

Money in Motion

23 October 2019

ASX Market Announcements 20 Bridge Street SYDNEY NSW 2000

#### **Investor Presentation**

**EML PAYMENTS LIMITED (ASX: EML) ("EML")** is pleased to provide investors with the following presentation.

#### **About EML Payments Limited**

With EML, you will be empowered with more control, transparency and flexibility over your payment processes. Whether you serve businesses or consumers, EML makes your payment processing more efficient and secure from start to finish, while helping you improve customer service and increase brand loyalty.

Our portfolio offers innovative financial technology that provide solutions for payouts, gifts, incentives and rewards, and supplier payments. We issue mobile, virtual and physical card solutions to some of the largest corporate brands around the world, processing billions of dollars in payments each year, and manage more than 1,200 programs across 21 countries in North America, Europe and Australia.

For more information on EML Payments Limited, visit: EMLpayments.com

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EML Payments Limited

## Investor Presentation

## October 2019



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Money in Motion

## **Tom Cregan**

Managing Director & Group CEO

## **Rob Shore**

Group CFO

## 01 **Our History** 02

### **Our Product**

## 03 Our Growth

## 04 Q&A

An investment in EML securities is subject to known and unknown risks, some of which are beyond the control of EML. EML does not guarantee any particular rate of return or the performance of EML.

This presentation may contain forward looking statements including statements regarding our intent, belief or current expectations with respect to EML's businesses and operations, market conditions, results of operation and financial condition, capital adequacy, specific provisions and risk management practices. Readers are cautioned not to place undue reliance on any forward looking statements. Unless otherwise specified all information is for the twelve months ended 30 June 2019 ('FY19'), and is presented in Australian Dollars. Unless otherwise stated, the prior comparative period refers to the twelve months end 30 June 2018 ('FY18' or 'PCP').

#### **Important Notice**

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This investor presentation has been prepared by EML Payments Limited ABN 93 104 757 904 (EML) and is general background information about EML's activities current as at the date of this presentation. This information is given in summary form and does not purport to be complete. Information in this presentation should not be considered as advice or a recommendation to investors or potential investors in relation to holding, purchasing or selling securities and does not take into account your particular investment objectives, financial situation or needs. Before acting on any information you should consider the appropriateness of the information having regard to these matters and seek independent financial advice.

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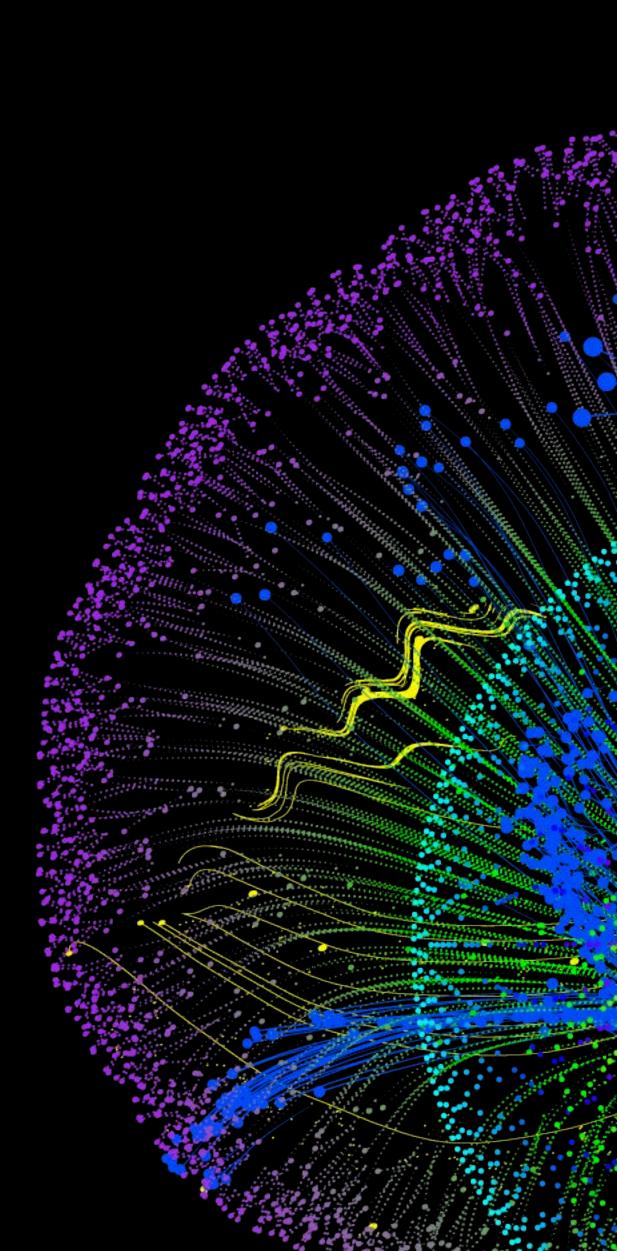
- 2019 IS COMING -

SAVE THE DATE

12 NOVEMBER | SYDNEY, AUS

EML Payments Investor Presentation
EML Mission Statement

We create awesome, instant and secure payment solutions that connect our customers to their customers, anytime, anywhere, wherever money is in motion.



## **EML Payments** Investor Presentation About Us – EML Snapshot

EML is an ASX listed (ASX:EML) financial services company specialising in prepaid stored value products with offices in Australia, United Kingdom, Europe, United Arab Emirates and the United States of America.

GROUP GDV (FY19) \$9.03bn 134%





## GROUP REVENUE (FY19) \$**97.2m** 137%

## GROUP EBITDA (FY19) \$**29.1m** 140%

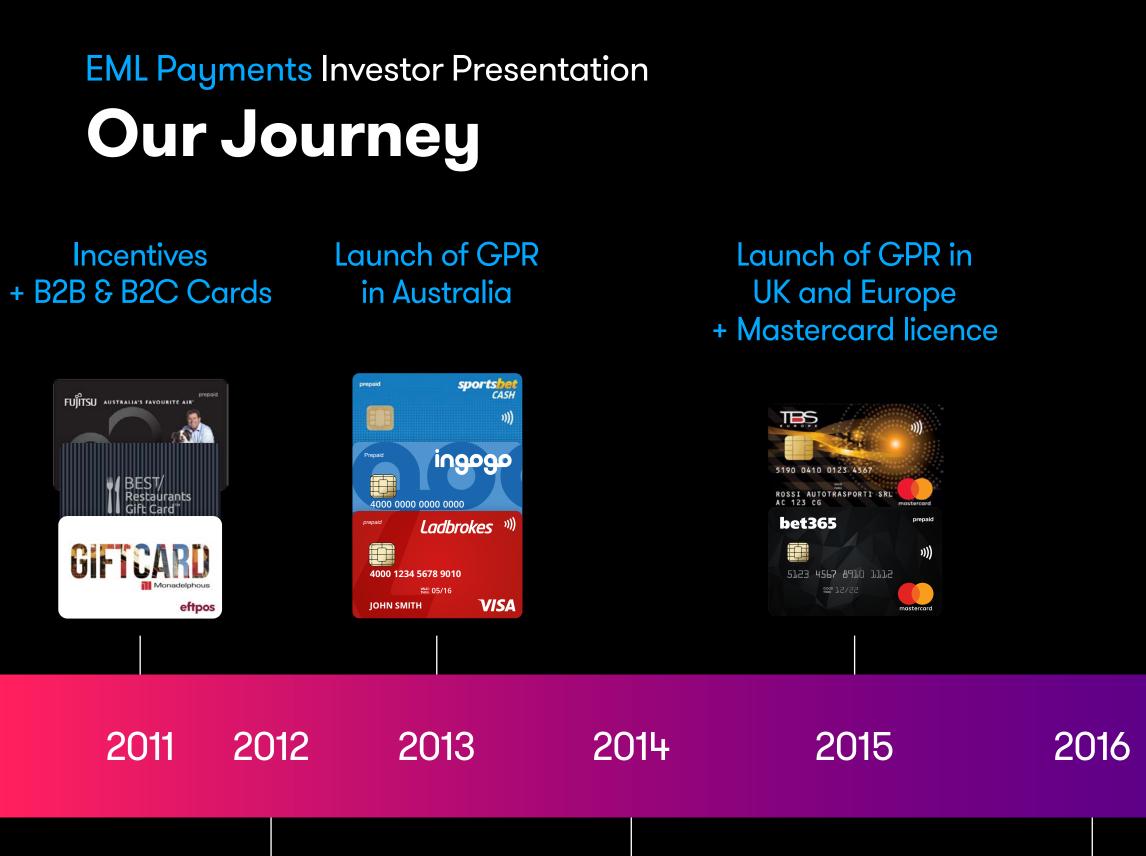
#### **Europe & Middle East**

Birmingham, England Dublin, Ireland Newcastle, England Galway, Ireland Stockholm, Sweden Dubai, UAE Czestochowa, Poland



**Rest of the world** 

**One processor** 

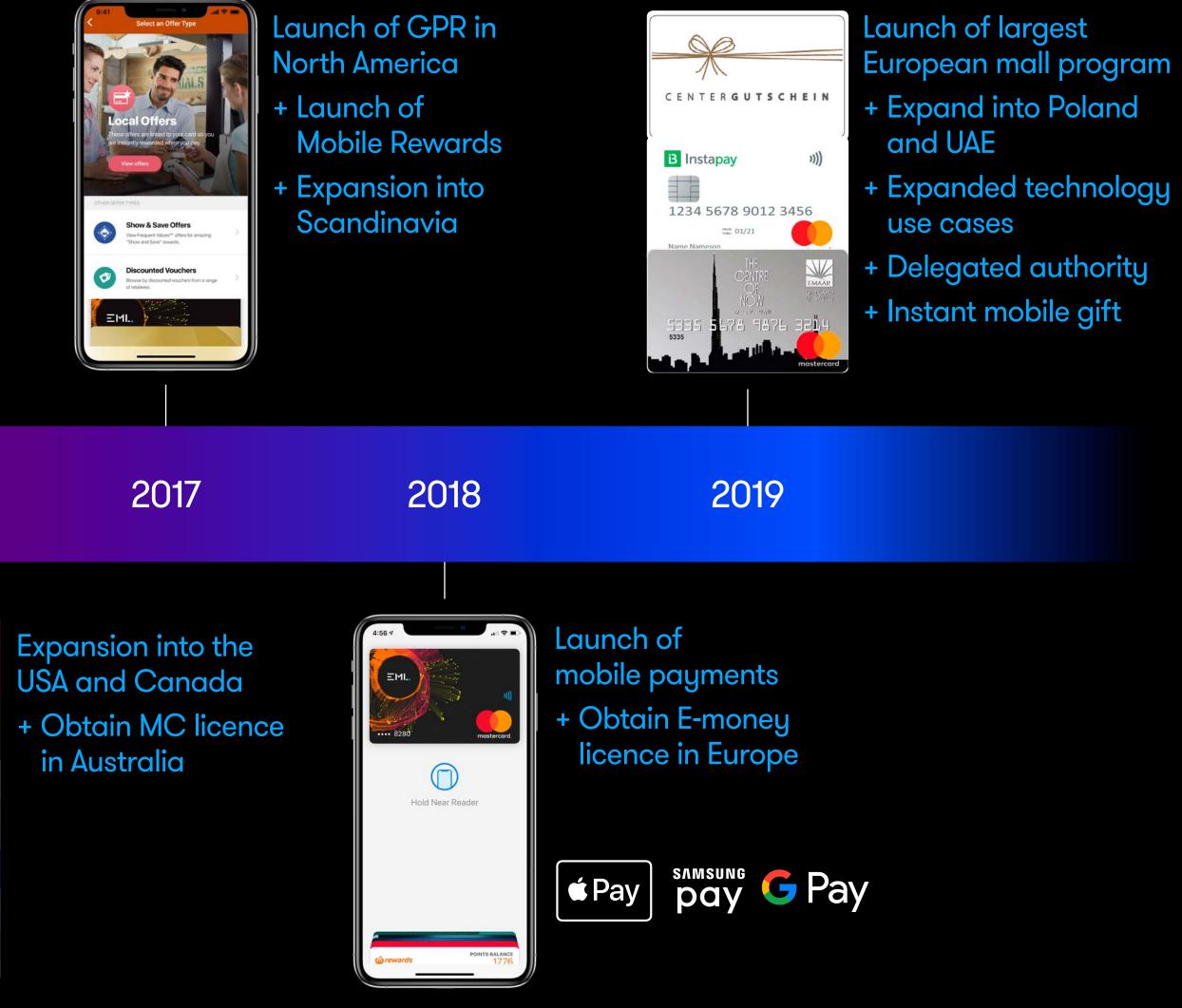


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Expansion into the UK and Europe





## **EML** Payments Investor Presentation

## **FY19 Business Update**

#### **Gift & Incentive**







#### **Product**

- Run rate at June '19 \$87m p/month
- Single load multi factor (plastic, virtual, mobile) giftcards available instantly.

Cadillad

Fairview

edge

#### **Partners**





#### **Growth drivers**

- Adoption of instant gift
- New mall programs and maturity of recently added programs
- Geographic expansion into Eastern Europe and Middle East
- Adoption of pays technology for incentives vertical

#### Segmentation by region

● Europe 51% ● North America 39% ● Australia 10%

#### General Purpose Reloadable (GPR)



### **Product**

- Run rate at June '19 \$225m p/month
- Reloadable cards, linked to a 3rd party funding source, accessed physically, virtually or by mobile, for everyday use

#### **Partners**

McMillanShakespeareGroup



#### **Growth drivers**

- Transition of salary packaging
- Expansion of gaming solution in Europe and North America
- Rollout of delegated authority solution to existing markets

#### **Segmentation by vertical**





Revenue \$**23.9m** 86bps \$21.6m (FY18)



smart group corporation

Ladbrokes

POINTSBET

#### Virtual Account Numbers (VANS)



#### **Product**

- Run rate at June '19 \$700m p/month
- Quick and easy payment solution moving funds from one payer to multiple recipients using virtual card accounts

#### **Partners**

30+ programs in market

#### **Growth drivers**

Volume growth through servicing payment aggregators

#### Segmentation by region

North America 100%



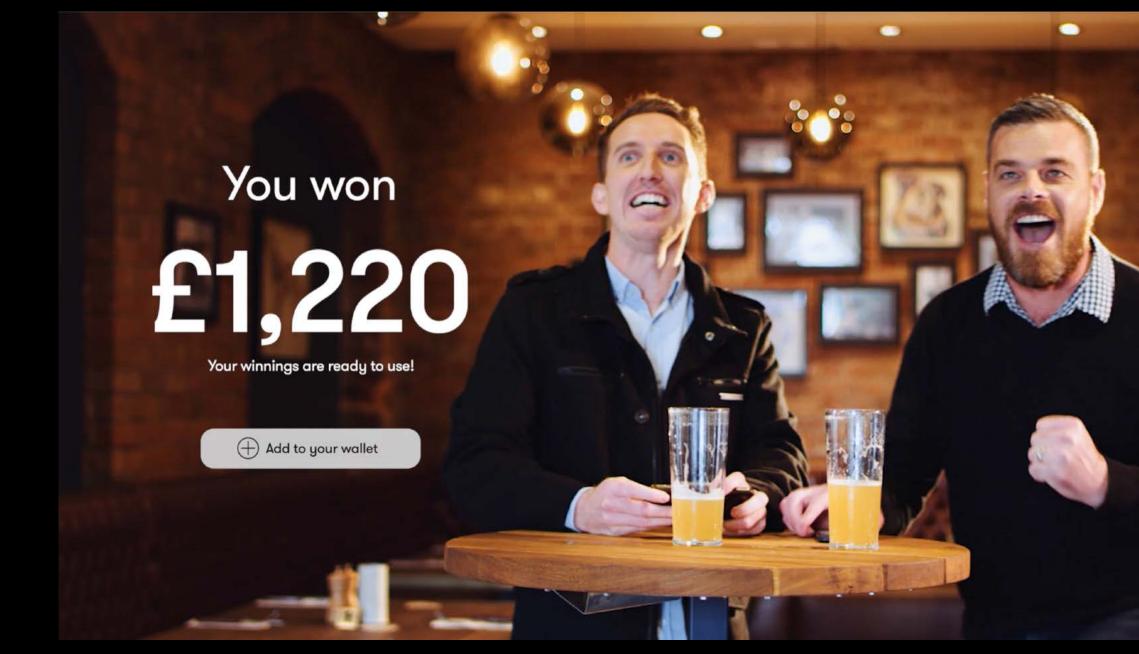
## **EML Salary Packaging**



Watch the video here

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## EML Pays



Watch the video here



EML Payments Investor Presentation Consumer finance with delegated authority

## Digital Payment Solution

## Delegated authorisation

Real time load and settlement

#### **EML's innovative solution**

Through delegated authorisation EML provides revolutionary instant access to a funding facility, provided by the partner, for real time POS, ATM and Online Purchases.

EML, the partner, or both can assess the transaction against rules including merchant, merchant category, type of transaction and available funds before approving or declining the transaction in real time. With Instabank, consumers can instantly access credit on the go from Instabank at POS, online or ATM. (anywhere Mastercard is accepted)

Consumers experience a seamless transaction that moves funds in real-time via EML's Delegated Authorisation Webservices API to the Instapay card from the Instabank Flexible Loan balance.

Instabank is a registered bank regulated by the Norwegian FSA. In July 2019, EML signed a contract with MoneyMe, an Australian company who will use our delegated authorisation and Pays technology to launch an innovative solution enabling instant access to a line of credit. MoneyMe expect to launch early in FY20.

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B Instapay

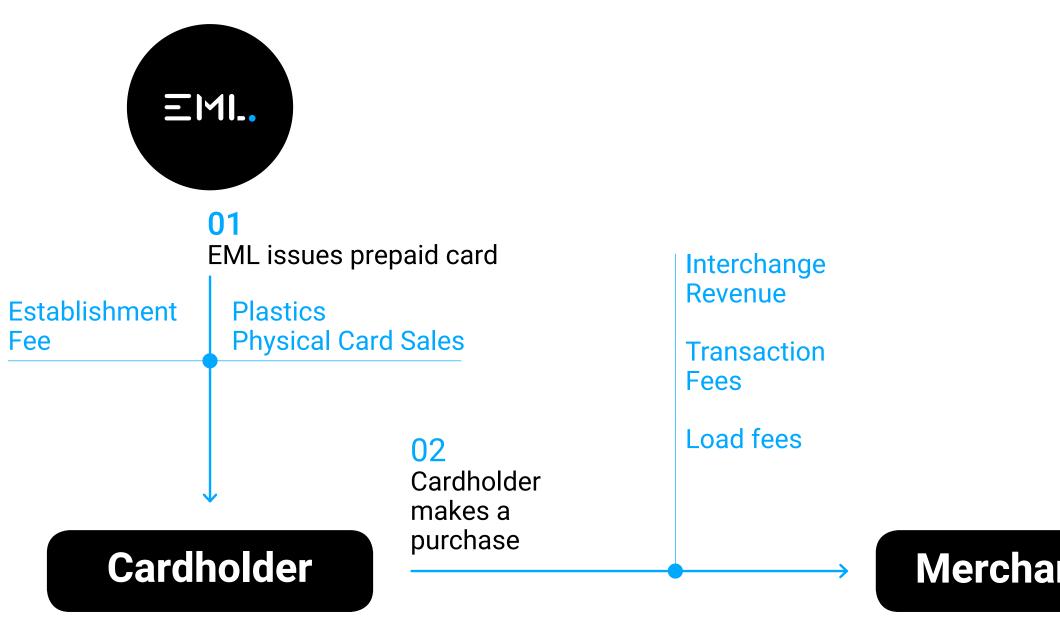


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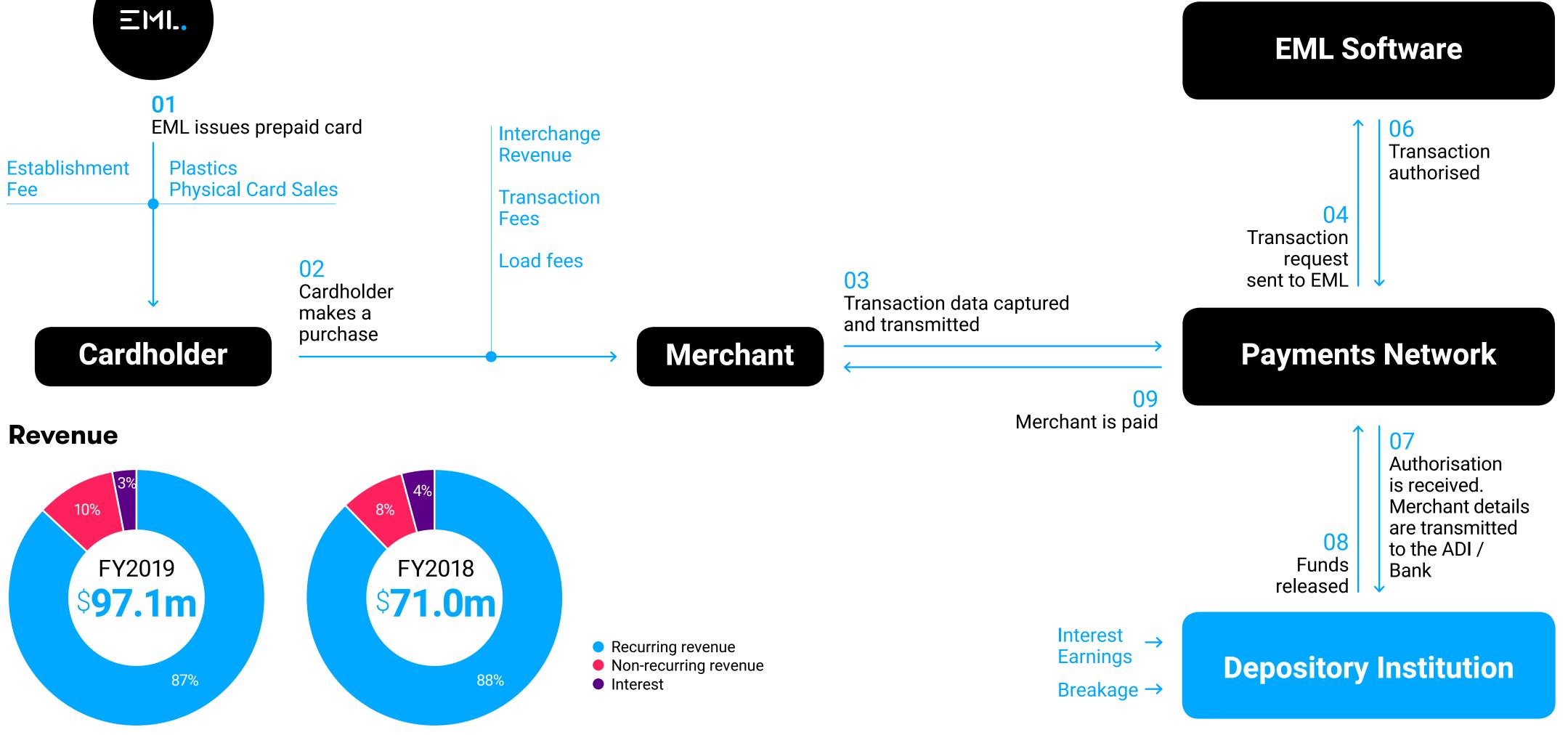
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## **Business Model - Sources of revenue**







#### 05

Customer info system authorises transaction and adjusts cardholder account balance

## **EML Payments Investor Presentation Business Model - Barriers to Entry**

## End to end

End to End payment processing platform

(card issuing, transaction processing, fraud control, settlement and reconciliation)



## **Regulatory and compliance across the globe**

lssuing bank agreements

> Compliance with regulatory authorities

Major

licences

Abiding by over 52 regulations / laws

- $\rightarrow$  AFSL (Australia)
- $\rightarrow$  MasterCard membership (Australia)
- → BPay (Australia)

→ Mastercard private label issuance (UK and Europe)

 $\rightarrow$  European eMoney

People 275 Employees servicing 23 countries

 $\mathbf{200}$ 

Over 200+ years prepaid experience in group leadership team

## Merchants

## Information Technology

processing platforms

In-house, prepaid, PCI-DSS Level 1 compliant

Data Centres

~\$30m Over ~\$30m invested in our platforms to date

% 50 Staff are IT based



Connectivity to 5 major card schemes

Multi-currency, Multi-factor (Plastic, Virtual, Mobile) & Multi-lingual

## Fraud Monitoring

24-7

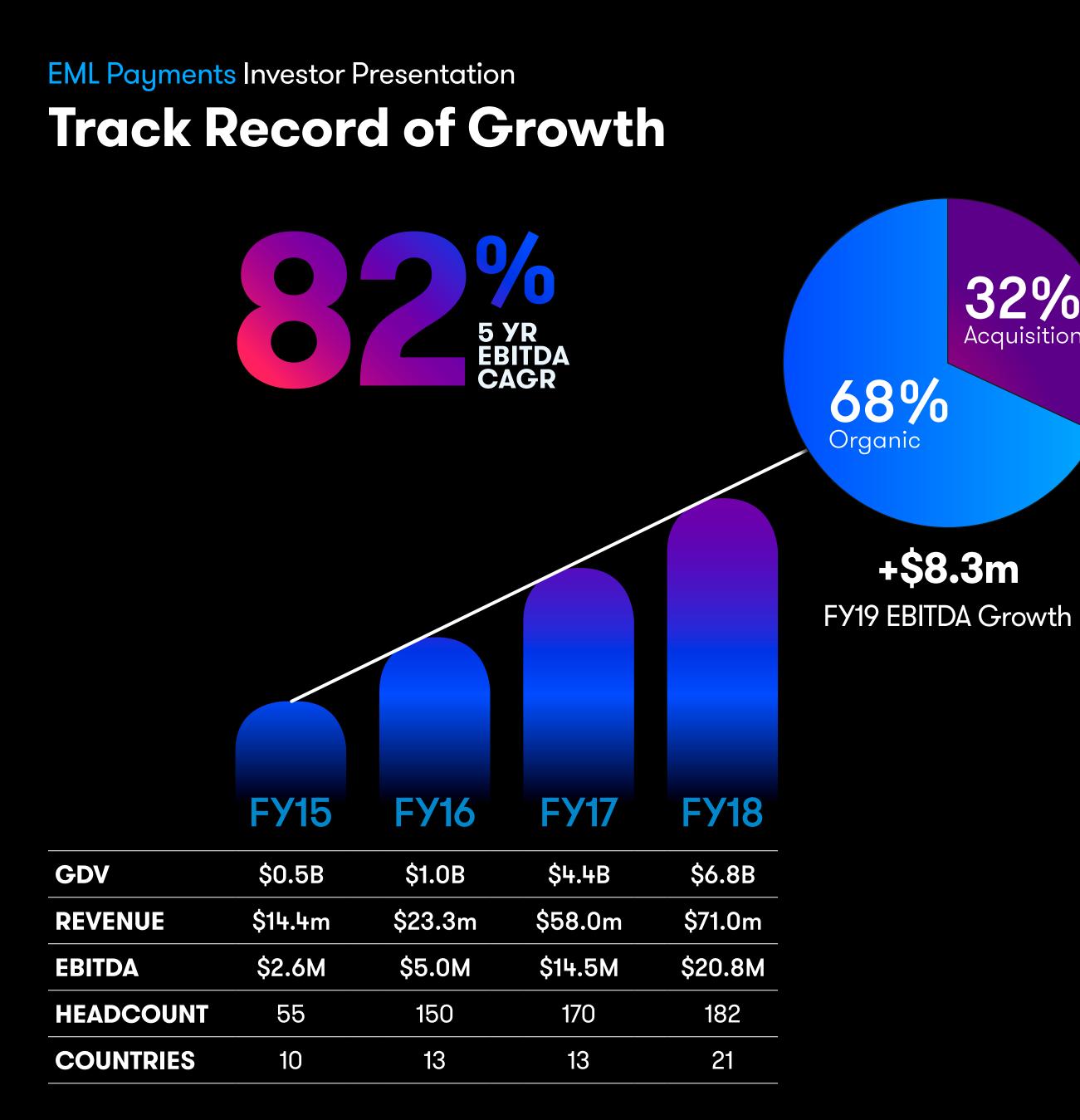
Fraud Monitoring & Detection across 14 different currencies

### **REALTIME ID**

decision & action on suspect card transactions







32% Acquisition **FY19 \$9.0B** \$97.2m \$29.1M 275\* 23

## **Growth Drivers**

#### Gaming

Expand European and North American programs

### **Salary Packaging**

Transition contracted benefit accounts

#### **Gift and Incentive**

Expand mall programs and use of instant gift

### **Delegated Authority**

Launch delegated authority to new verticals

## VANS

Processing plus solution gaining traction

run rate at June 19	
G&I	\$87m p/month*
GPR	\$225m p/month
VANS	\$700m p/month
*G&I is a seasonal segment and June run	

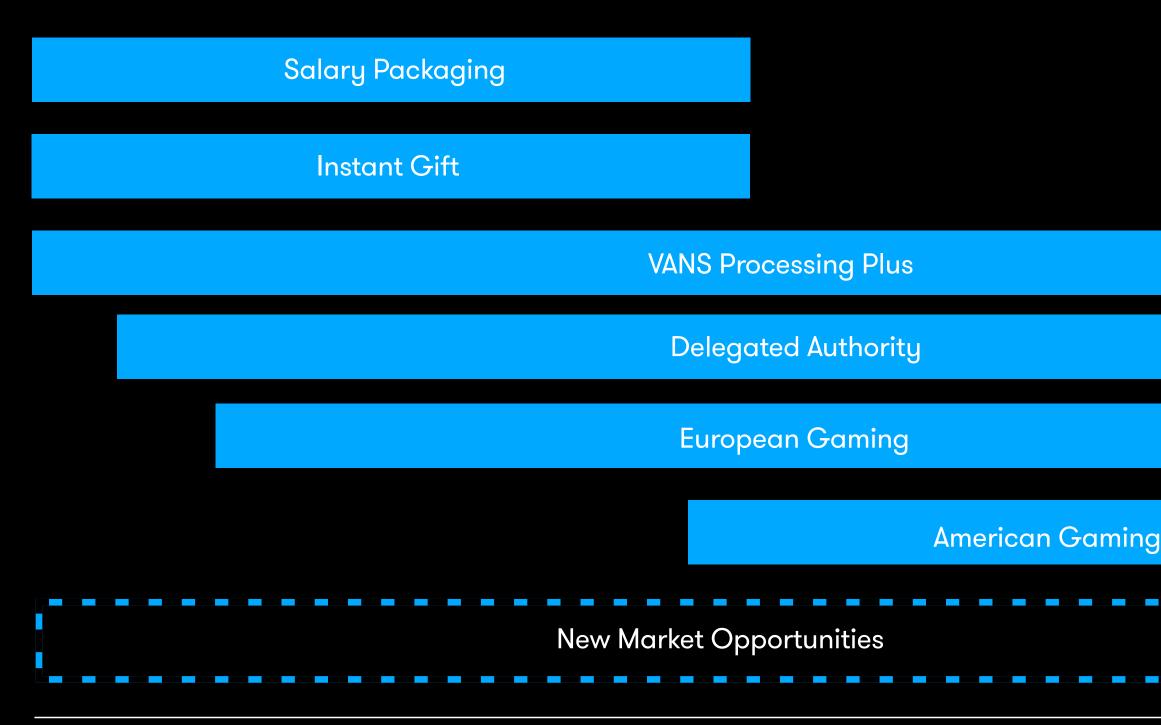
\*G&I is a seasonal segment and June run rate is not representative of seasonal peaks

## EML Payments Investor Presentation How we think about growth

## Strong Organic Growth

GDV growth from existing customers in FY19 at \$2.0bn

## **Constant Growth Drivers**



Short Term

## FY19 GDV Growth \$2.3 Billion

Long Term

## Acquisitions

## flex-e-card

## **9.7x** Acquisition Multiple (2019)

**4.9x** 2019 EBITDA Multiple Acquisition Multiple 13.4x (2018)

**5.9x** 2019 EBITDA Multiple Acquisition Multiple 16.6x (2018)

**3.2x** 2019 EBITDA Multiple Acquisition Multiple 9.9x (2016)

**2.7x** 2019 EBITDA Multiple Acquisition Multiple 10.8x (2014)

2019 EBITDA Multiple

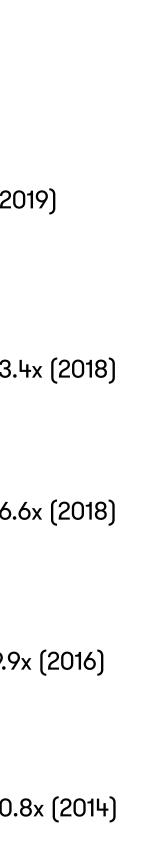
## perfectcard





S T O R E FINANCIAL EUROPE

emerchants



# QEA Thank you



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