

ABN 92 009 657 489

All correspondence and enquiries to:

BoardRoom

Smart Business Solutions

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InvestorServe password

Dear Shareholder

## ALS LIMITED CHANGE IN SHARE REGISTRY SERVICE PROVIDER

As of the 7<sup>th</sup> of April 2014 ALS Limited (ALS) has changed its provider for shareholder registry services from Computershare to Boardroom Pty Limited (Boardroom).

Shareholders can at anytime easily and efficiently manage their holdings via Boardroom's user-friendly and secure *InvestorServe* portal **www.investorserve.com.au**. This portal provides among other things an online interface to update and manage shareholder details, view balances and transaction history.

## How do I register online in order to manage my ALS holding?

If you are already an *InvestorServe* user, a temporary password will not appear at the top of this letter. Please login using the username and password you have previously established.

Otherwise, for all new *InvestorServe* users, simply follow the six steps below to register:

Step 1	Ensure that you have the following information close to hand:  ✓ your temporary <i>InvestorServe</i> password, which is located at the top of this letter, and  ✓ your Securityholder Reference Number (SRN) or Holder Identification Number (HIN), which is located on your previous holding statements or payment advices issued by Computershare.  Please note, for a few shareholders their SRN has changed. If you have been affected a separate notification advising of the change was sent by letter on or around the 7 <sup>th</sup> of April 2014.
Step 2	Visit www.investorserve.com.au and select 'Register Now'.
Step 3	Please enter the required information to register as follows:  ✓ Issuer: ALS Limited  ✓ Holding Type: Issuer Sponsored or CHESS  ✓ Reference: Enter your SRN (begins with an 'I') or HIN (begins with an 'X')  ✓ Name: The name in which your shareholding is held (as per your registration details shown above)  ✓ Postcode or Country of residence: Enter the postcode (if within Australia) or Country of residence (if outside Australia) in which your shareholding is held (as per your registration details shown above).  If all the information is correct, you will be prompted to create your own username which can be between 6 to 32 characters in length.
Step 4	Once your account has been validated, please enter your temporary <i>InvestorServe</i> password shown at the top of this letter and follow the prompts to complete your registration.
Step 5	Your registration is now complete and you may enter InvestorServe and view your portfolio and details.
Step 6	Please take the time to check that your online details are up to date, including:  ✓ email address  ✓ bank, credit union or building society account details  ✓ TFN, ABN and/or exemption codes  ✓ communication preferences for correspondence and updates.

## Assistance and further information

For information on ALS's activities, please visit our website at <a href="www.alsglobal.com">www.alsglobal.com</a>

If you require assistance setting up your *InvestorServe* account, or have a question regarding your shareholding with ALS, please contact Boardroom directly on 1300 737 760 or email enquiries@boardroomlimited.com.au.

Yours sincerely

Tim Mullen Company Secretary