carsales (com ltd

Full Year Results Presentation

Year Ended 30 June 2021



Disclaimer and Non-IFRS Information

Disclaimer

The material in this presentation has been prepared by carsales.com Limited (ASX: CAR) ABN 91 074 444 018 ("carsales") and is general background information about carsales' activities current as at the date of this presentation. The information is given in summary form and does not purport to be complete. In particular you are cautioned not to place undue reliance on any forward looking statements regarding our belief, intent or expectations with respect to carsales' businesses, market conditions and/or results of operations, as although due care has been used in the

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Non-IFRS Financial Information

carsales' results are reported under International Financial Reporting Standards (IFRS). This presentation also includes certain non-IFRS measures including "adjusted", "underlying" "proforma" and "look-through". These measures are used internally by management to assess the performance of our business and our associates, make decisions on the allocation of resources and assess operational management. Non-IFRS measures have not been subject to audit or review. All numbers listed as reported comply with IFRS.

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FY21 Highlights

REVENUE

EBITDA

NPAT

\$254m 10%

\$153m 111%

- Good earnings growth across our Domestic and International businesses despite the impact of COVID-19 lockdowns
- Expanded Group Adjusted EBITDA¹ margin to 58%, whilst continuing to invest for the future
- Strong international result with South Korean revenue up 21%² and International now representing 24% of look-through³ revenue
- Acquired 49% of Trader Interactive, a market leader in the RV, powersports, commercial truck and equipment categories in the US. Anticipated completion in early September 2021
- Excellent free cash flow generation and a strong balance sheet which supports a final dividend of 22.5 cents per share, representing an 80% payout ratio

Operating Metrics

Metrics reflect the value we create for our customers and our leading position in key markets

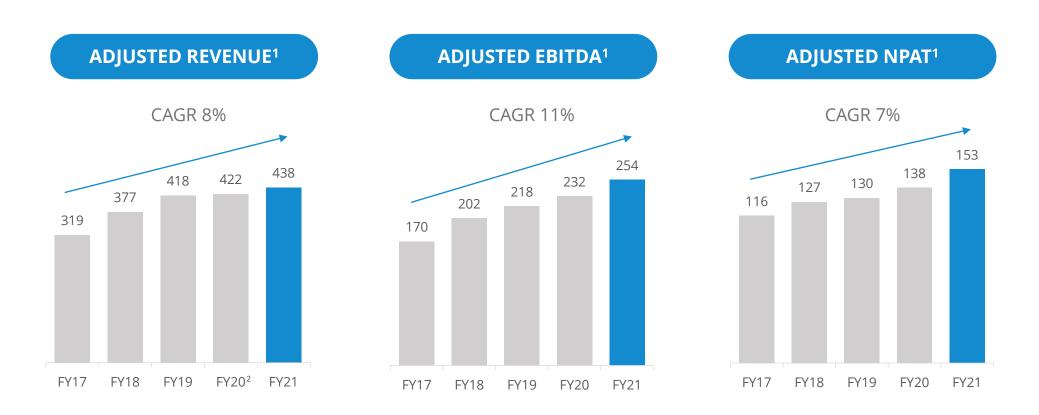


^{1.} Stock published for websites in Australia, South Korea, Brazil, Mexico, Argentina and Chile on 30 Jun 21 v 30 Jun 20. 2. Median time to sell Jun 21 v Jun 20 for Australian private and dealer inventory. 3. Google Analytics, sessions for websites in Australia, South Korea, Brazil, Mexico, Argentina and Chile 1 Jul 20 - 30 Jun 21 v 1 Jul 19 - 30 Jun 20. 4. Leads from websites in Australia, South Korea, Brazil, Mexico, Argentina and Chile 1 Jul 20 - 30 Jun 21 v 1 Jul 19 - 30 Jun 20. 5. carsales internal data, cars in Garage at 30 Jun 21 v 30 Jun 20. 6. carsales internal data, cars in Garage at 30 Jun 21 v 30 Jun 20. 6. carsales internal data, cars in Garage at 30 Jun 21 v 30 Jun 20. 8. Nielsen DCR, average time on site x visits 1 Sep 20 - 30 Jun 21 v nearest competitor.



Strong Track Record of Growth

Well positioned to continue delivering long-term shareholder value through world-class capability, exposure to international growth markets and investment in new products and services

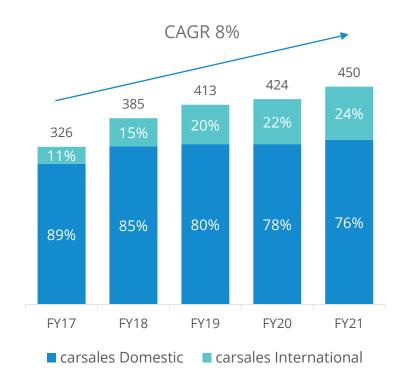


^{1.} Adjusted Revenue excludes COVID-19 support rebate provided to dealers, Adjusted EBITDA and Adjusted NPAT is post non-controlling interests and excludes certain non-recurring or non-cash items. See slide 40 regarding the disclosure of non-IFRS Information and slides 41-42 for a reconciliation of Reported to Adjusted financials. 2. FY20 Asia segment revenue and expense has been restated to treat certain expenses as a reduction in revenue, resulting in a A\$1.4m reduction in revenue and expense.

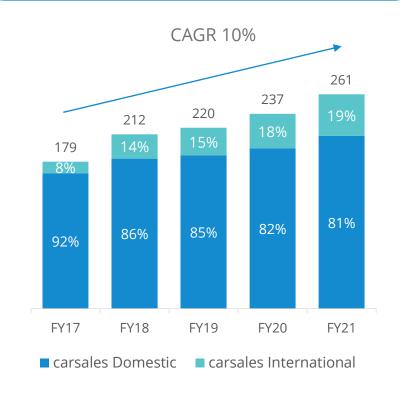
Look-through Results

International look-through¹ revenue and EBITDA grew 18% and 20% respectively

LOOK-THROUGH¹ ADJUSTED REVENUE²



LOOK-THROUGH¹ ADJUSTED EBITDA²



Summary Revenue & EBITDA

Year Ending	\$A Mi	llions	Gro	Constant	
30 June 2021	FY20 ¹	FY21	\$'s	%	Currency
Adjusted Revenue ²					
Online Advertising	296.7	304.0	7.3	2%	2%
Dealer	168.7	178.1	9.4	6%	6%
Private	77.8	78.5	0.7	1%	1%
Media	50.2	47.5	(2.7)	(5%)	(5%)
Data, Research and Services	43.3	42.8	(0.5)	(1%)	(1%)
Asia	74.0	84.3	10.3	14%	20%
Latin America	7.6	6.7	(0.9)	(12%)	3%
Adjusted Revenue ²	421.6	437.8	16.2	4%	5%
Adjusted EBITDA ²					
Online Advertising	168.2	183.3	15.1	9%	9%
Data, Research and Services	27.5	28.6	1.1	4%	4%
Asia	40.7	43.1	2.4	6%	11%
Latin America	(4.7)	(0.8)	3.9	83%	67%
Adjusted EBITDA ²	231.8	254.2	22.3	10%	10%
EBITDA Margin	55.0%	58.1%		3.1%	_

Revenue

- Delivered 4% growth in Adjusted Revenue²
- Solid results from Dealer segment reflecting continued market leadership
- Growth in Core Private³ revenue of 26% driven by strong private ad and instant offer volumes
- Strong H2 media performance reflected improving market conditions and a lower prior period comparative result
- Data, Research and Services grew 2% excluding intentional exit of low margin warranty product
- Excellent Asia result driven by strong growth in South Korea
- Latin America returned to revenue growth in H2 despite a challenging COVID backdrop

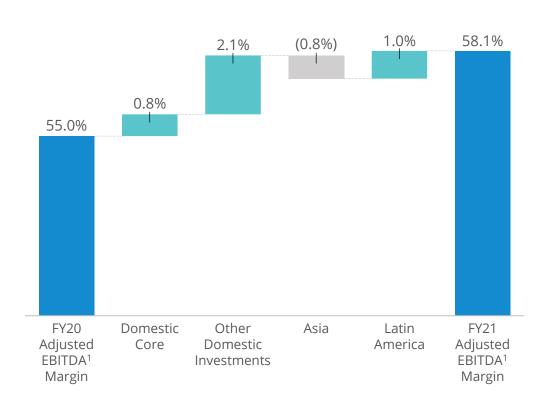
EBITDA

- Adjusted EBITDA¹ growth of 10% reflecting strong margin performance
- Growth in Online Advertising & DR&S reflects resilient revenue performance augmented by strong cost discipline and operating leverage
- Strong Asia result reflects excellent growth in South Korea whilst investing in future growth
- Reduction in losses in Latin America reflects strong operating cost discipline in a challenging environment

^{1.} FY20 Asia segment revenue and expense has been restated to treat certain expenses as a reduction in revenue, resulting in a A\$1.4m reduction in revenue and expense. 2. Adjusted Revenue excludes COVID-19 support rebate provided to dealers and Adjusted EBITDA stated above excludes certain non-recurring items. See slide 40 regarding the disclosure of non-IFRS Information and slides 41-42 for a reconciliation of Reported to Adjusted financials. 3. Core Private reflects Private segment excluding tyresales and Redbook Inspect.

Good domestic & international margin performance

Strong margin performance across Domestic and LATAM segments, Asia impacted by one-off marketing investment



Domestic

- Domestic core margin expansion by good growth in high incremental margin products and strong operating cost discipline
- Improved margins in Other Domestic Investments primarily reflects significantly improved profitability in tyresales due to better purchasing from OEM suppliers and less aggressive discounting

International

- Asia decline reflects additional marketing investment in South Korea to increase market share of the high growth Dealer Direct product. Excluding this investment margin in Asia expanded to 56% in FY21 from 55% in FY20
- Reduced the losses in Latin America through good cost management in a challenging COVID environment

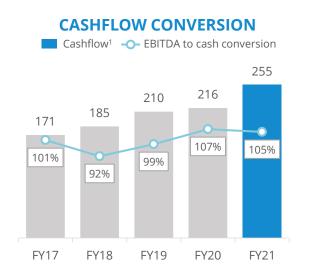
Adjusted Net Profit After Tax Summary

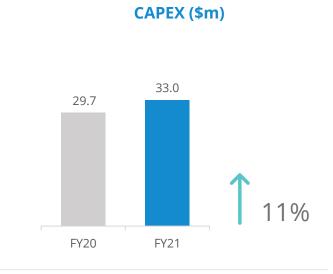
Year Ending	\$A Mi	illions	Gro	owth
30 June 2021	FY20 ¹	FY21	\$'s	%
Adjusted Revenue ²	421.6	437.8	16.2	4%
Operating expense	189.8	183.6	6.2	3%
Adjusted EBITDA ²	231.8	254.2	22.4	10%
EBITDA Margin %	55.0%	58.1%	-	-
Depreciation & amortisation	28.2	31.9	(3.7)	(13%)
Net finance cost	14.3	13.9	0.4	3%
Income tax expense	56.4	59.4	(3.0)	(5%)
Profits from associates	4.7	4.3	(0.3)	(7%)
Non-controlling interests (NCI)	0.7	(0.5)	(1.2)	(171%)
Adjusted NPAT ²	138.2	152.8	14.6	11%
Adjusted Earnings per share (cents)	56.4	61.5	5.1	9%
Final Dividend per share (cents)	25.0	22.5	(2.5)	(10%)
Summary of Reported Results				
Reported Revenue	394.1	427.2	33.1	8%
Reported EBITDA	202.0	241.5	39.5	20%
Reported NPAT	119.9	130.7	10.8	9%
Reported Earnings per share (cents)	48.9	52.6	3.7	8%

- D&A increased by \$3.7m due to increased depreciation of building fit outs and software assets. The software investment continues to support ongoing growth and development of our global technology platform
- Net finance cost decrease reflects lower interest rates and Net Debt balance
- Profits from associates largely reflects contribution from webmotors and is lower than pcp due to unfavourable exchange rate. webmotors EBITDA grew by 25% in local currency
- Negative impact of non-controlling interest reflects distributing profits to non-controlling shareholders
- Final dividend of 22.5 cents per share declared, down 10% on pcp, reflecting the increase in the number of shares from the recent entitlement offer in relation to the Trader Interactive acquisition
- Reported results impacted by \$11m COVID-19 dealer support package. Reported growth on pcp positively impacted due to providing higher rebates last year. Refer to slides 41-42 for a reconciliation between reported and adjusted results

Strong Cash Flow and Robust Balance Sheet

(Excludes Trader Interactive Acquisition Impact and Capital Raise)





\$A Millions	Jun-20	Jun-21 ⁴	%
Borrowings	544.2	453.2	17%
Swaps	14.2	-	100%
Cash	(179.9)	(102.2)	(43%)
Net Debt	378.5	351.0	7%

NET DEBT²

- Excellent conversion of EBITDA to cash flow reflects the attractive working capital profile of the business and good cash collections
- Capex up 11% reflecting continued investment in technology platforms and new products to drive future growth
- Leverage ratio decreased to 1.4x at year end due to continued strong free cash flow generation
- Anticipate carsales' pro forma net debt / adjusted EBITDA leverage to be ~2.1x post settlement of the transaction in September.
 Trader Interactive successfully refinanced in July. The business has executed a new 7-year debt arrangement in the Term Loan market in the US. Loan size of \$410m with an interest rate of 4.6%

^{1.} Operating cash flow less tax. 2. Net debt includes total borrowings and cross currency interest swaps less total cash as at 30 June 2021 as per published balance sheet, excluding lease liabilities. Ratios above are based on reported financial outcomes and may vary with bank covenant definitions. Excludes the impact of the Trader Interactive capital raise and debt pay down. 3. Adjusted EBITDA stated above excludes certain non-recurring items. See slide 40 regarding the disclosure of non-IFRS Information and slides 41-42 for a reconciliation of Reported to Adjusted Financials. 4. June-21 figure excludes the cash receipt from capital raise to acquire Trader Interactive and debt paydown.



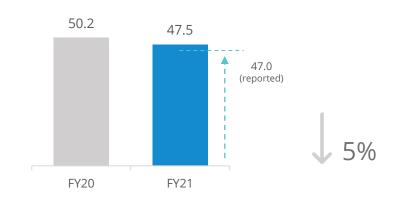
Domestic Revenue - Dealer & Media

DEALER ADJUSTED REVENUE¹ UP 6% TO \$178.1m

178.1 170.3 (reported) 6%

- Solid dealer performance supported by a buoyant automotive market, with strong demand for new and used cars. New car sales were up 28% in H2². Lead growth weighted to H1 given a very strong comparative period in H2 FY20, where dealer revenue was up 13% on pcp
- carsales extended its market leadership position, reflected in record traffic and enquiry volumes being generated for our dealer customers
- Depth revenue was in line with pcp which was a resilient result given the heightened level of demand and reduced time to sell

MEDIA ADJUSTED REVENUE¹ DOWN 5% TO \$47.5m



- Reduction in revenue reflects a challenging OEM advertising environment due to the significant reduction in new car sales in H1 and OEM supply constraints
- Revenue growth of 13% in the second half of FY21 driven by improved market conditions, which positions the business well heading in to FY22
- Our strategy of diversifying into non-automotive segments is paying dividends with an increased contribution from our finance, insurance and non-automotive vehicle markets (bikes, boats, motorcycles and trucks)

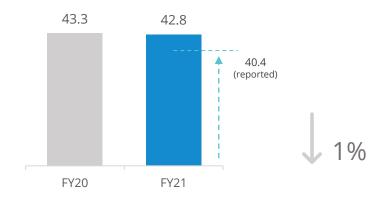
Domestic Revenue - Private & DR&S³

PRIVATE REVENUE UP 1% TO \$78.5m

77.8 78.5 1 1% FY20 FY21

- Core Private² revenue growth of 26%, driven by strong growth in private advertisement and Instant Offer volumes. This reflects the strength of carsales' value proposition as the most effective sales channel for consumers
- Private ad yield also improved through pricing optimisations and increased premium ad uptake
- Reduction in tyresales volumes reflects increased focus on profitable channels and less aggressive discounting

DR&S³ ADJUSTED REVENUE¹ DOWN 1% TO \$42.8m



- Revenue growth impacted by intentional exit of our lower margin warranty product. Underlying revenue growth of 2% excluding this impact, reflecting resilience of the segment
- Data, Research & Services segment continues to deliver revenue growth despite difficult macroeconomic conditions, demonstrating strong value proposition as a market leading source of vehicle specification, valuation and pricing data

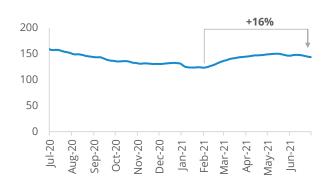
Market Observations

Strong profit environment for dealers despite fluctuating inventory

1. LOW BUT GROWING INVENTORY

- Automotive supply conditions improved in the second half with inventory volumes steadily increasing
- Supported by returning private sellers into the market, a gradual increase in time to sell and good trade-in volume from new car sales

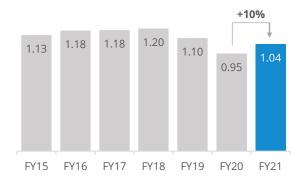
Inventory on Site (000)¹



2. IMPROVING NEW CAR SALES VOLUMES

- New car sales remain below historical levels due to supply chain challenges and semi-conductor chip shortages
- Nevertheless there was strong growth in new car sales in H2 (+28%)²
- This has positively impacted both media advertising and private inventory volumes

New Car Sales Volume (m)³



3. INCREASING DEALER PROFITABILITY

- Strong demand for new and used cars and supply challenges have positively impacted dealer gross margins
- This has translated into improved dealer profitability outcomes in FY21

Gross Profit per Used Car (\$)⁴

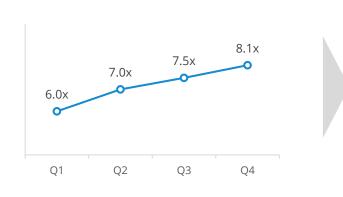


Extending Our Market Leadership

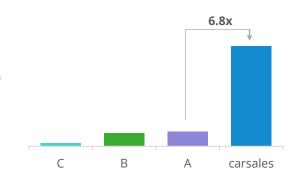
Sessions

Page Views

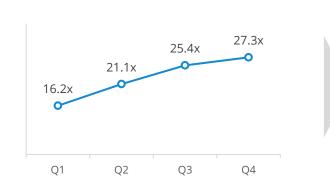
Quarterly Lead Over Competitor B¹



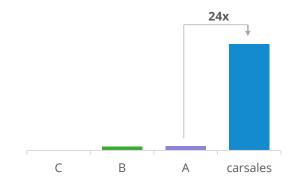
Full Year Lead Over Competition²



Quarterly Lead Over Competitor B³



Full Year Lead Over Competition⁴



carsales had a record traffic year recording the following metrics

375m

Total sessions in FY21 up 21% on pcp¹

4.4m

Average monthly unique audience up 15% on pcp⁵

5bn

Total page views in FY21 up 16% on pcp³

32m

Total Editorial sessions in FY21 up 36% on pcp⁶

^{1.} Nielsen Digital Content Ratings, Total Sessions, P2+, Digital C/M, Text, carsales.com.au (1 Jul 20 - 30 Jun 21) Competitor B (Q1: Sep-20, Q2-Q4 1 Oct 20 - 30 Jun 21) 2. Nielsen Digital Content Ratings, Monthly - Tagged, P2+, Digital C/M, Text, Average Monthly Sessions, carsales.com.au, Competitor A (1 Jul 20 - 30 Jun 21), Competitor B (1 Sep 20 - 30 Jun 21), 3. Nielsen Digital Content Ratings, Monthly - Tagged, P2+, Digital C/M, Text, Average Monthly Views, carsales.com.au, Competitor B (1 Sep 20 - 30 Jun 21). 4. Nielsen Digital Content Ratings, Monthly - Tagged, P2+, Digital C/M, Text, Average Monthly Views, carsales.com.au, Competitor A (1 Jul 20 - 30 Jun 21). 5. Nielsen Digital Content Ratings, Daily, P2+, Digital C/M, Text, Carsales.com.au (1 Jul 20 - 30 Jun 21). 6. Nielsen Digital Content Ratings, Total Sessions, P2+, Digital C/M, Text, carsales.com.au (1 Jul 20 - 30 Jun 21).

Australia FY21 Key Focus Areas

Continuing to deliver on our strategic objectives

	Key Strategic Objectives	FY21 Focus Areas
Dealer	 Grow ROI for dealers on core transaction products Increase penetration and usage of listing depth products Monetise dealer finance Facilitate an increasingly digital car buying process 	 Launch dealer ratings on details pages to improve lead conversion Expand usage of recurring, no-touch promote products Commence monetisation of dealer finance Help our dealers deliver an online car selling experience
Private	 Grow penetration of trust and safety products Yield optimisation on core private revenue Drive growth in inspection volumes through new service offerings 	 Launch enhanced buyer insights products Increase yield through dynamic pricing models Commence inspection and certifications of non-auto brands
Media	Diversify customer baseIncrease programmatic capability	 Grow share of non-automotive media spend through broader industry targeting and a tailored product set Upgrade ad server tech functionality to increase programmatic capability and monetisation of unsold inventory
Data, Research & Services	 Expand dealer product portfolio to address gaps in the market Build and enhance engagement with members 	 Release new value-added products for dealers Increase feature experience for logged-in members Execute Owner Accelerate membership program to drive better engagement with our Virtual Garage



USA - Trader Interactive

Anticipated completion in early September 2021

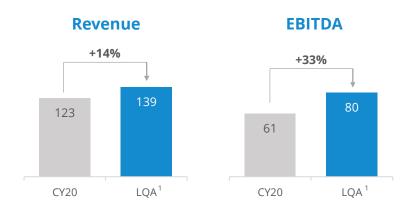


TI is a leading platform of non-automotive marketplaces, providing digital marketing solutions and services across RV, powersports, truck and equipment industries in the United States

H1 CY21 FINANCIAL SUMMARY (UNAUDITED)

	USD N	lillions	Growth	
	H1 CY20	H1 CY21	\$'s	%
Adjusted Revenue	59.1	66.1	7.0	12%
Adjusted EBITDA	29.0	36.3	7.3	25%
Adjusted EBITDA margin	49%	55%		6%

LAST QUARTER ANNUALISED¹ (UNAUDITED, USDm)



FY21 PERFORMANCE COMMENTARY

- Strong financial performance in the first half of the calendar year, with revenue and EBITDA growth of 12% and 25% and an EBITDA margin increase of 6 percentage points
- A price rise for all markets was successfully executed in the last quarter which resulted in minimal churn, indicating that the platform continues to deliver excellent value for dealers
- Outstanding website performance and dealer acquisition metrics



South Korea - Encar

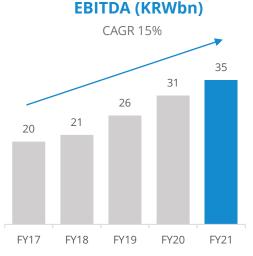


Another excellent year for Encar, supported by expansion of new products and services

FINANCIAL SUMMARY

	\$A Millions		Growth		Constant
	FY20 ¹	FY21	\$'s	%	Currency
Revenue	69.7	80.1	10.4	15%	21%
EBITDA	38.5	40.7	2.2	6%	12%

Revenue (KRWbn) CAGR 16% 68 20 20 FY17 FY18 FY19 FY20 FY21 FY17 FY



FY21 PERFORMANCE COMMENTARY

- Strong financial performance with revenue growth of 21% and EBITDA growth of $12\%^2$
- Encar invested 3.2b KRW in H2 FY21 to increase penetration and drive future growth of the Dealer Direct product. Excluding this investment EBITDA up 22%² vs pcp
- Strong operational metrics despite continued challenges with COVID-19
- Performance has been driven by strong execution on key growth products:
 - Dealer Direct: product enhancements, sales process improvements and Increased marketing activity underpinned growth of >100% in sales volumes
 - Guaranteed inspections: Strong growth in volumes driven by increased utilisation of branches including 5 new branches opened in FY21. We now have 36 branches and Guaranteed penetration also increased to 32% in Jun-21 from 23% in Jun-20
 - Home Delivery: Expanded the number of cars being offered for home delivery to >10,000 which has resulted in material uplift in volumes. Important part of the future ecommerce strategy for Encar

Brazil - webmotors



webmotors continues clear no. 1 position by accelerating core volume and expanding services

FINANCIAL SUMMARY

Pro-forma	\$A Millions		ma \$A Millions Growth		Constant
100%	FY20	FY21	\$'s	%	Currency
Revenue	74.6	62.8	(11.8)	(16%)	16%
EBITDA	30.6	27.7	(2.8)	(9%)	25%

Revenue (BRLm) EBITDA (BRLm) **CAGR 24% CAGR 40%** 112 254 219 81 187 139 53 FY18 FY21 FY18 FY20 FY21 FY17 FY19 FY20

FY21 PERFORMANCE COMMENTARY

- Excellent financial performance in local currency with unfavourable exchange rates impacting AUD growth
- Strong cost discipline helping to deliver EBITDA margin expansion from 41% to 44%
- Excellent key operating metrics through challenging market conditions:
 - Site visits up 15%¹
 - Leads delivered up 45%²
 - Subscribed dealer volume up 13%³
- Excellent outcomes from FY21 Focus areas:
 - CRM +smart FY21 revenue nearly doubled, with more than 1,500 new dealers subscribed
 - The contribution of finance revenue increased, with 21% growth on pcp
 - Display revenue from OEMs grew 70% on pcp
 - Regional Expansion plan whilst reduced still added ~2k dealers in south, south east and north east regions
 - Use of our Home Delivery Product also accelerated, as demand for safe inspections increased

Latin America







Strong operating metrics and cost control help improve profitability in our Latin American markets

Financial Performance

\$A Millions Growth **Constant FY20 FY21** \$'s **Currency** 4.8 4.6 (3%)6% Revenue (0.2)1.6 2.0 28% 39% **EBITDA** 0.4

Visits



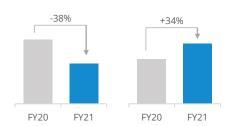
Leads

Commentary

- Solid revenue performance with improving Q4 run-rates. Sound cost discipline led to excellent EBITDA growth
- New products and continued platform development contributed to the delivery of outstanding growth in operational metrics

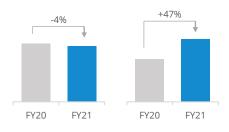
MEXICO1

	\$A Mi	\$A Millions		wth	Constant
	FY20	FY21	\$'s	%	Currency
Revenue	1.8	1.7	(0.1)	(3%)	1%
EBITDA	(4.3)	(2.0)	2.3	53%	47%



- Challenging conditions constrained revenue growth but excellent cost management resulted in significantly reduced losses.
- Global Platform optimisations helped deliver 34% growth in leads¹ despite weaker traffic.

	\$A Millions		Growth		Constant	
	FY20	FY21	\$'s	%	Currency	
Revenue	0.7	0.4	(0.3)	(40%)	(14%)	
EBITDA	(1.6)	(0.9)	0.7	46%	14%	



- Tough macroeconomic circumstances continued to make trading conditions difficult
- Costs were well managed resulting in reduced losses.

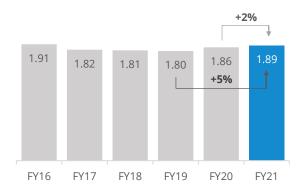
Market Observations

International markets have been resilient through challenging conditions

SOUTH KOREA (ENCAR)

- Strong pandemic response has resulted in minimal disruption to the trading environment, with new car sales improving upon pre-COVID levels
- Encar's operating metrics were positive, with visits up 11%¹ and inventory has been stable throughout COVID

New Car Sales Volume (m)²



US (TRADER INTERACTIVE)

 With the number of new COVID cases easing, trading conditions improved for TI in H2

Recreational

- US outbound international air travel reduced by 74%³ in 2020 which increased domestic tourism spending. This positively impacted demand in the RV and Powersports verticals
- Whilst there have been supply chain issues impacting inventory levels, dealers have been generating strong gross margins due to heightened demand. Pricing and margins likely to remain favourable for the rest of CY21

Commercial

 Truck and equipment markets have also experienced significant inventory challenges but are expected to improve over the next 6-9 months. Similar to recreation this has created strong pricing conditions in the market

BRAZIL (WEBMOTORS)

- Despite difficult COVID conditions throughout the year, the automotive sales environment recovered strongly with vehicle sales being up 32% in H2 FY21 on pcp⁴
- webmotors delivered strong operating metrics with traffic up 15% on pcp⁵ and finance contracts up 22%

New Car Sales Volume (m)⁶



Strong International Market Leadership

Key industry metrics are positive during challenging trading conditions

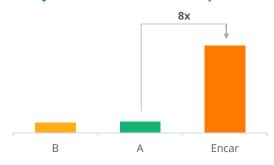
SOUTH KOREA (ENCAR)

 More than 24% of the Korean population visited Encar in an average month in FY21 showing excellent brand strength and awareness

Total Visits (m)¹



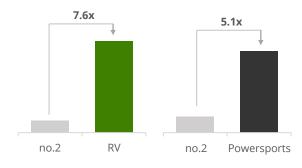
Full year market share v competition²



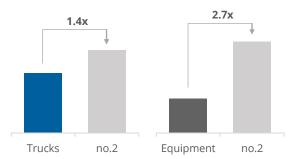
US (TRADER INTERACTIVE)

 TI is the clear market leader in recreational categories with a contestable position in trucks where TI holds more inventory than the market leader

Recreational market share³



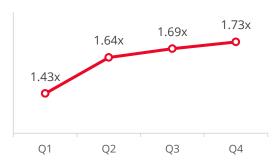
Commercial market share³



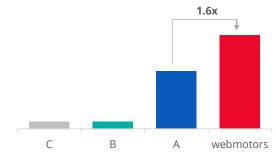
BRAZIL (WEBMOTORS)

 webmotors extended its lead over the no.2 vertical auto player

Quarterly market share v competitor A⁴



Full year market share v competition⁴



International FY21 Key Focus Areas

Investing in new products and leveraging global technology platform has driven growth

	Key Strategic Objectives	FY21 Focus Areas
South Korea	 Increase penetration and usage of Guarantee product Expand our Dealer Direct product offering Expand our Home Service product offering 	 Open new Guarantee sites in strategic locations and continue increasing utilisation by enhancing efficiency at sites to allow inspection of more vehicles Strengthening consumer awareness and improving user experience for Dealer Direct Expanding the supply of participating Home Service dealers and strengthening operational processes including payment
Brazil	 Increase monetisation of Cockpit products Increase contribution of finance revenue Increase traffic and lead volumes to dealers Expand Webmotors regional brand presence (conditions permitting) 	 Commence monetisation of <i>CRM</i> +smart subscription Expand volume of eligible home delivery cars Broaden customer base of OEMs using display products Restart regional brand marketing and expansion campaign if conditions allow
Other LATAM	 Continue to invest in global platform and product optimisations to drive key operating metrics and consolidate market leading positions Optimise finance opportunity Deploy new inventory and lead management platform 	 Deploy new inventory and lead management platform, which will complement improved dealer monetisation Drive enhanced data and analytics capabilities across the region Chile and Argentina – execute finance partnerships with local banks



carsales' Strategy

Our purpose: Making buying and selling a great experience



\bigcirc



Digital Marketplaces

To grow our leadership in digital classified advertising markets

Value-added Services

To build a compelling ecosystem of services that support our customers through the buying, selling and ownership of vehicles

Future Horizons

Leveraging consumer insights and industry trends to explore new opportunities

Drivers

Data

To be a data-driven company, with unrivalled data and analytics to help customers understand their audience and commercial clients to grow their businesses

People

To be an employer of choice and destination for talent by continuously evolving our culture of inclusion, learning, leadership, performance and passion

Technology

To build global platform-based software services that exceed the expectations of our customers and drive continued growth in the carsales business

Australia FY22 Key Focus Areas

Investing in improved customer experience and value-based outcomes to underpin future growth

	Key Strategic Objectives	FY22 Focus Areas
Dealer	 Grow ROI for dealers on core transaction products Increase penetration and usage of listing depth products Increase dealer finance penetration Facilitate an increasingly digital car buying process 	 Depth product enhancements, and expand usage of recurring, notouch promote products Increase number of dealer listings with finance available Launch digital buying experience
Private	 Increase Instant Offer usage Yield optimisation on core private revenue Enhance scale and profitability of tyresales 	 Increase Instant Offer brand awareness through above the line marketing campaigns and optimise conversion funnel Introduce more sophisticated dynamic pricing tools Expand depth and quality of OEM supplier relationships
Media	 Diversify customer base Increase programmatic capability Grow value proposition through unified customer profiles and self-serve capability 	 Grow share of non-automotive media spend through broader industry targeting and a tailored product set Increase sell-through rates utilising real-time-bidding service Implement Customer Data Platform and self-serve capability
Data, Research & Services	 Expand dealer product portfolio to address gaps in the market Build and enhance engagement with members Enhance vehicle valuation accuracy and coverage 	 Release new value-added products for dealers Enrich feature experience for logged-in members Refine pricing systems, processes & algorithms

Private - Dynamic Pricing

Our dynamic pricing strategy aims to better align the price charged with value delivered

DYNAMIC PRICING PHASE 1

- carsales has delivered strong yield growth from tiered pricing of its private listings over the last 5 years
- Prior to 2016 we charged the same ad price for all items irrespective of the value of the vehicle
- Since then we have transitioned to a tiered pricing model that adjusts to the value of the item being advertised
- This has enabled us to charge a higher price in higher value inventory tiers where the value we deliver is very strong

Price Bracket History

Price of car	2016	2021		
\$0-\$5k		\$39		
\$5k-15k		\$69		
\$15-\$20k	¢.co	\$79		
\$20-\$30k	\$68	\$109		
\$30-\$70k		\$139		
>\$70k		\$239		

Average Yield Per Car



DYNAMIC PRICING PHASE 2

- Change the ad creation process to ask for the consumer's location and car type prior to providing a price
- This will enable us to more dynamically adjust prices based on:
 - Location
 - Value of the car (enables micro bracketing)
 - Type of car
 - Demand for the car
 - Time of year

Where will you be selling your car? Cremorne, VIC 3121 Next There's never been a better time to sell! Cars are selling fast Right now, a car is selling every 30 seconds on carsiles to the perfect time to get your car on the market!

Location pricing has gone live

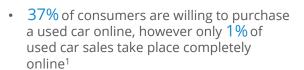
- We have been testing location-based dynamic pricing and trialed in selected states
- Initial impact on yield and volume has been positive

Digital Car Retailing



COVID-19 has accelerated the willingness of consumers to buy and sell used cars online

Demand for a full digital retail experience is growing

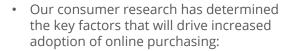


- Demand for an entirely digital experience has been accelerated by COVID-19
- Internationally, new 'digital dealer' models are gaining market share where they have migrated offline elements of the sale to online

Used Car Digital Dealers

Buy online Company	Operating Market(s)	Annualised Sales ²
CARVANA		431k
vroom		73k
AUTOHERO		34k
CAZOO		43k

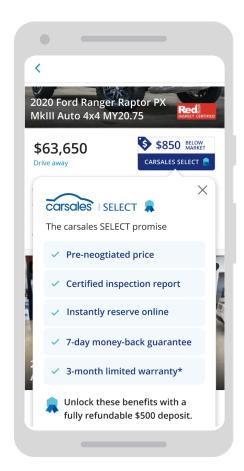




- 1. Two-thirds of consumers say they are most concerned about the car having hidden issues;
- 2. Accessing a competitive, guaranteed price without the requirement for negotiation;
- 3. Being able to test drive the vehicle before making payment;
- 4. Having the car home delivered

Critical Factors in Buying Online % of respondents 63% 50% 42% 34% Quality Competitive Conducting a Car home concerns price test drive delivery





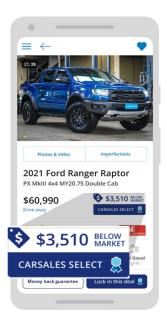
Digital Car Retailing



In FY22, carsales will launch a differentiated digital product experience called carsales Select. We are focused on helping dealers to bring more of the car buying process online



Using carsales pricing algorithm to ensure pricing is competitive



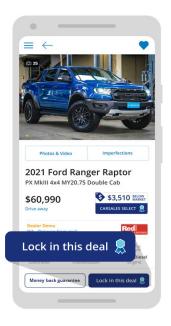
Certified inspection report

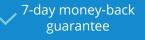
Car accompanied by Inspection & Facts+ Report and high quality photos with imperfections highlighted



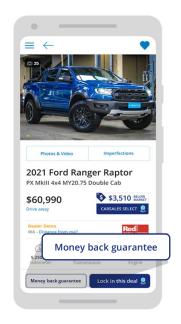


carsales holds refundable reservation deposit in escrow



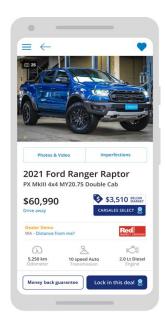


Instils confidence by replicating test drive experience





Showcase dealer statutory warranties



Phase 2

Trade-in

Finance

Home Delivery

Digital Car Retailing



Encar's home delivery service builds on inspection services, moving more of the buying process online











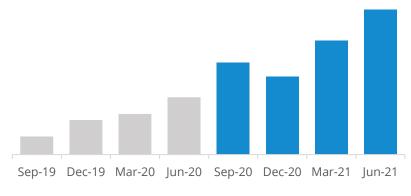
Find cars eligible for home delivery Car undergoes 105 point inspection Deposit is made to Encar who hold in Escrow The vehicle is delivered to consumer

Consumer has 7 days to decide to purchase

Encar Home Delivery Service

- Encar's home delivery service brings together the offline elements of used car buying onto a digital platform and is a significant growth opportunity
- Every car is delivered with Encar inspection and certification and is provided with a 7-day money back guarantee. This means consumers can buy with confidence in the quality of the vehicle and know they can access a full refund within 7 days of delivery
- The value of these benefits allow the dealer to maintain strong gross margins, often higher than if sold using the marketplace section of the website, which incentivises further listing volume
- This has resulted in total listings available for delivery exceeding 10,000 cars during the year and FY21 transaction volume growth of over 2.5x times compared with pcp

Quarterly Home Delivery Volume



Launched in 2019, the quarterly run-rate has increased 8x indicating strong consumer appetite for a fully digital car buying experience

International FY22 Key Focus Areas

Investing in products and leveraging global technology platform to underpin the growth

	Key Strategic Objectives	FY22 Focus Areas
South Korea	 Reposition Encar as a vehicle trading platform Increase penetration and usage of Guarantee product Strengthen our Dealer Direct and Home Service product offering 	 Increase the number of Guarantee sites and optimise the portfolio, formats and in-store operations Deepen consumer awareness and refine customer experience for Dealer Direct and Home Service
Brazil	 Increase monetisation of Cockpit products Increase contribution of finance revenue Increase revenue from OEMs Expand Webmotors regional brand presence (conditions permitting) 	 Continue to grow penetration of CRM +smart subscription Focus on increasing penetration of B2B and C2C finance loan contribution Increase media product sophistication Accelerate regional brand marketing and expansion campaign
United States	 Drive and convert highest quality traffic Enable the transformation of the purchase experience online for all of our verticals 	 Best in class search experience Scale our communication tools to enhance buyer-seller interaction Enhance content across sites to drive increased consumer engagement Deploy valuation guidance Integrate finance, insurance and other services into buyer/seller flow

Our Focus on Sustainability

We are committed to driving continuous improvement across our six sustainability pillars

FY21 Highlights

Our People

- 95% of our people have confidence in carsales' response to the COVID-19 pandemic
- Certified as an Australian Great Place to Work for the 4th consecutive year
- WGEA Employer of Choice for Gender Equality for the 6th consecutive year
- 40% female representation at the Senior Leadership Team level

Customers

- Provided c.\$39m of financial support to our customers through COVID (\$11m in FY21).
- Maintained platform uptime of >99.99%
- Our dealer customer net promoter score (NPS) improved by 16%

Community

- Mentored post graduate students from Monash University's IT Faculty
- We partnered with CareerSeekers to provide internship opportunities to refugees and people seeking asylum
- >300 hours of volunteering time committed from our people for the CS in Schools program, helping increase technology participation in schools

Environment

- We embarked on attaining Climate Active certification, with the goal to be carbon neutral in our Australian operations by FY22
- Our head office building in Richmond, Victoria, has been Climate Active certified, and has achieved a 4.5 star NABERS rating
- Launched electric vehicle technology content hub on carsales, www.carsales.com.au/newcars/hub/electric/

Innovation

- Launched Placie, mobility-as-aservice (MaaS) aggregator
- Developed carsales select, a new digital car purchasing solution

Governance

- Achieved on-time completion rate for all employee compliances course of 96%
- Released our inaugural Modern Slavery Statement





FY22 Outlook

The outlook statement provided below excludes the impact of the acquisition of Trader Interactive.

In FY21, the carsales Domestic business recovered the declines in leads and private ad volumes following prolonged lockdowns and retail closures in the first half of the year. While current lockdowns and retail closures are having an impact on leads and private ad volumes, if our experience is consistent with prior lockdowns, the business is well placed to recover all or most of the declines once retail re-opens. On this basis we would expect to deliver solid growth in Group Adjusted revenue, Adjusted EBITDA and Adjusted NPAT¹ in FY22. Depending on the duration and frequency of lockdowns in the first half, financial performance is likely to be more heavily weighted to the second half than usual.

carsales Domestic Observations

- Dealer:
 - Outside the states impacted by lockdowns, underlying market conditions remain solid.
- Private
 - Private listing volumes are growing strongly on pcp excluding NSW
 - tyresales has operated at lower volume levels in July 2021 due to the lockdowns in NSW and Victoria
- Media and new car market:
 - The new car market continues to demonstrate signs of improvement as evidenced by the solid performance in new car sales volumes over the last six months. This has resulted in an improvement in media revenue run rate, providing confidence that we can deliver growth in this segment in FY22.
- Domestic Core expenses
 - Anticipating core expenses to be higher in FY22 compared to FY21 largely reflecting the absence of wage subsidies.

carsales International Observations²

- Korea:
 - In FY22 we expect strong growth in revenue² and strong growth in EBITDA² excluding the potential for continued marketing investment in Dealer Direct
- Brazil:
 - We expect strong growth in revenue² and EBITDA² in FY22
- United States:
 - In July 2021, financial performance continues to be strong. We will provide guidance on Trader Interactive at the AGM in October-21.



Overview Of Carsales Non-IFRS Financial Information

What is IFRS and non-IFRS financial information?

- IFRS financial information is financial information that is presented in accordance with all relevant accounting standards.
- Non-IFRS financial information is financial information that is presented other than in accordance with all relevant accounting standards. For example:
 - Revenue or profit information calculated on a basis other than under accounting standard definitions or calculated with accounting standards and then adjusted e.g. "adjusted", "underlying" or "lookthrough".

What non-IFRS financial information does carsales disclose in its half year and year end results presentations?

 carsales presents reported financial information for its business segments, associates and investments where applicable IFRS financial information exists. The financial

- information presented is sourced directly from financial information prepared in accordance with all relevant accounting standards and has been subject to either review or audit by carsales' external auditors (PwC).
- In carsales' investor presentations the company aims to provide equal or greater prominence to IFRS financial information.
 However, we also present or refer to non-IFRS financial information. Please note, all information labelled "Reported" in this presentation complies with IFRS.
- Non-IFRS financial information is calculated based on statutory IFRS financial information and adjusted to show either a position excluding significant items which have been removed OR presented based on carsales' effective equity ownership interest of an entity's underlying revenue, EBITDA or NPAT.
- Any non-IFRS financial information is clearly labelled as "underlying", "Adjusted" or "lookthrough" to differentiate it from reported/IFRS financial information.
- carsales provides reconciliations on the face of slides, appendices and in footnotes of

presentations in order to allow the reader to clearly reconcile between the IFRS and non-IFRS financial information.

Why does carsales disclose non-IFRS financial information in its half year and full year results presentations?

- carsales has invested in businesses in Malaysia, Thailand, Indonesia, South Korea, Mexico, Chile, Brazil and Argentina and has become a global portfolio of online automotive assets. Accordingly carsales management believes that the presentation of additional non-IFRS information in its half year and full year results presentations provides readers of these documents with a greater understanding into the way in which management analyses the business as well as meaningful insights into the financial conditions of carsales overall performance.
- The Australian Securities and Investment Commission ("ASIC") acknowledges the relevance of non-IFRS financial information in providing "meaningful insight" as long as it does not mislead the reader.

Reconciliation Of Reported To Adjusted

	FY20 ¹			FY21		
\$A Millions	Reported	Adjustments	Adjusted	Reported	Adjustments	Adjuste
Revenue	394.1	27.5	421.6	427.2	10.7	437.8
Operating expense	192.1	(2.3)	189.8	185.7	(2.0)	183.6
EBITDA	202.0	29.8	231.8	241.5	12.7	254.2
EBITDA margin	51.3%		55.0%	56.5%		58.1%
Depreciation & amortisation	36.4	(8.1)	28.2	39.8	(7.9)	31.9
Net financing cost	7.1	7.2	14.3	18.7	(4.8)	13.9
ncome tax expense	50.3	6.2	56.4	55.3	4.1	59.4
Profits from associates	4.2	0.5	4.7	3.9	0.4	4.3
Fair value revaluation	9.8	(9.8)	-	(0.4)	0.4	-
Gain / (Loss) on business disposal	(0.5)	0.5	-	-	-	-
Non-controlling interest (NCI)	(1.9)	2.6	0.7	(0.5)	-	(0.5)
Net profit after tax	119.9	18.3	138.2	130.7	22.1	152.8

Reconciliation Of Reported To Adjusted NPAT

		FY20 ¹			FY21	
\$A Millions	Revenue	EBITDA	NPAT	Revenue	EBITDA	NPAT
Reported Financials	394.1	202.0	119.9	427.2	241.5	130.7
Dealer Support Package	27.5	27.5	19.3	10.7	10.7	7.5
Restructuring and M&A transaction costs	-	2.3	2.0	-	2.0	1.5
Hedge Close out	-	-	-	-	-	4.8
Option Movement in Fair Value	-	-	(7.2)	-	-	-
Loss / (Gain) on disposal of business	-	-	0.5	-	-	-
One-off tax adjustment	-	-	3.7	-	-	1.3
Fair value revaluation post NCI	-	-	(7.1)	-	-	0.4
Total acquired intangible amortisation	-	-	7.1	-	-	6.7
Adjusted Financials	421.6	231.8	138.2	437.8	254.2	152.8

"Look-through4" P&L (AUD)

	FY	FY20 ¹		FY21		Growth %	
\$A Millions	Consolidated	Look-through	Consolidated	Look-through	Consolidated	Look-through	
Domestic Core	299.9	299.9	313.3	313.3	4%	4%	
Domestic Investments ³	40.2	31.3	33.6	27.0	(17%)	(14%)	
Total Domestic	340.1	331.2	346.9	340.3	2%	3%	
Brazil	n/a	22.4	n/a	18.8	n/a	(16%)	
South Korea	69.7	69.7	80.1	80.1	15%	15%	
Chile	4.8	4.8	4.6	4.6	(3%)	(3%)	
Mexico	2.1	2.1	1.7	1.7	(19%)	(19%)	
Argentina	0.7	0.7	0.4	0.4	(40%)	(40%)	
Other Asia and NZ	4.3	4.3	4.2	4.2	(3%)	(3%)	
Total International	81.5	103.9	91.0	109.8	12%	6%	
Adjusted Revenue ²	421.7	435.1	437.8	450.1	4%	3%	
Domestic Core	195.5	195.5	206.5	206.5	6%	6%	
Domestic Investments ³	0.3	(0.4)	5.5	3.9	1733%	1002%	
Total Domestic	195.8	195.1	212.0	210.4	8%	8%	
Brazil	n/a	9.1	-	8.3	n/a	(9%)	
South Korea	38.5	38.5	40.7	40.7	6%	6%	
Chile	1.6	1.6	2.0	2.0	28%	28%	
Mexico	(4.7)	(4.7)	(2.0)	(2.0)	57%	57%	
Argentina	(1.6)	(1.6)	(0.9)	(0.9)	46%	46%	
Other Asia and NZ	2.2	2.2	2.3	2.3	6%	6%	
Total International	36.0	45.1	42.2	50.5	17%	12%	
Adjusted EBITDA ²	231.8	240.2	254.2	260.9	10%	9%	
Reported Revenue	394.2	407.6	427.2	439.5	8%	8%	
Reported EBITDA	202.0	210.4	241.5	248.2	20%	18%	

^{1.} FY20 Asia segment revenue and expense has been restated to treat certain expenses as a reduction in revenue, resulting in a A\$1.4m reduction in revenue and expense. 2 Adjusted Revenue and Adjusted EBITDA stated above is on a continuing basis, excludes certain non-recurring or non-cash items. see slides 41-42 for a reconciliation of Adjusted EBITDA to Reported EBITDA. 3 Domestic Investments comprises RedBook Inspect, Appraisal solutions, Ratesetter and tyresales. 4. Look-Through Methodology - carsales "look-through" methodology: For equity accounted associates and consolidated subsidiaries, add the total revenue or EBITDA for the period of ownership within the reporting period multiplied by the % ownership over the period. Some "look-through" numbers involve the disclosure of non IFRS information - Refer to carsales' Disclosure of Non IFRS information on slide 40 for further details.

"Look-through4" P&L (Constant Currency)

	FY	FY20		FY21		Growth %	
\$A Millions	Consolidated	Look-through	Consolidated	Look-through	Consolidated	Look-through	
Domestic Core	299.9	299.9	313.3	313.3	4%	4%	
Domestic Investments ³	40.2	31.3	33.6	27.0	(16%)	(14%)	
Total Domestic	340.1	331.2	346.9	340.3	2%	3%	
Brazil	n/a	16.3	n/a	18.8	n/a	16%	
South Korea	65.9	65.9	80.1	80.1	21%	21%	
Chile	4.3	4.3	4.6	4.6	6%	6%	
Mexico	1.7	1.6	1.7	1.7	1%	1%	
Argentina	0.5	0.4	0.4	0.4	(14%)	(14%)	
Other Asia and NZ	4.3	4.3	4.2	4.2	(3%)	(3%)	
Total International	76.8	93.0	91.0	109.7	19%	18%	
Adjusted Revenue ²	416.9	424.2	437.8	450.0	5%	6%	
Domestic Core	195.5	195.5	206.5	206.5	6%	6%	
Domestic Investments ³	0.3	(0.4)	5.5	3.9	1519%	1002%	
Total Domestic	195.9	195.1	212.0	210.4	8%	8%	
Brazil	n/a	6.7	n/a	8.3	n/a	25%	
South Korea	36.4	36.4	40.7	40.7	12%	12%	
Chile	1.5	1.5	2.0	2.0	39%	39%	
Mexico	(3.8)	(3.8)	(2.0)	(2.0)	47%	47%	
Argentina	(1.0)	(1.0)	(0.9)	(0.9)	14%	14%	
Other Asia and NZ	2.2	2.2	2.3	2.3	6%	6%	
Total International	35.3	42.0	42.2	50.5	20%	20%	
Adjusted EBITDA ²	231.2	237.1	254.2	260.9	10%	10%	
Reported Revenue	389.4	396.7	427.2	439.4	10%	11%	
Reported EBITDA	201.4	207.3	241.5	248.2	20%	20%	

^{1.} FY20 Asia segment revenue and expense has been restated to treat certain expenses as a reduction in revenue, resulting in a A\$1.4m reduction in revenue and expense. 2 Adjusted Revenue and Adjusted EBITDA stated above is on a continuing basis, excludes certain non-recurring or non-cash items. see slides 41-42 for a reconciliation of Adjusted EBITDA to Reported EBITDA. 3 Domestic Investments comprises RedBook Inspect, Appraisal solutions, Ratesetter and tyresales. 4. Look-Through Methodology - carsales "look-through" methodology: For equity accounted associates and consolidated subsidiaries, add the total revenue or EBITDA for the period of ownership within the reporting period multiplied by the % ownership over the period. Some "look-through" numbers involve the disclosure of non IFRS information - Refer to carsales' Disclosure of Non IFRS information on slide 40 for further details.

