

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Brisbane Airport Corporation Extends Managed Technology Services Contract with Data#3

June, 06, 2016; Brisbane, Australia: Data#3, a leading Australian business technology solutions company, today announced that Brisbane Airport Corporation (BAC) will extend its Managed Technology Infrastructure Service contract with Data#3, from now through to June 2018.

The new solution with extended services, will consolidate the management of BAC's IT, affording BAC more time to focus on the core business of running one of the largest Airports in Australia. As part of the service, Data#3 will provide 24/7 Service Desk Management, Network, Server, Database and Desktop Support to 350 BAC corporate staff, and network connectivity to more than 20,000 associated airport workers.

"Building on the back of a first-generation ICT outsourcing deal with Data#3, we now need to elevate the relationship to a more strategic level," BAC's CIO, Mansoor Karatela said. "We needed a technology partner who could be agile and flexible enough to not only manage our day to day ICT operations well, but also partner with us to transform and grow our business. The renewal of our outsourcing arrangement with Data#3 was a logical progression which will allow us to work together to deliver a first class service to our clients whilst also driving operational efficiencies across our broad ICT environment."

Data#3 had provided BAC with their previous contract, a blended on-site and remotely delivered IT Service, which had recently come to end-of-term. As the service satisfaction percentage had risen to a consistent 90% over the last 12 months, BAC was confident that Data#3 was the partner of choice.

Data#3's CEO, Laurence Baynham, commented, "This extended agreement with Brisbane Airport Corporation is one that the entire Data#3 team is very proud of. Reinforced by our commitment to service excellence for our customers, this demonstrates the high service standards achieved over the last 12 months. We are focused on supporting Brisbane Airport Corporation in delivering ongoing, optimised services and will continue to grow our knowledge and skills in the highly demanding Airline Industry."

The new solution will see BAC receiving an improved services delivery model with closer alignment to the business. The benefits include; improved knowledge management systems and portals, easier to engage service outcomes and improved service responsiveness, the provision of innovative IT services and infrastructure to the changing needs of the airport, and importantly, reduced risks in the management of secure technology assets and business data – all aligning tightly with BAC's strategy towards a self-service and digital transformation.

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About Data#3

Data#3 Limited (DTL) is an ASX listed company that is centered on helping customers achieve their business objectives through market-leading business technology solutions.

Customers choose Data#3 for their business technology solutions, the options offered in a Hybrid IT environment, the way they do things and most importantly, for their outcome based approach.

Business technology solutions from Data#3 are underpinned by market-leading expertise in technologies from global vendors. The specialised solution categories they offer are; Cloud, Data and Analytics, Mobility, Consulting, Security and IT Lifecycle Management. Through the use of these solutions, they help their customers to achieve:

- access anywhere anytime,
- increased productivity, organisational agility and enterprise growth,
- enterprise cost control,
- IT systems, applications and infrastructure optimisation,
- security, integrity, compliance and risk management, and innovation.

Data#3 reported revenues of \$870.5 million in the 2014/2015 financial year and has more than 1,100 employees. Headquartered in Brisbane, they have offices, data centres, and configuration and warehousing facilities across Australia.

More information about Data#3 and its solution offerings is available at www.data3.com.au.

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