

# SG Fleet Group

Integrated Mobility



## FY21 Results

Investor Presentation

17 AUGUST 2021

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# Overview



- Underlying NPAT \$51.6m
  - Up 41.8%
- Total dividend 12.585 cps
  - Up 25.9%

- Strong recovery in Novated orders despite COVID impact on some industries
- Orders exceed pre-COVID levels

- Continued strong performance from AU, NZ & UK Corporate businesses
- Second-hand vehicle values remain exceptional

- Exceptional retention and further improvement in win rates
- Growth in customer book and products per customer

- Delivery of orders remains challenging
  - Strong growth in leads and order pipeline to benefit FY22

# Operational Review - Australia



## Corporate

- Strong performance continued from 1H21
- Competitive environment largely rational
  - Single competitor adopting unusual pricing tactics
  - Opportunities continue to emerge
- Multiple contract extensions
- Tender win rate improves further
- Growing interest in new products and solutions
  - Emphasis on capacity utilisation (*Bookingintelligence*) and flexibility (subscription services)
  - Greater focus on lower emission vehicles (eStart) and safety
- Delivery of orders remains challenging
- Second-hand vehicle values remain at exceptional levels

**Supply / Second-hand values normalisation expected to be gradual and prolonged**

# Operational Review - Australia



## Novated

- Consumer confidence fluctuates in line with lockdowns – improvement in second half
- Digitised and revitalised marketing approach
  - Improved digital customer experience
  - Tailored, employer-specific marketing and sales enablement
- Focus on building customer loyalty
  - Strong retention
  - Significant number of large wins, including panels
- Sustained demand recovery
  - Steady increase in leads – now above pre-COVID levels
  - Corresponding increase in order pipeline
- Increase in revenue per order through greater penetration of additional products and services

**Supply disruption defers deliveries of strong order pipeline into FY22**

# Operational Review – United Kingdom



## Environment

- Economic rebound as restrictions ease
- Car market recovering in line
  - Registrations to return to pre-COVID levels by 2022
  - Light commercial reaches 10-year high
  - Tax breaks boost LEV/EV interest
- Vehicle and parts supply shortages impact delivery
- Second-hand values remain at exceptional levels
- Funding environment challenging



## Business Activity

- Continued wins across Corporate / SME / Employee Benefits businesses
  - Multiple new employee benefits schemes launched
  - Expecting large customer decisions in 1Q22
- Niche offering in light commercial and EV expertise in high demand
- Implementing previously won contracts and order deliveries within context of supply constraints

**Strong COVID-period performance continues**

# Operational Review – New Zealand



## Environment

- Continued economic recovery
- Improvement in business sentiment
  - Investment and hiring pick up
- New vehicle supply issues persist
- Second-hand values remain at record levels
- Tender activity steady
- Competitive environment rational
  - Single competitor adopting unusual pricing tactics

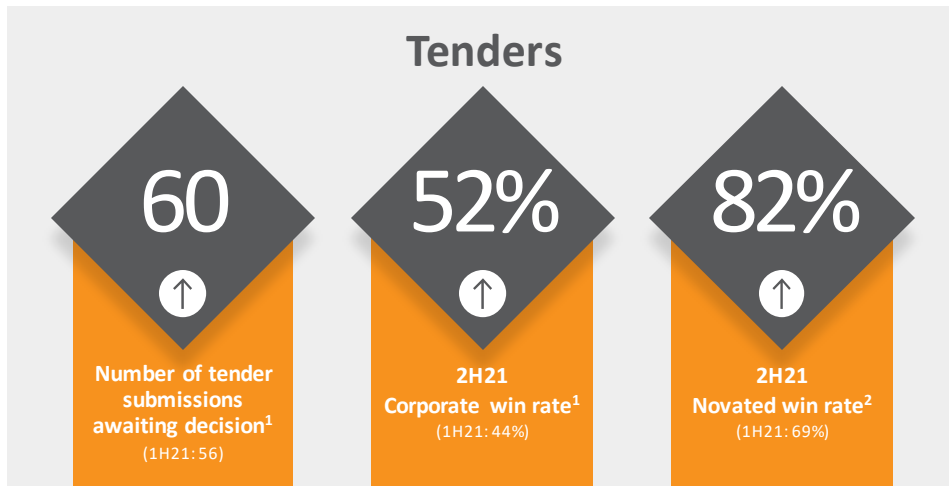


## Business Activity

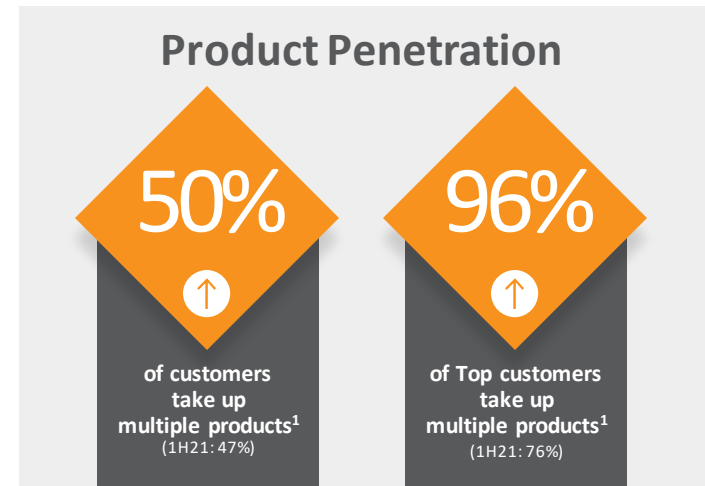
- Strong demand for innovation expertise
  - Low or zero-emission vehicles
  - Mobility services
- Further wins in energy sector
  - Recognition as industry expert
- Continued conversion of managed-only customers to funding
- Order pipeline remains at record levels

**Business strengthens market position further**

# Tenders and Products Penetration – Update



1. AU/NZ / 2. AU



1. Legal entity basis – Corporate business

- Tender activity and business opportunity levels rising
- Further improvement in win rate across Corporate and Novated
- 99% retention rate across Corporate and Novated segments
- 124 new customer accounts added in FY21

- Penetration increases further
- DingGo interest broadening rapidly
- Half of all customers take multiple products
  - 2/3rds of all government customers
  - Nearly 100% of large customers

**Double impact of customer book growth and growth in products per customer**

**Products and services evolution supports shift towards recurring revenue profile**



# Financial Results

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# Financial Summary



A\$m	FY2021	FY2020	Variance
Revenue	482.1	452.9	6.4%
Cost of Revenue	(283.9)	(280.6)	(1.2%)
<b>Net Revenue</b>	<b>198.2</b>	<b>172.3</b>	<b>15.0%</b>
Operating Expenses	(103.5)	(97.9)	(5.7%)
<b>Operating EBITDA</b>	<b>94.7</b>	<b>74.4</b>	<b>27.3%</b>
Depreciation and amortisation expense	(16.6)	(16.6)	-
<b>Operating Income</b>	<b>78.1</b>	<b>57.8</b>	<b>35.1%</b>
Interest on Corporate Debt	(5.5)	(5.8)	5.2%
<b>Underlying Net Profit Before Income Tax</b>	<b>72.6</b>	<b>52.0</b>	<b>39.6%</b>
Tax	(21.0)	(15.6)	(34.6%)
<b>Underlying Net Profit After Tax<sup>1</sup></b>	<b>51.6</b>	<b>36.4</b>	<b>41.8%</b>
Acquisition costs	(7.9)	-	-
<b>Reported Net Profit After Tax</b>	<b>43.7</b>	<b>36.4</b>	<b>20.1%</b>

<b>Underlying Net Profit After Tax<sup>1</sup></b>	51.6	36.4	41.8%
Amortisation of Intangibles	7.1	6.9	2.9%
<b>Underlying NPATA<sup>2</sup></b>	<b>58.7</b>	<b>43.3</b>	<b>35.6%</b>

<b>Underlying EPS (cents)</b>	<b>19.14</b>	<b>13.88</b>	<b>37.9%</b>
<b>Reported EPS (cents)</b>	<b>16.22</b>	<b>13.88</b>	<b>16.8%</b>
<b>Underlying Cash EPS (cents)</b>	<b>21.75</b>	<b>16.53</b>	<b>31.6%</b>

1. Underlying Net Profit After Tax = Net Profit After Tax before significant non-recurring items.

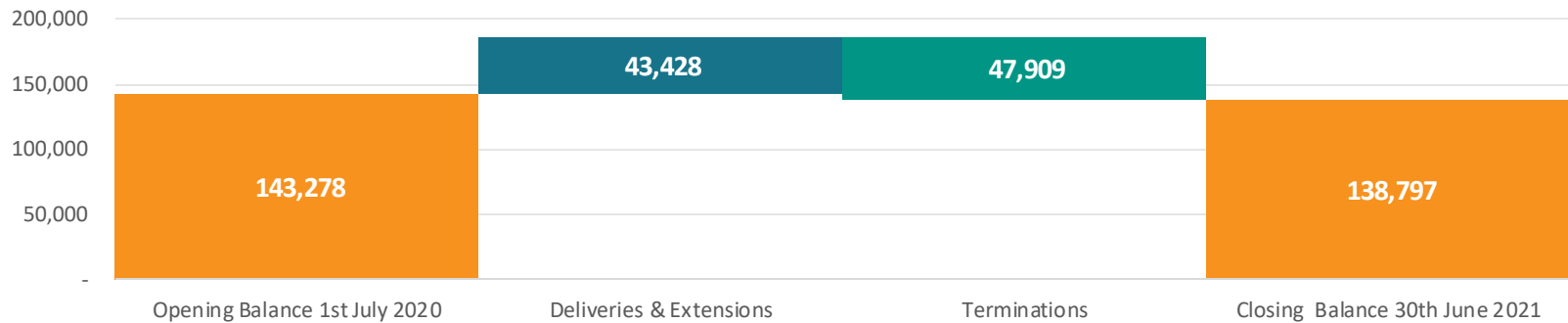
2. Underlying NPATA = Net Profit After Tax before acquisition-related expenses incurred during the reported period and excluding amortisation and impairment of intangible assets on an after tax basis.

- 2H21 vehicle orders consistently above pre-COVID levels
- New vehicle orders up >25% vs. pcp
- Disruptions to new vehicle supply impacted deliveries across all channels, novated in particular - pipeline increase of 83%
- Despite disruptions, new funded vehicle deliveries increased 8.6% vs. pcp
- COVID-19 impact on key airline and university novated customers
- New vehicle supply chain disruptions, coupled with increased demand for used vehicles, resulted in unprecedented End of Lease Income
- Contributed to 41.8% growth in Underlying NPAT

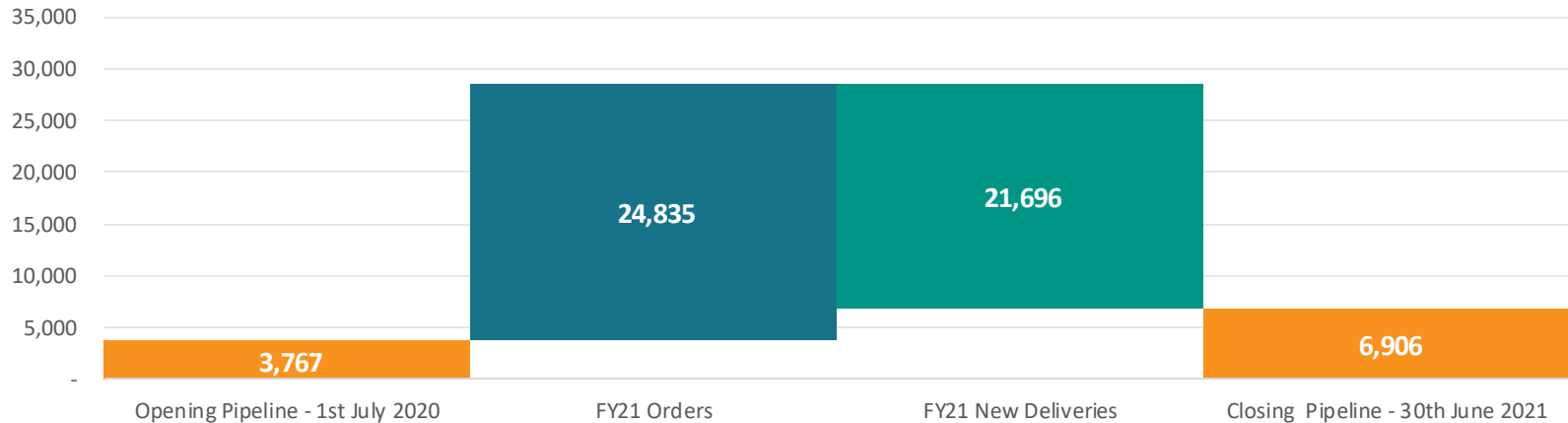
# Fleet Movement and Order Pipeline



## Fleet Movement

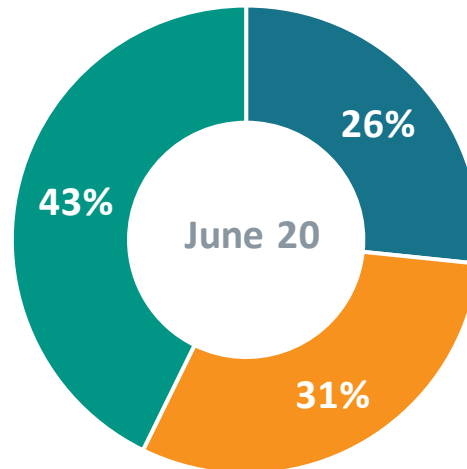
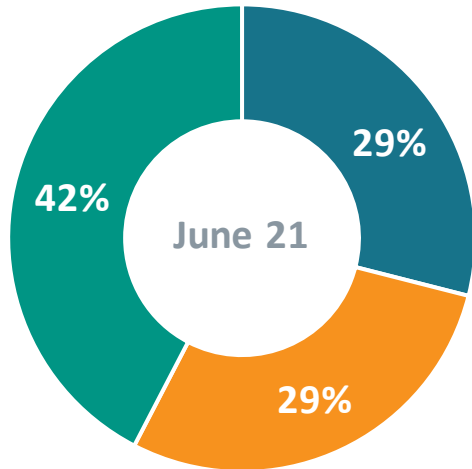


## Pipeline Bridge

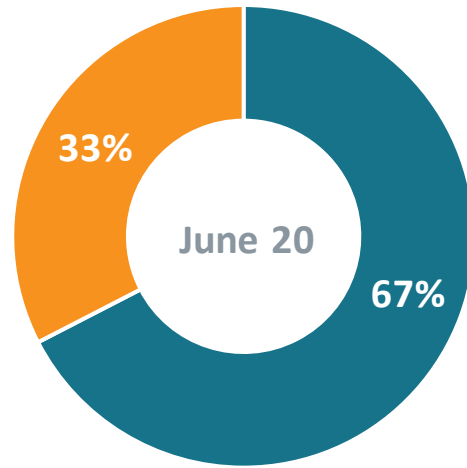
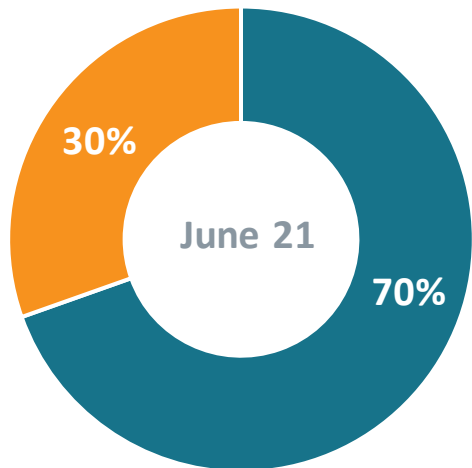


**25% growth in orders and 83% increase in pipeline vs. pcp**

# Fleet Mix



- Operating
- Finance
- Fleet Managed



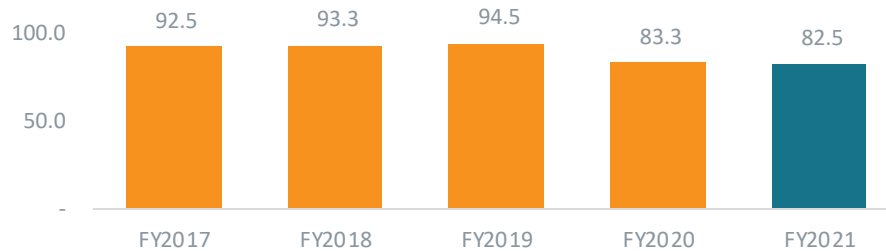
- Salary Packaging
- Corporate

**Continuation of shift in product mix in favour of Corporate Leasing**

# Revenue Analysis



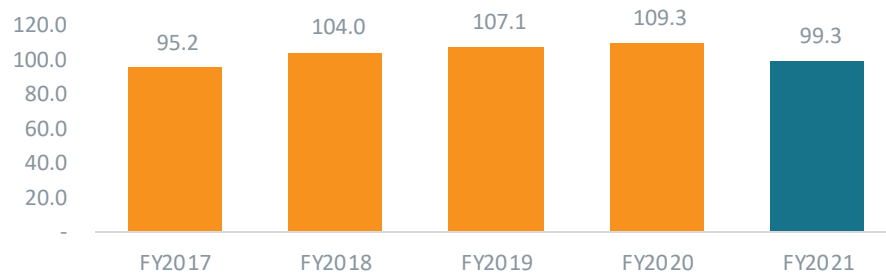
## Management and Maintenance Income



↓ 0.9%

- Driven by 3.2% decrease in average funded fleet under management
- Reduction predominantly in Novated, due to impact of COVID-19 on airline and university customers
- Impact of new vehicle supply disruptions

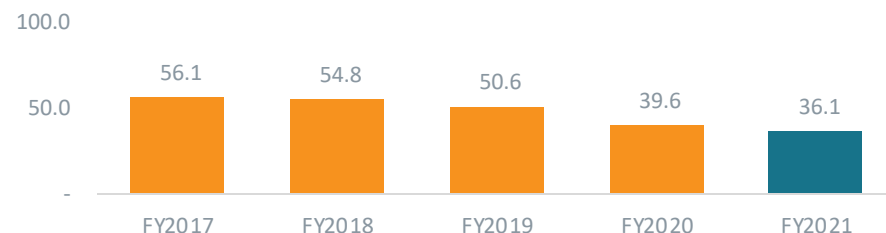
## Additional Products and Services



↓ 9.2%

- Impacted by 9.6% reduction in new novated deliveries
- Q1 of pcpc benefited from the tail impact of insurance products exited

## Finance Commission



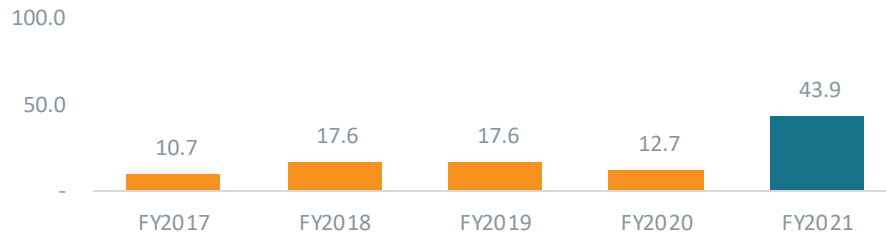
↓ 8.8%

- Impact of:
  - shift in product mix from novated to corporate due to make-up of deliveries this year
  - growth in extensions

# Revenue and Direct Costs Analysis



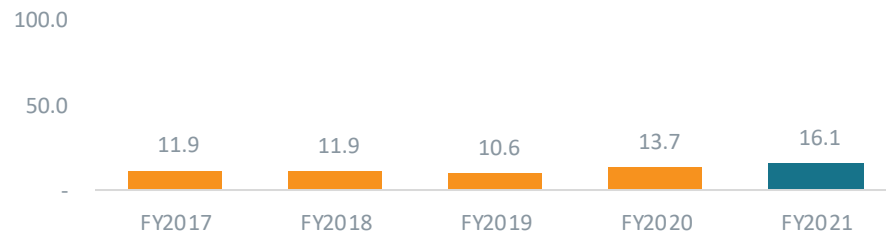
## Net End of Lease Income



**↑ 246.1%**

- Exceptionally strong second-hand market due to strong demand and limited supply of used vehicles
- Disposal volumes up 2.7% vs. pcp
- TradeAdvantage reclassified to Additional Products and Services

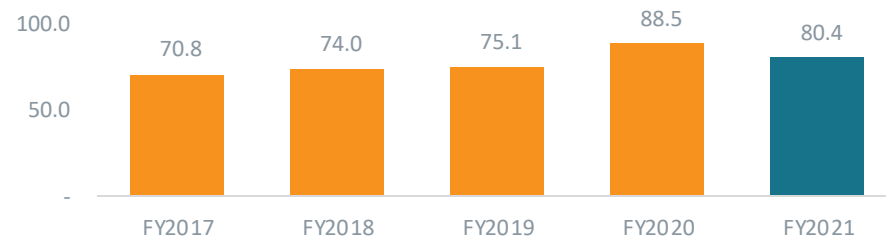
## Net Rental Income



**↑ 17.8%**

- Growth in on-balance sheet funding
- Increase in informal extensions

## Fleet Management Costs



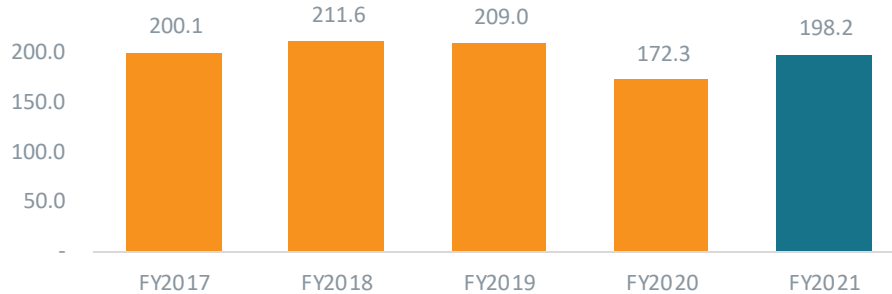
**↓ 9.2%**

- Reduced vehicle utilisation due to COVID-19 resulted in lower maintenance expense
- Accessory cost of sale reduced in line with lower accessory sales due to lower novated volumes

# Net Revenue Analysis

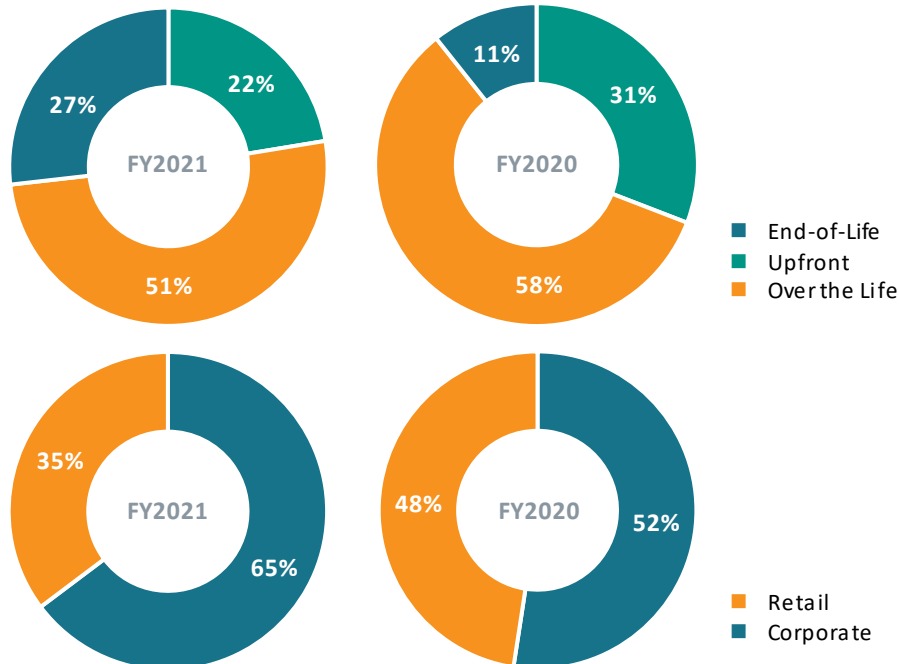


Net Revenue



↑ 15.0%

- Net Revenue = Gross Revenue less direct costs, being fleet management costs, vehicle cost of sales, short-term rental costs of sales, and depreciation and interest on the lease portfolio
- Growth of 15% due to growth in End of Lease Income

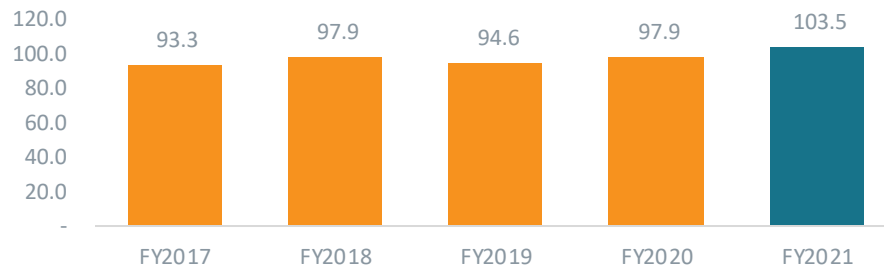


- Strong used market increased the End-of-Life proportion of Net Revenue and materially shifted the proportion of Net Revenue earned from the Corporate segment

# Expense Analysis



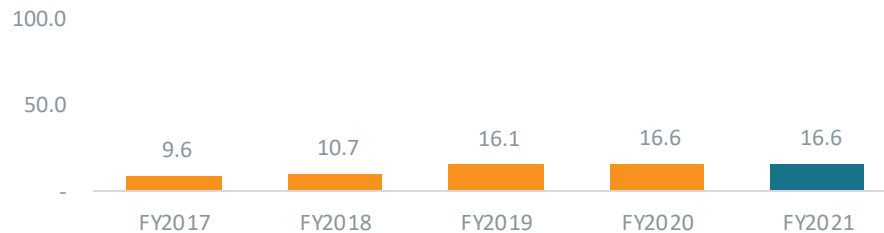
## Operating Expenses



↑ 5.7%

- 3.4% reduction in average FTEs
- Increase in opex largely driven by increase in employment costs:
  - pcp benefitted from COVID-19-related salary reductions
  - full STI accrual in FY21
  - LTI lapsed and a accrual reversed in FY20 vs. full LTI accrual in FY21
- pcp restated – impact of IFRIC SaaS decision

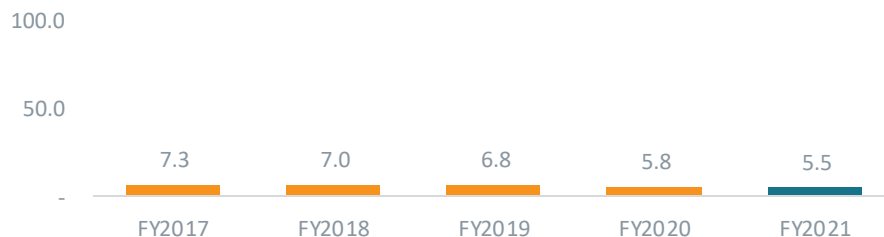
## Depreciation and Amortisation



↔ 0.0%

- Consistent with pcp

## Corporate Interest Cost



↓ 5.2%

- Impact of lower interest rates on unhedged portion of corporate debt



# Balance Sheet, Cashflow and Dividend



- Cash conversion – 134.8% of Statutory EBITDA
- Net corporate debt<sup>1</sup> – \$(96.3m) (\$26.1m pcg)
- Pro-forma net leverage ratio<sup>2</sup>
  - Total leverage – (0.3x) Statutory EBITDA (0.9x pcg)
  - Corporate leverage – (0.9x) Statutory EBITDA (0.3x pcg)
- Final dividend 5.393 cents per share fully franked (based on NPATA after deducting deal costs)
- Total dividend of 12.585 cents per share fully franked, 25.9% higher than pcg
- Payout ratio adjusted for impact of rights issue

1. Net corporate debt excludes lease portfolio borrowings

2. Leverage ratio calculated on Pro forma EBITDA excluding significant non-recurring transactions



# Operational Update & Outlook

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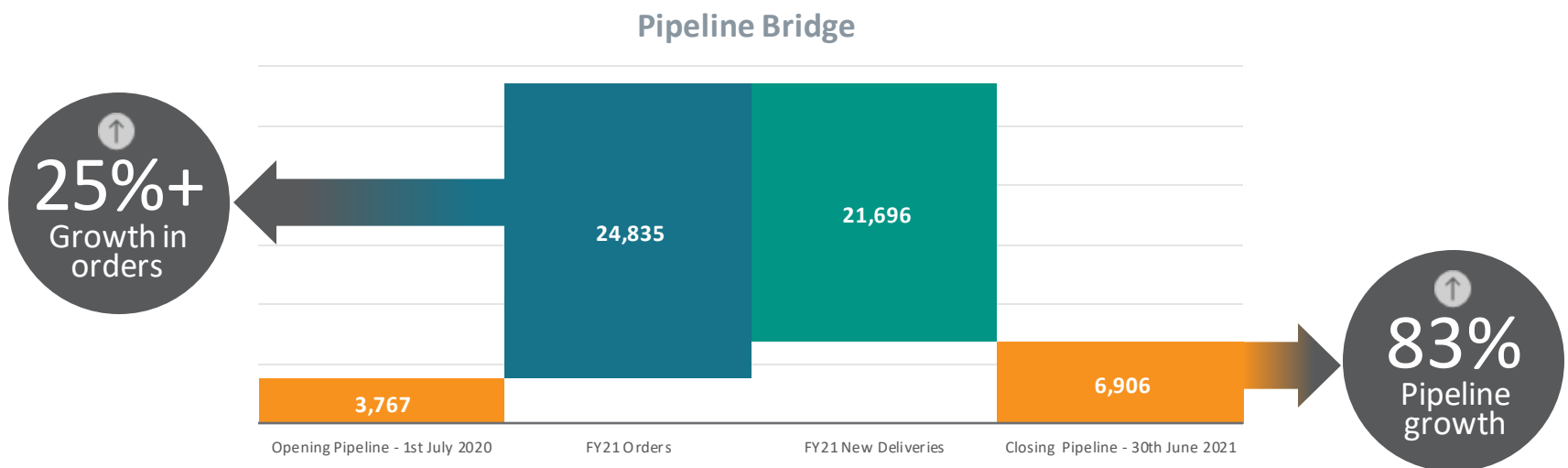
# Supply, Orders and Delivery Pipeline

## Global disruption of manufacturing

- 2020 production down 16% on 2019
- Multi-year recovery expected
- Australian situation not expected to improve before year-end

## Business impact

- Impact differs from broader market due to demand for specific assets
- Encouraging Novated drivers to forward plan orders
- Strong dealership relationships ensure access to stock



Order pipeline growth and supply disruption to push significant delivery volumes into FY22

# Low- and Zero-Emission Vehicles - Update

- eStart: full development and implementation of LEV/ZEV transition
  - Vehicle selection / fleet policy / infrastructure / billing integration
  - Part of broader emission reduction approach
  - Leading government and corporate customers signed up

- Penetration accelerating

**47% increase** in LEV/ZEV vehicles in ANZ Fleet (FY21) 

**20%** of UK fleet in LEV/ZEV 

**12%** of SG Fleet's own fleet in LEV/ZEV 

- Continued innovation
  - First hydrogen fleet operational
  - Exploring commercial EV vehicle feasibility
  - Integration of support infrastructure data
  - REVS project participation

**Recognised leadership in LEV/ZEV expertise and environmental impact approach**



# Mobility-as-a-Service (MaaS)

- Current product & services offering rapidly evolving into MaaS capability

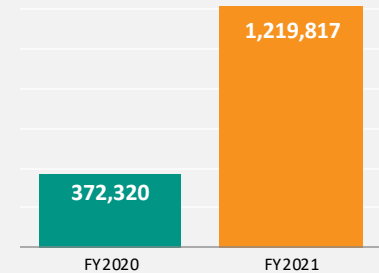
- Increased focus on more efficient use of available transport resources
  - Move towards pooled assets drives need for efficient sharing management
  - Exponential growth in Bookingintelligence use

- Future 'open' transport systems to rely on increased flexibility of usage
  - Vehicles owned, operated and managed by Mobility-as-a-Service (MaaS) providers
    - Investment in subscription services (Carly)
    - Development of connected car capabilities
    - Further telematics and data integration into Bookingintelligence / Fleetintelligence

- End-to-end integrated MaaS capability
  - Vehicle technology and management
  - Enhanced fleet management
  - Trip management

**Journey planning**  
**Transport data and access**  
**Booking and payment**

Bookingintelligence Transactions



**Industry leadership position in developing MaaS capability**

# COVID-19 Update

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## People

- Focus on health & safety
- Return to Work-from-Home set-up where required

## Customers

- Contact moved online where restrictions exist
- Providing additional assistance
- Relaunch of 'We Are Here to Help' campaign to address mobility disruption



## Business operations

- Managing impact of temporary dealer and supplier shutdowns
- Operational efficiency drive unaffected by COVID situation

## Demand

- In line with 2020 experience - no meaningful impact on Corporate business at this stage
- Monitoring Novated leads for COVID impact

# LeasePlan ANZ Acquisition Update

<b>Complementary</b>	<ul style="list-style-type: none"><li>• Synergistic business portfolio</li><li>• Strengths in respective customer bases</li><li>• Products and services range extended</li></ul>
<b>Workforce fit</b>	<ul style="list-style-type: none"><li>• Strong cultural alignment</li><li>• Relevant expertise and experience retained</li></ul>
<b>Scale</b>	<ul style="list-style-type: none"><li>• Increase in operational scale</li><li>• Significant efficiencies</li></ul>
<b>Consistent with stated strategic objectives</b>	<ul style="list-style-type: none"><li>• Improvement in proportion of recurring revenue</li><li>• Continued optimisation of business mix</li></ul>
<b>Optimised book</b>	<ul style="list-style-type: none"><li>• Funding diversification improved</li></ul>
<b>Cooperative integration</b>	<ul style="list-style-type: none"><li>• Detailed integration program</li><li>• Transitional Services Agreement</li><li>• Alliance with LeasePlan Corporation</li></ul>

- Final regulatory approval expected imminently
- Integration planning well progressed
- Focus on retention of relevant expertise
- Profits to accrue from completion



**Completion on track for 1 September**

# Summary

## Australia – Corporate



- Strong performance continues
- Interest in new products and solutions broadens
- Second-hand values remain at exceptional level (AU, NZ & UK)

## Australia – Novated



- Overall consumer confidence improves despite lockdowns
- Sustained recovery in demand with leads exceeding pre-COVID levels

## Outlook



- Second-hand values expected to normalise gradually
- Supply constraints to persist - recovery not expected in current half
- Order book and pipeline growth push significant delivery volumes into FY22
- Further growth in new business opportunities in Corporate and Novated
- Continued recovery in UK
- COVID-19 challenges managed efficiently, with limited impact expected at this stage
- LeasePlan acquisition completion on schedule – integration planning in place
- Acquired business profits to accrue from completion

## UK



- Continued customer wins
- Employee benefits business rebounds strongly

## New Zealand



- Further high profile wins
- Order pipeline at record levels

## Customers



- Retention levels exceptional
- Continued improvement in tender win rates and product penetration

## Innovation



- Growing demand for EV strategy design and implementation services amongst blue chip customer base
- Product and services innovation moves towards provision of MaaS
- Continued trend towards higher recurring revenue profile



# Questions

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# Annexure

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# Annexure



A\$m	FY2021	FY2020	Variance
Management and Maintenance Income	82.5	83.3	(0.9%)
Additional Products and Services	99.3	109.3	(9.2%)
Finance Commission	36.1	39.6	(8.8%)
End Of Lease Income	217.6	176.2	23.5%
Rental Income	46.0	42.3	8.6%
Other Income	0.6	2.2	(72.0%)
<b>Total Revenue</b>	<b>482.1</b>	<b>452.9</b>	<b>6.4%</b>
Fleet Management Costs	(80.4)	(88.5)	9.2%
Short Term Hire Costs	(11.1)	(10.8)	(3.0%)
Cost of End of Lease Income	(173.7)	(163.5)	(6.2%)
Operating Lease Depreciation	(16.3)	(15.6)	(4.8%)
Direct Interest	(2.4)	(2.3)	(5.4%)
<b>Total Expenses</b>	<b>(283.9)</b>	<b>(280.6)</b>	<b>(1.2%)</b>
<b>Net Revenue</b>	<b>198.2</b>	<b>172.3</b>	<b>15.0%</b>
Net Revenue excluding End of Lease Income	154.3	159.6	(3.3%)
Net End of Lease Income	43.9	12.7	246.1%
Employee Benefits Expense	(80.9)	(73.5)	(10.1%)
Occupancy Costs	(2.4)	(2.3)	(8.1%)
IT and Communication Costs	(10.8)	(11.7)	8.4%
Other Expenses	(9.4)	(10.3)	9.3%
Total Operating Expenses	(103.5)	(97.9)	(5.7%)
<b>Operating EBITDA</b>	<b>94.7</b>	<b>74.4</b>	<b>27.3%</b>
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1. Underlying Net Profit After Tax = Net Profit After Tax before significant non-recurring items.

2. Underlying NPATA = Net Profit After Tax before acquisition-related expenses incurred during the reported period and excluding amortisation and impairment of intangible assets on an after tax basis.