

ASX Announcement

24 August 2023

EOL Cyber Incident Update

Energy One continues to respond to the cyber incident identified on Friday, 18 August 2023.

Energy One has continued to do business with our valued customers through this incident.

Our response partners at CyberCX have so far identified only activity within Energy One's corporate systems.

No malicious activity has been identified on customer-facing systems.

No unauthorised access to Energy One systems has been observed since containment activities began on Friday, 18 August 2023.

Disruption to Energy One's business has been minimal with impacted corporate systems being restored, and links between corporate systems and customer-facing systems being re-enabled.

Ongoing investigations and response activities continue focusing on securing Energy One's systems and establishing what data has been affected.

Energy One will continue to provide updated information as it gains greater clarity about the incident and likely timeframe for its resolution.

For further information please contact

Andrew Bonwick
Board Chairman

E: andrew.bonwick@energyone.com | P: 0417 549 168 | www.energyone.com

Head Office

Level 13, 77 Pacific Highway
North Sydney NSW 2060

Postal Address

PO Box 6400
North Sydney NSW 2059

Contact Information

Telephone: + 61 2 8917 2200
Email: enquiries@energyone.com
Website: www.energyone.com