

Results Presentation & Discussion Materials

For the half year ended 30 June 2024

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Agenda



First Half 2024 Highlights

2 Financial Performance

3 Management Outlook



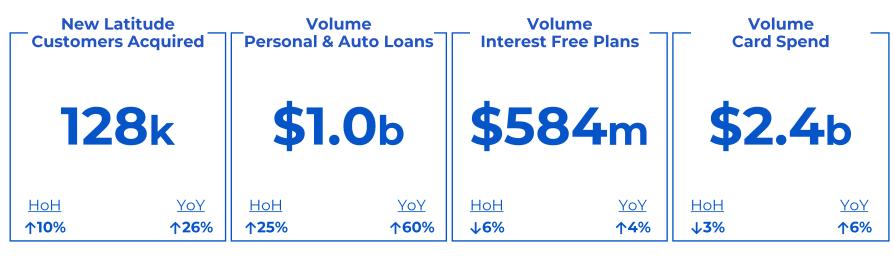
First Half 2024 Highlights

Bob Belan - Managing Director & CEO

1st Half 2024 Snapshot – Key Business Drivers



Strong rebound in all key leading growth drivers











Net Interest



Credit Performance



1st Half 2024 Snapshot - Key Financials

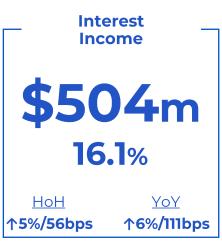


YoY

↑1%/18bps

Execution discipline and focus on fundamentals driving performance turnaround



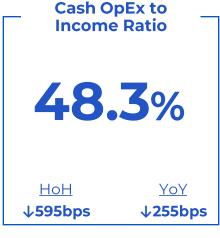


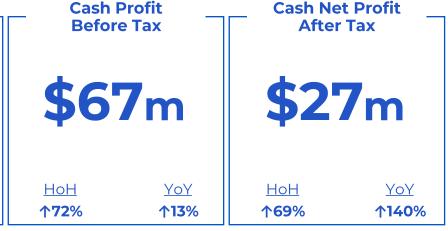












Our Strategy & Our Leaders

Company priorities & actions guided by our refreshed Corporate Strategy and led by a globally experienced leadership team

Path to Full Potential Strategy SIMPLIFY - OPTIMISE - MAXIMISE

----- Brilliant Basics -----

Operating Revenue Management Leverage

Optimised Balance Sheet Rationalisation

Portfolio

Winning Culture

Margin **Optimisation**

Marketing

Efficiency

CX & Operational

Simplification

Cost **Re-Engineering**

3rd Party Spend

Technology

Simplification

Optimise Credit Strategies

> **Exploit Funding** Advantage

Maintain Balance Sheet Strength

Exit Non-Core Geographies

Exit Non-Core Products

Portfolio Acquisitions **New Operating** Model

Quality, Speed & Agility

> Performance Excellence

Latitude **Executive Team**





MD & CEO



CFO



Steve Rubenstein EGM, Money Division



Adriana Martinez EGM, Pay Division



Felicity Joslin



CRO



Karl Hoffman EGM, Strategy & Transformation



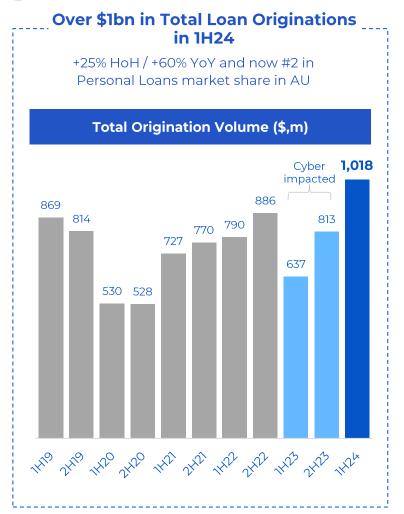
Areti Rapakousios GGM. Audit & Operational Excellence

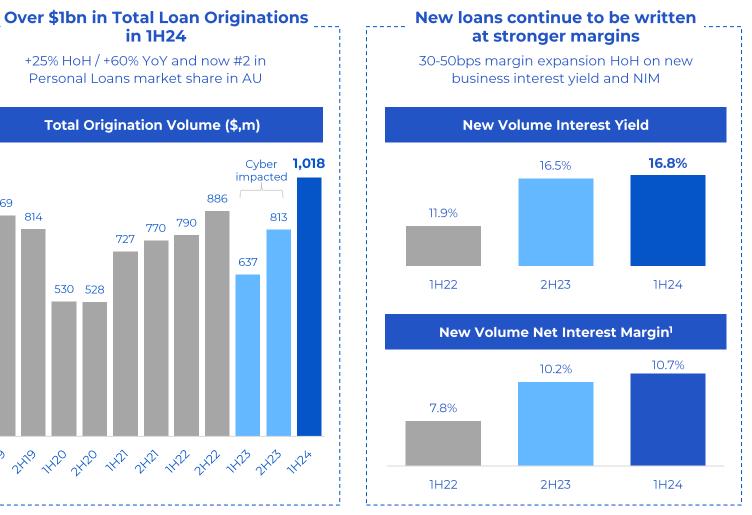


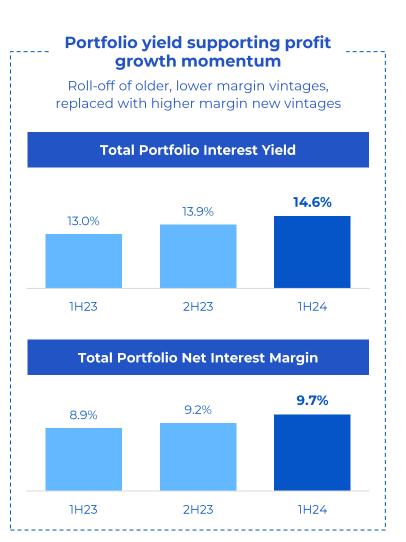
Campbell Morrison COO (Oct 2024)

Money Division: Record high new origination volume and at elevated margins

Brilliant Basics (Revenue Management)





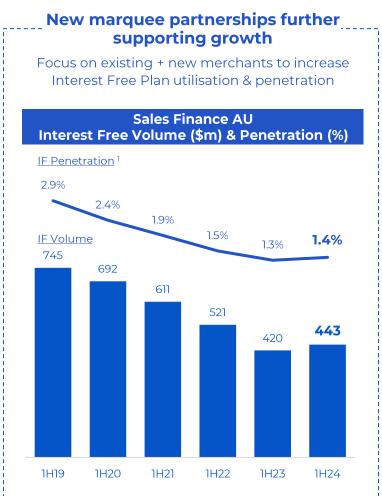


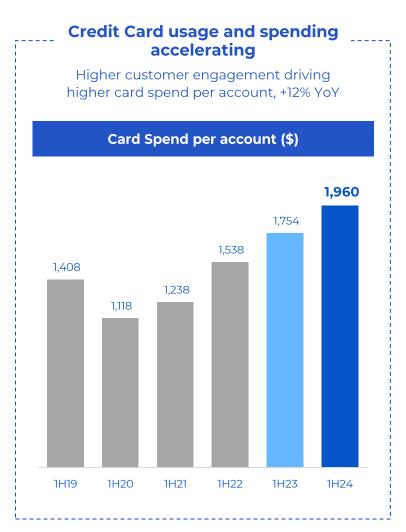
Pay Division: Focus on the fundamentals with customers & merchants



Brilliant Basics (Revenue Management)

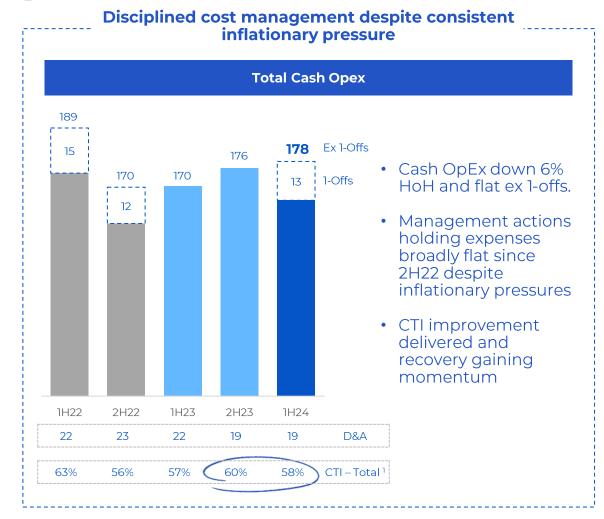
Consumer demand building & value proposition resonating Applications +34% YoY and now back to 1st half 2021 levels **Sales Finance & Credit Cards** Applications (#, '000s) 336 294 164 1H19 1H20 1H21 1H22 1H23 1H24

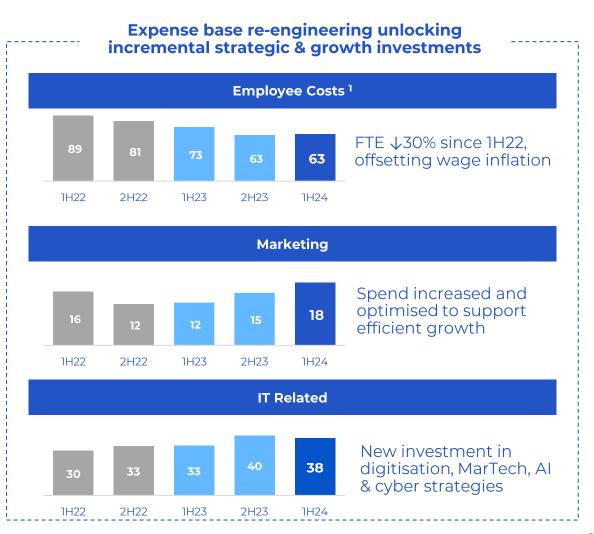




Cost re-engineering implemented to support incremental investments

2 Brilliant Basics (Operating Leverage)





1st half 2024 Treasury Highlights



3 Optimised Balance Sheet

Re-energised funding programme in 1H24

Raised \$1.1bn of new funding in public ABS

- ✓ Re-established programmatic issuance record post Cyber
- ✓ Secured best-in-class pricing and advance rates for each deal
- ✓ Extended maturity profile, issuing at 3 years term

Expanded to 56 active investors

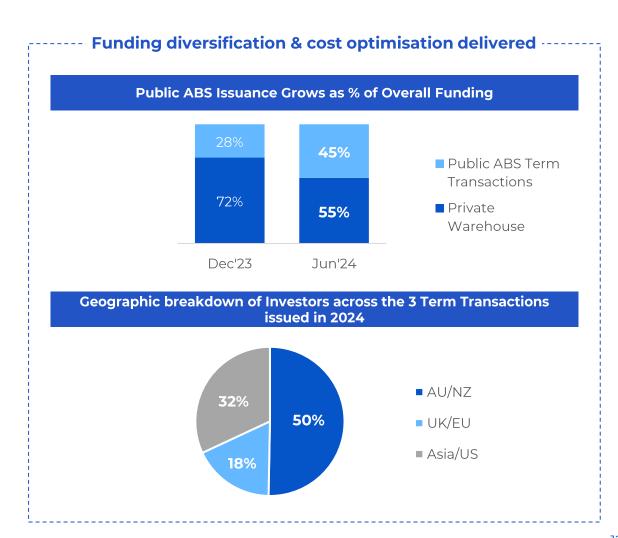
- ✓ Largest since the inception of the programme in 2015
 - Introduced 11 new investors in 1H24

Refinanced syndicated corporate debt facility

✓ Maintained terms/pricing while right-sizing AUD facility to support Latitude's operating liquidity needs more efficiently

Maintained strong liquidity profile

- ✓ 12-month liquidity runway
- ✓ Ample warehouse capacity to absorb 2H24 ABS maturities



Progressing our simplification & cultural change agendas 🗀



Portfolio Rationalisation



Exit unprofitable BNPL segment

- Operational decommissioning complete
- OpEx redeployed to "core" products



Sold Hallmark Insurance business

- Transaction completed May'23
- TSA completed Jun'24
- Capital released to LFS balance sheet



Symple Canada closure & asset sale

OpEx redeployed to "core" markets



Asia book in run-off, to be completed in 2H24

- Origination ceased in Apr'24
- Operational wind down to be completed in 2H24



Winning Culture



Key leadership team appointments & embedding new operating model



Purpose & Values refresh underway



Investments in Employee Value Proposition



Elevated employee engagement levelshighest since 2021



CFO search in progress



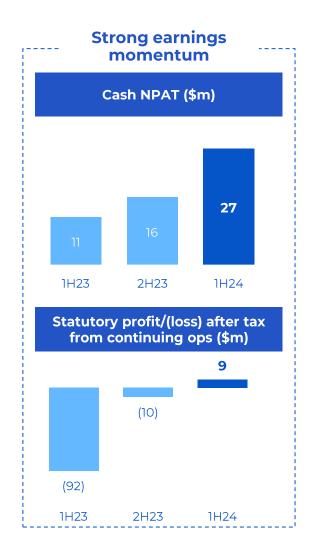
Financial Performance

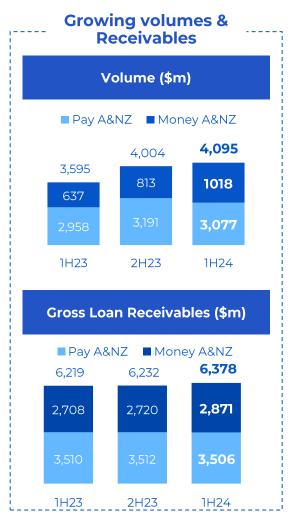
Paul Varro - CFO

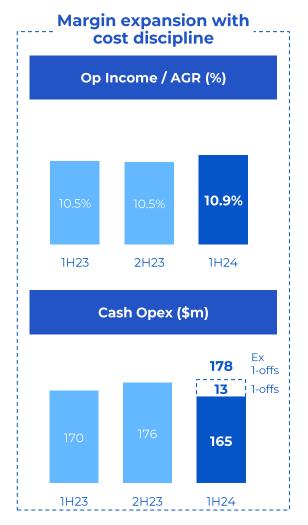
1st Half 2024 Financial Snapshot

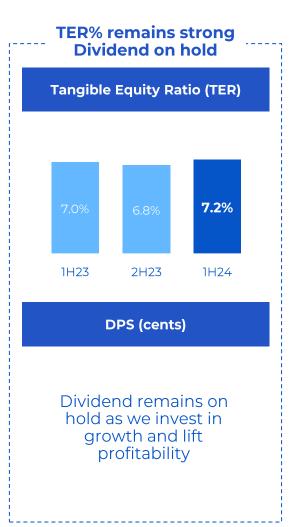


Bounce-back well underway





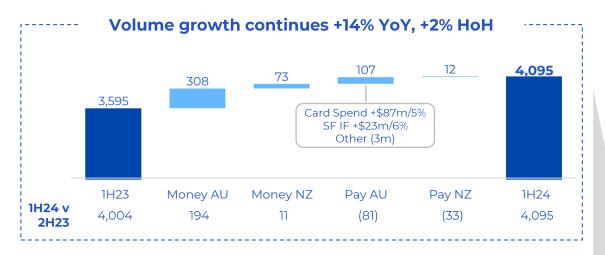


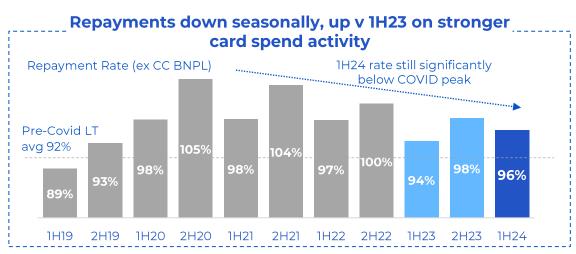


Strong topline performance



Solid momentum in volume, receivables rebuild well progressed



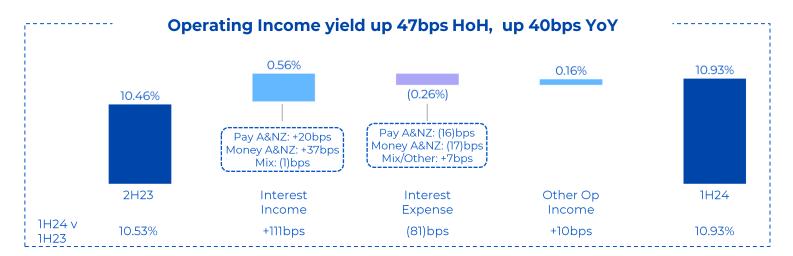


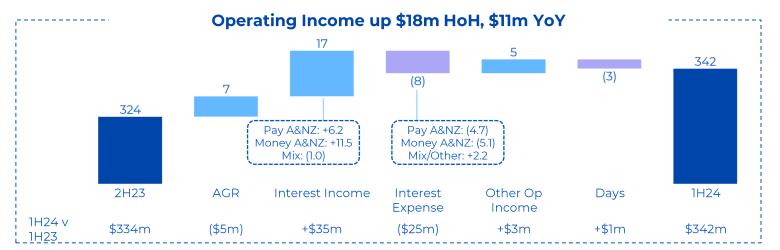


Operating Income growing on margin expansion



Considered pricing actions delivering margin expansion despite rising funding costs







HoH Key Drivers

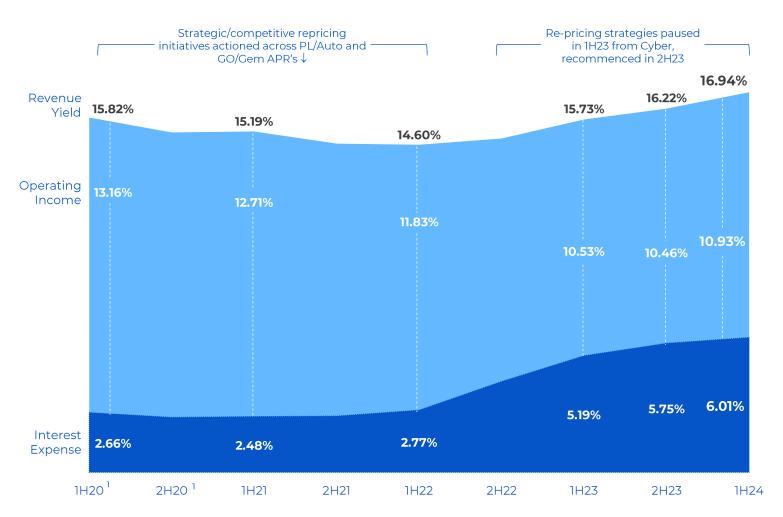
Pricing actions implemented through FY23 & 1H24 outpacing rising cost of funds

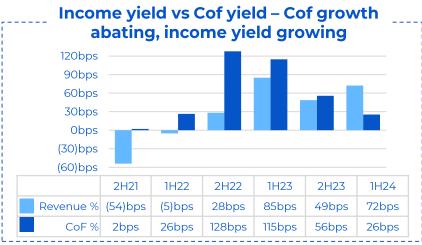
- Money New Business NIM +100bps v Portfolio NIM (10.7% v 9.7%)
- Pay Interest Income yield +34bps on APR & Fee changes (+20 bps to overall Group yield)
- Other Op Income up 16bps, higher customer service fees
- Higher assets delivering ↑\$7m HoH

Further expansion expected into 2H24

Operating income margin evolution

Pricing actions outpacing funding costs





Operating income profile

Funding costs expected ↑20-30bps ex cash rate changes from 1H24 to 2H24² due to:

- Higher swap rates on new vintages
- Refinancing of existing facilities

... with pricing initiatives taken and planned expected to restore margins:

- Full benefit 1H24 changes & 2H24 initiatives
- More profitable new vintages on PL & Auto .

(2) Assumes no cash rate changes from RBA or RBNZ

^{(1) 1}H20 and 2H20 is in line with Pro Forma numbers presented in the Prospectus, excluding Net Insurance Income

Funding: cash rate scenario sensitivity



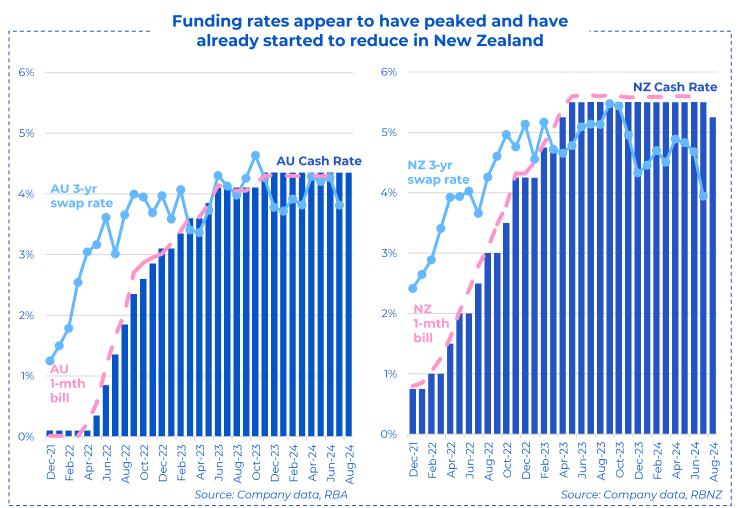
Strong potential for margin expansion as rate reduce with

100bps change = \$40m pre-tax benefit



Sensitivity Summary and Outlook

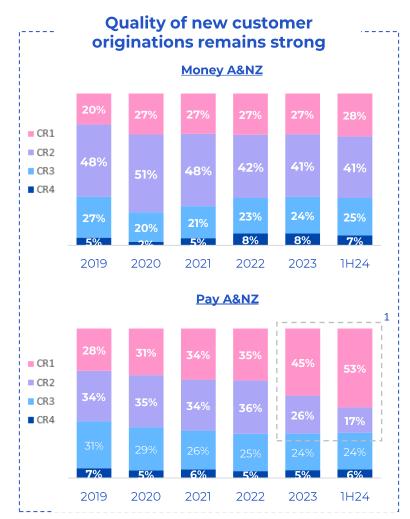
- 100bps rates = ~\$40m interest expense (pre-tax) benefit. AU = ~\$32m / NZ = ~\$8m
 - RBNZ ↓25bps at Aug'24 = ~\$2m full year pre-tax benefit. Further ↓ expected.
- HoH ave rate delta was ↑18bps (cash)/ ↓19bps (3-yr swap)
- 2H23 ave cash rate = 4.17% / 1H24 ave cash rate = 4.35%
- This analysis shows the impact of shifts in interest rates on the Group's profit over a year assuming all other things remain equal at the end of the reporting period
- The above impacts excludes any management action

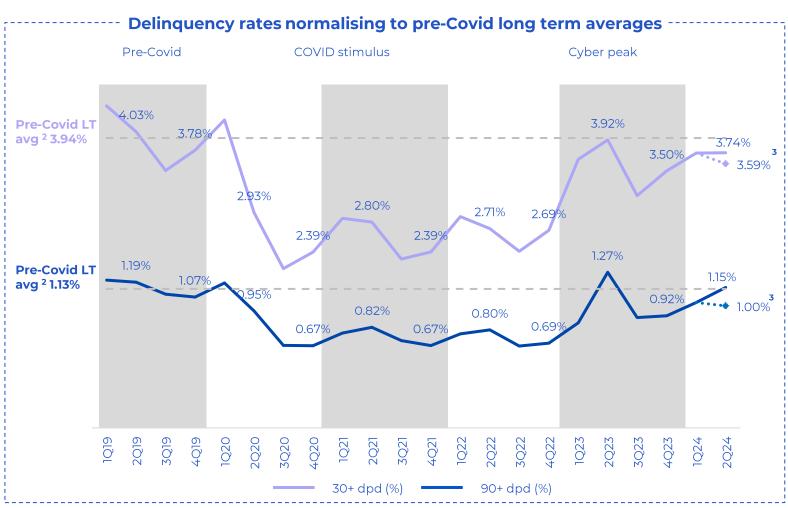


Credit discipline maintained



Delinquency and losses returning to long term averages, underpinned by steady unemployment





¹⁾ Uplift in CR grades due to recalibration of score cut offs to align with target probability of default (PD) in mid FY23 and optimisation of credit model strategy

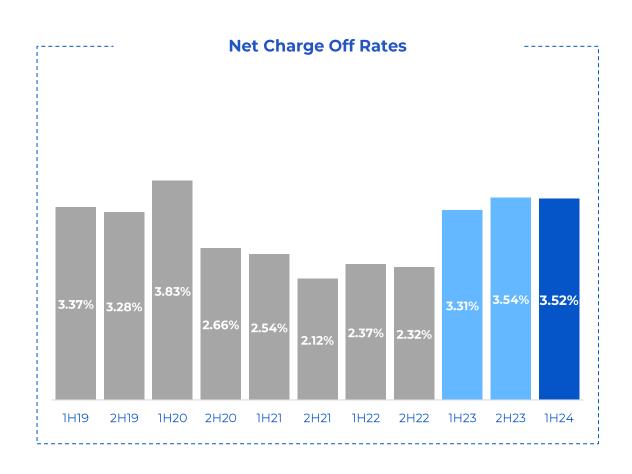
²⁾ Pre-Covid LT avg is from FY17 to FY19.. Refer to P40 for more detail on long term trends.

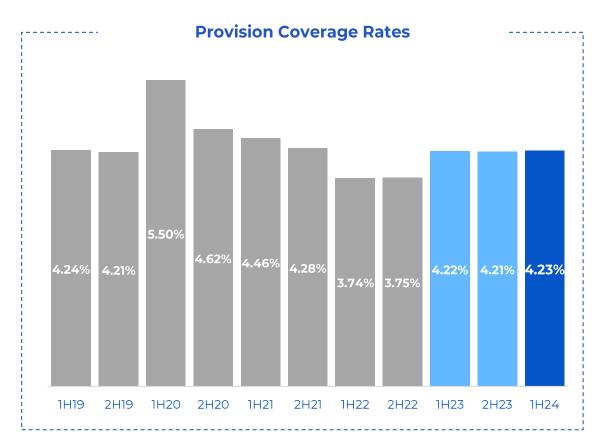
 $^{^{(3)}}$ Impact to DPD $^{(5)}$ of 15bps as a result of Money Charge off methodology change from 120 to 180 days

Credit losses



Charge offs normalising to long term averages. Prudent provisioning remains

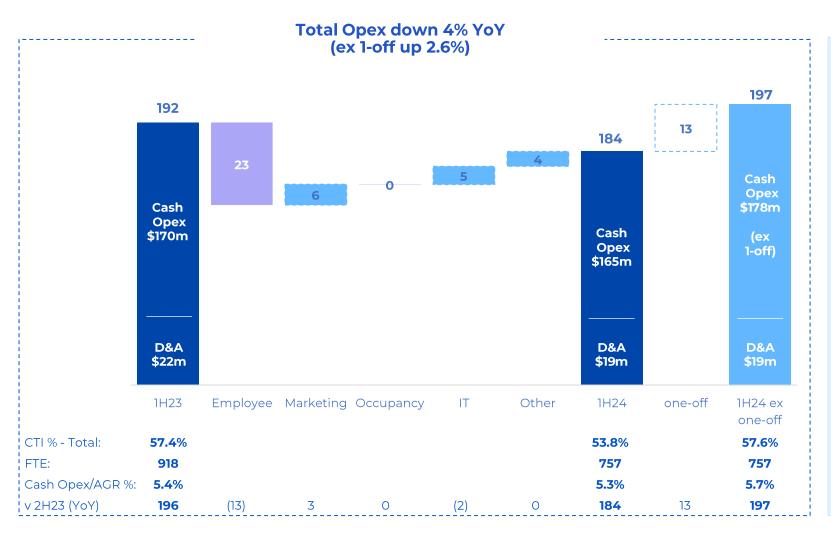




Cost control and expense base re-engineering



Reductions in FTE & one-off incentive adjustments offsetting investments in growth & inflation





- Marketing spend prioritised to support growth, utilising capacity created in 'non growth' spend
- IT/Tech ↑ on continued tech uplift & contractual inflationary pressures
- Other incl higher volume related spend & offshoring

Notable Items in 1H24



Significant reductions in notables, HoH $\sqrt{12}$ m and YoY $\sqrt{12}$ m



Funding Platform & Approach



Re-invigorated funding programme with 3 term transactions totaling \$1.1bn



Cost Effective

56 Investors **52% Investors Offshore to A&NZ**

- 4 transactions completed in 1H24:
 - 3 public transactions \$1.1bn
 - \$140m Corp facility refi
- Diverse investor base of 56 with \$2.1bn headroom
- Active IRRM with 34% of receivables

Adr. abra

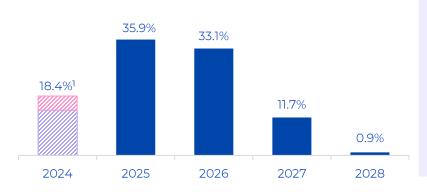
Warehouse Financing

A\$5.2bn
Total Limits

7 Active Facilities

Australia and New Zealand, 30-Jun-2024

Securitised Debt Maturity Profile





ABS Issuance

A\$6.3bn
Total Issuance
to date

7 Active Issuances

Australia and New Zealand, 30-Jun-2024

Prudent capital management approach

- Capital remain strong ready to grow
- 7.2% TER at 30 June 2024.

TER	7.2 %
Net receivables ²	6,059
TE	436
Intangible assets	793
Total equity	1,229
A\$ million	30 Jun 2024

⁽¹⁾ Term debt maturities in 2H24 refer primarily to NZ\$250m NZCC MT 2021-1 term deal due in August 2024 and A\$750m AUCC MT 2019-1 term deal due in September 2024. Both maturities have been substantially de-risked by the proactive term refinancing activity implemented in 1H24 and the resulting available capacity existing across our committed warehouse facilities.



Outlook

Bob Belan – Managing Director & CEO

Outlook



With the emergence of more **favourable macro-economic settings** for Latitude's business model, we expect that elevated consumer demand for our products will drive sustained volume and receivables growth.

We also anticipate growth to be further supported by management's focus on **new partnerships**, **marketing optimisation** and **customer/retailer experience enhancements**.

Margins are expected to expand as we benefit from the flow through effect of pricing and funding initiatives and as the interest rate cycle pivots.

While we expect **employment to remain resilient** and supportive of credit performance, cost of living pressures will continue to see delinquencies slowly but steadily **trend upward to long term historical levels**

Cost discipline remains a key priority to manage inflationary pressures and support **investments in both** strategic and growth initiatives.

Latitude has the **balance sheet strength**, **funding flexibility** and **risk settings** to capitalise on opportunities as they arise.



Company Overview

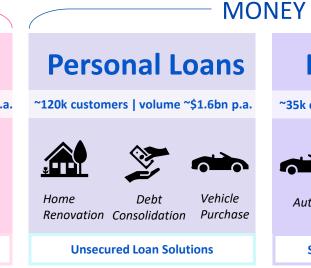
Latitude is the largest non-bank unsecured consumer lender in Australia & New Zealand

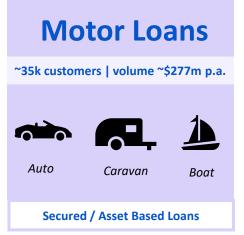




Segment Specialisation + Differentiated Propositions + Unique Distribution Model + Financial Strength

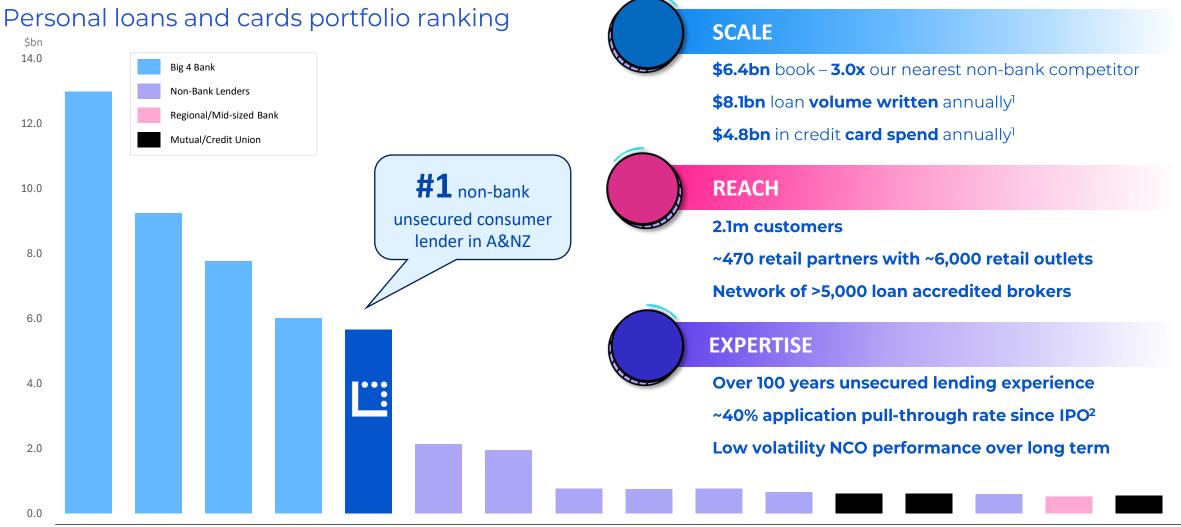








Unparalleled scale, reach & expertise distinguish LFS's franchise across AU and NZ's consumer lending landscape



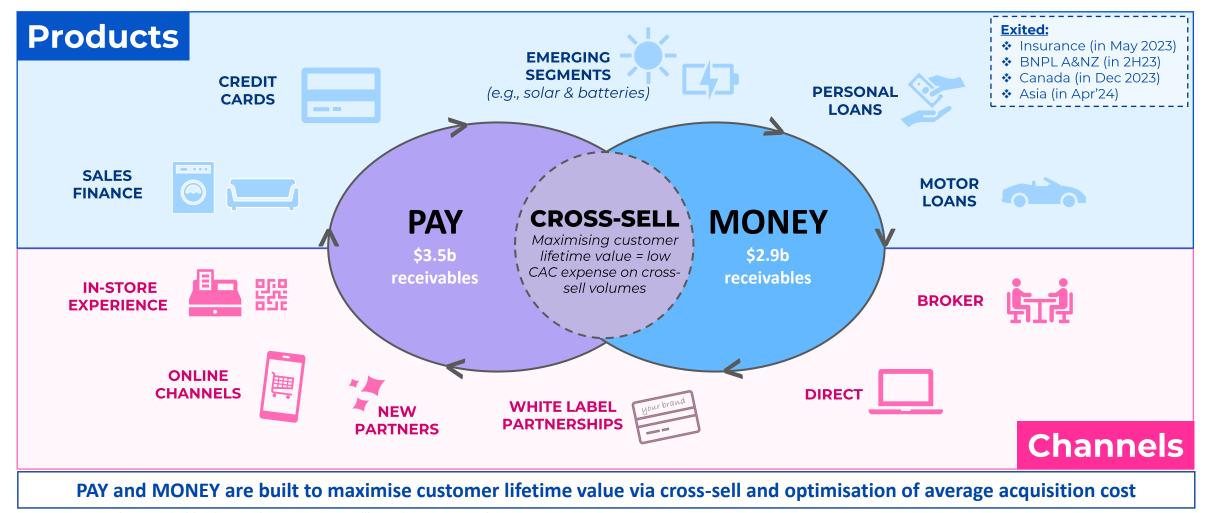
Source: Company data, APRA and companies' public disclosures as per latest available. Latitude disclosure as of 30 June 2024. LFS includes personal loans and credit card receivables in Australia and New Zealand only, and excludes motor loan balances.

¹⁾ Last 12 months to 30 June 2024:

⁾ Pull-through rate is defined as a percentage of new accounts approved and originated from new applications

Simplified and efficient "twin-engine" revenue model...





Source: Company data. Receivables data as of 30 June 2024. For illustrative purposes only.

... meets the needs of both consumers and merchantpartners



Engaged CUSTOMERS looking for great experiences...



> Cross-generational & diverse

- 63% Millennials & Gen X and 31% Boomers
- 67% city, 33% rural / 46% female, 54% male

> Prime & Near Prime

• 85% full & part-time / 57% homeowners

Engaged, loyal & long-tenured

- 67% customers for 5+ years
- 74%+ of SF volume from recurring customers
- 51% of new SF customers go on to use their card to spend¹

Long-standing MERCHANTS looking to optimise sales & reach...





amazon.com.au officeworks & hundreds more...

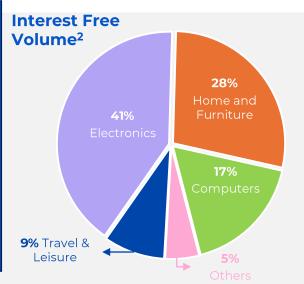
> Multi-sector & Trans-Tasman

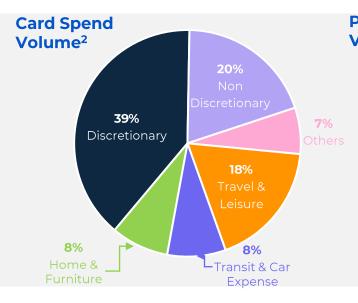
- Over 30 business segments represented
- Nationwide outlet network in A&NZ

Established in-store & e-commerce channels

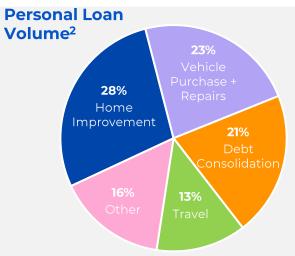
- Virtually all merchants have online distribution
- > Engaged, long-standing & growing
 - 270+ merchant partners for 5+ years
 - 5+ year merchants represent 95% volumes
 - Organic flow of new merchant acquisitions
 - Exclusivity clauses in place with top 6 partners

A clear use case for our products... with room to grow in new verticals





SAMSUNG



New / growing verticals

- Travel
- Lifestyle
- Healthcare
- Subscriptions
- Cosmetics
- Education
- Rent

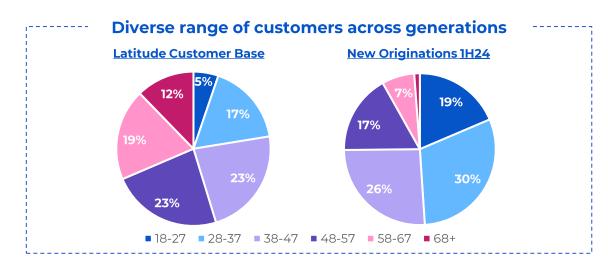
Source: Company data as of 30 June 2024, unless otherwise stated.

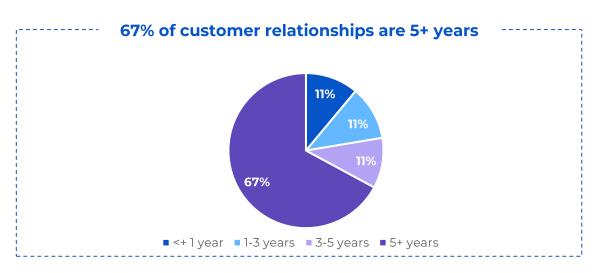
(1) As of 30 June 2024, calculated using 2020-2022 vintages

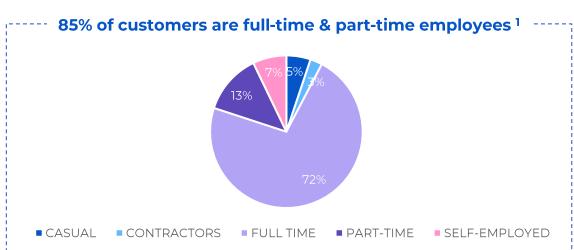
(2) Aggregate spend data of 1H24 only

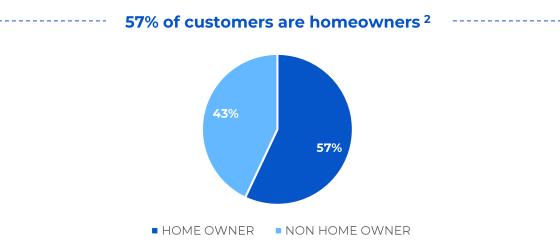
Our customers











Note: Data as at 30 June 2024

(2) Data as at origination for open accounts across Australian and New Zealand, excluding Auto

⁽¹⁾ Data as at origination, Australian and New Zealand sales finance and credit card customers with open accounts



Appendices

List of Appendices:

ESG 1st Half 2024 highlights





\$1m+ donated to charity partners via workplace giving since August 2017



Latitude leading participation in **Financial Counselling Australia** voluntary industry funding scheme.



250+ hours spent by Latitude employees volunteering with charity partners



Supporting vulnerable customers through approval of **18k hardship applications.**



Inaugural **Reconciliation Action Plan** drafted and being prepared for Q3 lodgement.



Promoting a diverse workforce with no less than **40%** of each gender in senior roles and no less than **40%** in new hires.



Go-live of new online platform

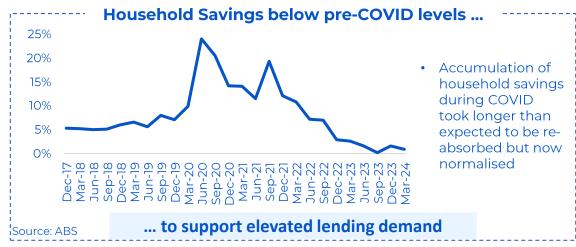
GoodCompany to facilitate workplace
giving and volunteering for Latitude staff.

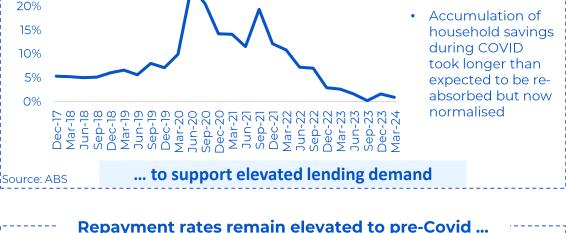


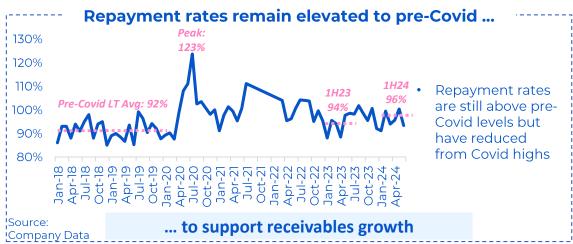
Continued support for Ardoch (Au) and Duffy Books in Home (NZ) to improve childrens' literacy and numeracy.

Macro headwinds abating, pivot to tailwinds expected

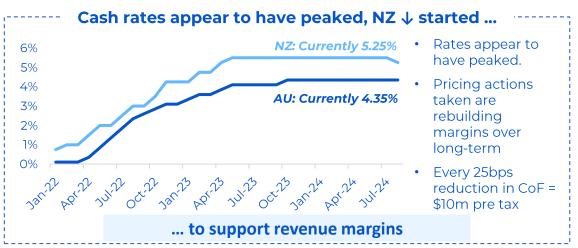












1H24 Results Summary



	1H24	2H23	1H23	НоН	YoY
Volume (\$m)	4,095	4,004	3,595	2%	14%
AGR (\$m)	6,287	6,146	6,392	2%	(2%)
Gross receivables (\$m)	6,378	6,232	6,219	2%	3%
Cash PBT (\$m)	67	39	59	72 %	13%
Cash NPAT (\$m)	27	16	11	69%	140%
Statutory NPAT (\$m)	9	(10)	(92)	(187%)	(110%)
Cash EPS (cents)	2.63	1.56	1.10	63%	136%
Dividend per share (cents)	0.00	0.00	0.00	n.m.	n.m.
RAI (%)	7.4%	6.9%	7.2%	48	18
RoAGR (%)	0.9%	0.5%	0.4%	36	52
RoE (%)	4.5%	2.5%	1.6%	197	285
Tangible Equity Ratio (%)	7.2 %	6.8%	7.0%	42	18

Summary profit & loss statement



(\$m)	30-Jun-24 1H24	31-Dec-23 2H23	30-Jun-23 1H23	Change % HoH	Change % YoY
Interest income	503.8	481.8	475.3	5%	6%
Interest expense	(187.8)	(178.2)	(164.7)	(5%)	(14%)
Net interest income	316.0	303.6	310.6	4%	2%
Other income	25.8	20.7	23.2	25%	11%
Total operating income	341.8	324.3	333.8	5%	2%
Net charge offs	(110.0)	(109.6)	(104.9)	0%	(5%)
Risk adjusted income	231.8	214.7	228.9	8%	1%
Cash operating expenses	(165.2)	(176.0)	(169.9)	6%	3%
Cash PBT	66.6	38.7	59.0	72 %	13%
Movement in provisions	(8.4)	(0.4)	(20.7)	Large	59%
Depreciation & amortisation (ex leases)	(18.7)	(19.5)	(21.8)	4%	14%
Profit before tax & notable items	39.5	18.8	16.5	110%	139%
Income tax expense	(12.1)	(2.6)	(5.1)	(365%)	(137%)
Cash NPAT from continuing operations	27.4	16.2	11.4	69%	140%
Notable items after tax					
Amortisation of acquisition intangibles	(14.2)	(14.2)	(14.2)	0%	0%
Amortisation of legacy transaction costs	0.0	(O.O)	(0.2)	n.m.	100%
Other notable items	(4.2)	(12.3)	(89.4)	66%	95%
Total Notable items after tax	(18.4)	(26.5)	(103.8)	31%	82%
Statutory profit after tax (continuing ops)	9.0	(10.3)	(92.4)	187%	110%
Profit/(loss) from discontinued operations	(7.0)	(31.9)	(24.5)	78%	71%
Statutory profit after tax	2.0	(42.2)	(116.9)	105%	102%
Profit/(loss) is attributable to:					
Owners of Latitude Group Holdings Limited	2.0	(42.2)	(116.3)	105%	102%
Non-controlling interest	0.0	0.0	(0.6)	n.m.	100%
Statutory profit after tax	2.0	(42.2)	(116.9)	105%	102%

Cash NPAT to Statutory NPAT 1H24 (cont. ops)...



1H24 (\$'m)	Cash NPAT	Amortisation of acquisition intangibles	Corporate development	Restructuring costs	Cyber incident	Asset impairment	Decomm- issioned facilities	Stat NPAT
Net interest income	316.0	-	-	-	-	-	-	316.0
Other income	25.8	-	-	-	-	-	-	25.8
Total operating Income	341.8	-	-	-	-	-	-	341.8
Net charge offs	(110.0)	-	-	-	-	-	-	(110.0)
Risk adjusted income	231.8	-	-	-	-	-	-	231.8
Cash operating expenses	(165.2)	-	(7.4)	(2.9)	6.6	(0.9)	(1.2)	(171.0)
Cash PBT	66.6	-	(7.4)	(2.9)	6.6	(0.9)	(1.2)	60.8
Movement in provision for impairment	(8.4)	-	-	-	-	-	-	(8.4)
Depreciation & Amortisation (excluding leases)	(18.7)	(20.3)	-	-	-	-	(0.2)	(39.2)
Profit before tax	39.5	(20.3)	(7.4)	(2.9)	6.6	(0.9)	(1.4)	13.2
Income tax (expense)/benefit	(12.1)	6.1	2.2	0.9	(2.0)	0.3	0.4	(4.2)
Profit after tax from continuing operations	27.4	(14.2)	(5.2)	(2.0)	4.6	(0.6)	(1.0)	9.0

Cash NPAT to Stat NPAT 1H23 & 2H23 restated (cont. ops)

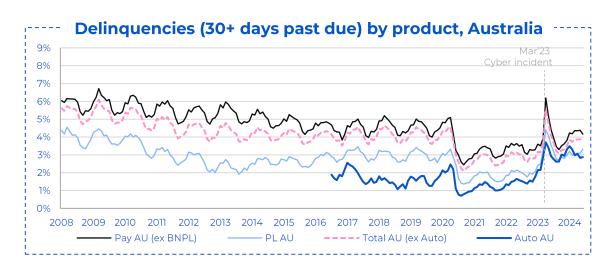


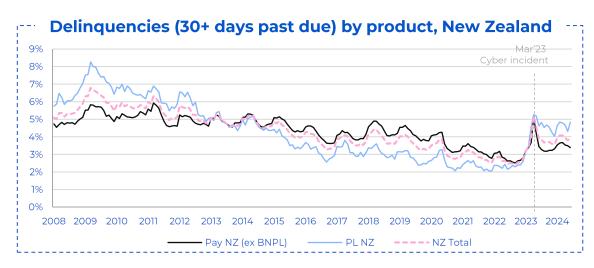
IH23 (\$'m)	Cash NPAT	Amortisation of transaction costs & acquisition intangibles	Corporate development	Restructuring costs	Cyber incident	Asset impairment	Decomm-issioned facilities	Stat NPAT
Net interest income	310.6	(0.3)	-	-	-	-	(O.1)	310.2
Other income	23.2	-	-	-	-	-	0.4	23.6
Total operating Income	333.8	(0.3)	-	-	-	-	0.3	333.8
Net charge offs	(104.9)	-	-	-	-	-	-	(104.9)
Risk adjusted income	228.9	(0.3)	-	-	-	-	0.3	228.9
Cash operating expenses	(169.9)	-	(20.7)	(5.3)	(75.9)	(21.0)	(1.9)	(294.7)
Cash PBT	59.0	(0.3)	(20.7)	(5.3)	(75.9)	(21.0)	(1.6)	(65.8)
Movement in provision for impairment	(20.7)	-	-	-	-	-	-	(20.7)
Depreciation & Amortisation (excluding leases)	(21.8)	(20.3)	-	-	-	-	(2.7)	(44.8)
Profit before tax	16.5	(20.6)	(20.7)	(5.3)	(75.9)	(21.0)	(4.3)	(131.3)
Income tax (expense)/benefit	(5.1)	6.2	6.2	1.6	22.7	6.0	1.3	38.9
Profit after tax from continuing operations	11.4	(14.4)	(14.5)	(3.7)	(53.2)	(15.0)	(3.0)	(92.4)
		Amortication of						

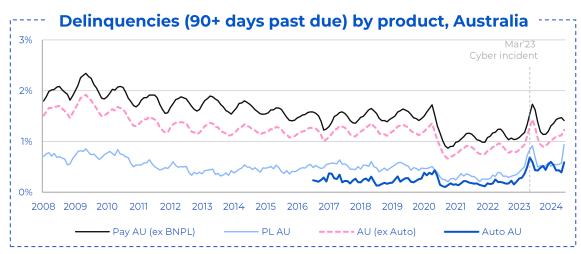
2H23 (\$'m)	Cash NPAT	Amortisation of acquisition intangibles	Corporate development	Restructuring costs	Cyber incident	Asset impairment	Decomm-issioned facilities	Stat NPAT
Net interest income	303.6	-	-	-	-	-	(O.1)	303.5
Other income	20.7	-	-	-	-	-	-	20.7
Total operating Income	324.3	-	-	-	-	-	(0.1)	324.2
Net charge offs	(109.6)	-	-	-	-	-	-	(109.6)
Risk adjusted income	214.7	-	-	-	-	-	(O.1)	214.6
Cash operating expenses	(176.0)	-	(10.0)	(9.2)	7.6	(4.5)	(1.1)	(193.2)
Cash PBT	38.7	-	(10.0)	(9.2)	7.6	(4.5)	(1.2)	21.4
Movement in provision for impairment	(O.4)	-	-	-	-	-	-	(0.4)
Depreciation & Amortisation (excluding leases)	(19.5)	(20.2)	-	-	-	-	(0.3)	(40.0)
Profit before tax	18.8	(20.2)	(10.0)	(9.2)	7.6	(4.5)	(1.5)	(19.0)
Income tax (expense)/benefit	(2.6)	6.0	3.0	2.7	(2.2)	1.4	0.4	8.7
Profit after tax from continuing operations	16.2	(14.2)	(7.0)	(6.5)	5.4	(3.1)	(1.1)	(10.3)

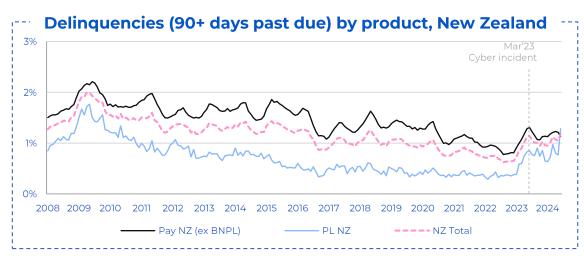
Delinquency performance over time













Thank you