

# 1HFY19 RESULTS PRESENTATION



26

Feb

At HUB24 we make a difference in our customers' lives by connecting them to innovative solutions that create better investment outcomes

## HUB<sup>24</sup>

## CONNECT-UB





# **KEY MESSAGES**



Continued strong growth in platform net flows and Funds Under Administration (FUA)



Well positioned to leverage enhanced opportunities in a post Royal Commission world and lead change with product and service innovation



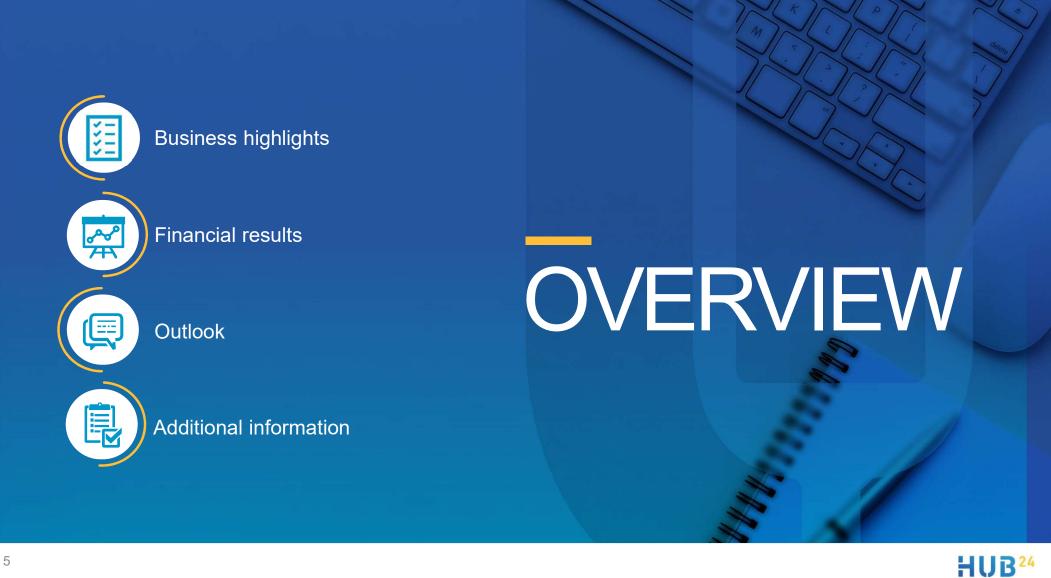
Investing in compliance, risk management, technology, distribution and strengthening executive team as foundations for further growth



Highly regarded by our customers and industry – the fastest growing platform provider<sup>1</sup>

1. Source: Strategic Insights. Analysis of Wrap, Platform and Master Trust Managed Funds at September 2018. HUB24 is the fastest growing platform provider relative to its size in percentage terms, 3rd highest in terms of annual dollar based net inflows and 2nd highest in terms of quarterly net inflows.







# BUSINESS HIGHLIGHTS ANDREW ALCOCK - MD



## **BUSINESS HIGHLIGHTS**

\$10.0b

Now \$11.0b1

Net flows for 1HFY19 of **\$2.1b** 31 Dec FUA of

Executed our largest FUA transition whilst maintaining ongoing flows in a challenged market 2 new large National Broker wins with HUB24/Agility combined offering

\$

Launched 6 new branded licensee solutions



Launched 94 new managed portfolios (65 under new MIS structure)

ConnectHUB development winning business

Challenger Annuity development progressing

Launched new Core offer for simpler investment needs



**1st** Overall Platform Offering<sup>2</sup>

IT/Web Functionality<sup>2</sup>

Managed Accounts 2016, 2017, 2018<sup>3</sup>

Decision support tools<sup>3</sup>

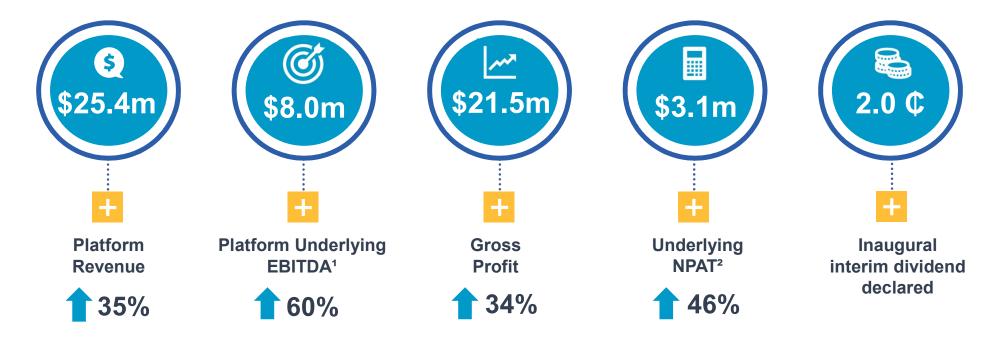
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1. Unaudited as at 22 February 2019

Results from Wealth Insights Platform Service Level Report 2018

3. Results from Investment Trends December 2018 Platform Competitive Analysis and Benchmarking Report based on extensive analyst reviews of 20 platforms across 492 functional points

## FINANCIAL HIGHLIGHTS



#### Comparison period is 1HFY18

1. Underlying EBITDA represents earnings before interest, tax, depreciation, amortisation and other significant items. See HUB24 Analyst Pack for a reconciliation. 2. Underlying NPAT is a non-IFRS measure which is used to assess the operating performance of the business. Underlying NPAT represents Net Profit After Tax excluding non-recurring items. See HUB24 Analyst Pack for a reconciliation



## **CONSISTENTLY DELIVERING GROWTH & PERFORMANCE**

- The fastest growing platform<sup>1</sup> leveraging industry transformation
- Our focus is delivering shareholder returns, improved financial performance and superior client outcomes
- Continued revenue & underlying EBITDA growth driven by increasing Funds Under Administration (FUA)

- Leading change in wealth management and investing in product innovation to capture emerging opportunities
- Leveraging ConnectHUB technology to win clients
- Well positioned to help advisers adjust and define their value proposition post Royal Commission



**Platform FUA and Revenue** 

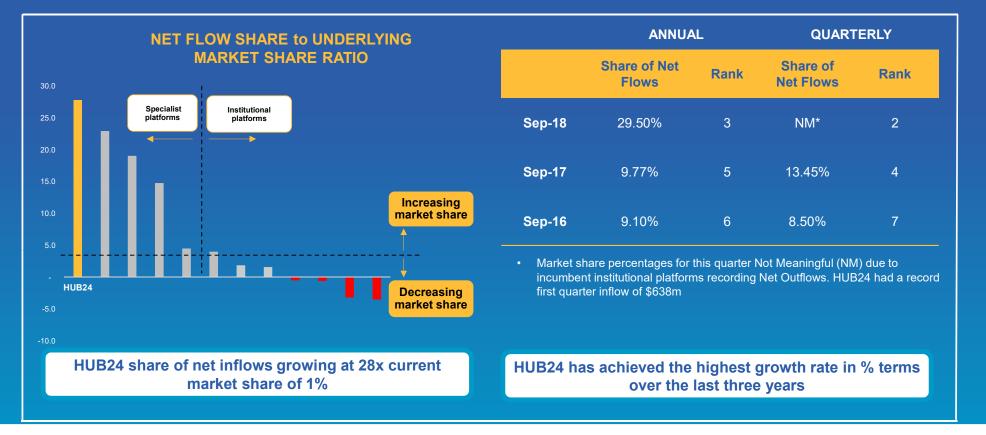
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## THE FASTEST GROWING PLATFORM PROVIDER



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## INDUSTRY DYNAMICS PRESENTING UNPRECENTED OPPORTUNITY FOR HUB24



Traditional role of platforms has been disrupted by Specialist Platform Providers harnessing technology & innovation to create customer value



Product developments by incumbents has been impacted by ownership structures, legacy issues and regulatory change



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Innovation and the need to satisfy clients best interest is increasing selection of market leading solutions



Advisers exiting institutions to access product choice & the best solutions for their clients



Royal Commission recommendations providing enhanced opportunities for HUB24's growth



Demand for Managed Account solutions is increasing and HUB24 is the market leader<sup>2</sup>

#### FUA target range of \$19bn - \$23bn by June 2021<sup>1</sup>

1. Assumes consistent investment markets and net flow growth trends

2. Results from Investment Trends 2018 Platform Competitive Analysis and Benchmarking Report based on extensive analyst reviews of 20 platforms across 492 functional points



## INVESTING TO CAPTURE THIS OPPORTUNITY

We have continued to invest in order to capture opportunities and build foundations for the future, with additional expenses incurred across:

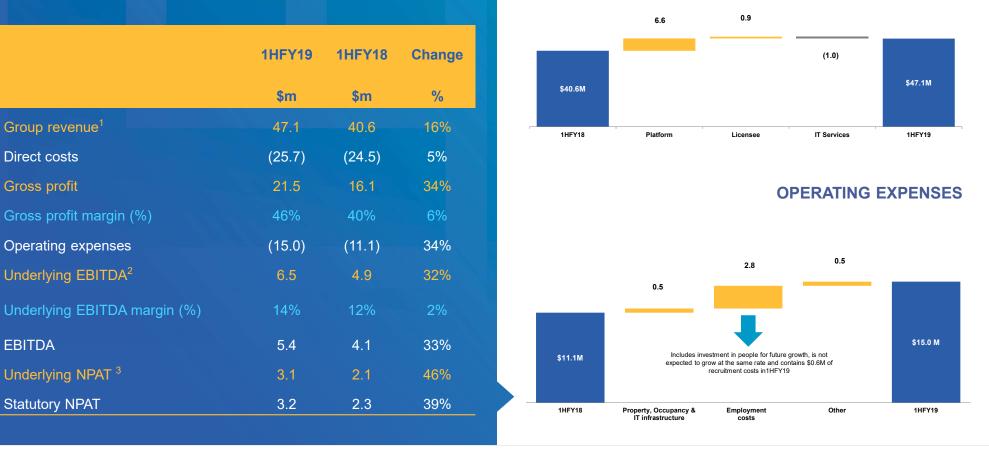


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# FINANCIAL RESULTS MARK GOODRICK - CFO





### **GROUP FINANCIAL RESULTS**

1. Group revenue excludes interest & other income, 1HFY19 \$0.4m (1HFY18 \$0.2m), which is reported below underlying EBITDA

2. Underlying EBITDA represents earnings before interest, tax, depreciation, amortisation and other significant items. See HUB24 Analyst Pack for a reconciliation.

3. Underlying NPAT is a non-IFRS measure which is to assess the operating performance of the business. Underlying NPAT represents Net Profit After Tax excluding non-recurring items. See HUB24 Analyst Pack for a reconciliation.

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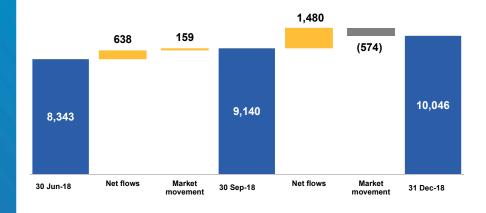
REVENUE

#### PLATFORM SEGMENT RESULTS

STRONG FUA GROWTH DRIVING INCREASED PROFITABILITY

PLATFORM	1HFY19 \$m	1HFY18 \$m	change %
FUA (Now 11.0b <sup>1</sup> )	10.0b	6.9b	46%
Revenue	25.4	18.8	35%
Direct costs	(6.7)	(5.8)	16%
Gross profit	18.7	13.0	44%
Gross profit margin (%)	74%	69%	5%
Operating expenses	(10.8)	(8.0)	34%
Underlying EBITDA <sup>2</sup>	8.0	5.0	60%
Underlying EBITDA margin (%)	31%	26%	5%
Profit Before Tax	6.8	4.5	53%
Total platform expenses	(17.5)	(13.8)	27%







1. Unaudited as at 22 February 2019 Underlying EBITDA represents ear

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#### PLATFORM SEGMENT RESULTS PROFIT LINES REFLECTING SCALE BENEFITS OF INCREASING FUA



1. Underlying EBITDA represents earnings before interest, tax, depreciation, amortisation and other significant items. See HUB24 Analyst Pack for a reconciliation.

2. Platform expenses are the total of direct and operating expenses relating to the Platform Segment.

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# OUTLOOK ANDREW ALCOCK



## SUPPORTING CLIENTS POST ROYAL COMMISSION



Focus on clients needs and Best Interests expected to open up institutional Approved Product Lists



Removal of grandfathering is expected to release FUA from incumbent platforms<sup>1</sup>

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Requirement for annual client engagement via opt-in expected to create additional release of FUA from incumbent platforms



Well positioned to provide technology solutions to support advisers in servicing their clients, adopting regulatory change and redefining their value proposition

#### Further supporting the shift to specialist platform providers



1. HUB24 has no platform FUA with grandfathered fees.

## OUR CUSTOMER COMMITMENT

#### OUR COMMITMENT TO INNOVATION AND SERVICE HAS BUILT STRONG CUSTOMER ADVOCACY



89% of advisers who use us as their main platform say we are the best available<sup>1</sup>



Advisers using HUB24 have the lowest intention to change platform compared to the users of all other platforms



HUB24 continues to win industry recognition as the leading platform in managed accounts<sup>2</sup>

#### AND WE ARE COMMITTED TO DELIVERING EVEN MORE



Enhancing our platform functionality with foreign currency assets, further managed portfolio functionality and expanding our investment menu



Focusing on customer service excellence through investment in our people, capability and service technology



Leveraging ConnectHUB to integrate Challenger Annuities, support bulk FUA transitions, and improve customer experience with a single view of client wealth



Committed to enabling the transformation of advice through collaboration between Paragem and HUB24

1. Investment Trends Planner Tech Report published in 2018

2. Investment Trends Competitive analysis and benchmarking Report 2018 based on extensive analyst reviews of 20 platforms across 492 functional points



## OUTLOOK

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#### Leverage our current foundations

- Consistent growth and performance translating into improved financial results and scale based profit margin expansion
- Support our clients transition to a post Royal Commission world through innovation, technology and our expertise
- Secure new valuable client relationships for the platform, Paragem and Agility
- Leverage group capabilities & ConnectHUB to win new business whilst continuing to transform the role of platforms
- Capitalise on our strong foundations and investment to maximise growth in the context of unprecedented market opportunity



#### ...and lay foundations for future growth

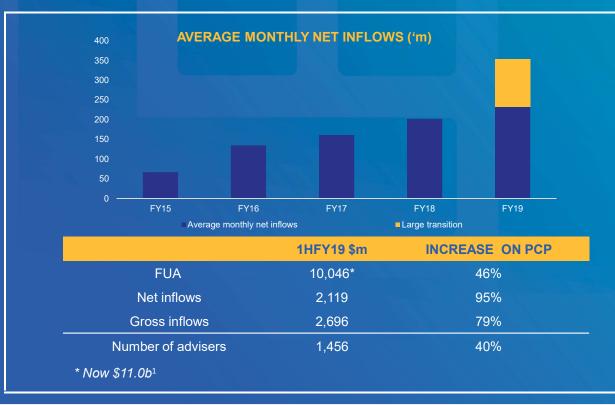
- Continue to lead change and create new opportunities for clients and advisers through constant innovation
- Improve customer experience through service, data integration and product enhancement
- Pursue appropriate corporate activity that creates shareholder value

FUA target range of \$19bn - \$23bn by June 2021<sup>1</sup>



# ADDITIONAL INFORMATION

## FURTHER PLATFORM SEGMENT RESULTS



**BROADENING DISTRIBUTION BASE** 

221 active licensees

No of advisers 1,456

18 white labels in total, 1 new in 1HFY19

29 new licensees to the platform in 1HFY19

1. Unaudited as at 22 February 2019

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## STRATEGIC INSIGHTS MARKET SHARE ANALYSIS



## WEALTH INSIGHTS PLATFORM SATISFACTION

	Average rating (out of 10)										
2018 Rank	Platforms	7	7.2	7.4	7.6	7.8	8	8.2	8.4	% of 7-10 ratings	% of 1-6 ratings
1	Platform A - Insto									88%	12%
-										Highest	Lowest
2	HUB24									94%	6%
3	Platform B - SPP									86%	14%
4	Platform C - Insto									84%	16%
5	Platform D - Insto									79%	21%
	Industry average									78%	22%

	2018			
CATEGORY RANKING	RANK	AVERAGE SCORE		
IT/Web Functionality	1	8.20		
Platform Offering	1	7.93		
Overall Satisfaction	2	8.15		
Reporting/Communication	2	8.15 10.8 8.05 0.8 7.91 2.7		
Value	2	7.91 <b>5</b>		
BDM/PDM Support	2	7.31 E		
Ease of Doing Business	3	7.89		
Administrative Support	4	7.72		
Image and Reputation	14	7.06		
Technical Support	17	6.93		

## INVESTMENT TRENDS OVERALL PLATFORM SCORES



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Source: Investment Trends December 2018 Platform Competitive Analysis and Benchmarking Report based on extensive analyst reviews of 20 platforms across 492 functional points



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