4m; LifeSolutions \$16.9m and Non-Advice \$2.5m	Net flow positive in 2H FY13 of \$17m (first time since pre-GFC)
Loss of investment earnings from payment of dividends, takeover bid related cash costs and lower cash earning rate (\$0.8m);  Higher effective tax rate in FY13 (\$0.6m)	Discount rate disclosures improved; potential value of imputation credits of \$47m;  Net \$24m positive impact on EV predominantly due to change in discount rate methodology	Stepped change in distribution and growth profile	WealthSolutions FUM of \$226m
Given timing of new business and accounting, LifeSolutions new business did not contribute fully to FY13 profit	Excludes the potential value of future growth, listing and short term development and growth related costs	Continued investment in business for growth prior to revenue flow and profit recognition	Most sector funds continue to outperform their benchmarks

<sup>1</sup> Given the current size of the life insurance portfolio and reinsurance arrangements in place (arrangements vary by product where the maximum net exposure exceeds \$300k per life insured) some statistical claims volatility can be expected on the pre June 2011 direct term life book from period to period; Claims experience is anticipated to average out over time at the actuarial best estimate assumptions

<sup>2</sup> Previously reported EV of \$265m at 30 June 2012 adjusted for dividends (-\$18m), net capital applied (+\$1m), cash takeover bid related costs (-\$3m) and the estimated reduction in the discount rate risk margin to 4% (+\$24m). Excluding a value for future franking credits

<sup>3</sup> EV at 30 June 2013 at 4% discount rate risk margin. Excluding a value for future franking credits of \$47m

# Summary Financials: Underlying profit



Full Year \$m	FY11	FY12	FY13	1H14	Comments
Life Insurance Profit	9.0	11.1	8.4		<ul style="list-style-type: none"> <li>Positive claims experience in FY12; followed by negative claims experience in FY13</li> <li>Increasing investment in infrastructure and growth</li> <li>Life profits follow (after) sales</li> </ul>
Wealth Management Profit	10.3	7.5	6.6		<ul style="list-style-type: none"> <li>Favourable tax outcomes FY11 (and FY12)</li> <li>Run off of old profitable book</li> <li>Growth in new business more recent</li> <li>Margin compression</li> </ul>
Financial Advice Profit	(0.4)	(0.6)	0.8		<ul style="list-style-type: none"> <li>Financial advice has been restructured to better align the objectives of the segment</li> </ul>
Listed Entity and Other	0.5	1.2	0.2		<ul style="list-style-type: none"> <li>Interest income on shareholder cash and reserves</li> <li>Reducing interest rates through cycle</li> <li>Cash absorbed by growth &amp; takeover costs/ dividends</li> </ul>
<b>Underlying NPAT</b>	<b>19.3</b>	<b>19.2</b>	<b>16.0</b>	<b>8.5-9.5</b>	<ul style="list-style-type: none"> <li>Over time this should become a focus for investors as cost overruns unwind and profit margins on in-force improve</li> </ul>
Add Back Claims Experience Volatility	0.3	(2.9)	1.9		<ul style="list-style-type: none"> <li>Life insurance claims experience has caused volatility in earnings given the small size of the portfolio and reinsurance arrangements on old book. This volatility should reduce as the portfolio grows</li> </ul>
Add Back Tax Normalised to 30%	(1.9)	(0.8)	-		<ul style="list-style-type: none"> <li>Favourable tax benefits in FY11 and FY12. Tax run rate c. 30%, normalised to current levels</li> </ul>
<b>Claims /Tax Adjusted UNPAT</b>	<b>17.7</b>	<b>15.5</b>	<b>17.9</b>		

# Summary Financials: Reconciliation to reported profit



Full Year \$m	FY11	FY12	FY13	1H14	Comments
<b>Underlying NPAT</b>	<b>19.3</b>	<b>19.2</b>	<b>16.0</b>	<b>8.5-9.5</b>	
Amortisation	(7.4)	(6.7)	(7.5)		<ul style="list-style-type: none"> <li>Non cash item relating to acquired intangibles (predominantly from acquisition of business from Bupa)</li> </ul>
Takeover Bid Related Costs	-	-	(5.9)		<ul style="list-style-type: none"> <li>Costs incurred in the takeover bid, including adviser fees, legal fees, retention bonuses and ESP expenses</li> </ul>
Policy Liability Discount Rate Effect	(0.6)	13.9	(2.3)		<ul style="list-style-type: none"> <li>The result of the changes in long term discount rates used to determine the insurance policy liabilities</li> <li>Life insurance policy liability (based on AIFRS) is discounted using market discount rates that typically vary at each reporting date and create volatility in policy liabilities and consequently earnings</li> </ul>
Restructure Costs/ Transition Costs	(4.3)	-	(0.9)		<ul style="list-style-type: none"> <li>Relates to the provision raised for the financial planning business restructure in FY11 and a restructure of the employed planner model to better service underlying clients in FY13</li> <li>Transition costs relate to costs payable to Bupa at time of takeover, system upgrade costs and post-acquisition employee termination costs</li> </ul>
Income Tax Effect	1.7	(4.1)	2.5		<ul style="list-style-type: none"> <li>Includes the tax effect of all the above</li> </ul>
<b>Reported NPAT</b>	<b>8.7</b>	<b>22.3</b>	<b>1.9</b>	<b>3.0-4.0</b>	

# Summary Financials: Embedded Value (EV) AT 30 JUNE 2013



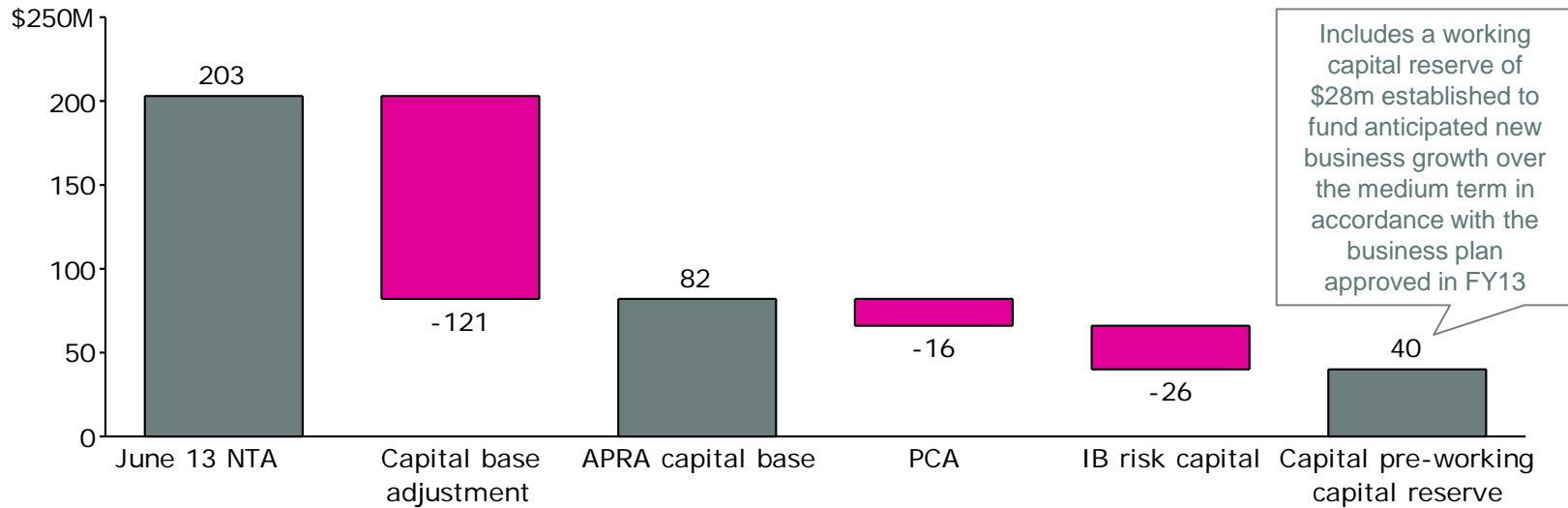
<b>RISK MARGIN OVER RISK FREE: \$m (unless stated otherwise)</b>	<b>3% dm</b>	<b>4% dm</b>	<b>5% dm</b>
Life insurance	171	160	150
Wealth management	40	39	37
Advice	27	26	24
<b>Value of In Force (VIF)</b>	<b>239</b>	<b>225</b>	<b>212</b>
Net worth	66	66	66
<b>Total EV</b>	<b>305</b>	<b>291</b>	<b>279</b>
<b>Imputation Credits:</b>			
<i>Life</i>	31	29	27
<i>Wealth</i>	10	10	10
<i>Advice</i>	8	8	7
<b>Total EV incl Imputation Credits</b>	<b>354</b>	<b>338</b>	<b>323</b>
<i>ESP Loans</i>	24	24	24
<b>EV per share (cents)</b>	<b>72.5</b>	<b>69.5</b>	<b>66.7</b>
<b>EV per share incl Imputation Credits</b>	<b>83.4</b>	<b>79.8</b>	<b>76.4</b>

- The EV is made up of the value of the in force (VIF) and the Net Worth
- The EV is the value of all business written to date determined by actuarial assumptions and modelling. The EV:
  - Excludes the value of any future growth potential; is based purely on the in-force portfolios as at 30 June 2013; expenses rates are based on longer term unit costs not current “expense overrun” levels;
  - An EV with the value of imputation credits at 70% of their present value is also shown; and
  - Has been presented above at different “discount margin” rates relative to the assumed long term risk free rate reflected within the underlying cash flows valued
- DM represents the discount rate risk margin, which refers to the margin above the 10 year bond yield. The 10 year bond yield adopted for the FY13 EV is 4%

# Surplus Capital Position AT 30 JUNE 2013



## Surplus Capital (June 2013)



Includes a working capital reserve of \$28m established to fund anticipated new business growth over the medium term in accordance with the business plan approved in FY13

### Comments

- Net Tangible Assets per the Balance Sheet

- Removal of Deferred Acquisition costs (DAC) and other adjustments from the Capital Base

- Capital reserved in accordance with APRA prudential requirements

- Internal Benchmarks include risk capital held for protection of regulatory capital position and regulatory licences

- Capital to fund future growth of the business



As at June 2013, ClearView has \$40m of capital to fund future growth. While ClearView's rate of growth is high relative to the size of its in-force portfolio, ClearView needs to invest its surplus cash to fund its growth. ClearView holds c.\$28m of capital under its ICAAP for growth over the next 3 years. Due to ClearView's increasing sales and growth acceleration, the capital held for anticipated new business is likely to increase and therefore require a capital raising.



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