

# Market Briefing

# **Morgan Stanley**

2015 Australian Emerging Companies Conference

Strategies to Deliver Growth in a Low Growth Environment

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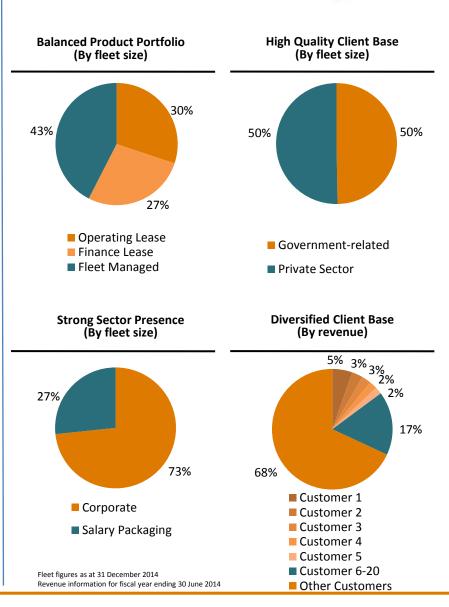
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# Leading, Diversified Fleet Manager



- Diversified business model, with leading position across both corporate and salary packaging sectors – presence in Australia, New Zealand and UK
- High quality, diverse and well-entrenched customer base across government and corporate
- Innovative service approach and strongly differentiated technology solutions
- Asset management expertise unique within the industry
- Low capital intensity funding model delivering attractive returns
- Attractive financial profile with diverse, highly visible feebased revenue streams
- Strong embedded growth outlook, providing secure platform for step-change opportunities



# **Highly Visible Revenue Streams**



## Rental income

Revenue earned from vehicles on the balance sheet. Rental income is received on an ongoing basis.

### **End of lease income**

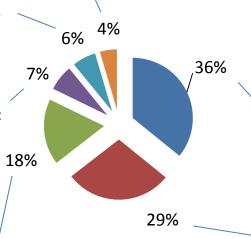
Gains upon disposal of the operating lease vehicle at termination of a lease, and revenue from unfair wear & tear and other contract variations invoiced to the customer returning the vehicle. End of lease income is received at the end of an operating lease.

### **Funding commissions**

Finance commissions received from third-party lease funders. Funding commissions are made up of upfront and trailing components.

### Other income

Early termination income, interest income on cash balances, and ad hoc project income. Other income is received on an ongoing basis and at the end of the lease.



# Management and maintenance income

Monthly fees for fleet management services and maintenance income for fully maintained vehicles. Management and maintenance income is received on an ongoing basis.

## Additional products and services

Revenue generated from the sale of after-market accessories and extended warranties, registration management, accident management, roadside assistance fees, and brokerage payments from insurance providers. Additional products and services revenue is received upfront and on an ongoing basis.

# **Multiple Growth Avenue Options**



### **New Entrants** to **Outsourcing**

Conversion to Full Leasing

Fleet

funding services **Market Share** Gain

**Increased** Customer **Penetration** 

Diversification & Greenfield

**Inorganic** 

#### Driver

Structural trend towards outsourcing driving longterm industry growth

management outsourcers transitioning to include

Competitive industry behaviour and market entry / exit

Ancillary services and vehicle upspecing

Growth into adjacent areas and development of new product / service concepts

Mergers & acquisitions

### SG Fleet's advantage

Longstanding experience and cost reduction track record with corporate and government customers allow SG Fleet to demonstrate outsourcing benefits

SG Fleet's approach provides customers with flexible funding options, transfer of risk and optimal asset management

Strongly differentiated offering, built on high valueadd, in-house expertise, innovation. and exceptional customer service gives SG Fleet competitive edge

SG Fleet's ability to identify, develop or source attractive solutions to emerging needs improves customer experience and revenue stream depth

Innovation culture shapes SG Fleet's development of related products and services as well as response to fundamental demand **changes** such as the 'mobility' concept

SG Fleet's corporate history demonstrates acquisition & integration ability / strong financial health supports selective pursuit of opportunities





## Structural Trends Support Continued Growth

### **Benefits of Outsourcing and Leasing**

- Lower fleet costs through access to economies of scale and fleet optimisation
- Outsource non-core activity to focus on core business
- Greater budget and cash flow certainty
- Transfer of maintenance cost of vehicles
- Transfer of residual value risk
- Efficient capital allocation and balance sheet utilisation
- Provide remuneration benefits to employees through salary packaging

### **Outsourcing Penetration**

- Tailor-made, modular services increasingly reliant on purposedeveloped technology
- Increased sophistication of offering supports trend towards specialist outsourced services
- Novated concept awareness and acceptance strong





# Strongly Differentiated Capabilities

- ✓ Unique combination of 27 years of in-house expertise and access to international best practice through global alliance
- ✓ IT systems and advanced customer-facing technology are key differentiators.







✓ Industry leadership in Work Health & Safety applications





Enhanced offer to targeted new clients
Greater penetration of existing customers
Barrier to entry
Improved profitability





# Looking Ahead: Mobility On-demand

- Technological advancement will allow for a rethink of how we use a vehicle
  - Hybrid / electric vehicles with in-car telematics
  - Availability of ultra-detailed travel and transport information will allow for pooling / sharing and interaction with other modes of transport in a changing cityscape
- We constantly innovate adapting services to provide an evolving mobility solution
  - Channeling massive amount of telematics data into productive use: efficient management and allocation of the transport asset, driver and passenger safety
- We are well positioned to take advantage of the emerging 'Internet of Things' to deliver unique and innovative services
  - Existing infrastructure and strong customer base can support these initiatives
  - Very mature and robust technology foundations



SG Fleet is able to adapt quickly, profitably and with minimal business risk to changing market conditions

# **Operating Environment - Australia**



 Well-received Budget, but economic confidence affected by global slowdown and resource prices



- Tender length and process patterns improved marginally on 2H14
- Tender process length reflecting increased sophistication of offering, more elaborate assessment of proposals, procurement consultant involvement
- States progressing with outsourcing options assessment
- Regulatory environment
  - Import tariff change and new vehicle imports: impact on business negligible
- RV trends
  - Stable trading environment for second hand vehicles
- Competitive behaviour
  - Steady: mostly rational, with occasional aggressive tactics

# **Customer Acquisition Activity - Australia**



### **Corporate**

- Tenders:
  - Pipeline remains full
  - Selective, focused tendering
  - Strong win rates maintained
- Non-tender environment:
  - Pursuing select opportunities in smaller to medium end of market
  - Un-tendered contract renewals

## **Salary Packaging**

 Further strong progress in Corporate and Government segments

## **Recent Developments**



- ✓ Trans-Tasman win in agriculture sector
- ✓ Commercial vehicle fleet win
- Major bank contract renewal without tender
- ✓ ACT Government opt-in to
   Federal Government contract
   − helped by very positive
   Federal feedback
- Australian arm of major international professional services firm – first orders taken
- Multiple Supplier of the Year wins

# **Operating Performance – UK / NZ**



## United Kingdom



- Economic confidence strengthens as result of decisive election outcome operating environment positive
- Feedback on product offering very favourable continued growth in client base / recent order pipeline growth encouraging
- ✓ Recent salary packaging scheme launches (300 to 1,000 eligible employees range) in widening range of industries: education, infrastructure/energy, corporate services, agriculture
- ✓ Sole supply tool-of-trade wins in corporate and financial services sectors

### New Zealand



- Fleet management market activity remains buoyant, with strong pipeline growth
- Taking full advantage of established relationships with local financial institutions to pursue add-on opportunities
- Trans-Tasman client win on back of new novated relationship in Australia
- ✓ Further wins in corporate services and agricultural sectors
- ✓ Pursuing significant opportunity in transport sector
- Demand from government customers increasing

# **Summary**



- Established market presence
- Quality customer book and relationships
- Strongly differentiated and high value-add product and services offering
- Operating in industry supported by long-term structural trends
- Combination of highly visible revenue streams with step-change potential
- ✓ Ability to grow via multiple concurrent avenues
- ✓ Innovation culture provides edge in rapidly evolving demand landscape
- ✓ Sound financial profile
- ✓ Focus on continued shareholder value creation



# Questions