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# HEALTH, WELLNESS & BEAUTY - A \$15.5 billion market

# HEALTH & WELLNESS (\$7.5 BILLION, +5.0% VS YA)



#### NATURAL HEALTH

Immunity & Protection

Sleep & Mood

Joint & Movement

Digestive Health





# BEAUTY (\$8.0 BILLION, +4.6% VS YA)



#### **HEALTHY SKIN & BEAUTY**

Cosmeceutical
Australian Natural
Essential Beauty
Clean Beauty









swisspers<sup>\*</sup>





## STRATEGIC BUSINESS IMPERATIVES

- REFOCUS MCPHERSON'S ON HEALTH,
  WELLNESS & BEAUTY WITH
  SUSTAINABILITY AND PEOPLE AT THE CORE
- REVITALISE OUR OWN MCPHERSON'S BRANDS
- ENSURE A **HEALTHY BALANCE** SHEET
- MOVE FROM TRANSACTIONAL TO STRATEGIC PARTNERSHIPS WITH OUR TOP SIX CUSTOMERS
- INTEGRATE AND GROW ACQUIRED SKINCARE BRANDS; DR. LEWINN'S AND A'KIN

- CREATE A CHINA FACING BUSINESS
- ENSURE WE HAVE OUR TEAM FIT FOR THE FUTURE WITH APPROPRIATE EXPERTISE, CAPABILITIES AND VALUES
- STABILIZE AND GROW NZ & SINGAPORE AND EXPAND IN ASIA & INTERNATIONAL
- GAIN EFFICIENCIES AND SAVINGS ACROSS SUPPLY CHAIN INFRASTRUCTURE
- CREATE A **NEW BUSINESS TEAM** FOCUSED ON SIGNIFICANT M&A OPPORTUNITIES



## HY21 UPDATE - KEY MESSAGES

- STRENGTH OF DOMESTIC PERFORMANCE
- BALANCE SHEET AND DIVIDEND CAPACITY
- 3 EXPORT UPDATE
- A BROADER SET OF GROWTH OPPORTUNITIES EVIDENT......
- CAPACITY FOR M&A BUT CLEAR GUARDRAILS



HY2021
FINANCIAL
RESULTS
HIGHLIGHTS



## HY21 SALES REVENUE BREAKDOWN BY PRODUCT CATEGORY

## SALES REVENUE FROM OWNED BRANDS DECREASED BY 4% DOMESTIC SALES FROM OWNED BRANDS INCREASED BY 7%

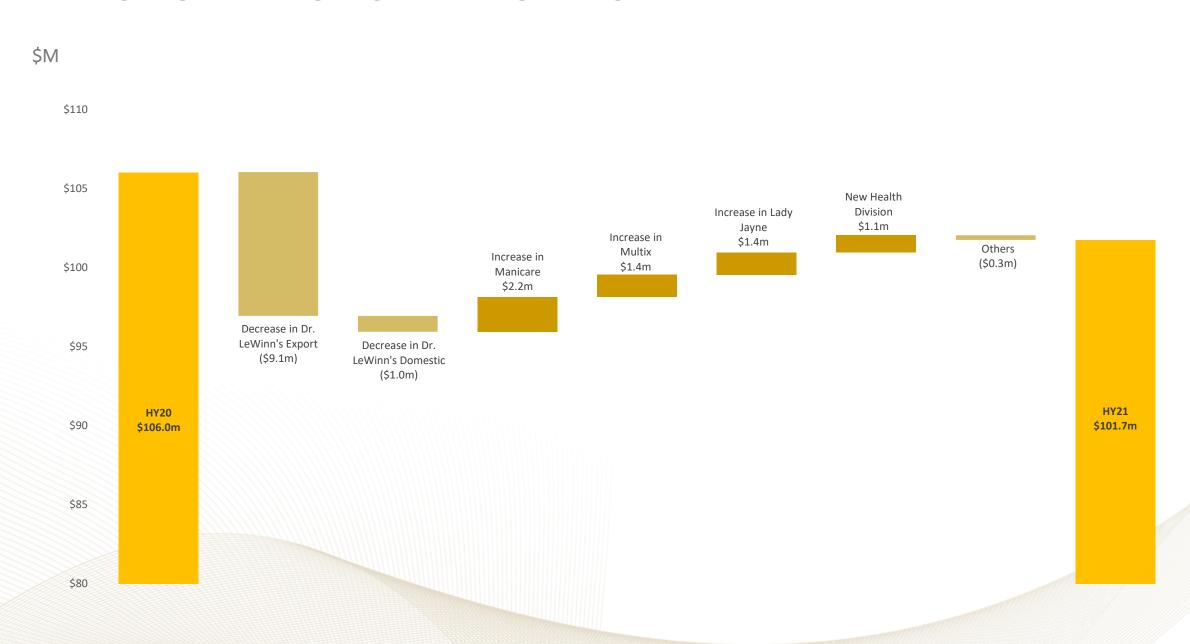
| Owned brands:                 | 1H21 \$m | 1H20 \$m | % change | Comments  |  |  |
|-------------------------------|----------|----------|----------|---|--|--|
| Skin, Hair and Body           | 17.6     | 27.6     | (36%)    | <ul> <li>67% decline in sales to ABM</li> <li>5% growth in sales of domestic in A'kin</li> </ul>  |  |  |
| Essential Beauty              | 32.9     | 29.1     | 13%      | <ul> <li>Market leading beauty accessories brand Manicare and hair accessories brand Lady Jayne grew by 13% and 30%</li> <li>Cotton consumables brand Swisspers grew by 2%</li> </ul> |  |  |
| Health                        | 1.1      | -        | NM       | <ul> <li>Acquisition of Fusion Health and Oriental Botanicals on 1 December<br/>2020</li> </ul>   |  |  |
| Household Essentials & others | 32.4     | 31.0     | 7%       | <ul> <li>Multix grew by 6% due to trend towards home based food<br/>preparation, food preservation and household waste disposal</li> </ul>  |  |  |
| Total Owned brands            | 84.0     | 87.7     | (4%)     |   |  |  |
| Agency Brands                 | 6.5      | 7.2      | (10%)    | COVID-19 weakness in the Singapore market   |  |  |
| Private Label                 | 11.2     | 11.1     | 1%       | Improved sales to Aldi  |  |  |
| Total Sales                   | 101.7    | 106.0    | (4%)     |   |  |  |

## HY21 SALES REVENUE BREAKDOWN BY GEOGRAPHY

#### **TOTAL AUSTRALIAN DOMESTIC SALES INCREASED BY 6%**

| Geography:                                | 1H21 \$m        |                           |            | 1H20 \$m        |                           |            | % Change |
|---|-----------------|---------------------------|------------|-----------------|---------------------------|------------|----------|
|   | Owned<br>Brands | Agency &<br>Private Label | Total 1H21 | Owned<br>Brands | Agency &<br>Private Label | Total 1H20 |          |
| Australian Domestic                       | 72.3            | 16.2                      | 88.5       | 67.6            | 15.7                      | 83.3       | 6%       |
| Australian Export<br>(Primarily to China) | 5.6             | -                         | 5.6        | 14.2            | -                         | 14.2       | (61%)    |
| New Zealand                               | 5.2             | 0.2                       | 5.4        | 4.7             | 0.3                       | 5.0        | 8%       |
| Singapore and SEA                         | 0.9             | 1.3                       | 2.2        | 1.4             | 2.1                       | 3.5        | (37%)    |
| Total Sales                               | 84.0            | 17.7                      | 101.7      | 87.9            | 18.1                      | 106.0      | (4%)     |

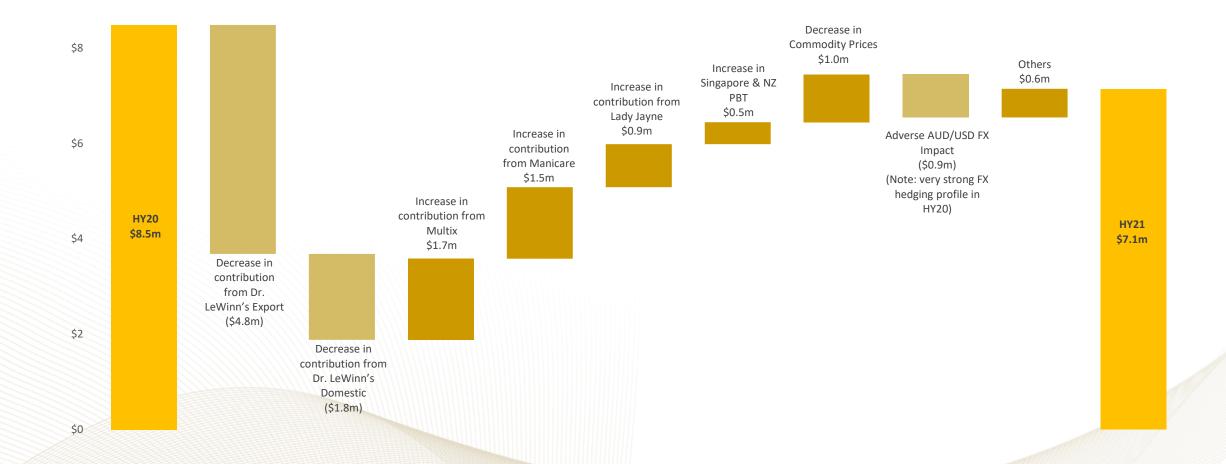
## BRIDGE OF HY20 TO HY21 SALES



## BRIDGE OF HY20 TO HY21 UNDERLYING PBT

\$M

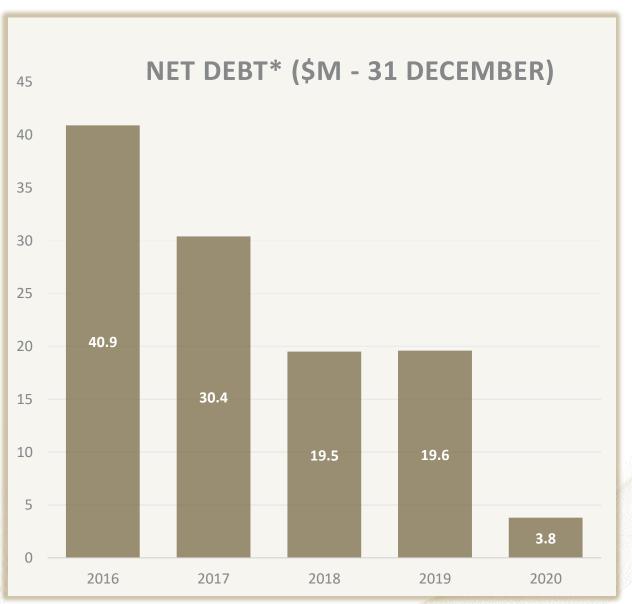
\$10



## **BALANCE SHEET**

- □ Net debt excluding lease liabilities has reduced from \$19.6m to \$3.8m over the last 12 months
- \$45.9m Equity capital raised in October and November
   2020 has funded Global Therapeutics acquisition and will fund future acquisitions
- Low gearing of 3%, excluding lease liabilities, provides capacity to fund accretive acquisitions in HW&B

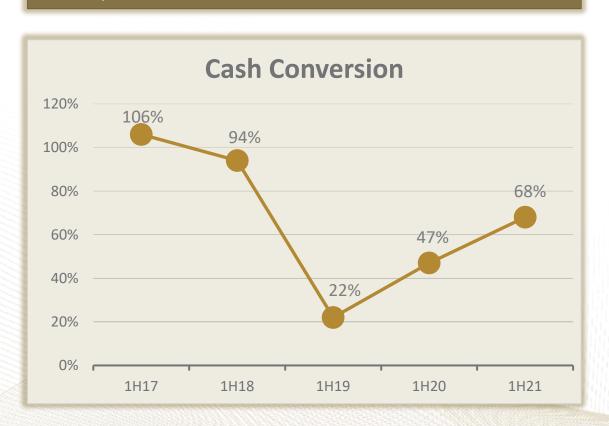


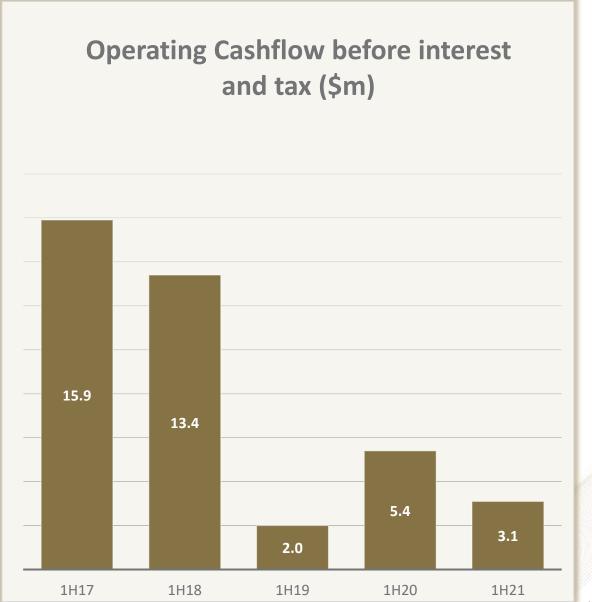


<sup>\*</sup> Excluding lease liabilities

## **CASHFLOW**

- ☐ Seasonally low cash conversion of 68% due to:
  - i. Relatively high December 20 sales; and
  - ii. General seasonal increase in stock ahead of Chinese New Year shutdowns
- ☐ Improved 2H21 cash conversion is forecast





## 1H21 INTERIM ORDINARY

Interim ordinary dividend of 3.5 cents per share fully franked (1H2O 4.0) cents per share) Payout ratio of 98% of 1H21 earnings per share Interim dividend payable 18 March 2021 Dividend reinvestment plan suspended due to strong balance sheet



# MCP STRONGLY POSITIONED IN TRADITIONAL Channels





21% SHARE IN THE CATEGORIES WE PARTICIPATE IN 16.8% IN HW&B +6.6% VS YA



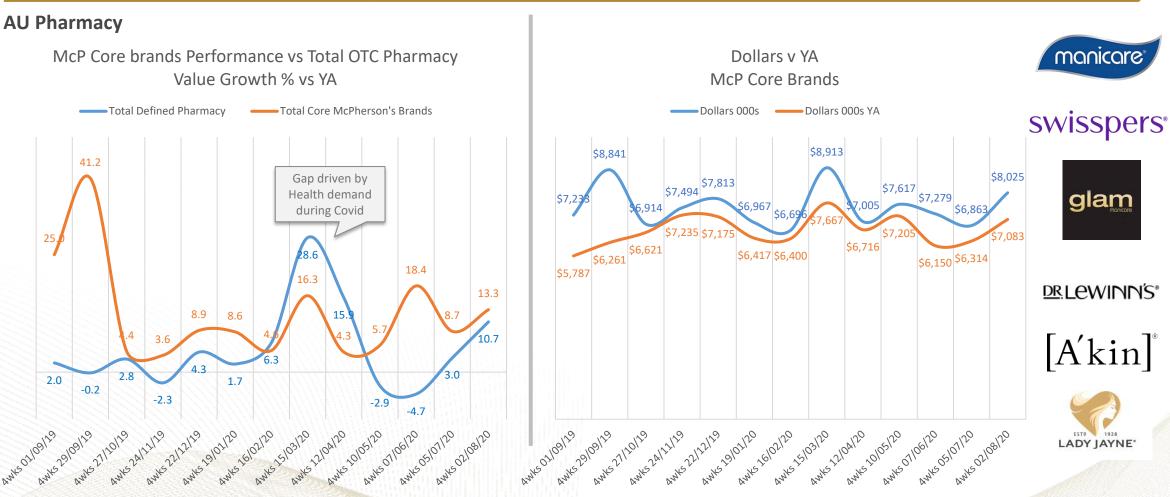
# 2 AUSTRALIAN BEAUTY SUPPLIER RANKED #15 TOTAL OTC PHARMACY



TOP 100 SUPPLIERS IN GROCERY CURRENTLY RANKED #66

## MCP SUCCESS IN PHARMACY CHANNEL

#### MCP OUTPERFORMING PHARMACY GROWTH (EXCEPT DURING 1<sup>ST</sup> COVID OUTBREAK)



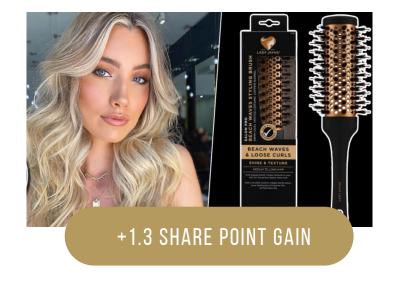
# MCPHERSON'S GROWING AHEAD OF COMPETITION IN A CHALLENGING ENVIRONMENT



## STRONG RESULTS FOR CORE OWNED BRANDS





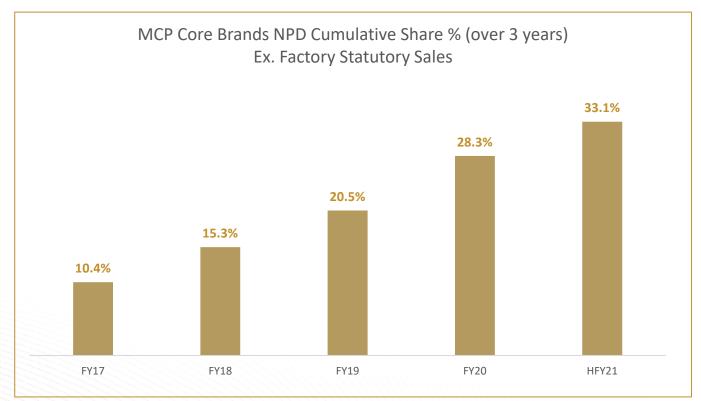








## INNOVATION SUCCESS DRIVING SUSTAINABLE GROWTH







EXPANSION INTO BEAUTY NUTRITION



**#1 NATURAL HAIRCARE NPD** 







**#1 COTTON SUSTAINABLE NPD** 

220 PROJECTS IN THE INNOVATION FUNNEL

## LEVERAGE MACRO TRENDS FOR FUTURE GROWTH

#### NATURAL SELF CARE



- 78% of Australians have purchased at least one form of complementary medicine in the last year.
- Australian complementary medicines are recognised around the world for quality, safety and efficacy.

#### PRO-ACTIVE BEAUTY



- Custodians of your own skin health. More choice, technology, information & education enabling empowerment.
- 33% of women say they have added beauty supplements to their skincare routine in the last year.

#### AUSTRALIAN BEAUTY



- Shoppers are gravitating towards locally made products & retailing.
- 88% of Australians in January were more likely to purchase AUS Made products.

#### BEAUTY AT HOME



- Consumers opting for inhome beauty and skin treatment alternatives in the absence of salons.
- 2.5% increase in households purchasing facial skincare (Sept v Feb 2020).

#### SUSTAINABLE LIVING



- 87% of Shoppers are more likely to purchase products that are ethically and sustainably produced.
- 41% of shoppers are willing to pay more for ethical and sustainable products.



















Source: GWI Global Wellness Economy Monitor (released in October 2018, with data for 2017) - https://globalwellnessinstitute.org/press-room/statistics-and-facts; https://reports.mintel.com/display/966080/?utm\_source=homepage&highlight=beauty%20supplements https://insidefmcg.com.au/2020/09/08/aussie-consumers-prioritising-ethical-and-sustainable-products/; https://www.orghivemarketing.com/skincare-cosmetics/top-beauty-trends-dominate-china-2020/; IRI Australia Online Shopping Trends August report; Complimentary Medicines Australia: Industry Audit & Trends 2020.

## MCPHERSON'S HEALTH DIVISION ESTABLISHED

#### NATURAL SELF CARE







- Herbal and traditional products gaining increased popularity
- 100% of Global Therapeutics Employees transitioned
- High customer engagement & continuity of supply maintained
- Complementary distribution network to broaden reach across portfolio













IMMUNITY

CHILDREN'S HEALTH

BONE & JOINT WOMEN'S HEALTH

DIGESTIVE

HAIR, SKIN AND NAILS MUSCULAR SUPPORT MENTAL WELLBEING

## #1 AUSTRALIAN COSMECEUTICAL BRAND IN PHARMACY

#### PRO-ACTIVE BEAUTY



DRLEWINN'S®

- Expansion into adjacent category with clinically proven beauty nutrition
- Fuel China demand with innovation
- Boost clinical claims to drive brand penetration
- Target international expansion







## POWERFUL AUSTRALIAN NATURAL BEAUTY

#### **AUSTRALIAN BEAUTY**





- Compelling brand proposition appealing to Millennials
- Grocery channel expansion driving accessibility and awareness
- New scientifically proven haircare
- New clinically proven skincare





## ON TREND TANNING & SKINCARE FOR GEN Z

#### **AUSTRALIAN BEAUTY**





#### Sustainable & Eco-friendly

62% of Gen Z prefer to buy from Sustainable Brands



### Pandemic Pampering

Consumers opting for inhome beauty and skin treatment alternatives in the absence of salons



#### **Australian**

88% of Australians in January were more likely to purchase Aus Made products



#### **Sensitive Skin**

Sensitive Skin the second highest desired claim



















## LEADING BRANDS DRIVING CATEGORY GROWTH

#### BEAUTY AT HOME





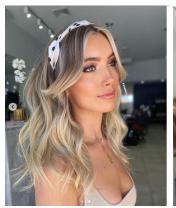


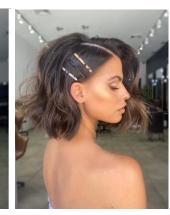


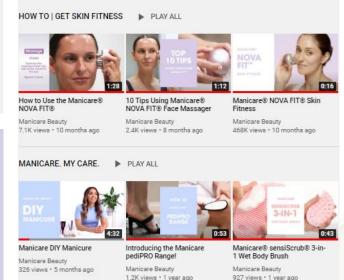
- Innovative premium skincare tools
- Fashion collaboration and runway collections to attract Millennial shopper
- On-line DIY education
- Continued merchandising investment











## LEADING SUSTAINABLE INNOVATION

# SUSTAINABLE LIVING Multix Greener range products are made from plant-based, recycled or compostable materials. FOR A GREENER FUTURE. reener Alfoil Multix<sup>®</sup> SWISSPERS® Earth kind™

#### Fuelling high growth sustainable segments

- Innovation
- Education
- Larger pack sizes
- Company wide commitment to reduce environmental impact









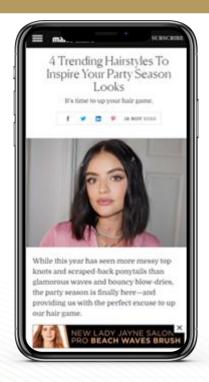






## INCREASED INVESTMENT IN DIGITAL

#### **AMPLIFY**



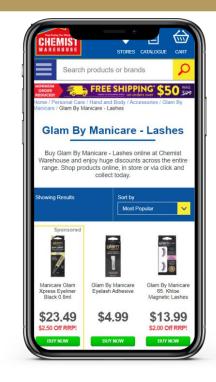
- 77.5M digital ad impressions YTD
- +42% increase in social reach (MAT vs LY)
- +36% increase in site traffic (MAT vs LY)

#### ENGAGE



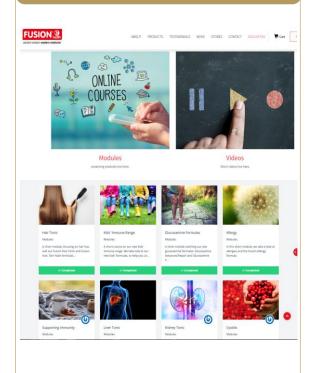
- +216% increase in social engagement (MAT vs LY)
- 94% increase in product reviews (MAT vs LY)
- 5,855 minutes spent on GlamCam since October launch

#### **CONVERT**



- +54% increase for online sales to key pharmacy customer (MAT vs LY))
- +46% in MCP eCommerce sales (MAT vs LY)

#### E-LEARNING



#### New E-Learning platform:

- Cloud Based retailer training
- Modules can be loaded into retailer's own LMS
- Engaging modules and features

# MCPHERSON'S CHANNEL & CUSTOMER



## MACRO RETAIL TRENDS SHAPING MCP SALES





#### **CHANNEL SHIFT**

- Shift to Grocery from Pharmacy
- Ecommerce growth +41%
   outpacing total retail growth
   +4% & holds 8% dollar share
- 84% of Australians engaging in online shopping
- Most conveniently located near my home ranked #1 during COVID



#### **GLOBALISATION**

- 64.8% of Top 250 retailers have foreign operations
- Online facilitating expansion
- Global Expansion of AU retailers in bricks & mortar (+20 stores in FY21)



#### **RETAILER BRAND FOCUS**

- Over 120 exclusive/pseudo brands available within categories MCP participates in
- 58% of people are now considering private label
- Retailer strategies continue with Exclusives key pillar



#### **SHOPPER ENGAGEMENT**

- 53% of shoppers are likely to change their minds based on what they see in store
- Retailers partnering with suppliers offering navigation and Category solutions
- Localised ranging Geo targeting

## DELIVERING ON MCP CHANNEL AND CUSTOMER H1





## CHANNEL PRESENCE AND EXPANSION

- A'kin Grocery Expansion ANZ
- 223 lines onboarded Online retailers
- Online investment +39% YTD in Customer assets
- +15000 incremental distribution points ANZ
- Sugarbaby launch into Farmers NZ



STRATEGIC PARTNERSHIPS

- Akin and Revitanail now with presence China Bricks
   & Mortar
- Plans to include Soulful H2
- CWH growing presence in NZ



**DIFFERENTIATION** 



#### **SHOPPER ENGAGEMENT**

- 17 First to market products/Exclusive promotions executed in CWH/Priceline and Ind PH
- Private Label presence in Grocery Channel
- Category partnership with Metcash

- Off location investment +24% YTD
- Category solutions NZ
- Navigation solutions GLAM
- Virtual engagement

## ANZ BUSINESS OPERATIONAL IMPERATIVES





INVESTMENT OPTIMISATION



PROMOTIONAL EFFECTIVENESS

INCREASE IN ONLINE INVESTMENT

RESHAPE TRADING TERMS



BRAND SHARE GROWTH



**EXPANSION** 

DRIVE GROWTH FROM CORE AND INNOVATION

DATA LED BUSINESS PLANNING

STRATEGIC PARTICIPATION IN PRIVATE LABEL

NEW CATEGORY SHARE GAINS

NEW CHANNEL PENETRATION

CORE DISTRIBUTION EXPANSION

FURTHER A'KIN EXPANSION

MCPHERSON'S

# SUMMARY



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