

Annual General Meeting

Deven Billimoria Managing Director and CEO

9 May 2019



Smartgroup has achieved continued growth in 2018 and paid a special dividend in 2019...



Continued strong financial performance

- Revenue of \$241.8m up 18% vs CY 2017
- NPATA⁽¹⁾ of \$78.0m up 22% vs CY 2017

Continued client growth

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- Organic growth of c.18,000 packages and c.2,750 leases
- Over 300 new employer client wins across business units includes recent appointment to whole of NSW Health packaging and leasing panels

Building on initial success delivering multiple services to clients

- 164 clients use two or more service offerings, 10% growth from June 2018
- 14 clients use three or four services

Ongoing integration of acquired businesses

- Fleet West integrated into Smartfleet
- Integration progressing with c.700 clients transitioned to core systems
- Consolidation of IT infrastructure well underway, and premises reduced from 17 to 8

Fully franked final dividend of 21.0cps (covering H2 CY 2018 period)

- After tax operating cashflow at 100% of NPATA
- Full year fully franked dividends of 41.5cps, up 19% from CY 2017
- Special fully franked dividend of 20.0cps paid on 6 May 2019



...with growth across all financial and improved operational metrics...

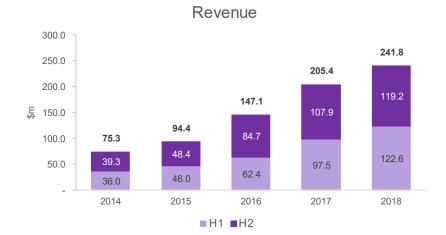
| \$m | CY 2017 | CY 2018 | Change % (CY18 v CY17) |
|---------------------------------|---------------------------|---------------------------|---------------------------|
| Revenue | 205.4 | 241.8 | 18% |
| EBITDA ⁽¹⁾ | 93.6 | 111.8 | 19% |
| NPATA | 64.1 | 78.0 | 22% |
| | | | |
| Shares on issue (millions) | 123.2 | 130.9 | 6% |
| NPATA per share (cps) | 52.0 | 59.6 | 15% |
| | As at December 2017 | As at December 2018 | Change % |
| Packages | 325,000 | 343,000 | 6% |
| Novated leases under management | 62,500 | 65,250 | 4% |
| FTEs | 721 ⁽²⁾ | 695 | (4%) |

1. EBITDA is earnings before interest, tax, depreciation and amortisation adjusted for significant non-operating items. Refer to Appendix for the reconciliation

2. Includes 15 staff from Fleet West acquisition completed in January 2018.

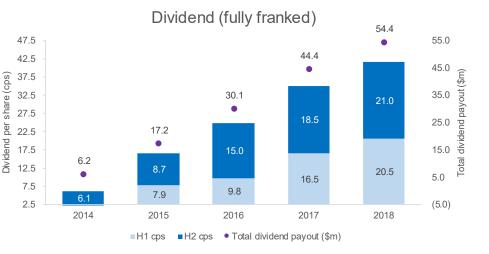


...and increasing revenue, earnings and dividends.



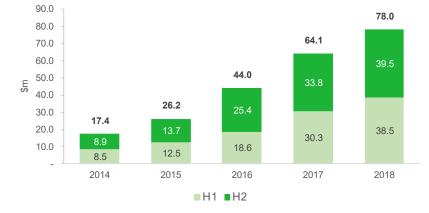
EBITDA 111.8 120.0 93.6 100.0 80.0 63.3 \$m 60.0 37.4 40.0 24.1 55.0 44.6 20.0 25.6 17.8 11.8 2014 2015 2016 2017 2018

■H1 ■H2



| | 2014 | 2015 | 2016 | 2017 | 2018 |
|---------------------|-------|-------|-------|-------|-------|
| Shares on issue (m) | 101.5 | 103.7 | 121.5 | 123.2 | 130.9 |

NPATA



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Smartgroup continues to grow salary packages and novated leases...



Novated lease carpark



1. CY 2015 package figure includes the acquisition of Advantage with c.50,000 packages, and a major client win of c.7,400 packages. CY 2016 and CY 2017 organic growth figures include major client wins of c.6,500 and c.8,500 packages, respectively. CY 2018 organic growth includes no major client wins.

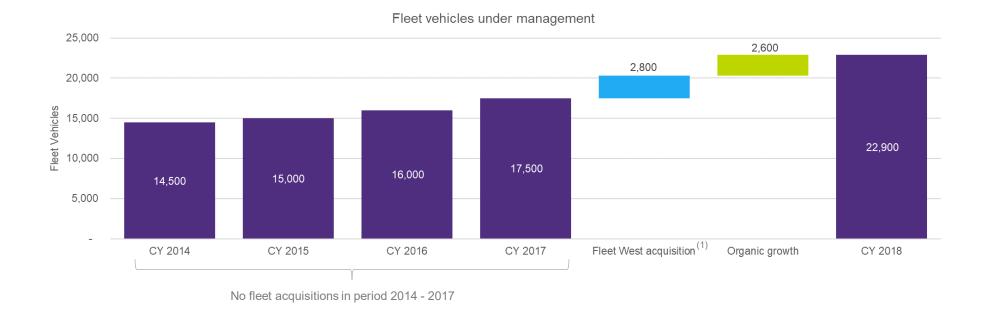
smart

corporation



... and also continues to grow its fleet management footprint, both organically and through acquisition...





• Fleet West staffing, operations, technology and branding now integrated into Smartfleet.



... delivering further EBITDA growth in 2018...

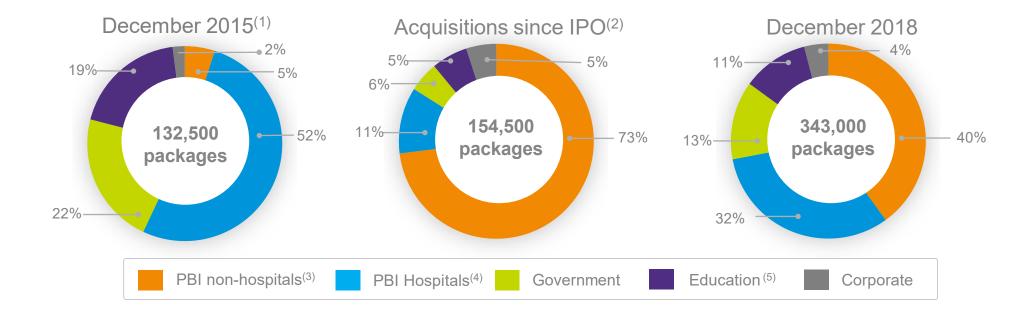


1. CY 2016 acquisitions – Smartequity, Autopia and Selectus.

2. CY 2017 acquisitions - AccessPay, Aspire, RACV Salary Solutions and Fleet West (completed 4 Jan 2018).



... from a growing and diversified client base.



- 1. December 2015 adjusted to exclude 50,000 packages from the acquisition of Advantage completed in December 2015
- 2. Includes all 9 acquisitions completed since November 2015;
- 'PBI non-hospitals' includes charities and other not-for-profit organisations registered as a public benevolent institution (PBI) and recognised by the ACNC and ATO and eligible for FBT exemption, excluding PBI Hospitals with hospital employees having a different tax status to employees of all other PBI organisations
- 4. 'PBI Hospitals' includes public and private not-for-profit hospitals.
- 5. 'Education' includes public and private not-for-profit educational institutions.

Smartgroup is building on early successes in delivering multiple services, principally to our PBI clients.



Common clients across the group

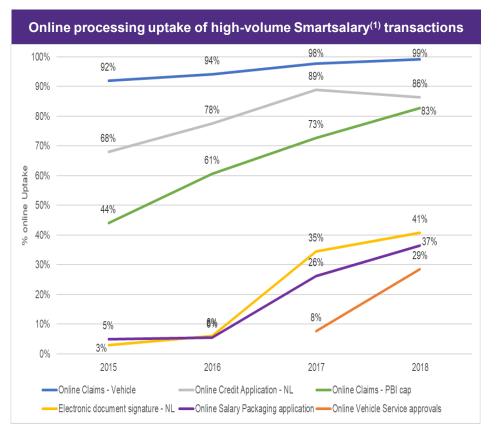
164 clients use two or more service offerings, growth of 10% from June 2018

| Smartgroup service | | Number of Smartgroup services used by individual clients | | | | | | | | | | | | |
|---|--|--|--|-----|--|--|------------|--|--|----|--|------------|---|--|
| | | 2 services | | | | | 3 services | | | | | 4 services | | |
| Salary packaging ⁽¹⁾ c.3,500 clients | | | | | | | | | | | | | | |
| Fleet management | | | | | | | | | | | | | | |
| PBI fleet solutions | | | | | | | | | | | | | | |
| Payroll | | | | | | | | | | | | | | |
| Share plan administration | | | | | | | | | | | | | | |
| Workforce management ⁽²⁾ | | | | | | | | | | | | | | |
| Other | | | | | | | | | | | | | | |
| 51+ clients 11 – 50 clients 1 - 10 clients | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Total 31 December 2018 | | | | 150 | | | | | | 12 | | | 2 | |
| Total reported 30 June 2018 | | | | 138 | | | | | | 11 | | | - | |

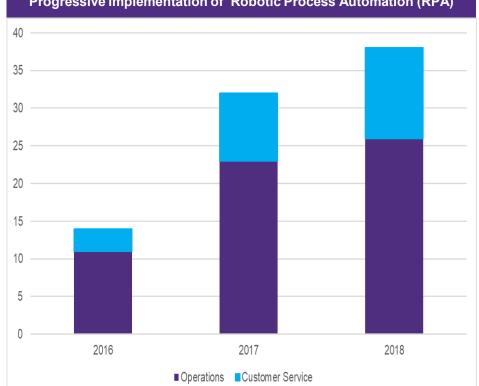
150 clients use two service offerings, 12 clients use three service offerings and 2 clients using four service offerings

- 1. Approximately 20 benefits can be salary packaged, one of which is a novated lease
- 2. Workforce management clients are individual hospitals

The focus on customer service excellence through increasing levels smart of customer adoption of digital channels and automation in core systems continues.



- Continued the long-term improvement in customer adoption of digital • channels at Smartsalary.
- Extension to acquired businesses progressing and continues, as integration and client transitions to core systems are completed.

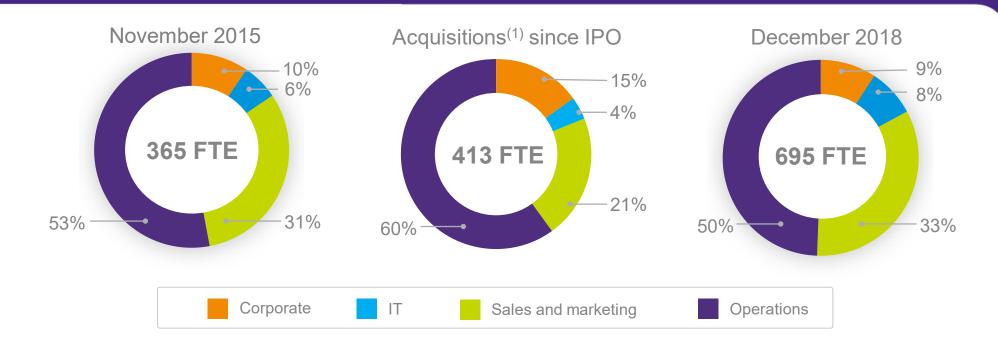


Progressive implementation of Robotic Process Automation (RPA)

- Work on implementing improvements to business processes through automation is progressing and continues in 2019.
- · Enhanced customer service and operational efficiency improvements.

The staffing level reflects the continued focus on operational efficiencies and investments in IT, sales and marketing





| | November 2015 | Acquisitions since IPO | December 2018 |
|---------------------------------|---------------|------------------------|---------------|
| Packages | 132,500 | 154,500 | 343,000 |
| Novated leases under management | 32,500 | 24,100 | 65,250 |
| Packages / FTE | 363 | 374 | 494 |

1. Includes all 9 acquisitions completed since November 2015; excludes 50% equity stake in Health-e Workforce Solutions

Acquisitions update



Mylease

- Acquired the novated leasing assets of Mylease from iNovation Pty Ltd for \$6.9m in cash, including \$1.0m retained in escrow
- Administers c.1,000 novated leases across c.500 employer clients with FY 2018 revenue of c.\$2.7m and EBITDA of c.\$1.5m

Acquisition 2*

- Acquired 100% of salary packaging and novated leasing business for \$2.2m in cash, including \$0.7m retained in escrow
- Administers c.1,500 packages and c.500 novated leases across c.30 employer clients with FY 2018 revenue of c.\$1.5m and EBITDA of c.\$0.5m

| | | | H1 2019 | | | 2020 | | |
|---------------|--------------------|-------------------------------|--------------------------|-----------------------------------|-------------------------------|--------------------------|-----------------------------------|-------------------------------|
| Acquisition | Completion date | EBITDA contribution \$m | Integration costs \$m | Net EBITDA contribution \$m | EBITDA contribution \$m | Integration costs \$m | Net EBITDA contribution \$m | EBITDA contribution \$m |
| Mylease | April 2019 | 0.2 | (0.2) | 0.0 | 0.8 | (0.2) | 0.6 | 2.2 |
| Acquisition 2 | c. June 2019 | 0.1 | (0.1) | 0.0 | 0.3 | (0.2) | 0.1 | 0.8 |
| Total | - | 0.3 | (0.3) | 0.0 | 1.1 | (0.4) | 0.7 | 3.0 |

Each acquisition will be integrated into existing Smartgroup brands

* Smartgroup executed a Share Purchase Agreement with the vendors of Acquisition 2 on 8 May 2019. The vendors have requested that the identity of the acquired company be withheld until after client and employee communications occur.



- Improvement across all key financial and operational metrics
- Continuing early success in delivering multiple service offerings to clients
- Ongoing integration of acquired businesses including clients, systems and premises
- YTD 2019 novated leasing
 - $\circ~$ financing approval rates declined by c.2% versus pcp
 - $\circ~$ volumes are relatively flat versus pcp
 - yields are relatively flat versus Q4 2018
 - market conditions remain challenging
- Final fully franked dividend of 21.0 cps bringing full year dividends to 41.5 cps
- Fully franked special dividend of 20.0 cps paid on 6 May 2019

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