

ASX RELEASE



100 Skyring Terrace
NEWSTEAD QLD 4006

BOQ 2020 AGM LETTER TO SHAREHOLDERS

Thursday, 29 October 2020, Brisbane: Today Bank of Queensland Limited (**BOQ**) released a letter to shareholders providing further information on the 2020 Annual General Meeting. A copy of the letter is attached to the release.

ENDS

Authorised for release by: Bank of Queensland Limited Disclosure Committee

For further information please call:

Media

Tracy Hicks, Head of Corporate Affairs
0439 540 960 tracy.hicks@boq.com.au

Analysts

Cherie Bell, General Manager, Investor Relations
07 3212 3844 cherie.bell@boq.com.au



29 October 2020

Chairman's letter to shareholders regarding BOQ's 2020 Annual General Meeting

Dear Shareholder

The past 12 months have been a more challenging period than we could have ever anticipated, with the impact of the COVID-19 health pandemic causing considerable hardship for our customers, shareholders, employees and the communities in which we operate.

Our highest priority through this period has been supporting our customers, people and communities, while transforming the bank to deliver sustainable profitable growth.

We will be providing you with an update at our 2020 Annual General Meeting (AGM) of our progress in delivering against our purpose and strategy, improving our performance and achieving better outcomes for all our stakeholders.

In keeping with our focus on health and safety, **Bank of Queensland's 2020 AGM will be held online at 10am Brisbane time (11am Sydney time) on Tuesday, 8 December 2020.**

Shareholders will have the ability to participate remotely via an online platform or by lodging their proxy, vote or questions in advance of the AGM. This online format will ensure our Board members are accessible to all our shareholders located across Australia and overseas – via computer, tablet or mobile phone.

The Notice of Meeting will provide further information about how to join this year's AGM.

2020 Notice of Meeting

We will release our Notice of Meeting online on or before Thursday, 5 November 2020. We will email shareholders the Notice of Meeting and information about how to participate in the online meeting, as well as online voting instructions on this date. We will not be mailing paper copies of our Notice of Meeting and Voting forms, in line with the relief provided by the Commonwealth Treasurer in response to the COVID-19 pandemic.

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AGM webpage

From Thursday, 5 November 2020 all of the information you need to participate in the online meeting will be available on our AGM webpage: <https://www.boq.com.au/Shareholder-centre/my-shareholding/Annual-general-meetings>.

Electronic shareholder communications

Switching to electronic communications is a great way to ensure you receive information in the fastest, most cost-effective way while also helping to reduce our environmental impact.

Shareholders can elect to update their communication preferences online via www.linkmarketservices.com.au, by email at boq@linkmarketservices.com.au, or by calling the share registry on 1800 779 639 (within Australia) / +61 1800 779 639 (outside Australia).

Important shareholder dates

Notice of Meeting and online AGM information available at: https://www.boq.com.au/Shareholder-centre/my-shareholding/Annual-general-meetings	Thursday, 5 November 2020
AGM online voting opens via linkmarketservices.com.au	
Final fully franked ordinary (BOQ) dividend paid	Wednesday, 25 November 2020
The virtual platform for the Meeting will facilitate online voting in real time at the Meeting. Shareholders not attending the meeting are encouraged to register their vote online at www.linkmarketservices.com.au by no later than 10:00am Brisbane time (11:00am Sydney time) on 6 December 2020. <i>Note: Your voting instructions must be received by the share registry by this time, if you don't plan to vote during the online AGM.</i>	Sunday, 6 December 2020
2020 Online Annual General Meeting commences at 10:00am Brisbane time (11:00am Sydney time) at https://agmlive.link/BOQAGM20 <i>Note: The online AGM platform will open at 9:15am Brisbane time (10:15am Sydney time)</i>	Tuesday, 8 December 2020

Please send any questions you may have in advance of the AGM to: InvestorRelations@boq.com.au.

We recognise that 2020 has been a particularly challenging year and wish to thank you for your ongoing support of BOQ. We look forward to connecting with you on Tuesday, 8 December 2020.

Yours sincerely,



Patrick Allaway
Chairman

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