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## Agenda

#### **Investor Presentation FY21**

Highlights & Strategy
Brett Morgan
CEO – Banking & Wholesale

Financial Results
Andrew Kitchen
Group CFO

Aggregation Results & Outlook
John Kolenda
CEO - Finsure

Bank Results & Outlook
Brett Morgan
CEO – Banking & Wholesale

Group Summary
Brett Morgan
CEO – Banking & Wholesale

Appendices

## **Highlights & Strategy**

Brett Morgan Chief Executive Officer Solid result across all key metrics
Underlying NPAT slightly ahead of guidance

|                        |         | YoY change     |
|------------------------|---------|----------------|
| Underlying NPAT        | \$7.1m  | <b>1</b> 44.1% |
| Cash NPAT              | \$2.1m  | <b>1</b> 46.8% |
| Statutory NPAT         | \$5.7m  | <b>1</b> 48.0% |
| Underlying EPS         | 7.4c    | <b>1</b> 29.1% |
| Net Income             | \$38.5m | <b>1</b> 21.5% |
| Net Interest Margin    | 167bps  | <b>↑</b> 27bps |
| Cost to Income ratio   | 72.1%   | <b>↓</b> 6.1%  |
| Capital Adequacy Ratio | 22.0%   | <b>1</b> 0.8%  |



## **BNK** is positioned for growth

Key strategic initiatives in FY21 have created platform to drive growth



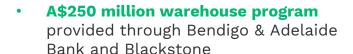
Balance sheet bolstered with successful \$13m equity raising and \$10m Tier 2 subordinated note issue



Bank market position continues to strengthen with BNK-funded **loan book growth of 75.3% in FY21** to \$499m



Commenced securitisation program to provide further funding diversity.







Finsure's FY21 **settlements of \$22.2b** (an increase of 42.4% YoY)



Finsure's loan book now **exceeding \$56b** (up 24.5% YoY)



New, experienced management team appointed & Board strengthened with additional NEDs bringing diverse capabilities and skills



Finsure broker numbers now exceed 2,000

## **Strategy & Outlook**

### Foundations in place for success

# Lending transformation accelerating

- Full lending model transformation in FY22 across prime and specialist programs
- First securitisation late FY22
- On Balance Sheet loan book growth of 50% in FY22

#### One of Australia's fastest growing Aggregators

- Broker numbers to surpass 2,400 in FY22
- Settlements of \$24 billion in FY22
- Additional 3rd party services to be added to Finsure platform generating new revenue streams in FY22

## Group profitable and growing

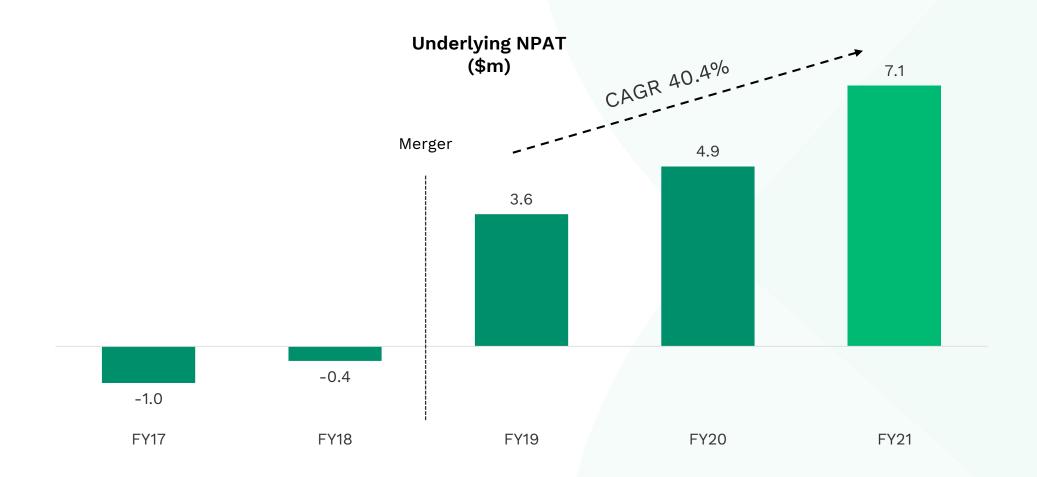
- Bank generating cash profits from Q4, FY22
- Targeting underlying cost to income ratio of 60% in three years
- Modest increase in underlying NPAT in FY22
- Group Cash NPAT to grow by more than 100% in FY22

## FY2021 Full Year Results

Andrew Kitchen Chief Financial Officer

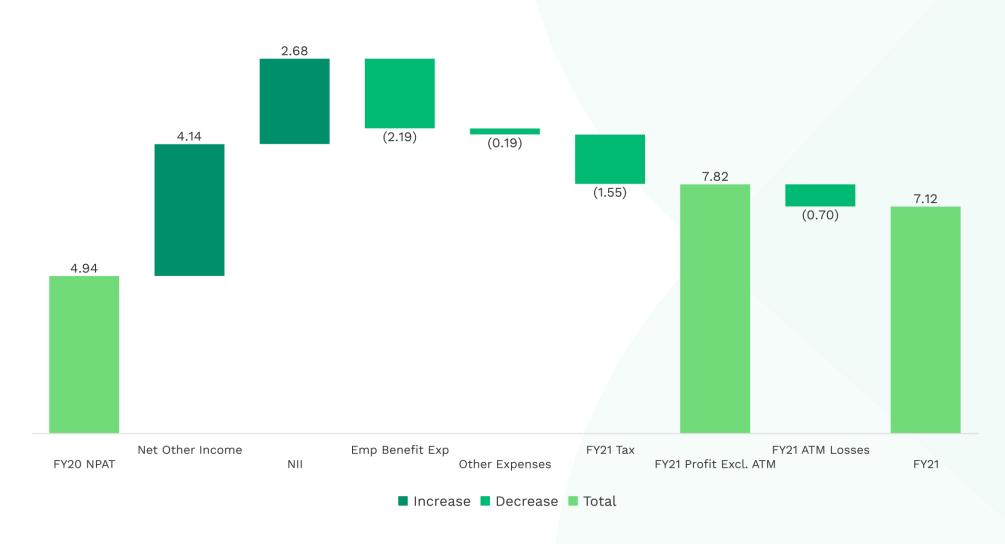
## Merger delivering underlying NPAT momentum

BNK's integration with Finsure is yielding strong results



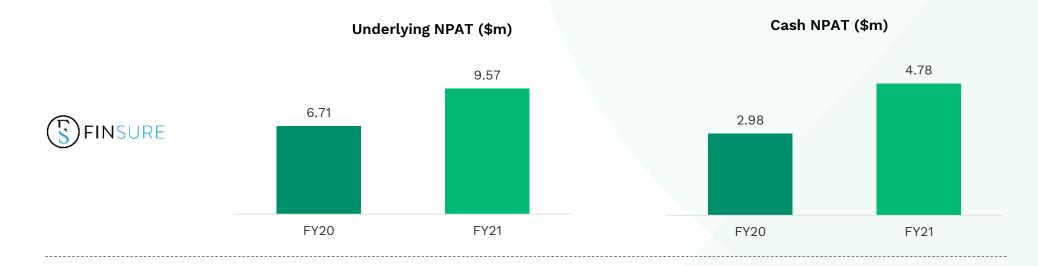
## NPAT Bridge (\$m)

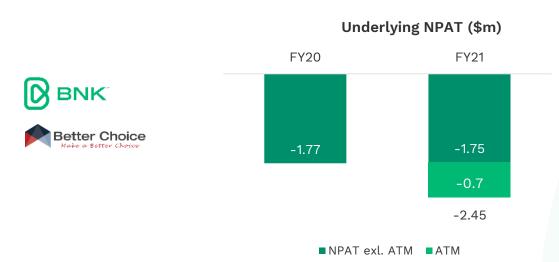
Excluding the impact of ATM losses, underlying NPAT up 58% YoY

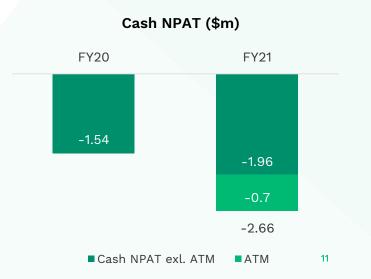


## **Segment Performance**

Aggregation Cash NPAT increased 60% YoY Bank's Cash NPAT improved by 30% in 2H21

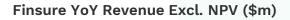






## **Aggregation Revenue**

## Continued strong cash revenue momentum in Finsure





## Impact of NPV Accounting

Finsure and Bank White Label portfolios - Assumptions driving NPV valuations for Finsure and Bank

| Net Income   | FY20                                  | FY21                                |
|--|---------------------------------------|-------------------------------------|
| Net Present Value (NPV) of contractual assets (000's)  Finsure NPV  Bank NPV | 5,297<br><i>5,888</i><br>- <i>592</i> | 8,081<br><i>7,930</i><br><i>151</i> |

| Portfolio | FY20    | FY21    |
|-----------|---------|---------|
| Finsure   | \$45.4b | \$56.6b |
| Bank*     | \$2.2b  | \$1.9b  |

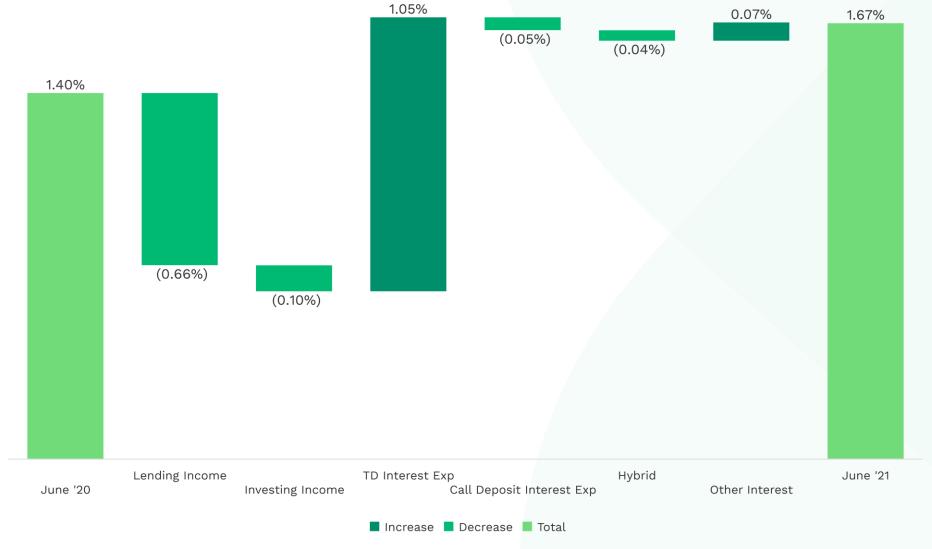
| Assumptions                         | FY20             | FY21             |
|-------------------------------------|------------------|------------------|
| Discount Rate to brokers            | 3.5% - 6.5%      | 1.5% - 6.5%      |
| Percentage paid to brokers          | 50% to 95%       | 50% to 95%       |
| Weighted Average Life - Aggregation | 3.7 to 3.9 years | 3.6 to 3.9 years |
| Weighted Average Life - Wholesale   | 3.0 to 4.4 years | 3.0 to 4.4 years |
| Weighted Average Life - Group       | 3.9 years        | 4.5 years        |

#### \*Bank NPV asset related to White Label portfolio, which is now in run-off

- Non-cash item
- · No impact to regulatory capital as treated as a deduction

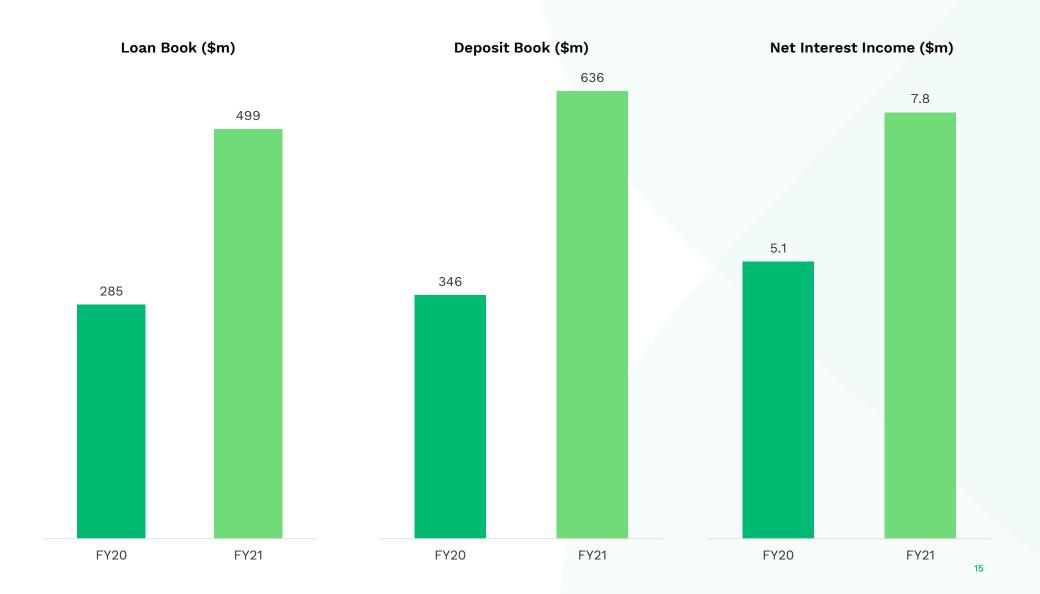
## **Bank Net Interest Margin**

Growing NIM - Up 27bps YoY



## Loan Book, Deposits & Net Interest Income

Net Interest Income growth of 53%



## **Credit Quality & Loss Provisions**

## Estimated Credit Losses (ECL) reduced by 4bps to 21bps

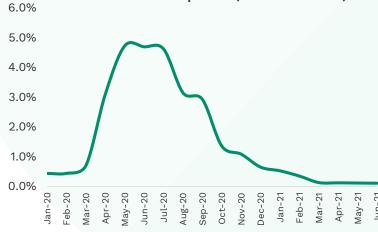
#### Historical Credit Charges (% of loan book)



ECL Changes Jun-20 to Jun-21 (\$ 000's)



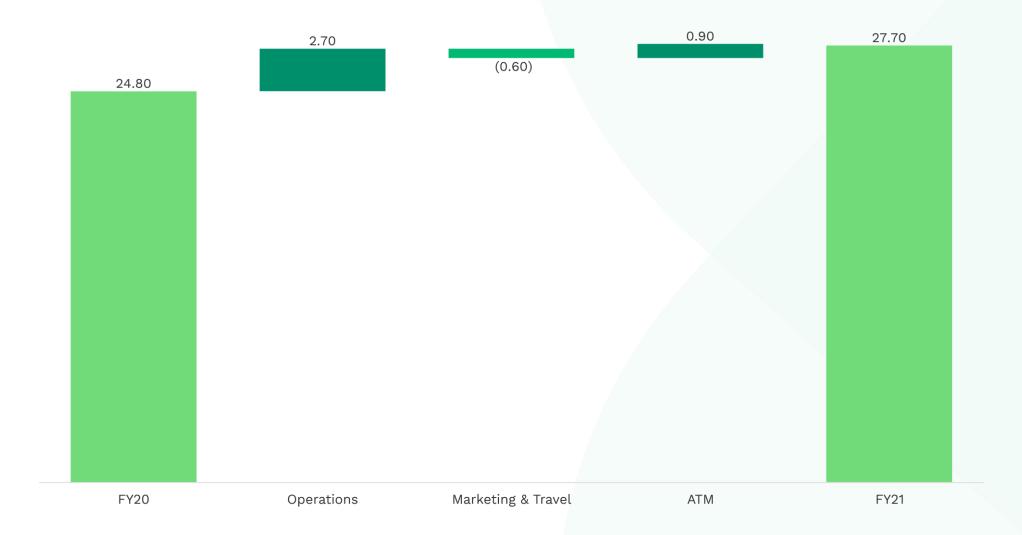
#### Portfolio Hardship Rate (% of customers)



|                                       | FY20 | FY21 |
|---------------------------------------|------|------|
| Estimated Credit Losses (bps)         | 25   | 21   |
| GDP growth (%)                        | -7.3 | 1.8  |
| Unemployment (%)                      | 7.4  | 4.9  |
| Residential property price growth (%) | 1.8  | 12.2 |

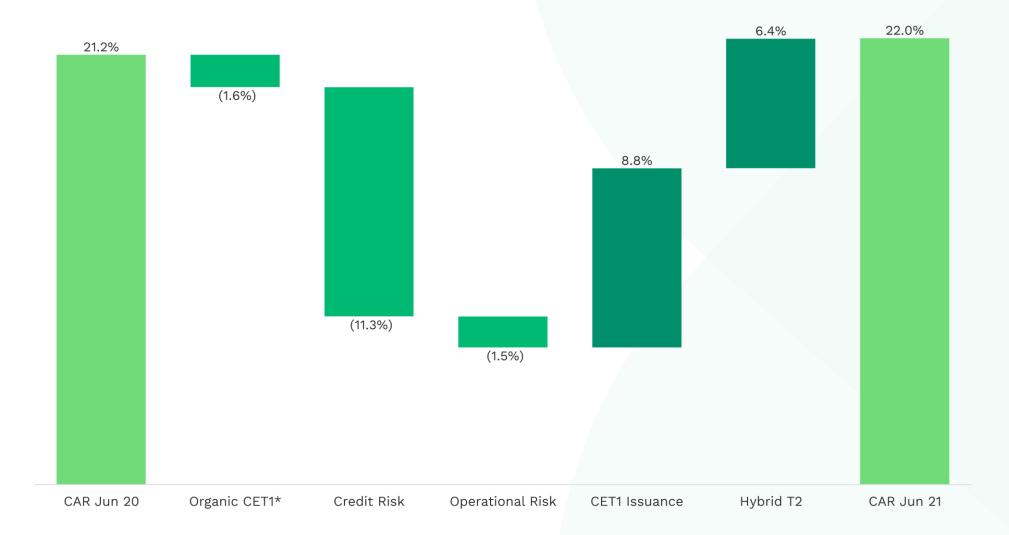
## Expenses (\$m)

Cost to income ratio improved by 6% to 72% through prudent expense management



## Well Capitalised

\$23 million raised in FY21 to support lending growth



<sup>\*</sup>Despite positive cash earnings in the year organic capital generation was negative. This is primarily due to investment in the securitization program and growth in the loan book, both of which create capital deductions.

## Aggregation Results & Outlook

John Kolenda Finsure CEO

## Finsure Highlights

### Market Leading Aggregation Platform



#### Top 4 Mortgage Aggregator in Australia

One of Australia's fastest growing aggregators Featured in BRW fastest growing companies over 5 years



#### \$56+ billion

Home loan portfolio servicing over 100,000 customers



#### \$22+ billion

Home loans settled in FY21 Record settlement months in Dec-20 \$2.00B, April-21 \$2.04B, May-21 \$2.24B and June-21 \$2.82B



#### 4,800+ products from 40+ banks and lenders

Are compared and electronically submitted to lenders on proprietary technology platform 'Infynity'



#### Significant operating leverage

Business growth to continue from organic growth of broker recruitment and diversified income from other areas supporting our customers



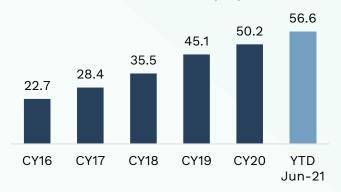
#### Significant market opportunity in Australia

7% market share of the ~\$400 billion annual 2.7% (\$57B) market share of \$2.1 Trillion market.

#### Settlements (\$b)



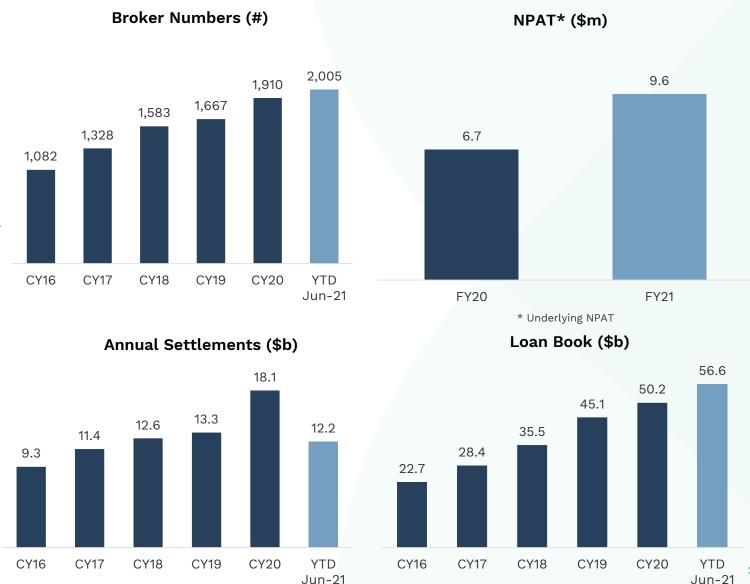
#### Loan Book (\$b)



## Aggregation demonstrating strong profit and settlement growth

#### NPAT of \$9.6m FY21 up 43% YoY

- 2,005 brokers, 15.2% increase YoY
- 6-month settlements of \$12.2b, up 48% YoY
- Large investments in technology platform have already been incurred.
- Infrastructure in place to continue to scale the business sustainably with minimal increase to cost base.



## **Drivers of Finsure growth**

Finsure has an industry-leading business services model offering comprehensive solutions that attract a wide range of brokers

#### Industry leading service proposition – Driving a broad revenue base



#### Flexible commissions

Structure flexible based on the brokers' needs

- · Transactional and monthly flat fee
- Split fees (95/95 or 90/90)
- Academy/Lead model (80/80 or 50/50)



#### Industry leading propriety software (monthly licensing fees)

Allows for unrestricted scaling of broker numbers



#### **Comprehensive marketing support**

Website design & hosting, content writing, public relations, graphic design



#### Loan processing services

Generating revenue whilst saving brokers time



#### **App Store revenue**

3<sup>rd</sup> Party solutions and cross sell opportunities



#### **Broker Academy program**

For new-to-industry brokers



#### **Compliance fees**

Analytics & support



Additional revenue from the cross sell of the connections of services and general insurance

## Finsure Group product & services strategy

Full broker support model providing additional revenue



## Strategic Outlook

Building on our success

#### Growth

Finsure will continue to grow earnings through diversification strategy while focusing on continued organic and inorganic growth initiatives. Following similar trends as demonstrated over a 10-year track record

#### **Development**

- Apply AI to develop customer confidence approval rating of their home loan across all lenders. Sourced from thousands of loans processed through Infynity.
- Integrating third party data sources to help brokers/customers complete a quicker application
- Accelerate investment into enhanced, digitally-driven customer experience

## **Strong Cash Flows**

Generated from diversification and business model including monthly fee income, technology and compliance fees and monthly annuity upfront & trail income

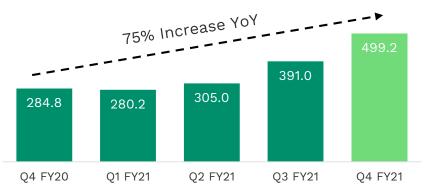


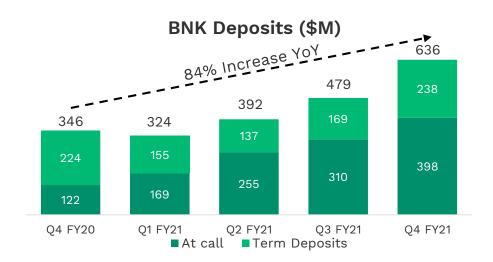
## **Bank Results & Outlook**

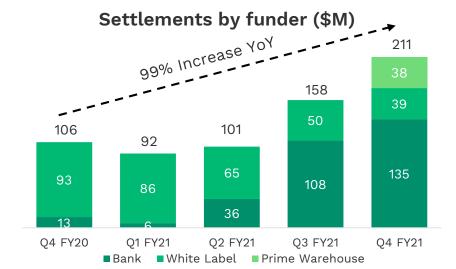
Brett Morgan Chief Executive Officer

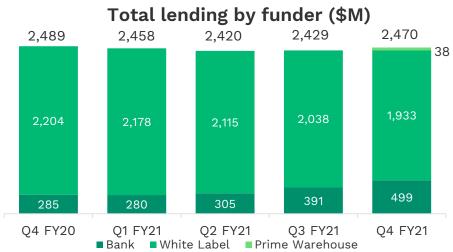
# The BNK funded loan book has grown by 64% over the last 6 months and 75% in FY21. The deposit book grew by 84% in FY21





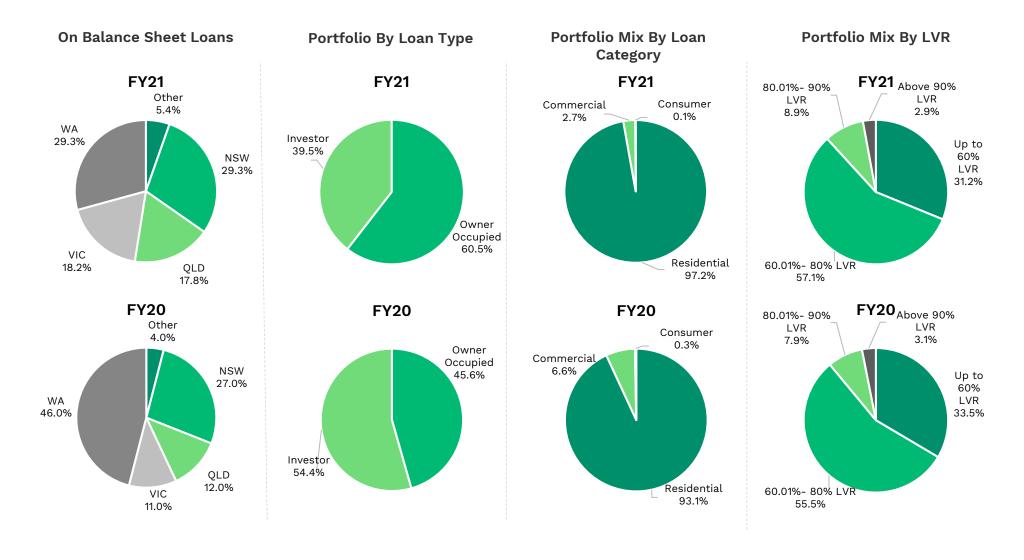






## We continue to diversify the BNK-funded lending portfolio

Improved geographic mix and lending to owner occupiers



#### **Bank Transformation and Outlook**

Over the last 12 months, we have made significant progress in transforming our lending business to generate higher returns

**FY21 FY23 FY22 FY20** White Label Lender Accelerate on balance sheet Continue prime on balance sheet Accelerate lending across lending lending balance sheet and warehouses Establish prime and specialist Limited use of White Label First specialist securitisation Lending warehouse securitisation program programs Accelerate use of prime and specialist warehouses First prime securitisation Lending 20-25% Balance Sheet 25-35% Balance Sheet Margin 25-35% Warehouse/Securitisation 15-20% Warehouse 40% White Label funded 60% White Label funded 20% Balance Sheet 10% Balance Sheet White label book in run off 90% White Label funded 80% White Label funded Lending margin broadly • Low lending margin • Uplift in lending margin stable through warehouse phase • Loss making Bank Loss making Bank Growth and term out transitions bank into profit

Margin



## In summary...



#### Solid result delivered in FY21

Underlying NPAT up 44.1%, Cash NPAT up 46.8%



#### **Balance sheet strengthened**

\$13m equity raise and \$10m Tier 2 note issue



#### **Accelerating lending transformation**

Prime and specialist warehouse programs launched



#### One of Australia's fastest growing aggregators

Continued strong growth in broker numbers



# **Group Financial Snapshot**Solid result in a challenging environment

|                                    | FY21    | FY20    | Change  |
|------------------------------------|---------|---------|---------|
| Group Underlying NPAT (\$000's)    | 7,119   | 4,942   | ↑ 44.1% |
| Cash Earnings                      | 2,120   | 1,444   | ↑ 46.8% |
| Cost to Income Ratio               | 72.1%   | 78.2%   | ↓ 6.1%  |
| Statutory NPAT (\$000's)           | 5,659   | 3,824   | ↑ 48.0% |
| Bank Loan Spot Book Size (\$000's) | 499,190 | 284,788 | 个 75.2% |
| NIM (Average)                      | 167 bps | 140 bps | ↑ 27bps |
| Capital Adequacy Ratio             | 22.0%   | 21.2%   | ↑ 0.8%  |
| MLH (Spot)                         | 24.81%  | 26.51%  | ↓ 1.7%  |
| Expected Credit Loss (ECL)         | 21 bps  | 25 bps  | ↓ 4bps  |

## **Underlying to Statutory NPAT reconciliation**

|  | Group FY Financials - Reconciliation  | FY21    | FY20    |  |
|--|---|---------|---------|--|
|  | Data in \$k's   | Overall | Overall |  |
|  | Underlying NPAT   | 7,119   | 4,942   |  |
|  | Revenue Adjustments   |         |         |  |
|  | Net Other Income  | 57      | 4,069   |  |
|  |   |         |         |  |
| Expense Adjustments  Depreciation and Amortisation |   |         |         |  |
| Full   | Depreciation and Amortisation   | 573     | 480     |  |
|  | Software Development Costs  Provision for Credit Loss  Restructuring and Transition Costs | 1,832   | 2,281   |  |
|  |   | -       | 3,007   |  |
|  |   | _       | 36      |  |
|  | Tax   | (888)   | (617)   |  |
|  | Statutory NPAT  | 5,659   | 3,824   |  |

Software development costs reflects the adoption of new accounting standard requirements mandating the expensing of software development costs that were previously eligible to be capitalised.

## **Profit & Loss Statement**

| Underlying Group (\$m)    | Aggregation | Bank  | FY21  | FY20  | \$ Var. | % Var. |
|---------------------------|-------------|-------|-------|-------|---------|--------|
|                           |             |       |       |       |         |        |
| Gross Revenue             |             |       |       |       |         |        |
| Commission Income/(Exp.)  | 323.7       | 12.9  | 336.6 | 288.5 | 48.0    | 17%    |
| Interest Income/(Exp.)    | 0.0         | 11.1  | 11.1  | 10.2  | 1.0     | 10%    |
| Fees & Other Income       | 13.7        | 2.0   | 15.7  | 12.7  | 3.0     | 24%    |
| TotalGross Revenue        | 337.4       | 26.1  | 363.4 | 311.4 | 52.0    | 17%    |
| Net Revenue               |             |       |       |       |         |        |
| Commission Income/(Exp.)  | 14.9        | 4.4   | 19.3  | 17.9  | 1.4     | 8%     |
| Interest Income/(Exp.)    | 0.0         | 7.8   | 7.8   | 5.1   | 2.7     | 53%    |
| Fees & Other Income       | 11.0        | 0.4   | 11.4  | 8.6   | 2.8     | 32%    |
| Total Net Revenue         | 25.8        | 12.6  | 38.5  | 31.7  | 6.8     | 22%    |
| _                         |             |       |       |       |         |        |
| Operating Expenses        |             |       |       |       |         |        |
| Operating Expenses        | 11.7        | 16.0  | 27.7  | 24.8  | 3.0     | 12%    |
| Provision for Credit Loss | -           | 0.4   | 0.4   | 0.5   | (0.1)   | -24%   |
| Total Expenses            | 11.7        | 16.4  | 28.1  | 25.2  | 2.9     | 11%    |
|                           |             | 45 -1 |       |       |         |        |
| Profit Before Tax         | 14.1        | (3.8) | 10.4  | 6.4   | 3.9     | 61%    |
| Tax Expense               | 4.6         | (1.3) | 3.3   | 1.5   | 1.8     | 117%   |
| Net Profit After Tax      | 9.6         | (2.4) | 7.1   | 4.9   | 2.2     | 44%    |



FY21

FY20

## **Balance Sheet**

| Group (\$m)              | FY21    | FY20  | \$ Var. | % Var. |
|--------------------------|---------|-------|---------|--------|
| <u>Assets</u>            |         |       |         |        |
| Cash & Equivalents       | 47.3    | 18.1  | 29.2    | 160.9% |
| NPV Asset                | 505.7   | 387.2 | 118.5   | 30.6%  |
| Loans & Advances         | 540.0   | 283.6 | 256.4   | 90.4%  |
| Other Assets             | 228.9   | 145.2 | 83.6    | 57.6%  |
| Total Assets             | 1,321.8 | 834.1 | 487.7   | 58.5%  |
|                          |         |       |         |        |
| <u>Liabilities</u>       |         |       |         |        |
| Deposits                 | 635.6   | 345.8 | 289.9   | 83.8%  |
| Other Liabilities        | 558.2   | 379.1 | 179.1   | 47.3%  |
| Total Liabilities        | 1,193.9 | 724.9 | 469.0   | 64.7%  |
|                          |         |       |         |        |
| <u>Equity</u>            |         |       |         |        |
| Contributed Equity       | 116.6   | 103.5 | 13.1    | 12.7%  |
| General & Other Reserves | 1.3     | 1.2   | 0.1     | 8.5%   |
| Retained Earnings        | 10.0    | 4.5   | 5.5     | 122.8% |
| Total Equity             | 128.0   | 109.2 | 18.7    | 17.1%  |



**Don Koch** Chairman of the Board

Mr Don Koch joined our Board of Directors as a Non-Executive Director in June 2019. Mr Koch is an accomplished senior executive with 30 years' experience in the global financial services sector, both in board and senior management positions.

He was CEO of ING Bank in Australia from 2009 to 2012 before transferring to become CEO of ING Bank Italy from 2012 to 2016. He most recently ran a program for ING Asia as a joint venture with a large local bank within China, the largest digital economy in the world. As the former CIO and part of the team that launched ING Direct in Australia, he has a strong understanding of digital banking from a technology, operational, strategic and governance perspective.



Jon Denovan
Non-Executive Director

Jon is well known as a leading authority on regulation and compliance for the mortgage industry. In recognition of his contribution to the industry, Jon was made the first honorary member of the Mortgage & Finance Association of Australia (MFAA). Jon was recognised as a leading lawyer in financial services regulation in the 2014 edition of Chambers Asia Pacific and was voted by his peers as one of Australia's Best Lawyers in Financial Institutions since 2013. His significant knowledge makes him a trusted authority on all forms of financial accommodation, the National Consumer Credit Protection Act 2009 and the National Credit Code, trade practices and fair trading legislation. Jon is Australia's leading authority on non-bank lending, third-party distribution agreements and mortgage and loan servicing.

Complementing Jon's skills in the finance industry is his significant experience in the property industry. Many of Australia's major property developers have benefitted from his structuring of some of their largest property projects and his thorough, yet straightforward, documenting of their complex joint ventures and other commercial arrangements. In doing this, Jon also applies his significant knowledge of taxation, stamp duty and GST.

Jon writes numerous academic articles on the industry and was the principal author of the National Credit Regulation loose leaf service published by Thomson Reuters.



John Kolenda
Executive Director & Finsure CEO

Mr Kolenda was appointed a Director on 13 March 2018. Mr Kolenda is the Managing Director of Finsure Group and has extensive experience in the mortgage broking and aggregation sector. Finsure was ranked sixth in BRW Magazine's Fast 100 List in 2016 after being ranked second in its top 100 Fast Starters list in 2015. The company was ranked second when the SmartCompany top 50 was named to celebrate Australia's fastest growing SMEs in 2014-15.

Mr Kolenda was the General Manager Sales & Distribution at Aussie Home Loans for ten years from 1994, before founding X Inc, which was a successful mortgage aggregator before its merger with the mortgage broking operations of Ray White in 2007. He was also the Executive Director of the merged entity Loan Market Group. Mr Kolenda founded several businesses before launching Finsure Group in 2011.



Peter Hall
Non-Executive Director

Mr Hall was elected as a Director in November 2015 and is an experienced financial services industry professional. Previous Board and industry appointments include: Non-Executive Director of BLSSA Pty Ltd (the licensing Board for Advantedge Financial Services, a NAB subsidiary), Chair of the CoreLogic RP Data sponsored Residential Valuation Industry Advisory Group, Ministerial Advisory Board Member for NSW Housing Minister and Chairman and Council Member of the Lenders Mortgage Insurance sub-committee. Mr Hall has also held the senior executive position of Country Executive of Genworth Financial Aust. & NZ and Managing Director of Genworth Financial Mortgage Insurance Aust. & NZ.

Mr Hall holds a Graduate Diploma of Management, has completed Executive Management Programs at GE's global management college, a Senior Associate of the Financial Services Institute of Australia and has received a Distinguished Service Award from the Australian Securitisation Forum. Mr Hall is also a Non-Executive Director of Pioneer Credit Ltd.

Mr Hall is the Chair of the Risk & Compliance Committee, Chair of the Board Credit Committee and is also a member of the Audit Committee.



Elizabeth Aris
Non-Executive Director

Ms Aris was recently Group Executive, Enterprise & Government at TPG Telecom. Prior to that Ms Aris held senior executive positions at Tasmanet, Trujillo Technology Group, Alcatel-Lucent and Telstra, and consulting roles with Microsoft. Ms Aris commenced her career in banking ending up as a member of the Retail Bank executive team at Westpac. She has served as a Non-Executive Director in both publicly listed and private companies and has been a technology entrepreneur building a start up in New York.

Ms Aris joined the BNK Banking Corporation Limited Board of Directors on 17th June, 2021.



Michelle Guthrie
Non-Executive Director

Ms Guthrie has extensive experience in media, entertainment, funds management, technology and professional services spanning more than 30 years, in both executive and non-executive roles. Ms Guthrie was Managing Director of the Australian Broadcasting Corporation (ABC) between 2016 and 2018. Prior to that, Ms Guthrie held senior management roles at leading media and technology companies in Asia, the UK and Australia, including Google, Star TV, BSkyB and Foxtel. Ms Guthrie spent several years as an equity adviser and investor for Providence Equity covering Asia Pacific, before moving to Singapore for a senior role as Managing Director, Partner Business Solutions, APAC, at Google. Ms Guthrie commenced her working career at Allen, Allen & Hemsley and holds a Bachelor of Arts and Bachelors of Laws (Sydney).

She is currently a non-executive director of StarHub Limited, Hoppr Limited and Catapult Group International Limited and is Chair of Mighty Kingdom Limited.



Calvin Ng Non-Executive Director

Mr Ng has significant investment banking, mergers & acquisitions and funds management experience. He is a co-founder and Managing Director of the Aura Group, a fast growing funds and wealth management firm managing and advising over A\$850m in assets. He is also a co-founder of Finsure, which merged with Goldfields Money Limited in 2018 to form BNK. Mr Ng's listed company experience includes 6 years as a director of Catapult from 2014 to 2019 where he played an integral role in Catapult's IPO and ongoing capital management and M&A activities. Since the merger of Finsure and Goldfields, Mr Ng has consulted to BNK supporting capital management initiatives and the implementation of the Group's securitisation warehouse arrangements. Mr Ng holds a Bachelor of Commerce and Bachelor of Laws (UNSW) and was admitted to practice in the Supreme Court of NSW in 2010.

He is currently a non-executive director of Integrated Portfolio Solutions Pty Ltd, Institchu Holdings Pty Ltd and Bullion Asset Management Services Pte Ltd.