



### **PRESENTATION TO GOLDMAN SACHS 2014 MID CAP CONFERENCE, SYDNEY**

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# Greencross is Australasia's leading integrated consumer facing pet care company



	<ul> <li>~\$8bn addressable market in Australia and New Zealand</li> </ul>
Attractive	Demographic trends and the humanisation of pets underpin growth expectations
category	Pet specialty retail sector (prepared pet food and pet product) has outperformed most other retail categories over the last decade <sup>(1)</sup>
	Highly fragmented landscape
History of strong	Delivered FY2011-FY2013 historical EBITDA CAGR of over 25%
financial	Successful network expansion through new store / clinic openings and acquisitions
performance	Fleet maturity and service innovation deliver industry leading LFL sales growth
	Currently trading 240 outlets, including 133 stores and 107 vet clinics across Australia and New Zealand
Strong competitive position	Integrated pet care model provides point of differentiation for pet parents against competitors, strengthening engagement via expanded product and service offerings and creating cross-selling opportunities
position	Established precedents in the US and UK markets
	Ongoing roll-out of new stores and acquisitions of clinics
Robust growth profile	Co-location of clinics and retail stores strengthening pet parent engagement
prome	Pro forma FY2014 annualised cost synergies of \$1.5m are achievable, with future upside
Experienced	Proven performance with extensive industry experience
board and	
management	Board and senior management have significant shareholdings in Greencross



# History of Greencross

### Combining two fast growing businesses with proven operating models

#### **Greencross Retail**

_	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13	
	18 months due diligence	Acquired original Petbarn stores	Broadened NSW reach and moved into ACT	Acquired Jansens and Animates in NZ	Entered Queensland	Entered Victoria	Entered Tasmania and South Australia	FFL moves through 1m members	Entered Western Australia	
Store	s 0	10	31	45	52	62	74	96	114	

#### **Greencross Vet**

		FY07	FY08	FY09	FY10	FY11	FY12	FY13
		Listed on the ASX	NPAT exceeds prospectus forecast by 37%	Entered NSW	Acquired Babtec	Launched HPP Program	Commenced pathology work	Acquired MVSC
Clinics		31	40	44	46	59	78	93
Introduction to the industry	Discovery	g Gain	ing critical m	ass Lead	ling executic	n I	lding the brand	Driving advocacy



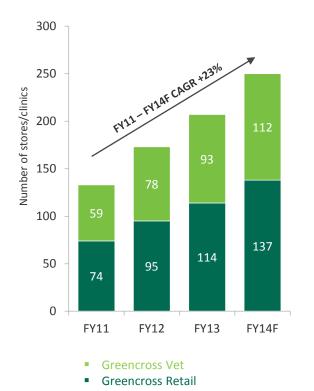
# A track record of strong earnings growth

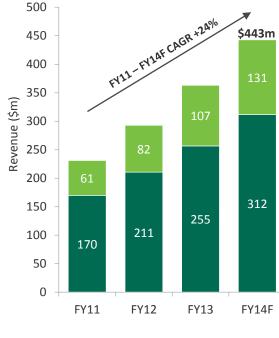
Greencross has achieved a +25% EBITDA CAGR as it has grown to 5% market share. A substantial growth runway remains as the company works towards its goal of 20% market share in a fragmented industry segment.

#### Pro forma number of stores

Pro forma revenue (\$m)<sup>(1)</sup>

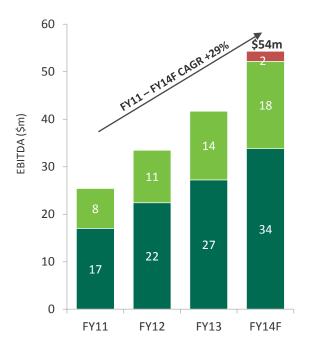
Pro forma EBITDA (\$m)<sup>(1)(2)</sup>





Greencross Vet

Greencross Retail



Greencross Vet

- Greencross Retail
- Synergies

Source: Statutory audited financials, adjusted for one-off and non-recurring items; management forecasts.

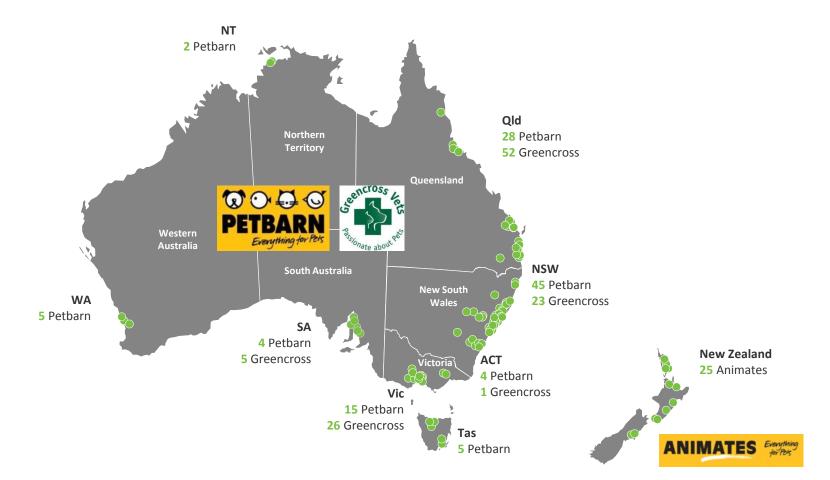
1. Animates revenue and EBITDA 100% consolidated and converted at A\$1:NZ\$1.25.

2. Pro forma cost synergies of \$1.5m in FY2014F plus other adjustments (assumes 12 months of business combination).



# Extensive footprint across Australia and New Zealand

240 locations across Australia and New Zealand comprising 133 stores and 107 clinics



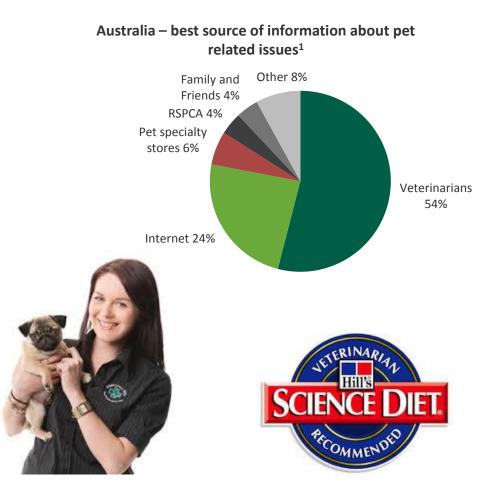


# Vet endorsement plays a key role in the pet sector

The Australian pet sector has developed on the back of vet endorsement and the increased focus on animal wellbeing

- Greencross is well positioned to benefit from the humanisation of pets which is increasing consumer focus on animal health, wellbeing and quality of life
- Pet consumers are placing increasing value on specialist product knowledge and expert advice
- Growing trend towards high nutrition, premium pet food products:
  - products promoting immune system support and a healthy digestive system
  - products targeting specific health concerns like heart disease, urinary disease and arthritis
  - products fortified by the presence of prebiotics, probiotics, antioxidants and added protein

Prescription and science based foods, as well as all natural foods, continue to grow in popularity



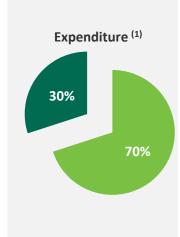
#### Greencross employs over 400 vets

## Greencross targets pet lovers not pet owners

### We help our customers become better pet parents

### **Pet Owners**

- Butch has an owner
- Butch lives outdoors
- Butch eats budget food and table scraps
- Butch plays with an old tennis ball
- When it is wet, Butch is allowed into the laundry
- On special occasions, Butch gets a bone



Split by Pet

**Owner Type** 

Pet Ownership<sup>(1)</sup>

50%

50%

### **Pet Parents**

- April has pet parents who treat her as a member of the family
- April lives indoors and sleeps in her own special bed
- April eats premium food and loves dog treats
- April enjoys playing with her snuggle, IQ and chew toys
- When it is wet, April wears her coat and matching collar
- On special occasions, April goes to the groomer to ensure she looks her best. She gets presents on her birthday and shares in all of the family's celebrations





'April'

'Butch'

cross Li

# Favourable thematics underlying robust growth in the Australian pet sector



Social and demographic trends support the ~5% CAGR of the ~\$7 billion Australian pet care sector. Greencross is Australia and New Zealand's largest fully integrated pet specialist

### Food and Accessories (\$3b)

#### High incidence of pet ownership

63% of Australian households own a pet <sup>(1)</sup>

#### Humanisation

- 60% of Australian pet owners regard their pets as members of the family <sup>(1)</sup>
- Pet parents are willing to spend more to improve the quality and longevity of their pets life
- Pampering of pets driving high growth rates in pet treats

#### Premiumisation

- Growing awareness of the importance of pet nutrition
- Trend towards higher margin premium and specialty food brands, which offer more nutritional value than mass market brands
- Increased popularity of breed specific / age specific food
- Higher sales of food with vitamins and dietary supplements targeted at particular health concerns

### Veterinary Services (\$2b)

#### Aggregation

- Demographic trends are reducing demand for practice ownership
  - ~80% of Australian veterinary graduates are women
  - Gen Y vets placing increased emphasis on work life balance and flexible work hours
  - Many vets would prefer to focus on practising veterinary medicine rather than running a business

#### Specialisation

- Increased demand for specialist medical procedures requiring expertise and /or advanced technology
  - Radiology
  - Pathology
  - Dermatology
  - Cardiology
  - Dentistry
  - Ophthalmology
- This is set to grow as pet health insurance deepens its penetration, currently 5%

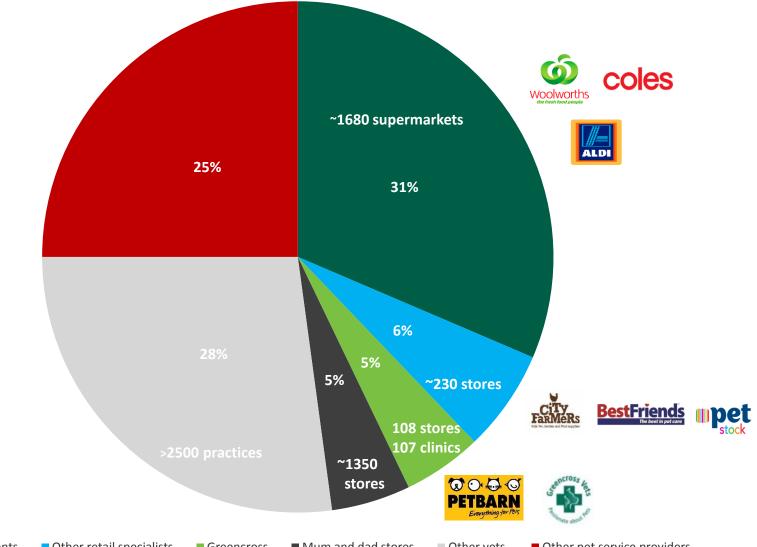
### Non Veterinary Services (\$2b)

#### Humanisation

- Increased demand for premium services
  - Dog walking
  - Grooming
  - Dog washing
  - Accommodation
  - Training and Obedience
  - Acupuncture
  - Hydrotherapy
  - Pet travel
- Pet insurance
- Pet crematoria

# Highly fragmented market – significant opportunity for further growth

Greencross' long term goal is to achieve 20% market share in Australia



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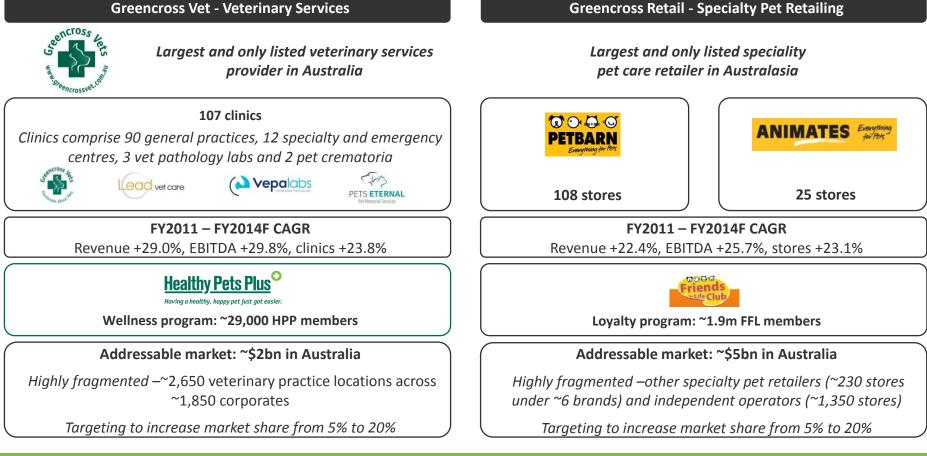


# Greencross is Australasia's pet specialist of choice

Through its integrated business model, Greencross is ideally positioned to benefit from increased consumer focus on specialist knowledge and expert advice in the pet sector

## Australasia's pet specialist of choice

**GREENCROSS LIMITED** 





# The scale benefits of the merger

The recent merger of Greencross with Mammoth Pet (the owner of Petbarn and Animates) has added significant scale to Greencross, which provides financial, strategic and capital markets benefits

	Greencross Vet – pre merger	Greencross Limited – post merger	
FY14F revenue	\$131m	\$443m	238%
FY14F EBITDA	\$18m	\$54m	196%
FY14F EBIT	\$16m	\$42m	160%
FY14F NPAT	\$9m	\$21m	142%
Market capitalisation	\$245m	\$754m <sup>(1)</sup>	208%
Addressable market <sup>2</sup>	c.\$2bn	c.\$7bn	250%



# **Greencross Retail - Everything for pets**

Greencross Retail offers a broad range of products and services aimed at owners of a variety of pets, including dogs, cats, fish, birds, reptiles and small animals through its retail store and online channels





## **Greencross Retail - store format**











# Key drivers of growth – Greencross Retail

Pet is a fast growing category – the pet care market in Australia has grown at ~5.0% p.a over the last decade, underpinned by growth in specialty retailing and services

#### Store roll-out

#### Rolling out a proven platform

- Targeting 12 to 15 stores per year
- Current market share of 5% in a highly fragmented market
- Co-location model provides expanded opportunity set – e.g. smaller format Petbarn stores in regional Greencross clinics

#### Underlying Sales Growth

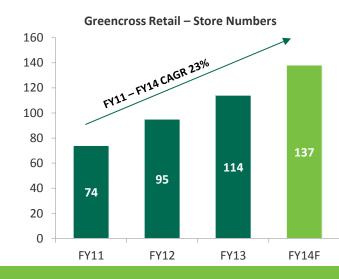
#### Growing maturity of the store fleet

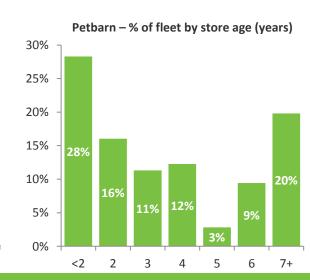
- Typically, it takes 6 to 7 years for a Petbarn store to reach maturity (LFL sales growing at the industry average)
- Average time to maturity is expected to decrease over time as Petbarn brand recognition grows
- ~44% of Petbarn stores have been open for less than 3 years

#### **Margin Extension**

#### Private label and exclusive brands

- Significant opportunity to drive customer loyalty and improve margins
- Joint buying arrangements with Petco provide a significant advantage
- Long term penetration target of ~25% of sales (from ~10% today)











# **Greencross Vet – Passionate about pets**

Greencross Vets offers comprehensive 'whole of life' support to pet parents

P	Proactive		Responsive			
General Practices	Pathology	<b>/</b> Labs	Emerg	gency Centres	Specia	Ity Centres
General Consultations	Parasite Prevention	Trainin Obedi			-	
Vaccinations	Surgical Procedures	Dese	xing			
Radiology and Ultrasound	Laboratory and Pathology Testing	Microch	hipping	Gree Gree	reencross encross Vets is comm ellence across our fan	itted to veterinary
Dentistry	Weight Loss Programs	Pet Cren	natoria	advice or your pets Tel: 1300 GX Online: www.greence	irely satisfied with s treatment, we need PROMISE (1300 49 ossvet.com.au/OUTPI ise, PO Box 8366 Wool	to hear from you. 7 766) romise

### **Greencross Vet – clinics**



#### **General Practice - Morayfield**



#### **MRI Room - Melbourne Veterinary Specialty Centre**



#### Accident and Emergency Centre – Varsity Lakes



#### Pathology Lab - Melbourne





# Key drivers of growth – Greencross Vet

Vet is a resilient category – the veterinary services market in Australia has grown at ~3.0% p.a over the last decade. Greencross has achieved above industry growth through customer loyalty, benefits of scale and a comprehensive service offering

### Aggregation

#### Demographic trends are positive

- ~80% of new veterinary graduates in Australia are female<sup>(1)</sup>
- Gen Y vets are placing increased emphasis on flexible working hours
- Junior vets are seeking job security, training and career progression in preference to practice ownership

**Registered Vets in NSW - % Female**<sup>(1)</sup>

#### 

1. Source: Australian Veterinary Association, Australian Veterinary Workforce Review Report, June 2013

### Innovation

#### HPP lifting spend in existing clinics

- Proactive preventative health plan
- Unlimited consultations
- Clients pay \$440 p.a for "peace of mind"
- 29,000 HPP members

### Remerchandising to increase product sales



#### Broadening Service Offer

**Expanding into high margin services** 

- Specialty Centres
  - Radiology
  - Pathology
  - Dermatology
  - Cardiology
  - Dentistry
  - Ophthalmology
- Pet crematoria
- Pet training and behaviour programs
- Significant cross referral opportunities as network and service offerings expand



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# Realising value – synergies

### Significant upside potential

Туре	Synergy driver	Detail	Key initiatives	Timing
Cost	Increased scale	<ul> <li>Significantly greater size will enable the business to reduce scalable costs</li> <li>Currently ~20% of Greencross Vet revenue is generated by product sales</li> </ul>	<ol> <li>Equalise procurement terms</li> <li>Drive margin improvement from increased scale and private label</li> <li>Leverage shared services</li> </ol>	Near-term Near-term Longer term
Revenue <sup>(1)</sup>	Strong customer franchises in each business <sup>(2)</sup>	<ul> <li>Leverage large customer base of each business (Greencross Retail "Friends for Life" loyalty program has ~1.9 members and Greencross Vet "Healthy Pets Plus" program has ~29,000 members)</li> <li>Currently limited overlap –only ~20% of Greencross Vet customers shop at Petbarn, and only ~6% of Petbarn customers visit Greencross Vet<sup>(1)</sup></li> </ul>	<ol> <li>Targeted marketing to encourage FFL customers to Greencross Vet</li> <li>Targeted marketing to encourage Greencross Vet clients (incl. HPP) to Greencross Retail</li> </ol>	Immediate
	Retail store footprint	<ul> <li>Accelerate growth of Greencross Vet network through co-location model</li> </ul>	6. Co-locate Greencross Vet clinics in existing and new Petbarn stores	Longer term
	Complementary	<ul> <li>Utilise retailing competency in Greencross Retail to enhance vet merchandise offering</li> </ul>	7. Enhance Greencross Vet product merchandising	Near-term
	capabilities in each business	<ul> <li>Utilise Greencross Vet capabilities and brand to extend Petbarn's offering</li> </ul>	8. Offer Greencross Vet products and services in Petbarn	Near-term

1. Management estimates.

2. Majority of benefits commence 6-12 months from Merger.



# Realising value – synergies

Significant upside potential

Туре	Synergy driver	Status	Commentary
Cost	Increased scale	On track	<ul> <li>Negotiations are delivering the expected outcomes</li> <li>Increased scale will deliver further margin improvements</li> <li>Shared services cost savings in line with expectations</li> </ul>
	Strong customer franchises in each business	Underway	<ul> <li>Cross referrals now 'the norm' for store and practice managers</li> <li>Introduction to Petbarn VIP nights for Vet customers have resulted in significant uptake of "Friends for Life" by attendees</li> <li>Terms of combined loyalty program being developed to optimise customer offering and outcomes</li> </ul>
Revenue	Retail store footprint	Underway	<ul> <li>~ 40 existing sites identified as suitable locations (size and proximity to another location) – not all will be practical</li> <li>~3 to 6 trial stores expected to be launched by end of CY2014</li> <li>More extensive roll-out to follow in CY2015 once co location model has been refined and proven</li> </ul>
	Complementary capabilities in each business	Underway, positive preliminary results	<ul> <li>Results of preliminary remerchandising trial at Ku-Ring-Gai Vet very encouraging. Three further trials launched in April.</li> <li>Training of staff to facilitate an extended service offering in stores has commenced</li> </ul>

### Synergy update - enhancing vet merchandising Ku-Ring-Gai – large sales area – before...





### Synergy update - enhancing vet merchandising Ku-Ring-Gai – large sales area – after...



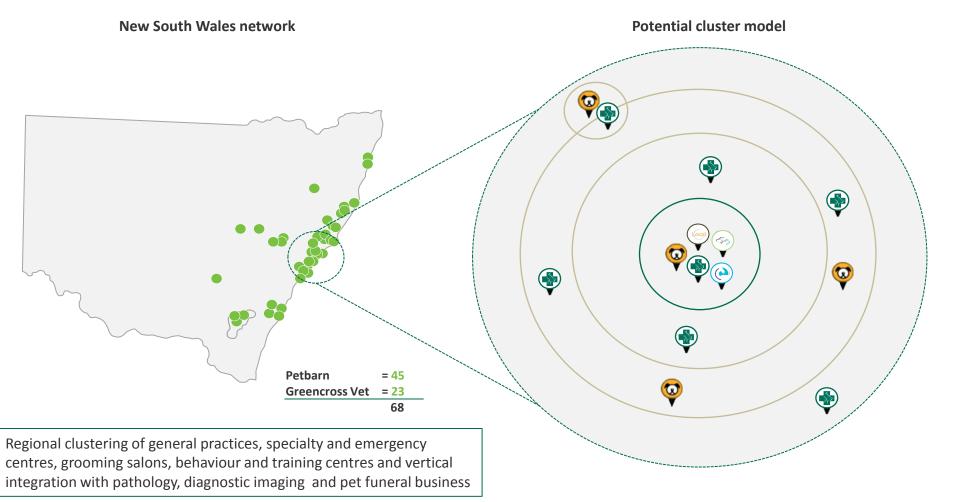


### **Cluster model**



Strategic clustering of specialty pet retail and veterinary services optimises network coverage

Greencross aims to maximise its share of wallet by tailoring a store and clinic network for each targeted region



# Group leadership – focused on key drivers

### Greencross has a highly experienced management team

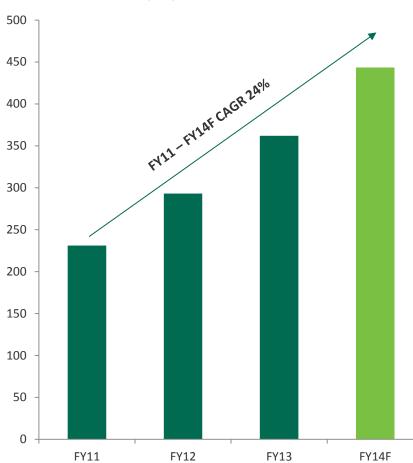


Stuart James Non-Executive Chairman	<ul> <li>An experienced executive within the financial and healthcare sectors. Stuart's past roles have included Managing Director of Australian Financial Services for Colonial and Managing Director of Colonial State Bank (formerly the State Bank of NSW)</li> <li>Stuart also held an executive role as CEO of the Mayne Group from January 2002 to January 2005</li> </ul>
<b>Jeffrey David</b> Co-Founder Chief Executive Officer	<ul> <li>Involved in the retail industry for 27 years, commencing with family wholesaling business (Davids Limited) in 1985</li> <li>Spent three years in USA as Senior Vice President and Chief Administrative Officer of Independent Grocers Alliance</li> <li>Spent seven years in Asia as CEO of Davids Asia Pty Ltd</li> <li>Founding Chairman of ShopFast (Australia's largest online grocery business)</li> </ul>
Glen Richards Co-Founder Chief Veterinary Officer	<ul> <li>Responsible for Greencross' Vet and services operations</li> <li>Practiced companion animal medicine and surgery in Brisbane, Townsville and London before commencing practice ownership and establishing Greencross in Townsville in 1994</li> </ul>
<b>Paul Wilson</b> Co-Founder Chief Commercial Officer	<ul> <li>Responsible for Greencross' expansion and improvement activities</li> <li>27 years of retail experience including 12 years with Caltex as Retail Manager responsible for 500 retail service station / convenience stores</li> <li>Prior to joining the Group was COO of ShopFast (Australia's largest online grocer)</li> </ul>
Scott Charters Chief Operating Officer - Retail	<ul> <li>Responsible for Greencross' retail activities</li> <li>20 years with Woolworths in roles including Area Manager, National Retail Support Manager and Head of Advertising</li> <li>Prior to joining Petbarn was the COO of Barbeques Galore</li> </ul>
Vincent Pollaers General Counsel & Company Secretary	<ul> <li>Responsible for Greencross' Human Capital , legal and compliance activities</li> <li>Prior to Petbarn, positions held included corporate lawyer with Freshfields, London; General Counsel and Strategy Executive, IBM Australia/NZ; and Managing Director, Asia Pacific of boutique strategy consultancy McKinney Rogers</li> </ul>
Martin Nicholas Chief Financial Officer	<ul> <li>Responsible for Greencross' finance, review and administration activities</li> <li>27 years as a leading finance executive in the UK, Australia and Asia in FMCG and professional services, including Unilever and Rentokil</li> <li>Prior to joining Greencross was the CFO of Sterling Early Education and Study Group</li> </ul>
Chief Marketing Officer	<ul> <li>Responsible for Greencross' marketing, sales and online activities</li> <li>Search underway</li> </ul>

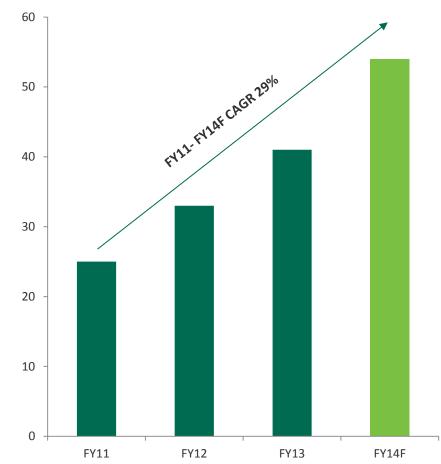


### Focus on earnings growth

Greencross management is focused on delivering earnings growth in line with historic levels



#### **Greencross Revenue (\$m)**



### Greencross EBITDA (\$m)



### Update on clinic and store network

### Successful execution of vet clinic acquisitions and store rollout

#### **Greencross Vet**

- Recently acquired a further 4 veterinary practices for \$3.7 million
  - Caulfield South Veterinary Clinic (VIC)
  - Riverside Veterinary Surgery (SA)
  - Caboolture Veterinary Clinic (QLD)
  - Urban Jungle Veterinary Clinic, Miranda (NSW)
- These acquisitions are expected to contribute annualised revenue of \$4.4 million and annualised EBIT of \$0.8 million
- In aggregate, Greencross has made acquisitions in FY2014 representing \$15.6 million of annualised revenue and \$2.8 million of annualised EBIT

#### **Caulfield South Veterinary Clinic**



#### **Greencross Retail**

- Recently opened 3 new stores at Double Bay (NSW), Chermside (QLD) and Nelson (NZ)
- Following these store openings, Greencross operates 108 Petbarn stores in Australia and 25 Animates stores in New Zealand
- Have current commitments on a further 12 stores
- LFL sales have accelerated in Q3 of FY 2014 and Greencross remains on track to deliver annual LFL sales of ~7% in FY2014

#### **Double Bay Petbarn Store**



## Outlook



### **Confirmation of guidance**

- As per previous guidance:
  - Greencross remains on track to achieve FY2014 full year pro forma NPAT of \$21.5 million (post minorities and transaction adjustments)
  - Merger is expected to be EPS accretive in FY2014 on a pro forma basis (ie assuming full 12 months of business combination)
  - Merger is expected to be double digit EPS accretive in FY 2015 compared to consensus estimates of \$0.286 per share as at the date of announcement of the Merger
- Acquisition and roll-out pipeline remains strong

# Summary



**Greencross – Investment Highlights** 

- Attractive, fast growing category underpinned by favourable industry thematics and demographic trends
- History of strong financial performance
- Strong competitive position in a fragmented market
- Integrated business model means Greencross is well positioned to maximise consumer engagement and share of pet wallet
- Robust growth profile with significant runway left for store roll-out
- Experienced board and management team



# Appendix



## Greencross Limited – pro forma income statement

### Forecast pro forma income for the 12 months ending 30 June 2014

\$m	Greencross Vet	Greencross Retail <sup>(1)</sup>	Transaction adjustments	Greencross
Revenue	131.2	311.6	-	442.8
EBITDA	18.4	33.8	2.2	54.3
Less D&A	(2.3)	(9.7)	-	(12.0)
EBIT	16.0	24.2	2.2	42.3
Less Interest	(2.7)	(6.9)	-	(9.5)
РВТ	13.3	17.3	2.2	32.8
Less Tax	(4.0)	(5.4)	(0.5)	(9.9)
NPAT (pre minorities)	9.3	11.9	1.7	22.9
Less minorities	(0.5)	(1.0)	-	(1.5)
NPAT (post minorities)	8.9	10.9	1.7	21.5

EPS

#### 0.235

#### **Pro forma adjustments**

- Assumes Merger with Mammoth occurred on 1 July 2013
- Pro forma annualised cost synergy benefits of \$1.5m
  - For conservatism, potential revenue synergies have been excluded from FY2014
- Reduction in Mammoth Long Term Incentive Plan ("LTIP") expense to reflect the expected post Merger scheme for Greencross
- Net nil change in interest expense after adjusting for:
  - Estimated increase in interest expenses of due to the debt drawdown to fund transaction costs;

  - Reduction in amortisation charges reflecting lower capitalised borrowing costs
- Tax impact of adjustments
  - --- Reduction of LTIP not deductible for tax purposes
- 1. Animates revenue and EBITDA 100% consolidated and converted at A\$1:NZ\$1.25.
- 2. No amortisation of intangibles assumed. To be determined by acquisition accounting.

0.238



# Like for like sales growth

