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February 2017

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- Prior period pro forma (PF) Except where explicitly stated, the financial data prior to 1H17 in this presentation is provided on a pro-forma basis. Information on the specific pro-forma adjustments is included in the Appendix to this document.
- Current period statutory Except where explicitly stated the financial data for 1H in this
  presentation is provided on a statutory basis.
- Currency All amounts in this presentation are in Australian dollars unless otherwise stated.
- FY refers to the full year to 30 June, 1H refers to the six months to 31 December, 2H refers to the six months to 30 June.
- Rounding Amounts in this document have been rounded to the nearest \$0.1m. Any
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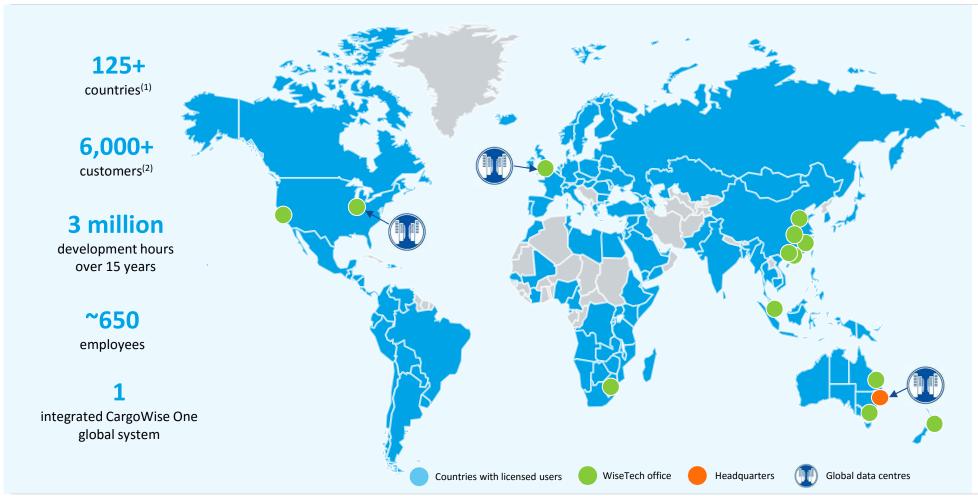
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# A leading provider of software to the logistics industry globally



<sup>(1)</sup> Countries in which WiseTech software is licensed for use.



<sup>(2)</sup> Customers refer to purchasers of our software; includes customers on the CargoWise One application suite and legacy platforms of acquired businesses; legacy customers may be counted with reference to installed sites.

Industry overview logistics & software





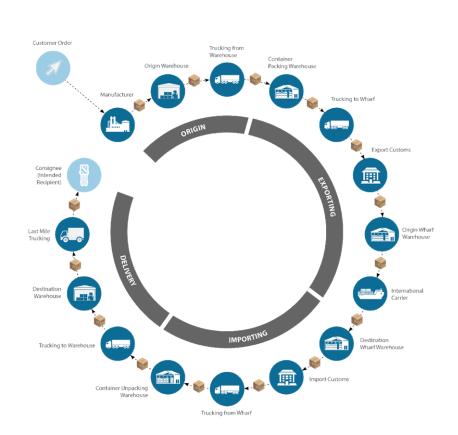
## Logistics industry – moving goods and data

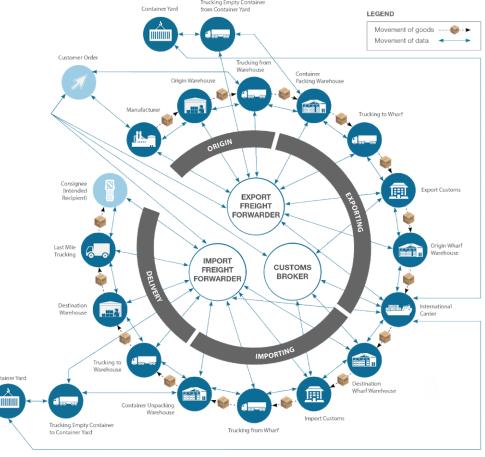
Movement of goods requires timely movement of accurate information across the supply chain

A myriad of logistics suppliers are needed across the supply chain.

Information moves ahead of, alongside and behind the physical goods as they move through the supply chain.

Data speed, accuracy, timeliness and quality is essential







# **Logistics industry – large, growing and complex**

Logistics service providers range from small local providers of a single service to multi-nationals providing integrated services across the globe...

### The industry is highly fragmented with diverse participants

- ~ 35,000 logistics service providers in the U.S., Canada, Australia and New Zealand alone... (1)
- 12 largest participants in the industry globally comprise less than 5% of total market revenue (2)
- Shipments touch many providers of varying size and capabilities

### Logistics service providers are generally categorised as:





Outsourced providers of a single transport service, such as air, sea, rail or road carriers



Integrated providers of multiple logistics services, including transport AND services e.g., freight forwarding, warehousing, customs clearance

Our customers are predominantly 3PL... who are more likely to use the full range of capabilities that our software provides



<sup>1)</sup> Frost & Sullivan, 'Independent Market Report on the Logistics Software Market' (24 February 2015), commissioned by WiseTech

<sup>(2)</sup> Frost & Sullivan, 'Independent Market Report on the Logistics Software Market' (24 February 2015), commissioned by WiseTech. Revenue based on twelve months ended 31 December 2013

# Technology is critical to solve 'pain points' for logistics providers

Speed and complexity of global trade flows and supply chains places pressure on logistics providers, and results in technology being "mission critical"





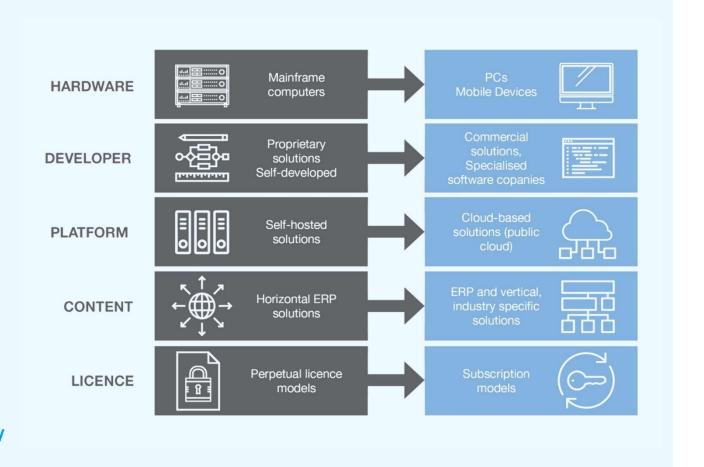
# **Software industry – evolution**

The global software industry has undergone significant change...

Evolution of business computing hardware to PCs/ mobile devices + networking has expanded possible uses for software and created opportunities for commercial solutions, which benefit from economies of scale

Improvements in connectivity
enabled "cloud" based solutions —
software can now be hosted by a
provider and accessed as needed
("SaaS")

Cloud-based SaaS model can offer benefit of lower upfront cost in licence fees and IT infrastructure, + easier updating and greater scalability









# CargoWise One: an integrated software solution for the logistics industry

Allowing companies to better manage many aspects of the global supply chain

### Integrated modules covering key logistics transactions







Customs clearance



Land transport



Warehousing



Liner & agency



Container freight station



Track, trace & manage



Geo compliance



#### Integrated modules for enterprise wide administration, accounting and management



Accounting 8 reporting



Customer relationship management



Workflow



Integrated messaging



Document management



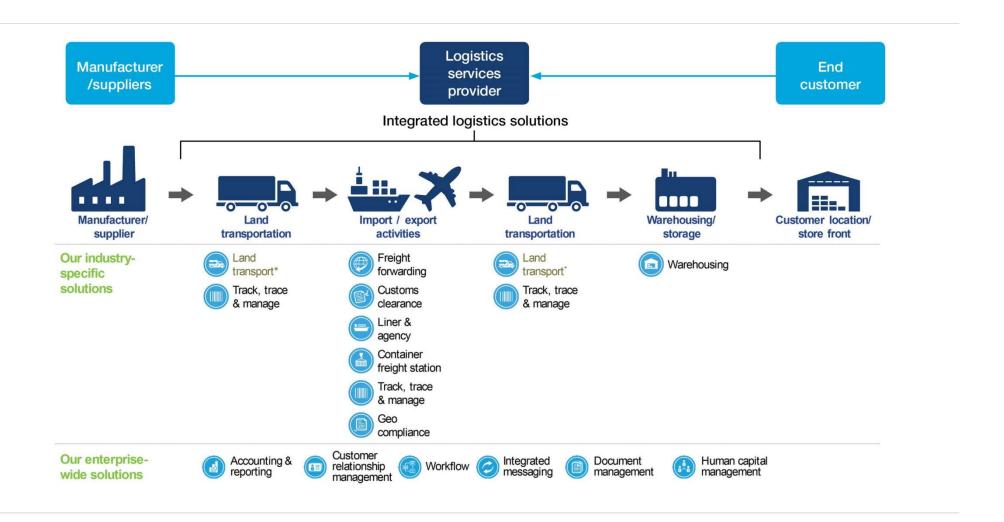
Human capital management





## Industry leading software provider which is difficult to replicate

Our platform comprises a series of logistics verticals across horizontal back office verticals





# Industry leading software provider which is difficult to replicate (cont'd)

A <u>deeply integrated global software platform</u> which delivers significant benefits to our customers

### **Deeply integrated...**



Integration within + across modules



Integration across geographies



Integration with other customers



Integration with third party systems



Integration with government systems

## **Benefits of integration**

- ✓ Data is entered once only
- ✓ Lower error rates
- ✓ Real-time visibility globally
- ✓ Improved productivity
- Risk mitigation
- ✓ Ease of scalability
- Reduction in costs



# Industry leading software provider which is difficult to replicate (cont'd)

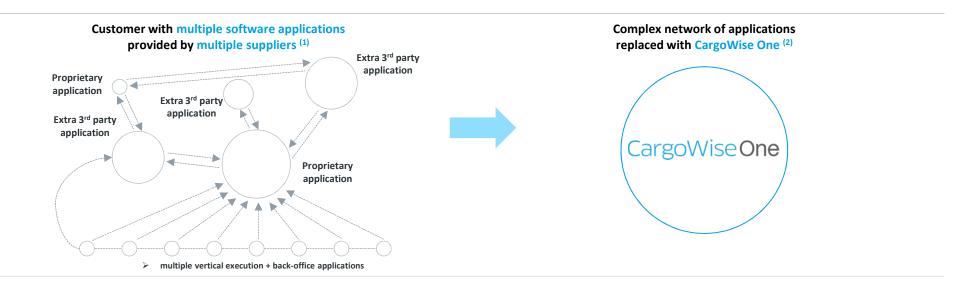
Key competitive strengths of CargoWise One

```
...features extend beyond integration
configuration not customisation
scalable to any size of business – from single user to thousands
global reach - over 125 countries and expanding
30 languages
detailed compliance
built-in productivity tools
continuous upgrade – over 500 product enhancements annually
available anywhere, anytime
```

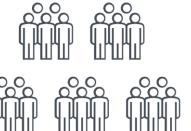


# Industry leading software provider which is difficult to replicate (cont'd)

Our customers can attain real productivity gains and cost savings by using our software



Many users processing transactions using multiple third-party vendor software applications





Can be reduced to fewer users processing higher volume of transactions using CargoWise One





<sup>1)</sup> This represents a specific example for one specific large-scale, multi-national customer using CargoWise One over time. It does not purport to represent the profiles for all customers or to be indicative of any future trend (2) For services that CargoWise One does not cover, the customer used third party applications

## **Customers – core value proposition**

Why is CargoWise One attractive to customers?

- Reduction in costs due to: replacement of multiple proprietary systems and/or third-party applications with a single, deeply integrated platform; reduction in IT infrastructure and maintenance costs; and potential elimination of labour intensive processes
- Productivity gains productivity gains can be realised through a reduction in third-party vendor software applications and a reduction in resources required
- Risk mitigation increased visibility and alerts, real-time data availability globally and elimination of errors associated with re-entering data reduces the risk of shipment delay, penalties and seizure
- Scalability and expansion into new geographies and services customers can easily add new geographies, users and modules
- Sustainability and maintainability focus on configurability ensures faster rollout of enhancements and functionality
- Intelligent development self-automation, self-generated ad hoc fields and self-developed reporting



# An industry leading software provider

We are well positioned in the market to grow our global leadership position



#### Alternative #1: Self-developed software solutions

- Complex systems of multiple commercial and self-developed applications
- Typically self-hosted
- May have been in place for some time
- May require significant IT department to manage
- Additional cost and development risk for upgrades



Alternative #2: Single-country software solutions

- Single-country expertise only
- Typically no enterprise capabilities – generally requires additional commercial applications
- Capability outside country or across borders may be limited



Alternative #3: Multi-country software solutions

- Not truly global typically focused on particular regions (e.g. North America, Europe)
- May or may not include enterprise capabilities – additional commercial applications may be required
- Usually consist of multiple, different technology platforms, architectures and databases – not single platform



Alternative #4: Customised ERP

- Typically focused on functions in customised ERP software
- May have limited logistics specific functionality



Global software solution – "software platform for the logistics industry"

- Integrated global solution
- **Deeply integrated** modules
- Single, scalable, global platform developed with a single source code
- Suits small, medium and large logistics companies scales from single user to thousands
- Short sales cycle, quicker on-boarding



# Our business model





## **Business model – leveraging our core strengths**

Our technology enables us to adopt a different approach in how we go to market

#### Relentless product development and innovation

- Single source code global platform ensures scalability, efficiency, control and reliability
  - 51% of employees and 34% of revenue invested(1)
  - Develop our product and IP

Deeply-integrated, single-platform software solution for the logistics industry globally

### CargoWise One

## Open access, "empower and enable" sales and marketing

- Sales and marketing spend only 10-15% of revenue<sup>(2)</sup>
- "Access all areas" to full platform "day one" add modules, users and geographies without additional sales contracts or site visits
- Focus on configuration, not customisation

### **Support services through automation** and external consultants

- WiseSupport online customer service is highly automated
- External consultant WisePartners assist customers to buy and implement CargoWise One

#### **On-demand licensing, usage-driven** revenue model

- No limitation placed on transactions, users or geographies
- Charge for usage, billed monthly
- Revenue can grow organically without constraint



Number of employees measured by headcount as at 31 December 2016; 34% of revenue" based on 1H17 financial results. Total development spending represents total product design and development cost (including those amounts which are subject to capitalisation) and excluding depreciation and amortisation

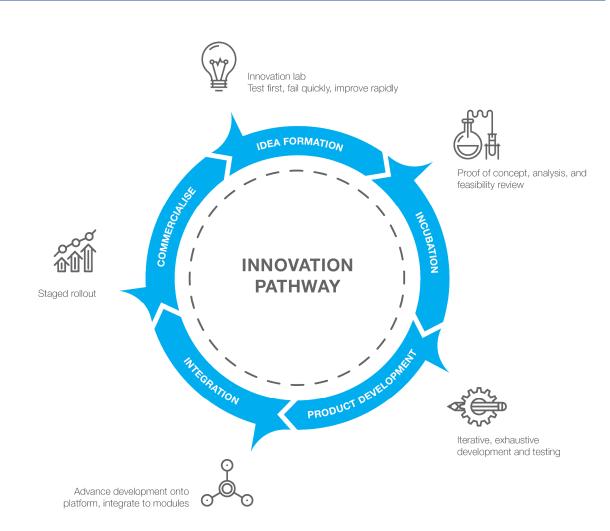
Based on FY16 pro forma and 1H17 financial results

## **Business model – product development and innovation cycle**

Relentless product development is at the core of what we do

We expand our global platform by developing and commercialising innovations through:

- developing new modules to enable additional logistics activities or market segments
- developing new product components to expand functionality of existing modules;
- developing hardware components to complement our logistics software modules;
- extending access to new geographies;
- upgrading capabilities to cover compliance with additional existing and new regulatory requirements / technology;
- incorporating new technology or delivery mechanisms;
- adding quality improvements simplifying, automating or eliminating
- building next-generation productivity tools developed to accelerate our customers' productivity, resource efficiency and business growth; and
- investing in disciplined development processes, our data centres and scalable technology to ensure our platform can accommodate growth in transaction volumes, data storage and user numbers.





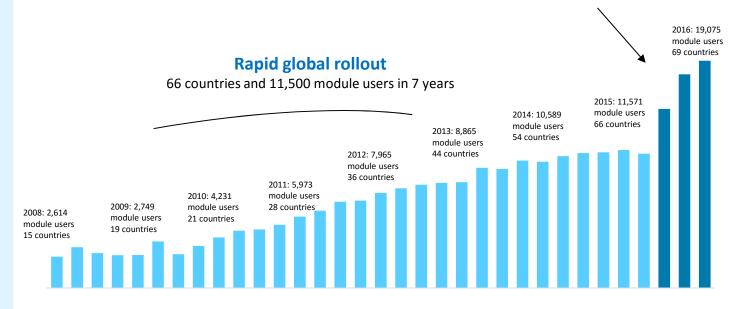
# Global rollouts in CargoWise One build users and regions over time

Industry consolidation can create step-change in revenue

- Our 6,000 existing customers = significant runway for increased usage in transactions, geographic expansion and entering new verticals across the supply chain
- Growth opportunities growth with:
  - 34 of top 50 global 3PLs
  - 22 of top 25 global freight forwarders
- 7 FF in global rollout including Yusen, DSV, DHL GF, JAS, IJS
- Top 10 customers represent 24% of 1H17 revenue



Existing global customers can on-board 7,500+ module users in mere months

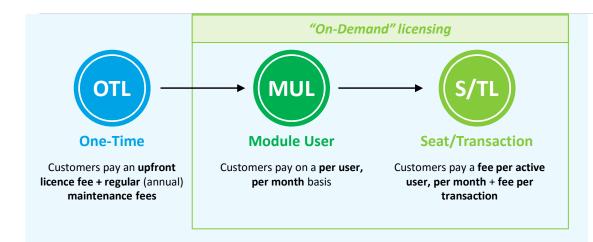


This represents a specific example of the quarterly growth in module users and geographies for one specific large scale multi-national customer using CargoWise One



## Business model – on-demand usage driven revenue model

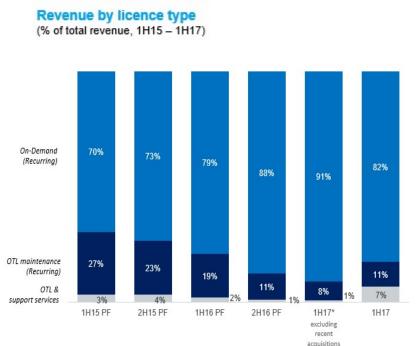
History of licensing innovation; early adoption of SaaS / transaction-based pricing



In 2008, we converted our licensing model to SaaS and introduced On-Demand licensing: based on a "per user, per month" principle with no implementation fee and no lock-in required

#### Key benefits of On-Demand model:

- ✓ Enables customers to expand usage on an as-needed basis
- ✓ Allows us to grow revenues over time as customers become more familiar with the product and add more users, modules and transactions
- ✓ Benefit from productivity improvements of customers
- ✓ Software becomes more integral to customers' operations



Transition of CW1 one time licence (OTL) customers to On-Demand model essentially complete



# **Business model – support through automation + external consultants**

#### Support services highly automated

- WiseSupport incident reporting and management system which automatically captures diagnostic data ensuring fast and accurate resolution
- WiseCloud is available 24x7 with global disaster recovery capability
- WiseLearning an online training and education portal with more than 2,000 videos, workbooks and activities
- WiseMaintenance all product upgrades are delivered seamlessly, without interruption to service, via the Cloud

#### External consultants "WisePartners" network

- Third parties with extensive knowledge who sell and implement
   CargoWise One and provide technical support to our customers who typically pay them directly on a fee-for-service basis
  - WiseService Partners
  - WiseBusiness Partners
  - WiseTechnical Partners









# Multiple levers for business growth

Multiple levers to sustain growth and increase market penetration



Innovation and expansion of our global platform





new
customers
on the
platform



Stimulate network effects



Grow through acquisitions

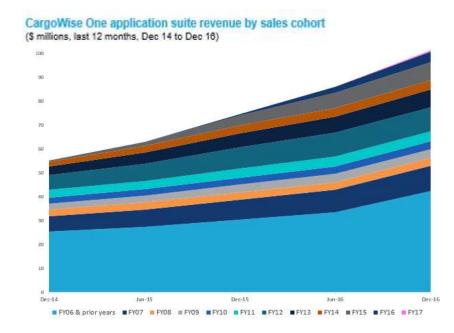


## **Greater usage by existing customers**

Customers use more transactions, modules, geographies...

# Growth in usage by existing customers reflects:

- 1. Steady growth in module use and revenue
- 2. Add new geographies
- New adjacencies for global rollout
- CargoWise One platform is an efficient consolidation tool for large 3PLs
- Larger contracts and global rollouts grow from existing relationships in select areas



We have over 6,000 logistics service provider customers, including 22 of the top 25 global freight forwarders (1)

- DHL GF
- Kuehne + Nagel
- DB Schenker
- Nippon Express
- Expeditors
- Panalpina
- UPS
- DSV

- Hellman Worldwide Logistics
- CEVA Logistics
  - Bolloré Logistics
- GEODIS
- Agility
- Yusen Logistics
- Kerry Logistics

- Kintetsu World Express
- UTi Worldwide
- Toll Group
- C.H. Robinson
- Damco
- Hitachi Transport System
- NNR Global Logistics



## Increase new customers on the platform

## Significant opportunities available with new customers

- Logistics industry is highly fragmented;
   ~38,500 logistics service providers in the
   US, Canada, Australia and NZ alone<sup>(1)</sup>
- CargoWise One platform suits small, medium and large customers... scales from a single user to thousands of users
- Our strategy to attract and retain new customers is underpinned by direct-tocustomer sales via our internal sales team, referrals and a "network effect"
- Open access, usage driven licensing, + no requirement for onerous specification and customisation ensures efficient sales process and swift on-boarding



<sup>(1)</sup> Frost & Sullivan, 'Independent Market Report on the Logistics Software Market' (5 February 2016), commissioned by WiseTech

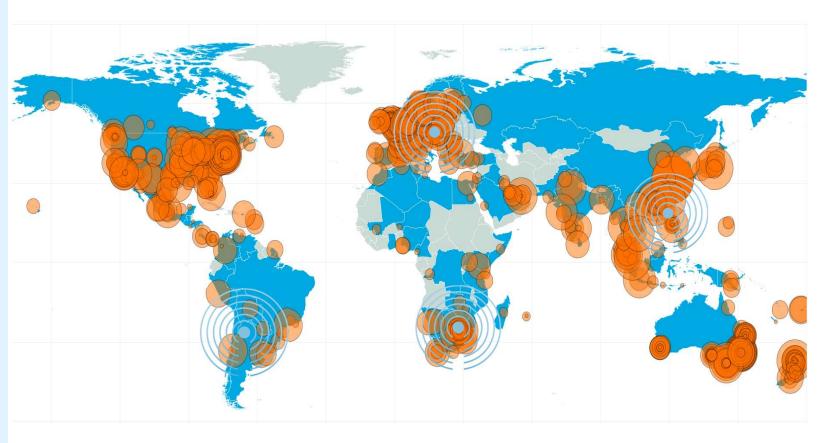


<sup>2)</sup> Information obtained from governmental agency websites and not independently verified by WiseTech

# **Network effects – compelling across our global platform**

Potent productivity/cost benefits of CW1 drive network effects, enriched with active programmes

- Continuing powerful growth across all high GDP trade routes – North America and Asia Pacific and significant growth in Africa and the Middle East
- High growth network effects reflect:
- Cost reduction and productivity benefits of the CW1 platform driving users to bring in their 3PL network
- Brand equity ↑ post-IPO
- Global customer rollouts
- Foothold geographic expansion adds further global presence and network opportunity



Wise Business Partner

Wise Technical Partner

WiseService Partner

Wise Education Partner

Networks (FF)

WARP

CCLP



# Organic growth accelerated by acquisitions

Small, valuable acquisitions further our growth across geographies and adjacencies

We buy into market positions that would take years to build, integrate swiftly, drive value across platform



#### Why we acquire

- Acquire customers in new geographies to migrate to CargoWise One global platform
- Acquire compliance capabilities to avoid high risk, costly market entry
- Acquire skilled employees with local market experience, logistics industry capability and processes
- Acquire to efficiently enter new geographic regions with lower cost and lower risks than organic growth may deliver



#### What we target

- New geographies
- Strongly entrenched leading providers (preferably top 3)
- In markets with complex compliance requirements (particularly customs)
- Major markets with larger 3PL customers to allow us to drive network effect
- New, complex, adjacent competencies to allow us to acquire specialist market knowledge to support our product development





# WiseTech Global - our key strengths



# Industry leading software

deeply integrated global platform

difficult to replicate

critical in solving "pain points" for global logistics providers

"mission critical" software



# Large <u>and</u> expanding addressable market

fragmented market
opportunity to capture
additional share



# Attractive business model

relentless product development

usage driven revenue

low sales and marketing spend



# Attractive financial profile

strong organic revenue growth

high recurring revenue

low attrition

expanding margins

positive free cash flow

dividend paying



## Multiple levers for business growth

innovation

growth from existing and new customers

stimulating network effects

acquisitions accelerating organic growth



# **Experienced** management

founders still active in the business

underlying culture of innovation and productivity









# **History of WiseTech Global**

How we got to where we are today

From an idea in a basement to a leading freight and customs software supplier for Australia... good.

Thought bigger. Started from scratch to develop a global solution...

better.

even better.

Current generation: an integrated software solution for the global supply chain...

now.

1994-2003

2004-2007

2008-2013

Expanded to SaaS, cloud-

based, integrated global

logistics platform...

2014+

- Commenced writing code for Australian freight forwarding / customs package
- Concepts and capabilities proven followed by domestic deployment
- Acquired a number of small businesses to expand product capability and customer base
- Entire product re-written to focus on global and scalable capabilities – launched ediEnterprise
- Raised capital to fund global expansion
- Rolled-out product in North America, South East Asia and the UK
- Early penetration of global freight forwarders
- One-time licence (+ maintenance) pricing model
- Renamed company to "CargoWise" (2006)

- Transition to an on-demand licensing model (2008)
- Rebrand company to "WiseTech Global"
- Deployment of a cloud-based solution (2012)
- Globalisation of customer base

- Next generation of ediEnterprise launched – branded "CargoWise One"
- Development of next generation productivity tools
- Introduction of transaction pricing
- Listed on ASX (2016)
- Strategic acquisitions in key geographies – China, South Africa, Germany, Italy



# Overview of CargoWise One: industry specific modules

Integrated industry-specific modules which facilitate logistics industry transactions



#### **Freight forwarding**

- Organise and coordinate shipments, consolidations, container management, retail, airfreight wholesale and integrated forwarding operations
- International and domestic operations; multiple transport modes



#### Land transport

- Manages freight movements and processes over land (road / rail)
- Managers consignments, pallets, containers, liquids, livestock, dry bulk and direct point to point carriage, provides visibility, depot and driver management, and supports sign on glass for proof-of-delivery across hand held devices and mobile applications



#### Liner & agency

- Assists ocean carriers to manage bookings, containers and bills of lading
- Integrates sailing schedules and space allocations, bookings, container control and detention, invoicing, accounting, and automated data exchange into a set of integrated workflows



#### Track, trace & order management

- Web portal that provides an integrated view of freight as it moves through departments and modules (shipments, declarations, orders, security filings, inventory, receipts, and accounting information can be visualised / tracked)
- Facilitates interaction with consignees and the upload of documentation to effect the movement and clearance of freight



#### **Customs clearance**

- Multi-country based customs clearance system to assist customers to comply with import / export clearance
- Manages classification of goods, helps calculate duty, tax and entry fees required by customs authorities



#### Warehousing

- Warehouse management system and inventory control system
- Integrates common warehouse functions including receiving, put-away, order picking, packing and scan packing



#### **Container freight station**

- Manages loose, pallet and container cargo to enhance accurate and optimal packing and unpacking of freight
- Provides shipment visibility for delayed or advanced shipments to assist in the seamless transition between transportation modes



#### **Geo compliance**

- Assists with compliance in relation to global and country based regulatory requirements and practices
- Local tariff classifications, language, forms and documents, supply chain security, dangerous goods management, environmental and greenhouse obligations, taxes and other general accounting and reporting procedures



## Overview of CargoWise One: enterprise wide modules

Enterprise wide back office modules, integrated with other CargoWise One modules



#### **Accounting & reporting**

- Multi-company and multi-currency accounting software system
- Management of accounts receivables and payables and control of credit terms



#### **Integrated messaging**

- Secure data messaging linking all other parties in the global supply chain
- Allows customers to create their own electronic connections with other parties



#### **Customer relationship management**

 Manages customer profiles, campaigns, opportunities, sales and marketing activity



#### **Document management**

- Centralised cloud-based document management system
- For all the associated shipments, orders, products and operations across the CargoWise One system



#### Workflow

- Ability to customise the flow of work and monitor and control the planning and execution of activities
- Automated communication between parties



#### **Human capital management**

- Centralised staff and resource database to record, maintain and access employee data
- Management of CargoWise One user security access and activities



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# Thank you



Changing the world of logistics one innovation at a time