





# Agenda

#### Agenda

- Introduction
- 1H16 Results
- Accelerate Strategy update
- Summary and Outlook

#### **Presenters**

- Richard Kimber *Chief Executive Officer*
- Mark Ledsham *Chief Financial Officer*

}



### **Accelerate Strategy on track**

#### **Operational highlights**

- Investing for future growth with number of operational milestones achieved during the period
  - Xero partnership
  - Mobile transactional app launched
  - Minimum deal size reduced to \$250 implemented last week
- Investments in People, Technology and Brand to deliver future benefits
- Key Executive Team roles appointed
- Accelerate Strategy launched with positive acceptance from staff and shareholders
  - Global rebrand announced and on track for launch before the end of FY16, starting in Australia in December
  - Weekend trading to be introduced before the end of the financial year



# 1H16 Results Key metrics

- Record turnover in 1H16, up 34% to \$10bn
- Net operating income up 29% to \$53.6 million
- Underlying EBTDA of \$18.1 million, up 14%
- Operating Cash Flow to EBTDA in excess of 125%<sup>3</sup> supporting dividend policy of 70-80% of statutory NPAT

#### **Financial summary**

	1H16	1H15	% change
Financial Metrics			
Turnover (\$bn's)	10.0	7.5	34%
Net Operating Income <sup>1</sup> (\$m's)	53.6	41.6	29%
Expenses 1,2 (\$m's)	(35.5)	(25.8)	38%
Underlying EBTDA <sup>1,2</sup> (\$m's)	18.1	15.8	14%
Underlying NPAT 1,2 (\$m's)	12.3	11.0	12%
Operational Metrics			
Active Clients <sup>3</sup> (000's)	151.1	130.0	16%
Transactions (000's)	392.2	336.1	17%
Average Transaction Value (\$000's)	25.6	22.3	15%

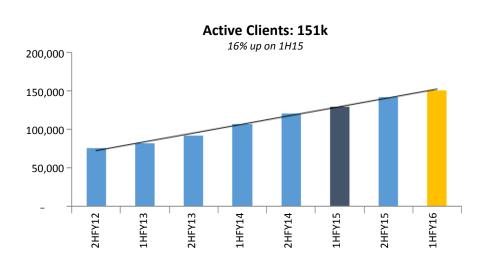
<sup>1. 1</sup>H15 has been adjusted for the LTI and STI scheme that was implemented during 2H15 to reflect as though the scheme had been in place from 1 April 2014. 1H15 has also been adjusted for other income and expenses relating to the IPO

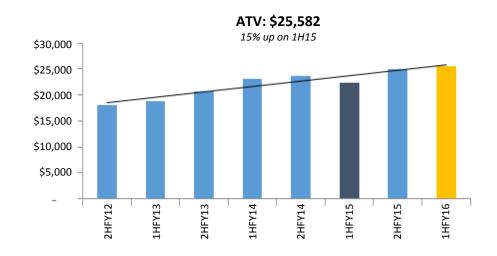
<sup>2. 1</sup>H16 excludes one off costs associated with M&A activity and CEO succession planning

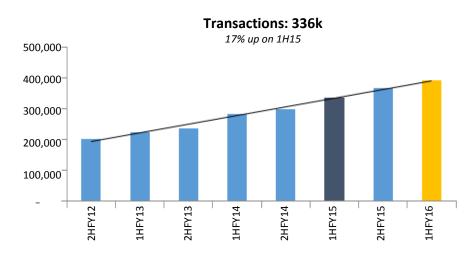
<sup>3.</sup> Active clients are clients who have transacted within the past 12 months

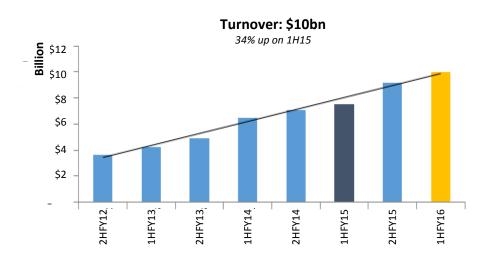


# 1H16 Results Strong result in all top line metrics





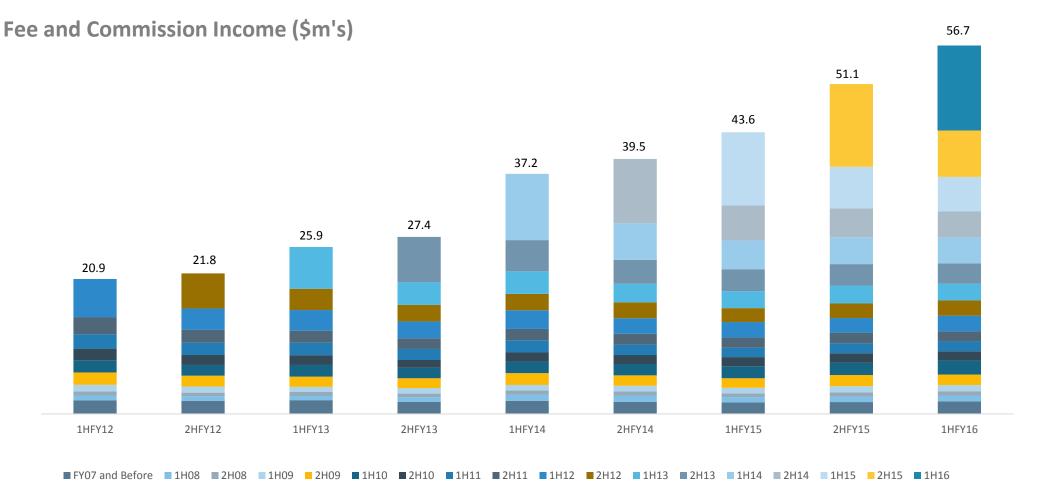






# 1H16 Results Satisfied repeat customer base

OzForex's customer base generates recurring revenues, with clients who first traded prior to FY10 still contributing material fee income and record revenue from new clients in 1H16



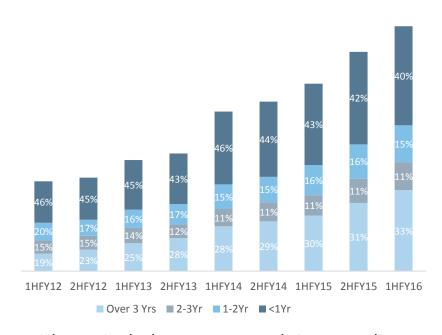


# 1H16 Results Net operating income

#### **Segment Net Operating Income**

\$m	1H16	1H15	% change
Australia and New Zealand	30.5	23.6	29%
Europe	11.2	9.0	25%
North America	8.7	5.6	57%
Asia	1.1	0.8	35%
Wholesale	5.8	5.0	15%
Fee and commission income	57.3	43.9	30%
Transaction costs	(4.5)	(3.2)	41%
Net fee and commission income	52.8	40.7	30%
Net interest income	0.8	0.9	(2%)
Net operating income	53.6	41.6	29%

#### Fee and Commission Income (\$m's)



- The Group continued to see strong revenue growth across all segments, with particularly strong growth in Australia and New Zealand, and North America
- The continued strong retention and growth in SME's has helped the Group generate a third of its revenue from customers older than three years



# 1H16 Results Operating expenses

#### **Underlying Operating Expenses**

	Underlying		Constant currency <sup>5</sup>		
\$m	1H16	1H15	% change	1H15	% change
Employee costs 1,2	20.7	15.6	32.6%	16.3	27.1%
Promotional costs	7.8	5.8	33.3%	7.0	10.8%
Occupancy costs	1.2	0.9	41.9%	1.0	30.8%
Other costs <sup>2,3,4</sup>	5.9	3.5	68.6%	3.9	51.2%
Total operating costs	35.6	25.8	37.7%	28.2	26.2%

- 1. Employee costs were adjusted upwards by \$1.4m in 1H15 as though the LTI and STI scheme introduced in 2H15 had been in place for the full year
- 2. The costs associated with CEO succession and restructuring of the executive team were adjusted in 1H16 expenses, reducing Employee costs by \$0.4m and Other costs by \$0.2m
- 3. Other costs were adjusted downwards by \$0.9m in 1H16 for the one time costs associated with corporate activity and rebrand to OFX
- 4. Other costs were adjusted downwards by 0.1m in 1H15 for one time costs associated with the IPO
- 5. Prior period costs were retranslated using current period average exchange rates. These impacts are not reflected in the above Underlying Operating Expenses table

- Investments in People, Technology and Brand to deliver future benefits:
  - Group wide LTI and STI Scheme implemented in 2H15;
  - Increased headcount in Technology by 32%;
  - Increased headcount in Risk Management and Compliance by 100%;
  - New US offices to accommodate increased headcount; and
  - Licensing, AML compliance, and fraud and risk management costs (excluding headcount) increased by 86%
- 50% of the Group's operating expenses denominated in non AUD
  - Adjusting 1H15 in constant currency impacts would have resulted in \$2.4 million of additional AUD equivalent expenditure
  - Promotional costs are disproportionately impacted as only 96% of promotional expenses were denominated in USD in 1H15



### **1H16 Results**

### Performance was strong across the Group

- Quality of client base demonstrated in momentum in top line earnings and growth in new markets
- Continued growth in home market
- Strong penetration into the US resulted in strong revenue growth in North America (key to Accelerate Strategy)
- Good growth in Asia off low base
- Profitable growth in Wholesale as we change focus to USA for partnerships

Group	Australia/ New Zealand	North America	UK/Europe	Asia	Wholesale
Fee and Commission Income \$57.3m 30% up on 1H15	Fee and Commission Income \$30.5m 29% up on 1H15	Fee and Commission Income \$8.7m 57% up on 1H15	Fee and Commission Income \$11.2m 25% up on 1H15	Fee and Commission Income \$1.1m 35% up on 1H15	Fee and Commission Income \$5.8m 15% up on 1H15
EBITDA pre Corporate Costs \$20.2m 23% up on 1H15	EBITDA pre Corporate Costs \$12.5m 15% up on 1H15	EBITDA pre Corporate Costs \$0.7m 41% up on 1H15	EBITDA pre Corporate Costs \$4.5m 35% up on 1H15	EBITDA pre Corporate Costs \$0.3m 65% up on 1H15	EBITDA pre Corporate Costs \$2.2m 44% up on 1H15
Corporate Expenses \$2.9m 101% up on 1H15 Interest Income \$0.8m 2% down on 1H15	Corporate Expenses \$2.9m 101% up on 1H15				
Underlying EBTDA \$18.1m 15% up on 1H15	Underlying EBTDA \$9.6m 1% up on 1H15	Underlying EBTDA \$0.7m 41% up on 1H15	Underlying EBTDA \$4.5m 35% up on 1H15	Underlying EBTDA \$0.3m 65% up on 1H15	Underlying EBTDA \$2.2m 44% up on 1H15



# 1H16 Results Balance sheet

- The Group remained debt free
- Net cash¹ (including term deposits) of \$48.3 million as at 30 September 2015
- The Group has increased its use of term deposits in order to maximise interest yield
- During the 1H16 period the Group had a prepaid tax balance of \$3.0 million (which will reverse in 2H16)

#### **Group Balance Sheet**

\$m	1H16	2H15
Assets		
Cash and receivables from financial instituions	175.7	174.0
Derivative financial instruments	17.4	10.3
Other assets	10.5	7.0
Property, plant and equipment and intangibles	3.0	1.2
Total Assets	206.6	192.5
Liabilities		
Derivative financial instruments	19.2	10.3
Client liabilities	127.4	124.6
Other liabilities	8.9	10.0
Total Liabilities	155.5	144.9
Net assets	51.1	47.6
Equity		
Ordinary share capital	24.4	24.4
Reserves	2.3	1.5
Retained earnings	24.3	21.7
Total equity	51.1	47.6

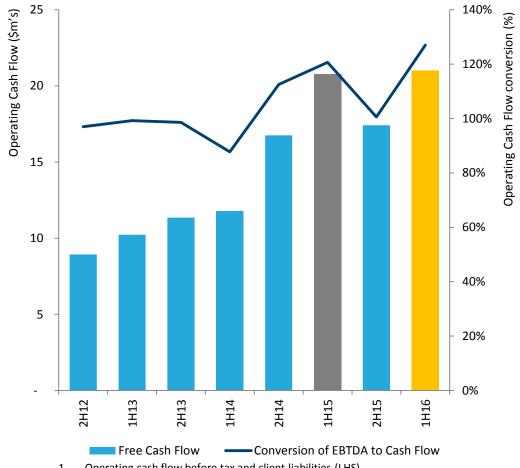
1. Net cash is the total of cash and receivables due from financial institutions, less client liabilities



# 1H16 Results Strong cash flow generation

- Strong operating cash flow conversion continues to be a feature of the business
- 1H16 operating cash flow before tax and client liabilities of \$21.0 million (1H15: \$20.8 million)
- Operating cash flow to EBTDA ratios in excess of 125% as a result of an increased level of provisions based on the recently introduced LTI and STI schemes
- 2H15 cash flow impacted by distribution of the Post-IPO Completion and Retention Bonus (accrued September 2013)
- Operating cash flow generation supporting dividend policy of 70–80% of NPAT
- Fully franked dividend of 3.6 cents per ordinary share to be paid in 2H16
  - 2 December 2015 Ex Dividend date
  - 4 December 2015 Record date
  - 18 December 2015 Payment date

#### Strong operating cash flow generation<sup>1</sup> and conversion<sup>2</sup>



- 1. Operating cash flow before tax and client liabilities (LHS)
- 2. % of Reported EBTDA (RHS)





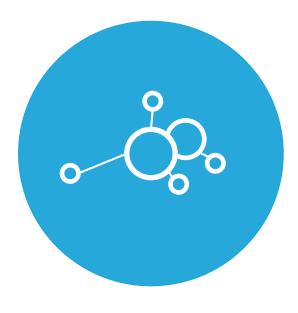
## **Growth opportunities**



in Australian market



Increase penetration Increase penetration in non-AUD



**Target adjacencies** 



## **Core enablers supporting Accelerate Strategy**

### People



TALENT DEVELOPMENT
CAPABILITY
CHIEF WHOLESALE OFFICER
CULTURE
CHIEF MARKETING OFFICER
RETENTION & ATTRACTION
UPDATED OFFICES
ALIGN INCENTIVES

Progress:



### **Technology**



AGILE
ARCHITECTURE EVOLUTION
MODULARISATION
CUSTOMER EXPERIENCE SIMPLIFY
AUTOMATION



### **Brand & marketing**



MARKETING LED
DIVERSITY LEVERAGE BIG DATA
RETENTION & ADVOCACY EXPAND
ONE GLOBAL BRAND
TAILORED GEOGRAPHIC
CUSTOMER FOCUS
MARKETING





# Positioning for growth **People progress**

- Key Executive Team roles now in place with several new senior executives in place
  - Appointment of new talent to Chief Technology Officer, Chief Operating Officer, and Head of People and Culture
  - Additional Executive Team roles including Chief Marketing Officer and Chief Wholesale Officer
- Head of People and Culture has projects underway in culture, strategy, talent management to ensure improved retention and alignment of staff
- Excellent acceptance and support from staff of Accelerate strategy
- Global head office relocation to 20 Margaret Street Sydney in 2H16 to allow for future growth.





# Positioning for growth **Technology progress**

- Chief Technology Officer, Craig Pendleton-Brown, who commences on 16 November 2015
- **Customer driven improvements** 
  - Refreshed web site offering contextual marketing, 'omni-channel' interactions and new languages
  - Enhanced messaging infrastructure
- **Process driven improvements** 
  - New compliance tools for Electronic Verification and transaction monitoring
- Infrastructure and scalability
  - Ongoing architectural API development
  - Increased speed of deployment of upgrades and new releases
  - Maintain focus on scalability and throughput of core data and payment engines





## Positioning for growth **Brand and marketing progress**

- Global launch of OFX brand on track by end of FY16
- Roll out and implementation of new brand on track to commence with Australia in December 2015, followed by the US and other geographies
- Chief Marketing Officer developing plans, with global centre of excellence model for marketing team in place
- Customer segmentation analytics under development



#### **Current brands**









#### **One Global Brand**









## **Summary and Outlook**

- Strong result in 1H16
  - Record turnover in 1H16 of \$10bn, up 34% on 1H15
  - Net Operating Income in 1H16 of \$53.6m, up 29% on 1H15
  - 1H16 Underlying EPS of 5.1 cents per share for, up 12% on 1H15
  - Interim dividend increased to 3.6 cents per share fully franked
- Reconfirm AGM guidance of \$38.5 \$40.5m underlying EBTDA in FY16
- Our three year Accelerate strategy is on track with all enablers underway and gathering pace
- OzForex has a strong international footprint and is well positioned to deliver continued growth

We are accelerating our plans for the future in the geographies and channels where the best opportunities are available.

"A 3 year
ACCELERATE
strategy"



## **Summary and Outlook**

One Global Platform
One Global Team
One Global Brand



Look out for our OFX Australian website launch in December www.ofx.com

The material contained in this document is a presentation of general information about the Company's activities current as at the date of this presentation (10 November 2015). It is provided in summary form and does not purport to be complete. You should not rely upon it as advice for investment purposes or a recommendation in relation to the Company as it does not take into account your investment objectives, financial position or needs. These factors should be considered, with or without professional advice, when deciding if an investment is appropriate.

Certain statements in the presentation relate to the future, including estimates, projections and opinions. Such statements involve known and unknown risks and uncertainties and other important factors that could cause the actual results, performance or achievements to be materially different from expected future results, performance or achievements expressed or implied by those statements. Many of these factors are beyond the Company's control, and the Company does not give any representation, assurance or guarantee that the events expressed or implied in any forward looking statements in this presentation will actually occur or will prove to be correct, and you are cautioned not to place reliance on such forward looking statements. Subject to applicable disclosure requirements, the Company undertakes no obligation to update any forward-looking statement to reflect events or circumstances after the date of this presentation. Past performance information given in this presentation is given for illustrative purposes only and should not be relied upon (and is not) an indication of future performance.

No representation or warranty, expressed or implied, is made as to the accuracy, reliability, adequacy or completeness of the information and opinions contained in the presentation. To the maximum extent permitted by law, no responsibility for any direct or indirect loss arising in any way (including by way of fault or negligence) from anyone acting or refraining from acting as a result of reliance on this material is accepted by the Company or any of its related bodies corporate, affiliates, directors, employees, officers, partners, agents and advisers and any other person involved in the preparation of the presentation.

This presentation has not been subject to auditor review.