# *Info*media<sup>™</sup>



FINANCIAL RESULTS
FULL YEAR FY2015

## Full year FY15 highlights

#### Strong cash flow

- Sales revenue up 5.7% and NPAT up 7.8% to \$13.2M
- Earnings per share up 7%
- Dividends up 3%, including a final dividend of 1.70 cps (FY14: 1.89cps)
- Special dividend of 0.25cps
- Successful installs of Superservice™ driving multi-franchise sales
- Product and operations improvements

# **Product Strength**

#### Superservice™ 'On the Mark' in Americas

- Strong results from dealer pilots\*
- Early adopters converted to brand advocates



\*See Information slide for YouTube link to testimonial movies.



## **Product Strength**

#### **Game Changer**

- Dealers report:
  - Profit, Performance and Customer Satisfaction increase
  - Game changing process improvements
  - Industry leading customer engagement
- New Dealer & OEM pipeline strong



# **Continually Improving Operations**

- Meeting increasing customer expectations
  - Faster turnaround, higher publication frequency
- Innovative and consistently reliable
  - Best in class hosting and failover
  - Industry leading features, functionality and data
- Effective and well managed
  - More rigorous quality tests and output
  - Updating ERP systems



# **Investing in Global Growth**

- Expanded sales team mainly in USA
- New business development opportunities
  - Referral business increasing
- Increased install & training capacity
  - Internally
  - Via 3<sup>rd</sup> Party Vendors



### Market Approach To Build MRR

- Multi-faceted promotion of Superservice
  - Capitalising on OEM endorsement
  - Direct sales channels
  - Social media presence
  - Promotion through multi-franchise channel
- Traditional parts sales channels
  - Promote EPC as part of the process
- Increased capacity for install & training
- Growing Monthly Recurring Revenue (MRR)





## **Continuing Growth in New Business**

#### **Data licences**

- Hyundai Motor America, contracted endorsement
  - Signed up >12% of dealers
  - Install now underway
- Superservice Menus endorsed for
  - Nissan Australia
  - Volvo Australia

#### Non-data dependant licences

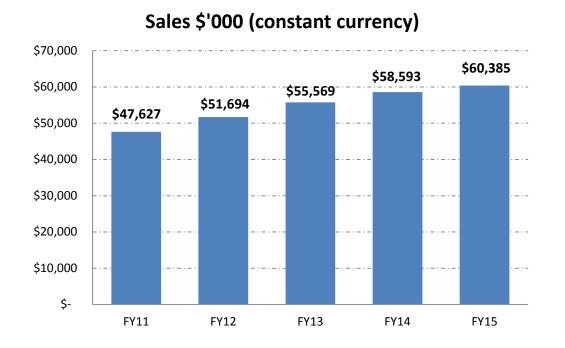
- Superservice Connect
  - Hyundai Europe
  - Kia Europe

#### **FY15 Financial Results**

| <b>'\$'000</b>       | FY2015  | FY2014  | Change | %    | Constant currency change | Constant currency change % | FX Impact |
|----------------------|---------|---------|--------|------|--------------------------|----------------------------|-----------|
| Sales                | 60,385  | 57,143  | 3,242  | 6%   | 1792                     | 3%                         | 1,450     |
| OpEx costs           | -41,962 | -37,988 | -3,974 | 10%  | -2653                    | 7%                         | -1,321    |
| Adjusted EBITDA      | 18,423  | 19,155  | -732   | -4%  | -861                     | -4%                        | 129       |
| Hedging Impact       | -555    | -2,663  | 2,108  | -79% | 0                        | 0%                         | 2,108     |
| R&D Capitalised      | 7,157   | 8,106   | -949   | -12% | -949                     | -12%                       | 0         |
| D&A                  | -7,681  | -9,191  | 1,510  | -16% | 1510                     | -16%                       | 0         |
| Interest & Tax       | -4,112  | -3,128  | -984   | 31%  | -984                     | 31%                        | 0         |
| Net Profit after Tax | 13,232  | 12,279  | 953    | 8%   | -1,284                   | -10%                       | 2,237     |
| NPAT Margin          | 21.9%   | 21.5%   |        |      |                          |                            |           |

- Sales revenue increase \$3.2m
- OpEx reflects investment in business development and Superservice roll out.
- R&D capitalisation lower due to relatively more work on commercialised products vs new
- D&A lower due to timing of product releases
- Net profit up \$1m to \$13.2m
- **Net benefit** from currency movements.
- Strong NPAT margin.

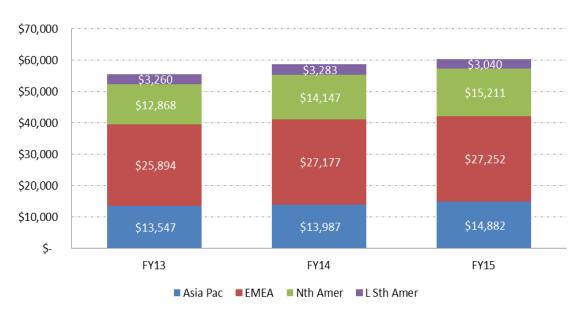
# Sales Growth 6.1% Compound Over 5 years



- FY15 growth of 3% under the annual rate over past five years
- Customer engagement in place to support return to higher pace of growth

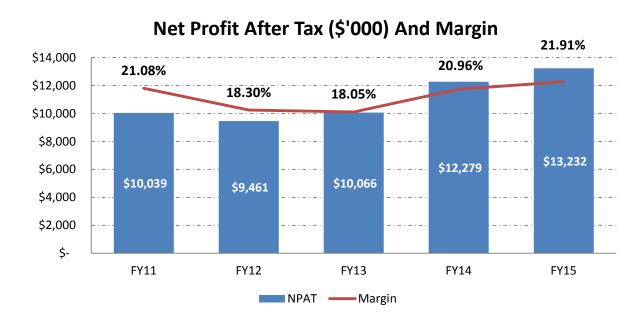
# **Regional Mix of Sales Broadly Stable**

#### Sales by region \$'000 (constant currency)



- EMEA most impacted by decision not to renew a major contract on commercial grounds
- Asia Pac and Nth
   America grew closer to
   trend rates
- Latin America a watching brief – currently relatively immature

# **NPAT Growth of 7% Compound Over 5 Years**



- NPAT increase of 7.8% in FY15
- Net profit margin up 1 point to 21.91%

# **Hedging Policy & Coverage**

| Policy<br>Net Forward Receipts Hedged |         |         |  |  |
|---------------------------------------|---------|---------|--|--|
|                                       | Minimum | Maximum |  |  |
| Q1                                    | 50%     | 100%    |  |  |
| Q2                                    | 50%     | 100%    |  |  |
| Q3                                    | 40%     | 85%     |  |  |
| Q4                                    | 40%     | 85%     |  |  |
| Q5                                    | 0%      | 50%     |  |  |
| Q6                                    | 0%      | 50%     |  |  |
| Q7                                    | 0%      | 40%     |  |  |
| Q8                                    | 0%      | 40%     |  |  |

| Coverage In Place 30 June 2015 |        |         |  |  |
|--------------------------------|--------|---------|--|--|
|                                | USD 'm | Euro 'm |  |  |
| FY16                           | 9.4    | 7.5     |  |  |
| FY17                           | 0.0    | 0.2     |  |  |
| Forward rate                   | 0.805  | 0.674   |  |  |

- Policy designed to protect dividends and cash flow
- Operates on a rolling eight quarters forward – requires some hedging within one year and restricts in second year
- Applies to expected receipts net of anticipated local operating costs

## **Sustained Equity & Returns**

#### **Balance Sheet**

|                       | Jun-15<br>\$'m | Jun-14<br>\$'m |
|-----------------------|----------------|----------------|
| Cash                  | 16.1           | 11.4           |
| Trade Receivables     | 5.1            | 6.2            |
| Derivatives           | (0.5)          | 0.5            |
| Goodwill & Inangibles | 34.8           | 34.3           |
| Plant & Equipment     | 1.0            | 1.3            |
| Provisions            | (12.7)         | (11.7)         |
| Shareholders' Equity  | 43.8           | 42.0           |
|                       |                |                |

#### Shareholder Returns

|                              | FY15  | FY14  |
|------------------------------|-------|-------|
| Basic earnings per share (c) | 4.30  | 4.02  |
| Dividends per share (c)      | 3.89  | 3.78  |
| Interim Paid (\$'m)          | 5.98  | 5.80  |
| Final Declared (\$'m)        | 6.03  | 5.80  |
| Total (\$'m)                 | 12.01 | 11.60 |
|                              |       |       |

- Strong cash generation includes \$1m from tighter control of aging receivables
- Earnings per share up 7%
- Cash dividends per share up 3%

#### **Outlook for FY16**

- Continuing growth in sales and monthly recurring revenues
  - Expanding earnings base to include new revenue from installed Superservice & EPC products
  - Opportunities to expand across more OEM customers
- Maintain operating margins
  - Ongoing investment in new and existing products
  - Supporting sales growth
  - Continuing to drive operational efficiencies

#### **Information**

#### Testimonial Videos for Reference:

Toyota Escondido - <a href="www.youtube.com/watch?v=eLR1YIjsWrg">www.youtube.com/watch?v=eLR1YIjsWrg</a>
Larry H Miller Hyundai - <a href="www.youtube.com/watch?v=065fRC7z">www.youtube.com/watch?v=065fRC7z</a> qU

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