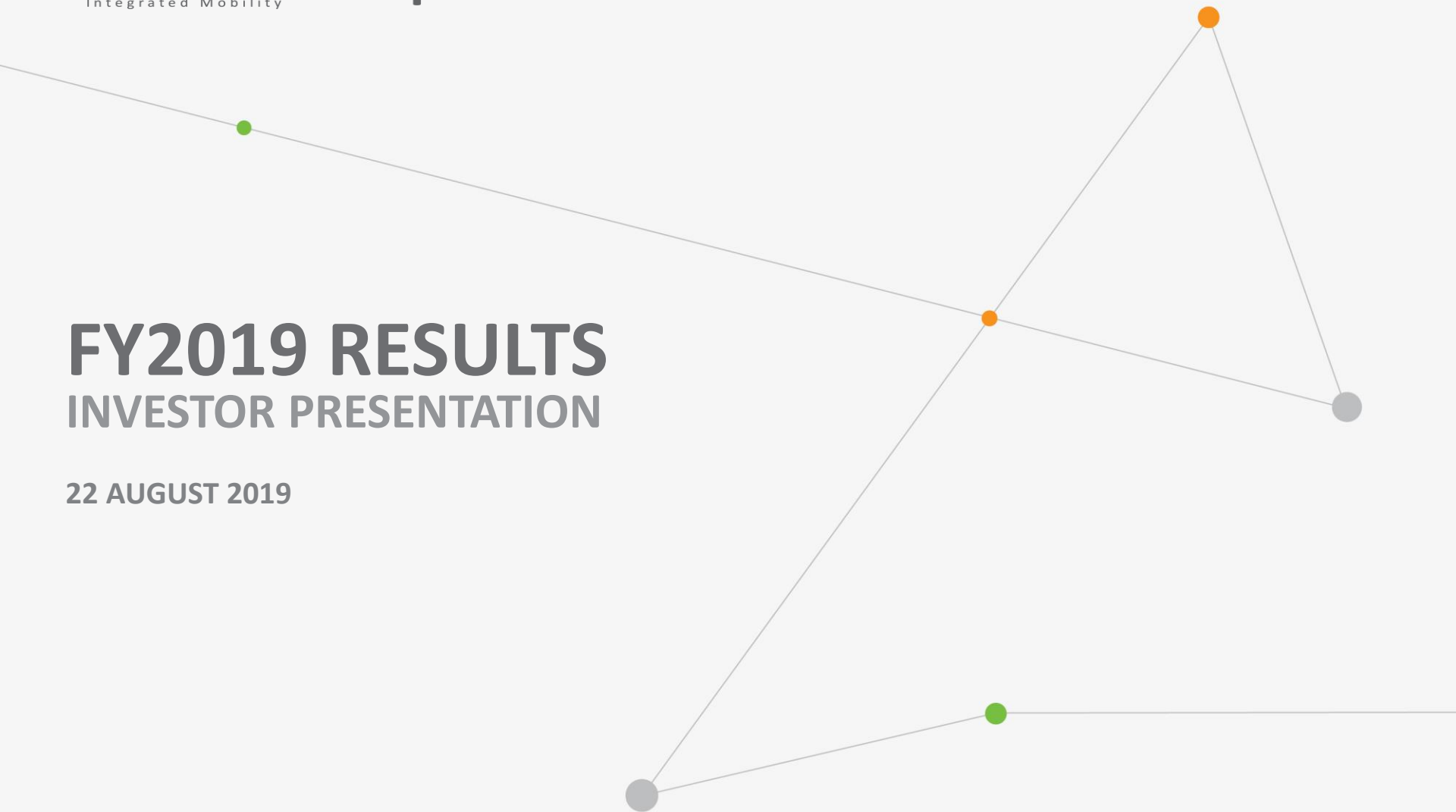


# FY2019 RESULTS

## INVESTOR PRESENTATION

22 AUGUST 2019



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# Overview



## Financial Results

**Underlying NPAT<sup>1</sup>**  
**\$64.5m (-4.5%)**

Reported NPAT 60.5m (-10.4%)

Reported EPS 23.202cps (-11.8%)

**Total revenue**  
**\$509.7m (-1.1%)**



## Final Dividend

**9.52 cps fully franked**

FY19 total 17.689 cps

Payout ratio maintained at 65% of NPATA



Corporate business progress continues

Improved performance in Consumer business despite unchanged environment



Further growth on strong 1H



Profit improvement on previous year



## Strategy and Operational Outlook

Strategic initiatives to build stronger business

Improving quality and resilience of income streams

Targeting market share gains

Deeper penetration of new products and services

**Improved performance in 2H despite unchanged conditions**

1: Underlying Net Profit After Tax = Reported Net Profit After Tax before non-cash impairment related to the Company's move to a single brand in its Consumer business



## Environment

### Economy

- Business conditions remain largely unchanged despite spike after election and interest rate cuts
- Continued weak wage growth and household spending
  - retail conditions at GFC levels
  - private new vehicle sales down 10% in FY19

### Operating Environment

- Competition maintained
- Residual values remain strong
  - some weakness in prime mover segment
- Extensions remain elevated
- Some improvement in credit approval processes
- Increasing electric vehicle (EV) interest

1H external factors remain largely present



## Corporate

### Customers

- 1H progress continues
- Further customer book diversification
  - new contacts across wide range of industries
- Corporate and government pipeline remains strong
- Decision processes slow

### Products

- Strong growth in accessories income
  - penetration trends accelerate
  - recently launched products and services make contribution
  - contract wins for specific add-on services

**Moderate revenue growth**  
**More diversified income profile**



## Consumer

### Business Activity

- Improvement despite continued presence of factors impacting conversion and margins
  - strong competition for available business
- Targeted strategy to proactively deal with challenges
  - focus on lessening impact of retail sentiment by improving sales process and by widening offering

### Customers

- Growth in eligible pool
  - new wins
  - expansion within existing accounts
- Leads and enquiry growth
- Strong growth in accessory sales
- Pipeline remains healthy

Promising improvement despite continued challenges



## Environment

- Economy in flux
  - business confidence negative but stable despite Brexit uncertainty
- Some expectations of bold growth agenda from new PM
- Vehicle registrations mixed
  - new car registrations down YoY, but fleet registrations stable
  - van registrations remain strong
  - tax changes and increased choice drive interest in EVs



## Business Activity

- On-boarding of 1H wins
- Sole supply tool-of-trade and personal contract hire accounts added in 2H
- Affinity schemes continue to generate opportunities
- Further customer contracts activating in 1H20

**Further growth on strong 1H**



## Environment

- Decline in business confidence – economy slowing
- Vehicle registrations down from historic peaks
- Government tender activity subdued but corporate activity remains strong
- Price sensitivity in tenders



## Business Activity

- Good growth from:
  - conversion of existing customers to funding
  - fleet management solutions for owned fleets
- New wins on back of technical expertise and capabilities reputation
- Opportunities in Trade, Energy, and Retail sectors

**Profit improvement on previous year**



# FINANCIAL RESULTS



# Financial Summary

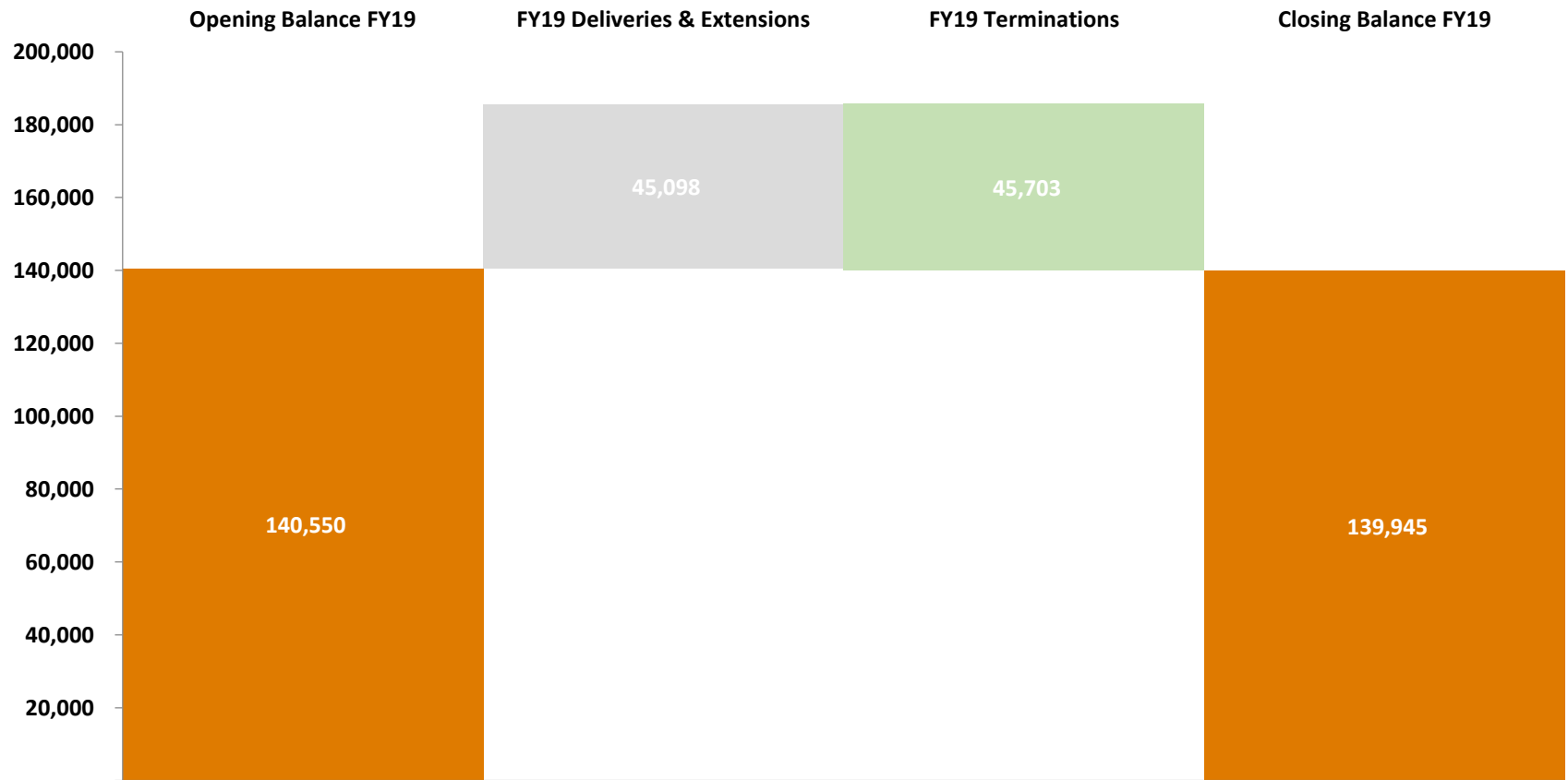
A\$m	FY2019	FY2018	Variance
Revenue	509.7	515.2	(1.1%)
Cost of Revenue	(300.7)	(303.6)	(1.0%)
<b>Net Revenue</b>	<b>209.0</b>	<b>211.6</b>	<b>(1.2%)</b>
Operating Expenses	(94.6)	(97.9)	(3.4%)
<b>Operating EBITDA</b>	<b>114.5</b>	<b>113.7</b>	<b>0.7%</b>
Depreciation and amortisation expense	(16.1)	(10.7)	50.5%
<b>Operating Income</b>	<b>98.4</b>	<b>103.0</b>	<b>(4.5%)</b>
Interest on Corporate Debt	(6.8)	(7.0)	(2.9%)
<b>Underlying Net Profit Before Income Tax</b>	<b>91.6</b>	<b>96.0</b>	<b>(4.6%)</b>
Tax	(27.1)	(28.5)	(4.9%)
<b>Underlying Net Profit After Tax<sup>1</sup></b>	<b>64.5</b>	<b>67.5</b>	<b>(4.5%)</b>
One Off Cost	(4.0)	-	-
<b>Reported Net Profit After Tax</b>	<b>60.5</b>	<b>67.5</b>	<b>(10.4%)</b>
<b>Underlying Net Profit After Tax<sup>1</sup></b>	<b>64.5</b>	<b>67.5</b>	<b>(4.5%)</b>
Amortisation of Intangibles	6.8	6.5	4.6%
<b>Underlying NPATA<sup>2</sup></b>	<b>71.3</b>	<b>74.0</b>	<b>(3.7%)</b>
Underlying EPS (cents)	24.76	26.30	(5.9%)
Reported EPS (cents)	23.20	26.30	(11.8%)
Underlying Cash EPS (cents)	27.35	28.84	(5.2%)

1: Underlying Net Profit After Tax = Net Profit After Tax before significant non-recurring items.

2: Underlying NPATA = Net Profit After Tax before acquisition-related expenses incurred during the reported period and excluding amortisation and impairment of intangible assets on an after tax basis.

- Private new car sales in Australia down 10.0% vs. pcg
  - SG Fleet novated sales down 3.0% vs. pcg
- Accessory sales and passenger RV disposals strong
- EPS impacted by higher number of shares in issue
  - impact of DRP
  - vesting of share options

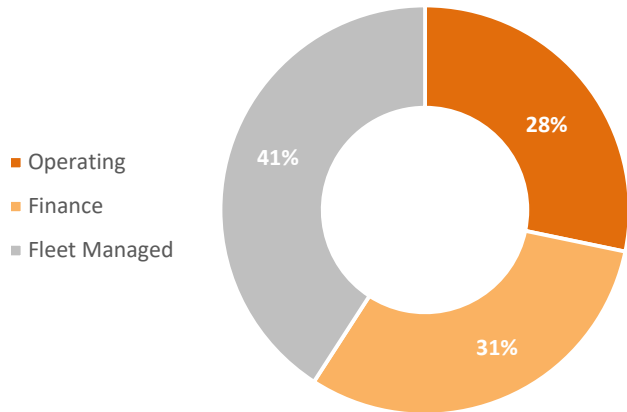
# Fleet Growth



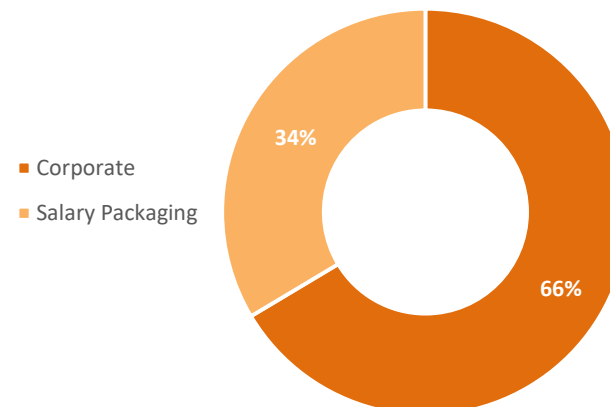
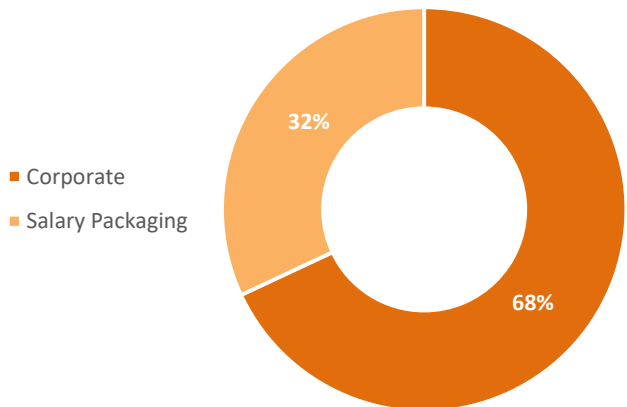
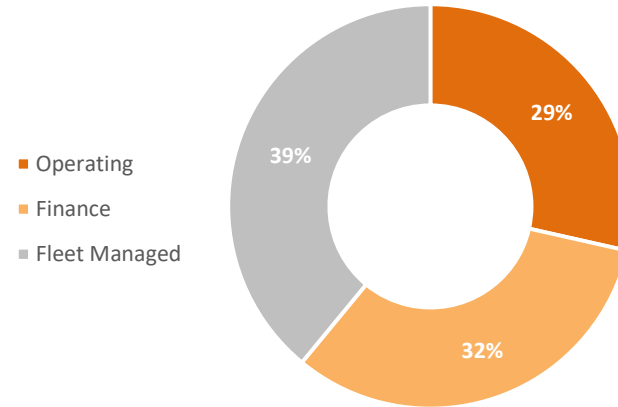
The opening balance has been adjusted for the loss of the Western Australia Government contract with effect from 1 July 2018 – 7153 vehicles

# Fleet Mix

## As at June 2018

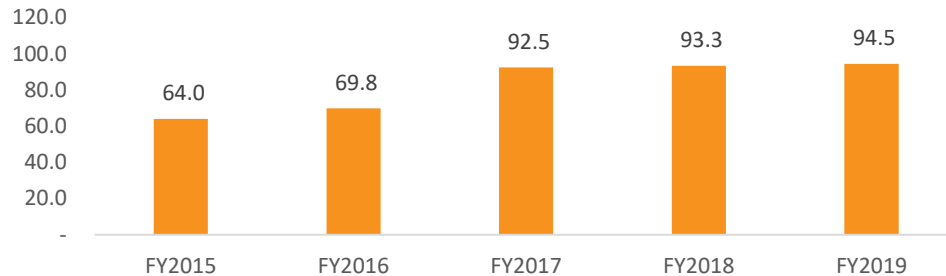


## As at June 2019



# Revenue - Analysis

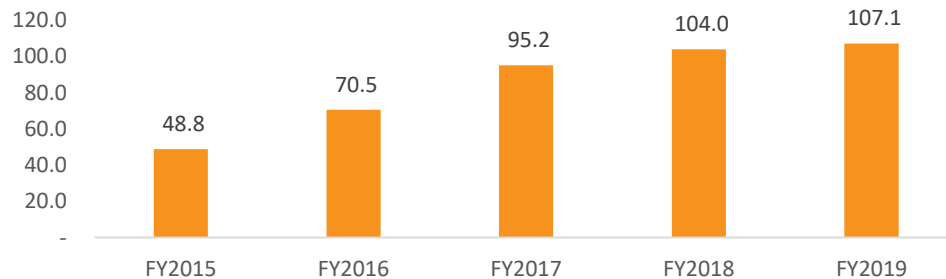
## Management and Maintenance Income



↑ 1.2%

- Management fee income growth notwithstanding reduction in average fleet under management
- Product mix and a greater deferral of maintenance income adversely impacted total

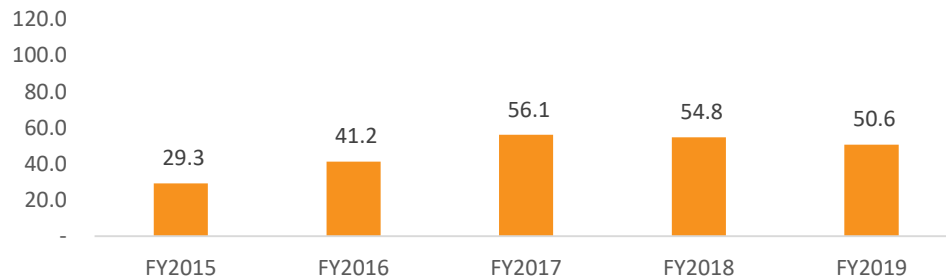
## Additional Products and Services



↑ 3.0%

- Growth largely driven by increased accessory penetration
- Continued growth in telematics income

## Funding Commission

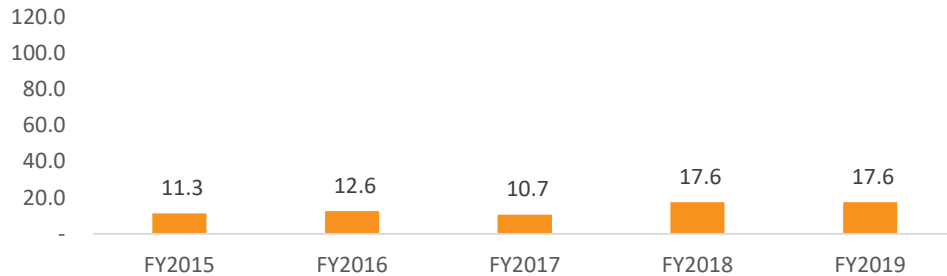


↓ 7.6%

- Impact of soft vehicle sales in Australia
- Lower novated volumes and margins

# Revenue & Direct Costs - Analysis

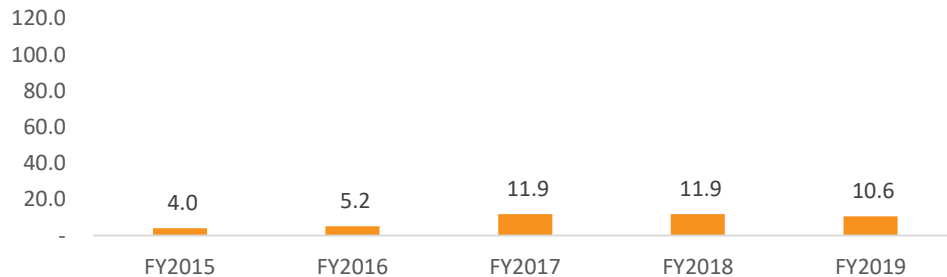
## Net End Of Lease Income



↑ 0.2%

- Volumes consistent vs. pcp
- Passenger disposal results materially stronger than pcp
- Prime movers weak in the second half

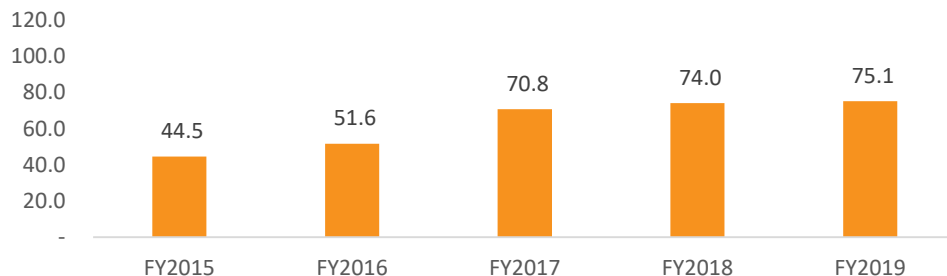
## Net Rental Income



↓ 10.9%

- Driven by a reduction in the on balance sheet lease portfolio in the UK
- Change in Short-Term Rental model. Disposed of owned Short-Term Rental fleet in favour of aggregator model

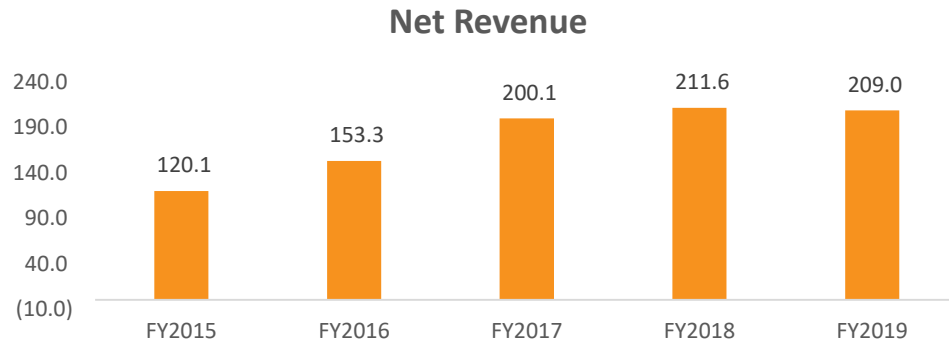
## Fleet Management Costs



↑ 1.4%

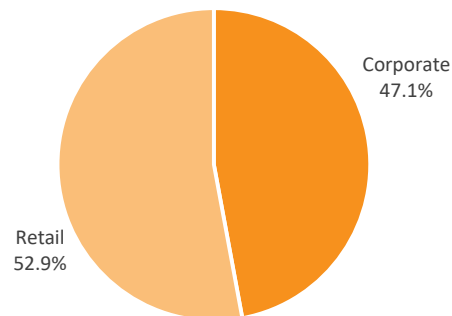
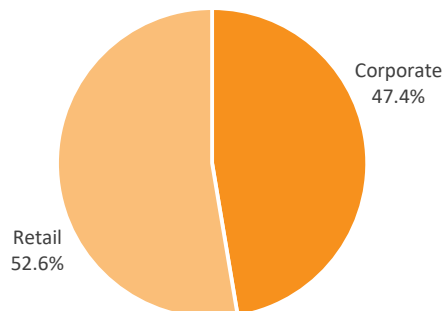
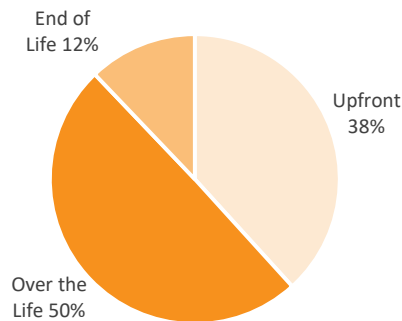
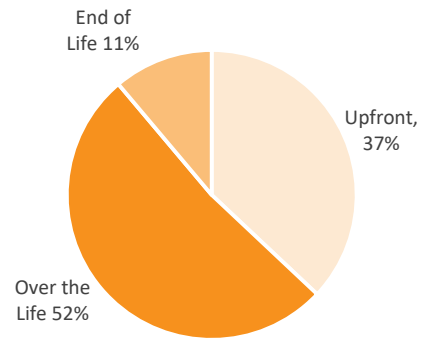
- Driven by growth in accessories revenue, offset by lower maintenance costs

# Net Revenue - Analysis



**FY19**

**FY18**

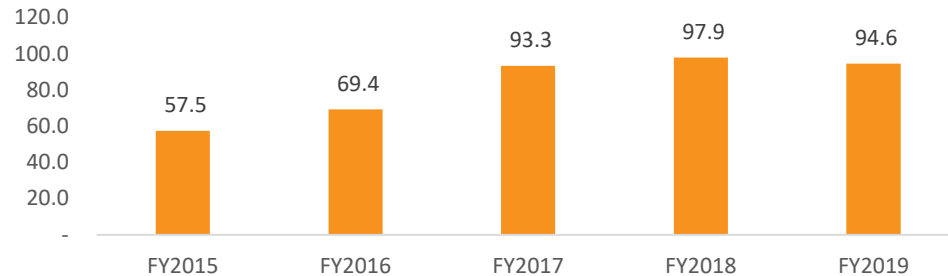


**↓ 1.2%**

- Net Revenue = Gross Revenue less direct costs, being fleet management costs, vehicle cost of sale, short-term rental cost of sale and depreciation and interest on the lease portfolio
- Net Revenue declined 1.2%
- Further improvement in the proportion of over the life income
- Net Revenue split between Corporate and Retail is 47%/53%, consistent with the previous year

# Expense - Analysis

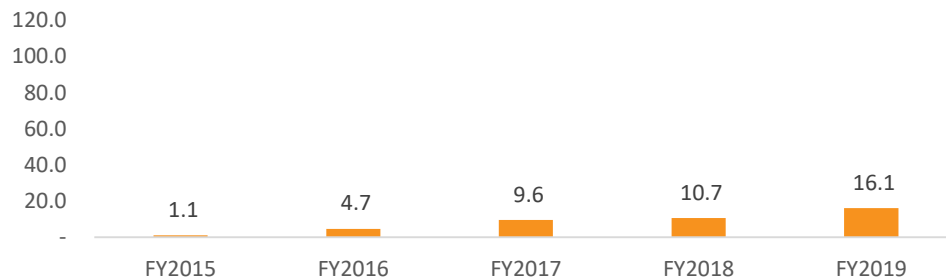
## Operating Expenses



↓ 3.4%

- Lower employment costs vs. pcip
- Lower occupancy costs due to impact of AASB16 – comparatives not restated
- Continued investment in technology & innovation

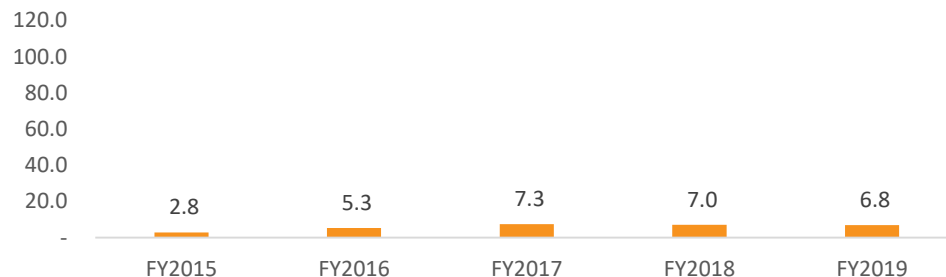
## Depreciation and Amortisation



↑ 50.5%

- Increase driven by impact of AASB16 – depreciation on \$11.1m of capitalised right-of-use assets

## Corporate Interest Costs



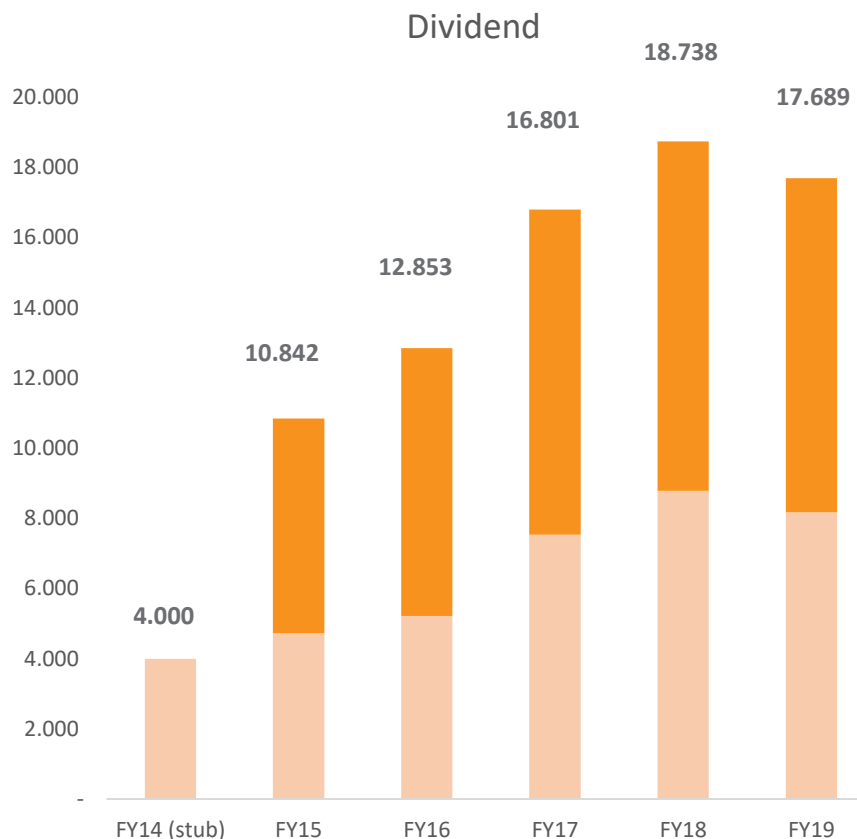
↓ 2.9%

- Improved terms on refinance of Corporate Debt
- Partially offset by impact of AASB16 – Interest expense on \$11.1m of capitalised right-of-use assets



# Balance Sheet, Cash Flow and Dividend

- Net corporate debt<sup>1</sup> – \$38.8m
- Pro forma net leverage ratio<sup>2</sup>
  - total leverage – 0.6x Statutory EBITDA (0.6x pcg)
  - corporate leverage – 0.3x Statutory EBITDA (0.2x pcg)
- Cash conversion – 76% of Statutory EBITDA
- 30 June 2018 cash balance unusually high – impacted FY19 cash generation
- Final dividend of 9.520 cents per share fully franked
- Total dividend of 17.689 cents
- Payout ratio of 65% of Reported NPATA



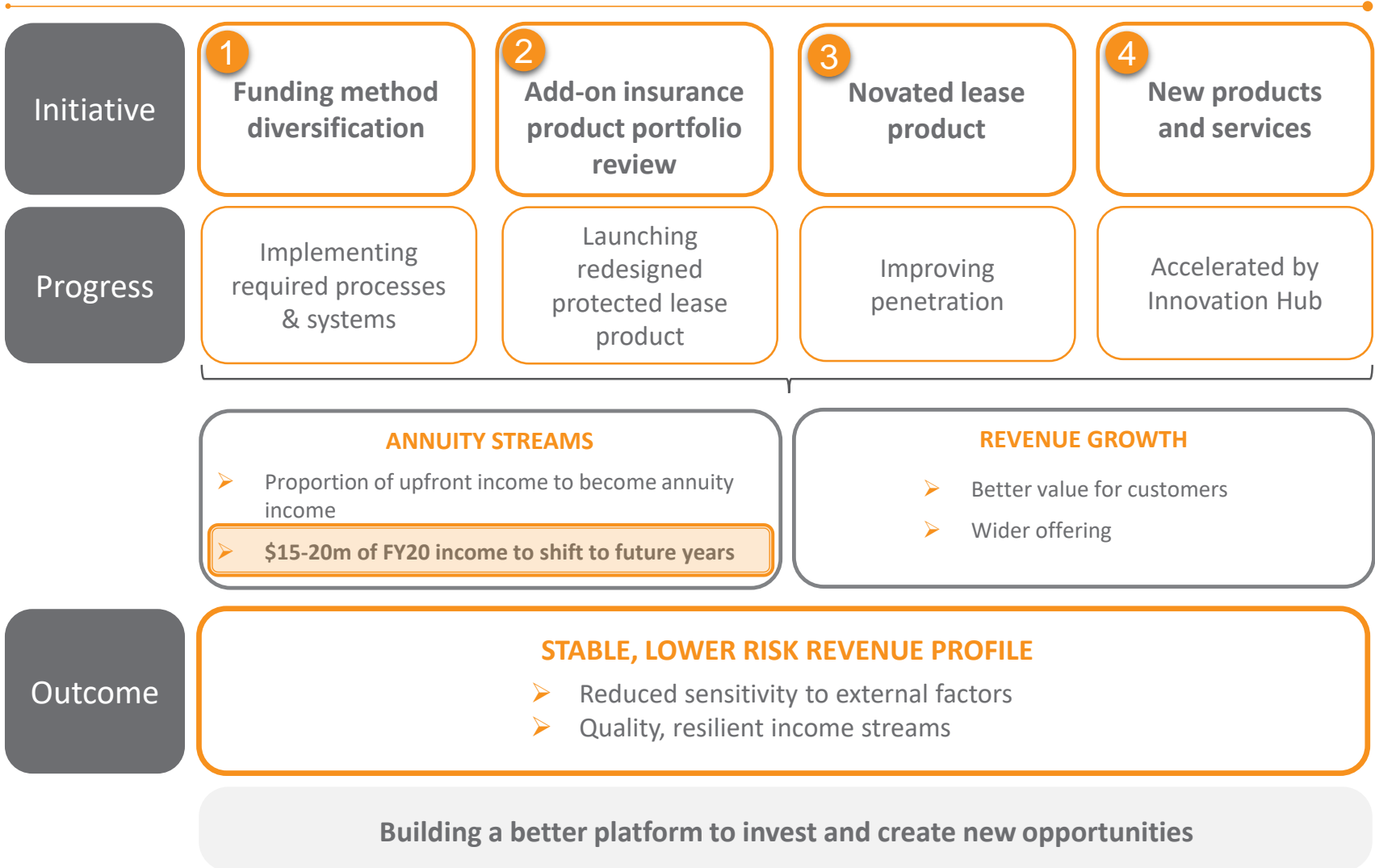
1: Net corporate debt excludes lease portfolio borrowings

2: Leverage ratio calculated on Pro forma EBITDA excluding significant non-recurring transactions

# STRATEGY & OPERATIONAL OUTLOOK



# Strategic Initiatives – Outcomes



# Products and Services Evolution

Innovation Hub

## Launched Products and Services

Inspect  
365

DingGo

Trade  
Advantage

Online  
Tendering

GoGet

Protected  
Lease

eStart

other...

Increased annuity  
income proportion

Increased spend  
per customer / vehicle

New business &  
market share gains

## Next Gen Products and Services

Mobility solutions

Next gen telematics / BI

EV-related

other...

# Summary

---

## Group

- Accelerated penetration of additional products and services
- Continued customer growth
- Further efficiency improvements

## UK

- Going from strength to strength competitively and financially

## Innovation

- Steady stream of new revenue earners delivered by Innovation Hub
- Range of opportunities widens

## Australia - Corporate

- Good performance maintained
- New products open up further win opportunities
- Pipeline remains strong

## NZ

- Good performance despite slowdown in environment

## Inorganic growth

- Continued discipline in pursuit of inorganic growth opportunities

## Australia - Consumer

- Steady performance despite continued presence of external challenges
- Proactive measures produce results

## Strategy

- Improving income stream quality and resilience
- Diversifying funding models
- Targeting higher penetration

## Outlook

- Near-term financial consequence of changing revenue profile
- Creating a stronger player in the emerging mobility space

# QUESTIONS



# ANNEXURES



# Statement of Profit or Loss

A\$m	Reported FY18	Impact of AASB15	Restated FY18	FY19	Variance
<b>Revenue</b>	<b>316.5</b>	<b>198.7</b>	<b>515.2</b>	<b>509.7</b>	<b>(1.1%)</b>
Management & Maintenance Income	93.3		93.3	94.5	1.2%
Additional Products and Services	104.2	(0.2)	104.0	107.1	3.0%
Finance Commission	54.8		54.8	50.6	(7.6%)
End Of Lease Income	17.7	198.9	216.6	213.4	(1.5%)
Rental Income	42.4		42.4	40.5	(4.7%)
Other Income	4.0		4.0	3.7	(7.9%)
<b>Cost of Revenue</b>	<b>(104.5)</b>	<b>(199.1)</b>	<b>(303.6)</b>	<b>(300.7)</b>	<b>(1.0%)</b>
Fleet Management Costs	(74.0)		(74.0)	(75.1)	1.4%
Short Term Hire Costs	(10.1)		(10.1)	(11.6)	14.7%
Cost of End of Lease Income	-	(199.1)	(199.1)	(195.8)	(1.7%)
Operating Lease Depreciation	(17.9)		(17.9)	(15.5)	(13.5%)
Direct Interest	(2.5)		(2.5)	(2.8)	9.6%
<b>Net Revenue</b>	<b>211.9</b>	<b>(0.3)</b>	<b>211.6</b>	<b>209.0</b>	<b>(1.2%)</b>
Net Revenue excluding End of Lease Income	194.2	(0.2)	194.0	191.5	(1.3%)
Net End of Lease Income	17.7	(0.1)	17.6	17.6	0.2%
<b>Operating Expenses</b>	<b>(97.9)</b>	<b>-</b>	<b>(97.9)</b>	<b>(94.6)</b>	<b>(3.4%)</b>
Employee Benefits Expense	(75.7)		(75.7)	(75.1)	(0.8%)
Occupancy Costs	(6.1)		(6.1)	(2.6)	(57.7%)
IT & Communication Cost	(7.1)		(7.1)	(7.8)	10.1%
Other Expenses	(9.0)		(9.0)	(9.0)	0.7%
<b>Operating EBITDA</b>	<b>114.0</b>	<b>(0.3)</b>	<b>113.7</b>	<b>114.5</b>	<b>0.7%</b>
Depreciation and amortisation expense	(10.7)		(10.7)	(16.1)	50.5%
<b>Operating Income</b>	<b>103.3</b>	<b>(0.3)</b>	<b>103.0</b>	<b>98.4</b>	<b>(4.5%)</b>
Interest on Corporate Debt	(7.0)		(7.0)	(6.8)	(2.9%)
<b>Underlying Net Profit Before Income Tax</b>	<b>96.3</b>	<b>(0.3)</b>	<b>96.0</b>	<b>91.6</b>	<b>(4.6%)</b>
Tax	(28.6)	0.1	(28.5)	(27.1)	(4.9%)
<b>Underlying Net Profit After Tax<sup>1</sup></b>	<b>67.7</b>	<b>(0.2)</b>	<b>67.5</b>	<b>64.5</b>	<b>(4.5%)</b>
One Off Cost	-		-	(4.0)	-
<b>Reported Net Profit After Tax</b>	<b>67.7</b>	<b>(0.2)</b>	<b>67.5</b>	<b>60.5</b>	<b>(10.4%)</b>
Amortisation of Intangibles	6.5		6.5	6.8	4.0%
<b>Underlying NPATA<sup>2</sup></b>	<b>74.2</b>	<b>(0.2)</b>	<b>74.0</b>	<b>71.3</b>	<b>(3.7%)</b>

1: Underlying Net Profit After Tax = Net Profit After Tax before significant non-recurring items.

2: Underlying NPATA = Net Profit After Tax before acquisition-related expenses incurred during the reported period and excluding amortisation and impairment of intangible assets on an after tax basis.