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Software as a Service provider to Global Auto industry

- Established 27 years ago
- Global leader in parts & service software
 - Parts cataloguing solutions
 - Dealer service quoting and inspection process
- Transitioning to 'Software as a Service' (SaaS) business
- Software used across 39 global automakers



Global

186 countries 150,000 daily users globally Over 80% of revenue offshore

Local

Regional presence 29 languages HQ in Sydney, Australia



We help our global partners to drive dealer productivity and profitability

Customer



Offering

Product

- Data licence agreements
- Channel support
- Market endorsement
- Data management

Electronic Parts Catalogue (EPC)

- Service quoting system
- · Vehicle inspection system







Dealer

Automaker



- Subscription based products
- Training
- Support

- Electronic Parts Catalogue (EPC)
- Service quoting system
- Vehicle inspection system







Independent Motor Trade



- Subscription based products
- Training
- Support

- Mechanical EPC
- Collision EPC
- Vehicle inspection system





Significant & growing industry

- Global parts industry + US\$1 trillion
 - Evenly split across the Americas, Asia and Europe
 - 3 segments to the industry dealer, crash and mechanic
- US automaker dealer service & parts market worth US\$91 billion
- Infomedia estimates industry growth for parts & service in high single digits







- Infomedia year on year revenue growth rate over the last 3 years - less than 5%*
- Infomedia estimates industry growth rate at high single digits
- How do we drive Infomedia revenue growth to be in line with the industry growth rate?
- Our opportunity in the near term is in 5 key areas



^{*} constant currency

Delivering on the growth opportunity

- 5 point plan to deliver immediate improvement (0 – 12 months)
- Medium term opportunities to amplify growth (9 – 24 months)
- Great industry, great company, great customers, great products, great people

5 key areas for improvement

- Simplify the business
- Drive sales performance
- Prioritise delivery
- Align culture to growth
- Provide transparency

Near Term (0 – 12 months)



Strategic opportunities for growth

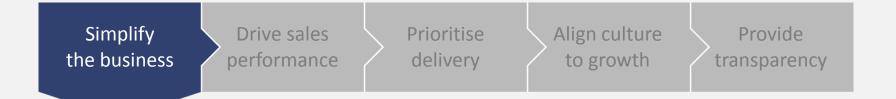
- Organic new product enhancements
- Adjacencies
- M&A opportunities

Building for the near term – 5 point plan



5 key areas of focus that will transform Infomedia and drive future growth

Infomedia is a simple business complicated over time *Info*media™



- Creating a simpler and scalable structure
- Simplifying the organisation will lead to accountability and efficiency gains
 - Centralising support functions enables regions to focus on sales
 - Introduction of simpler, standardised processes supported by enterprise software
 - Simple, consistent and measureable objectives across all regions and product lines

Creating a world class sales organisation

Simplify the business Drive sales performance Prioritise delivery Align culture transparency

- Reprioritising around 2 core markets
 - Parts
 - Mature market
 - Strong product
 - Requires renewed investment
 - Service
 - Highly fragmented market
 - Competitive differentiated software
 - Growth opportunity
- Introducing enterprise sales techniques and global account management
- Bringing organisation closer to the customer

Creating scalable delivery model



- Scaling development to meet market demand
 - Offshoring supporting backlog
- Creating more agile delivery organisation structure to align with customer outcomes
- Introduced governance measures for delivery
 - Industry standard Prince 2 methodology introduced
- Superservice v2 will start unlocking revenue from July

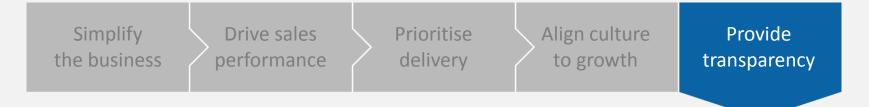
Focus on people and culture to support growth



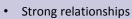
- Transitioning to 'Software as a Service' (SaaS) business
- Willing, motivated and experienced employee base
- Creating an environment of autonomy and accountability
- Establishing incentives realigned to growth strategy
- Sydney HQ move to campus in Belrose, NSW in July 2016



Committed to providing greater transparency



- We listened to Market feedback
- Program to simplify and align structures for growth
 Improved measurement of 'monthly recurring revenue' (MRR)
- Measures introduced to link sales growth and accountability



- Right to sell
- Long-term contracts



- Subscription renewals
- Cross sell opportunities
- Manage churn



- Invest in product development and sales
- Value discipline applied to operating expenses
- Reduce exposure to non-operating items

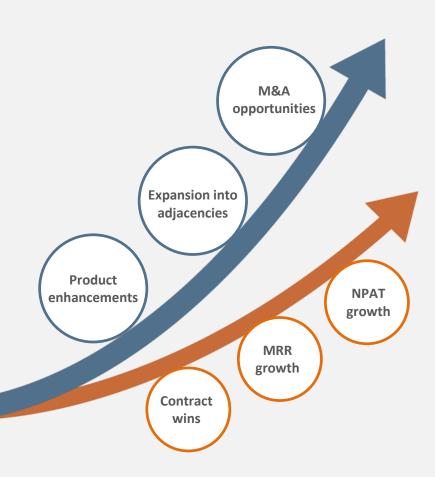


Market leading software – Parts & Service

Leveraging our global presence and large customer base

Drivers to amplify sustainable growth

Opportunities to disrupt the industry and take stronger leadership position



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Near Term (0 – 12 months)



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Thank You