

2016 Annual General Meeting

25 NOVEMBER 2016



**ROBERT
FERGUSON
CHAIRMAN**

FY 2016 HIGHLIGHTS

Group	Underlying		Reported	
\$ million	FY16	FY15	FY16	FY15
Revenue	1,651.0	1,599.3	1,714.6	1,617.9
NPAT	104.0	111.5	74.7	127.5
Dividend cps	12.0	20.0	12.0	20.0

Reset strategic direction

- o Successful capital recycling program
- o Introduction of new GP recruitment packages
- o Launch new private billing business
- o Reduced debt and strengthened balance sheet

BOARD, EXECUTIVE & REMUNERATION

Board

- Completed Board Performance Assessment and developed Skills Matrix

Executive team

- Enhanced team and strengthened functional support

Restructure of remuneration practices

- Appropriate mix of fixed and at risk remuneration
- Appropriate mix of short and long-term incentives
- Fixed remuneration benchmarked to improve alignment
- Specific and measurable performance metrics applied to incentives

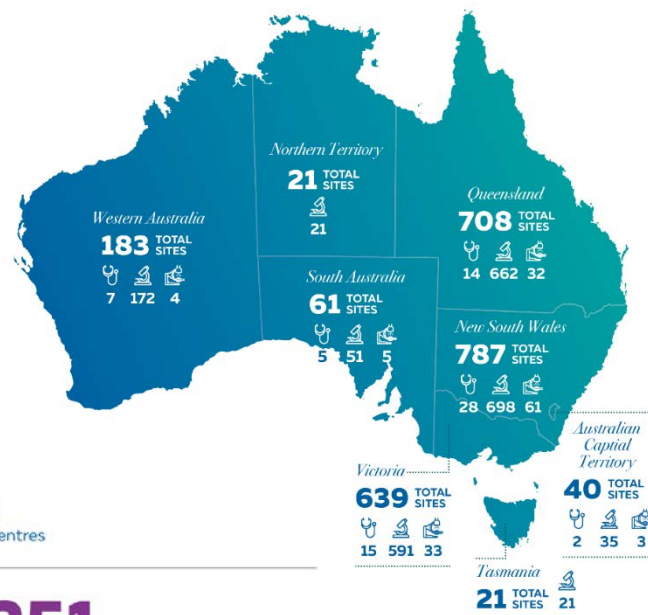
OUTLOOK

Well placed for growth

- Chronic conditions rising, hospital costs increasing
- Primary's multi-disciplinary centres have a vital role to play

Aims and aspirations

- Cement position as a leading quality healthcare provider
- Become a preferred place for healthcare professionals and staff to work and for patients to come for treatment



 **71**
Medical Centres

 **2,251**
Pathology

2,147 ACCs
104 Laboratories

 **138**
Diagnostic Imaging

26 Hospitals
61 Community Centres
51 Medical Centres

As at 30 June 2016



**PETER
GREGG
MANAGING DIRECTOR
AND CEO**

2016 FINANCIAL HIGHLIGHTS

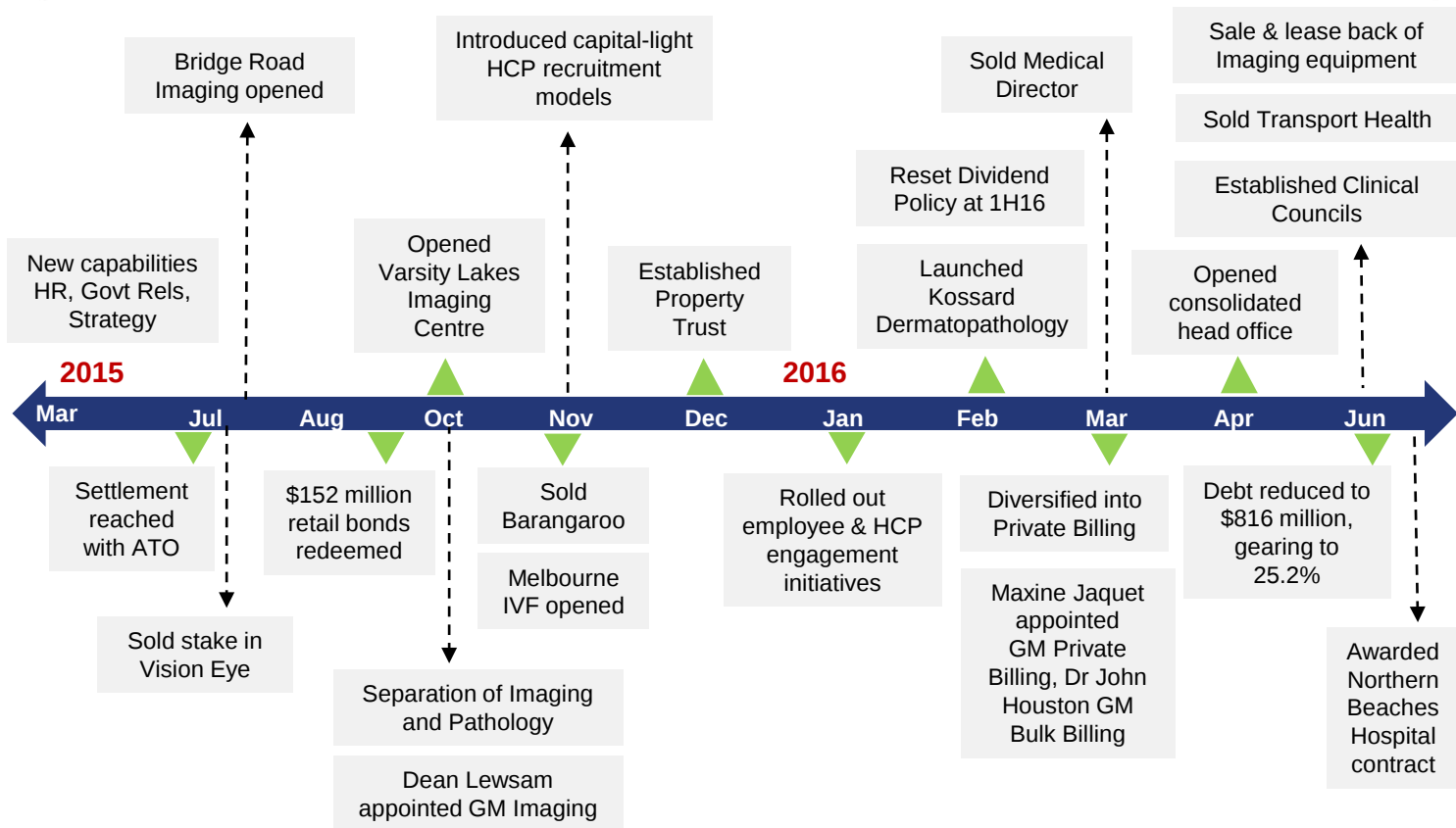
Group	Underlying		Reported	
	FY16	FY15	FY16	FY15
\$ million				
Revenue	1,651.0	1,599.3	1,714.6	1,617.9
NPAT	104.0	111.5	74.7	127.5

- Underlying results in line in challenging market conditions
- Balance sheet review reset foundations
- Reported results reflect significant business changes including balance sheet review and transformation costs partially offset by profit on sales

	FY16	FY15
Net debt \$'m	816	1,155
Gearing %	25.2%	32.4%

- Successful capital recycling program and reduced capex = stronger free cash flow and lower debt on balance sheet

TRANSFORMATION JOURNEY



MEDICAL CENTRES – BULK BILLING

Focus on recruitment and retention

- New flexible, capital light contracts for GPs
- Annual retention of GPs up 35%

Learning and development

- Primary Health Care Institute
- Largest private host of Registrars

My Medical Home

- Full suite of services 365 days a year
- Four large scale centres and 1 super centre
- Expanding the offering:
 - Primary Dental, Primary Physio, Primary IVF
 - Specialists, industrial medicine & occupation health, day surgeries, skin clinics, women's clinics
 - Integrated Care model for chronic care



MEDICAL CENTRES - PRIVATE BILLING

Launch of Health & Co

- New brand
- Access to a different segment of the market
- Leverage Primary's scale and expertise in practice management, business services and property
- Reduce back office administration, improve practice efficiency, enhance patient flow and better support clinicians

Partnership approach

- Active discussions with a number of clinics
- Expect several partnerships signed in FY17
- Greenfields developments

Health&Co

The screenshot displays the Health&Co website. At the top, there's a navigation bar with 'Health&Co', 'ABOUT US', 'CONTACT', and 'SOLUTIONS'. The main header features a large image of two men, a doctor and a patient, with the text 'We'll support you so you can support your patients'. Below this, a section titled 'We're building a leading network of health professionals united by the common goal of delivering patient-centred care.' is followed by a paragraph about the network's mission. Three numbered boxes outline the partnership approach: 1. Shared Services, 2. Joint Patient Partnerships, and 3. Shared Networks. Below these are two buttons: 'Partnership Opportunity' and 'Partnership Process'. The footer contains a statement about delivering a level of care and service, followed by a list of services: 'Understand your business', 'Proactive services', 'Reduce costs', 'Take care of the details', and 'Primary connections'. Each service is accompanied by an icon and a brief description.

PATHOLOGY

Leading laboratory and pathology operation

- Quality specialists with a range of services
- Kossard dermatopathology laboratory opened in FY16
- Strong profit contributor
- Investing in people and systems
- Discussions advancing in SE Asia where seeking to partner with local operators

Divisional CEO

- Recruitment process nearing completion



IMAGING



Reset cost base for the future

- Improved second half performance
- Supported by labour and site rationalisation

Focused on portfolio realignment

- Hospitals – National Capital / Knox private / NBH
- Fit-for-purpose, high-end imaging centres – Bridge Road / Varsity Lakes / River City
- Selective private billing

INNOVATION

Major IT investment

- Expanding and replacing key software systems
- Next generation cloud-based clinical and practice management software solutions

Integrated approach to patient information

- Support the portability of patient records
- Help patients proactively manage health outcomes



GOVERNMENT REVIEWS

Policy clarity required

- MBS freeze for GPs
- MBS Review
- Bulk billing incentive cuts in Pathology and Imaging
- Regulation of ACC rents
- Imaging 'Quality Framework'

Healthcare Home trials

- Seeking to participate via tender process

Private sector

- Adapt to funding environment
- Take the lead in the provision of quality, efficient and integrated care

BUILDING A SUSTAINABLE FUTURE

Underlying drivers

- Strong underlying demand with:
 - Growing population
 - Ageing population
 - Frontline, preventative care is the most effective form of healthcare
- Our large-scale multi-disciplinary medical centres are efficient providers of care

Our aspirations

- Sustainable growth for shareholders
- Good health outcomes for patients
- Employer of choice for healthcare professionals and staff

We expect to exceed our FY16 underlying NPAT performance of \$104 million in this financial year

DISCLAIMER

This presentation has been prepared by Primary Health Care Limited (ACN 064 530 516) ('PRY').

Material in this presentation provides general background information about PRY which is current as at the date this presentation is made. Information in this presentation remains subject to change without notice. Circumstances may change and the contents of this presentation may become outdated as a result.

The information in this presentation is a summary only and does not constitute financial advice. It is not intended to be relied upon as advice to investors or potential investors and has been prepared without taking account of any person's investment objectives, financial situation or particular needs.

This presentation is based on information made available to PRY. No representation or warranty, express or implied, is made in relation to the accuracy, reliability or completeness of the information contained herein and nothing in this presentation should be relied upon as a promise, representation, warranty or guarantee, whether as to the past or future. To the maximum extent permitted by law, none of PRY or its directors, officers, employees, agents or advisers (PRY parties) accepts any liability for any loss arising from the use of this presentation or its contents or otherwise arising in connection with it, including, without limitation, any liability arising from the fault or negligence on the part of any PRY parties.

Those statements in this presentation which may constitute forecasts or forward-looking statements are subject to both known and unknown risks and uncertainties and may involve significant elements of subjective judgment and assumptions as to future events which may or may not prove to be correct. Events and actual circumstances frequently do not occur as forecast and these differences may be material. The PRY parties do not give any representation, assurance or guarantee that the occurrence of the events, express or implied, in any forward-looking statement will actually occur and you are cautioned not to place undue reliance on forward-looking statements.

This presentation is provided for information purposes only and does not constitute an offer, invitation or recommendation with respect to the subscription for, purchase or sale of any security and neither this document, nor anything in it shall form the basis of any contract or commitment. Accordingly, no action should be taken on the basis of, or in reliance on, this presentation.