

JOHNS LYNG GROUP LIMITED (ASX: JLG)

ASX/Media Statement

27 March 2020

Johns Lyng Group managing unprecedented demand during COVID-19 outbreak

A message from Scott Didier AM – Chief Executive, Johns Lyng Group

Johns Lyng Group (ASX:JLG) is closely monitoring the ongoing COVID-19 outbreak and acknowledges the important government requirements with respect to slowing the spread of the virus in all states and territories.

As of Friday 27 March 2020, we are doing everything we can to continue to service client needs in the context of this changing environment. Construction work has been listed as an essential service that can continue during the current level social restrictions as mandated by state and federal governments.

The situation is evolving rapidly however, and we will continue to liaise with key decision makers.

From a Group perspective, following a spate of recent extreme weather events, including this summer's catastrophic bushfires, we are currently managing an unprecedented level of demand for our services. To the end of March the Group has continued to perform strongly, relative to our forecast.

This unprecedented demand is the result of six different events deemed as catastrophes by the Insurance Council of Australia.

This is why continuing to deliver our services remains important. The seriousness of the COVID-19 outbreak cannot be understated and so it's of vital importance that people who lost homes and livelihoods before this virus hit us are given the best chance to get themselves and their properties back on their feet as this situation unfolds.

In light of the COVID-19 outbreak, our restoration and remediation business Restorx has worked quickly to develop a preventative baseline deep hygiene clean and decontamination protocol.

This protocol uses leading edge technology formulated to protect common property and high traffic areas, including schools, other education facilities, strata properties and domestic buildings.

We are taking steps to ensure we operate safely and responsibly across all our office locations and job sites. This will mean that certain roles within the business will continue to work in the office (with minimal staff) and others will work remotely and in isolation as necessary.

Hygiene and distancing practices will be strictly adhered to across all sites.

With priority on providing decontamination, Antimicrobial Fogging, Makesafes and Emergency works, we are working closely with our staff and customers to ensure health and safety is paramount during these times.

We encourage our clients to keep in regular contact with us. It's a challenging time and we know that constant information is critical. Thank you for your patience and understanding as we work through these incredibly difficult times.

Every Australian has a responsibility from a health and community care perspective, and we are committed to doing our part.

ENDS

This announcement has been approved by the Board of Directors.

For further information, contact:

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Johns Lyng Group Limited (JLG) is an integrated building services group delivering building and restoration services across Australia. JLG's core business is built on its ability to rebuild and restore a variety of properties and contents after damage by insured events including impact, weather and fire events. Beginning in 1953, JLG has grown into a national business with over 800 employees servicing a diversified client base comprising major insurance companies, commercial enterprises, local and state governments, body corporates/owners corporations and retail customers. JLG defines itself by delivering exceptional customer service outcomes every time.