### **Appendix 4G**

# Key to Disclosures Corporate Governance Council Principles and Recommendations

Name of entity					
EML P	EML Payments Limited				
ABN/AI	RBN	Financial year ended:			
104 75	57 904	30 June 2024			
Our co	rporate governance st	atement <sup>1</sup> for the period above can be found at: <sup>2</sup>			
	These pages of our annual report:				
$\boxtimes$	This URL on our website:	https://www.emlpayments.com/company/investor-centre/corp-governance/			
	orporate Governance Sed by the board.	tatement is accurate and up to date as at 27 August 2024 and has been			
The an	The annexure includes a key to where our corporate governance disclosures can be located.3				
Date:		27 August 2024			
Name of authorised officer authorising lodgement:		Sonya Tissera-Isaacs, Company Secretary			

Listing Rule 4.10.3 requires an entity that is included in the official list as an ASX Listing to include in its annual report either a corporate governance statement that meets the requirements of that rule or the URL of the page on its website where such a statement is located. The corporate governance statement must disclose the extent to which the entity has followed the recommendations set by the ASX Corporate Governance Council during the reporting period. If the entity has not followed a recommendation for any part of the reporting period, its corporate governance statement must separately identify that recommendation and the period during which it was not followed and state its reasons for not following the recommendation and what (if any) alternative governance practices it adopted in lieu of the recommendation during that period.

Under Listing Rule 4.7.4, if an entity chooses to include its corporate governance statement on its website rather than in its annual report, it must lodge a copy of the corporate governance statement with ASX at the same time as it lodges its annual report with ASX. The corporate governance statement must be current as at the effective date specified in that statement for the purposes of Listing Rule 4.10.3.

Under Listing Rule 4.7.3, an entity must also lodge with ASX a completed Appendix 4G at the same time as it lodges its annual report with ASX. The Appendix 4G serves a dual purpose. It acts as a key designed to assist readers to locate the governance disclosures made by a listed entity under Listing Rule 4.10.3 and under the ASX Corporate Governance Council's recommendations. It also acts as a verification tool for listed entities to confirm that they have met the disclosure requirements of Listing Rule 4.10.3

The Appendix 4G is not a substitute for, and is not to be confused with, the entity's corporate governance statement. They serve different purposes and an entity must produce each of them separately.

See notes 4 and 5 below for further instructions on how to complete this form.

<sup>&</sup>lt;sup>1</sup> "Corporate governance statement" is defined in Listing Rule 19.12 to mean the statement referred to in Listing Rule 4.10.3 which discloses the extent to which an entity has followed the recommendations set by the ASX Corporate Governance Council during a particular reporting period.

<sup>&</sup>lt;sup>2</sup> Tick whichever option is correct and then complete the page number(s) of the annual report, or the URL of the web page, where your corporate governance statement can be found. You can, if you wish, delete the option which is not applicable.

<sup>&</sup>lt;sup>3</sup> Throughout this form, where you are given two or more options to select, you can, if you wish, delete any option which is not applicable and just retain the option that is applicable. If you select an option that includes "OR" at the end of the selection and you delete the other options, you can also, if you wish, delete the "OR" at the end of the selection.

### ANNEXURE - KEY TO CORPORATE GOVERNANCE DISCLOSURES

Corpo	rate Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation in <u>full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are:5
PRINC	CIPLE 1 – LAY SOLID FOUNDATIONS FOR MANAGEMENT AND O	/ERSIGHT	
1.1	A listed entity should have and disclose a board charter setting out:     (a) the respective roles and responsibilities of its board and management; and     (b) those matters expressly reserved to the board and those delegated to management.	and we have disclosed a copy of our board charter at: <a href="https://www.emlpayments.com/company/investor-centre/corp-governance/">https://www.emlpayments.com/company/investor-centre/corp-governance/</a>	□ set out in our Corporate Governance Statement <u>OR</u> □ we are an externally managed entity and this recommendation is therefore not applicable
1.2	A listed entity should:     (a) undertake appropriate checks before appointing a director or senior executive or putting someone forward for election as a director; and     (b) provide security holders with all material information in its possession relevant to a decision on whether or not to elect or re-elect a director.		□ set out in our Corporate Governance Statement <u>OR</u> □ we are an externally managed entity and this recommendation is therefore not applicable
1.3	A listed entity should have a written agreement with each director and senior executive setting out the terms of their appointment.		□ set out in our Corporate Governance Statement <u>OR</u> □ we are an externally managed entity and this recommendation is therefore not applicable
1.4	The company secretary of a listed entity should be accountable directly to the board, through the chair, on all matters to do with the proper functioning of the board.		set out in our Corporate Governance Statement OR we are an externally managed entity and this recommendation is therefore not applicable

<sup>&</sup>lt;sup>4</sup> Tick the box in this column only if you have followed the relevant recommendation in full for the whole of the period above. Where the recommendation has a disclosure obligation attached, you must insert the location where that disclosure has been made, where indicated by the line with "insert location" underneath. If the disclosure in question has been made in your corporate governance statement, you need only insert "our corporate governance statement". If the disclosure has been made in your annual report, you should insert the page number(s) of your annual report (eg "pages 10-12 of our annual report"). If the disclosure has been made on your website, you should insert the URL of the web page where the disclosure has been made or can be accessed (eg "www.entityname.com.au/corporate governance/charters/").

<sup>&</sup>lt;sup>5</sup> If you have followed all of the Council's recommendations in full for the whole of the period above, you can, if you wish, delete this column from the form and re-format it.

Corpo	orate Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation in <u>full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are:5
1.5	A listed entity should:  (a) have and disclose a diversity policy;  (b) through its board or a committee of the board set measurable objectives for achieving gender diversity in the composition of its board, senior executives and workforce generally; and  (c) disclose in relation to each reporting period:  (1) the measurable objectives set for that period to achieve gender diversity;  (2) the entity's progress towards achieving those objectives; and  (3) either:  (A) the respective proportions of men and women on the board, in senior executive positions and across the whole workforce (including how the entity has defined "senior executive" for these purposes); or  (B) if the entity is a "relevant employer" under the Workplace Gender Equality Act, the entity's most recent "Gender Equality Indicators", as defined in and published under that Act.  If the entity was in the S&P / ASX 300 Index at the commencement of the reporting period, the measurable objective for achieving gender diversity in the composition of its board should be to have not less than 30% of its directors of each gender within a specified period.	and we have disclosed a copy of our diversity policy at:  https://www.emlpayments.com/company/investor-centre/corp-governance/  and we have disclosed the information referred to in paragraph (c) at:  in our 2024 Corporate Governance Statement and Annual Report.	<ul> <li>□ set out in our Corporate Governance Statement <u>OR</u></li> <li>□ we are an externally managed entity and this recommendation is therefore not applicable</li> </ul>
1.6	A listed entity should:     (a) have and disclose a process for periodically evaluating the performance of the board, its committees and individual directors; and     (b) disclose for each reporting period whether a performance evaluation has been undertaken in accordance with that process during or in respect of that period.	and we have disclosed the evaluation process referred to in paragraph (a) at: in our 2024 Corporate Governance Statement  and whether a performance evaluation was undertaken for the reporting period in accordance with that process at: in our 2024 Corporate Governance Statement	<ul> <li>□ set out in our Corporate Governance Statement <u>OR</u></li> <li>□ we are an externally managed entity and this recommendation is therefore not applicable</li> </ul>

Corp	orate Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation in <u>full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are:5
1.7	A listed entity should:     (a) have and disclose a process for evaluating the performance of its senior executives at least once every reporting period; and     (b) disclose for each reporting period whether a performance evaluation has been undertaken in accordance with that process during or in respect of that period.	and we have disclosed the evaluation process referred to in paragraph (a) at: in our 2024 Corporate Governance Statement  and whether a performance evaluation was undertaken for the reporting period in accordance with that process at: in our 2024 Corporate Governance Statement	□ set out in our Corporate Governance Statement OR □ we are an externally managed entity and this recommendation is therefore not applicable

Corporate Governance Council recommendation		Where a box below is ticked, <sup>4</sup> we have followed the recommendation in <u>full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are:5
PRINCIP	LE 2 - STRUCTURE THE BOARD TO BE EFFECTIVE AND ADD	VALUE	
2.1	The board of a listed entity should:  (a) have a nomination committee which:  (1) has at least three members, a majority of whom are independent directors; and  (2) is chaired by an independent director, and disclose:  (3) the charter of the committee;  (4) the members of the committee; and  (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have a nomination committee, disclose that fact and the processes it employs to address board succession issues and to ensure that the board has the appropriate balance of skills, knowledge, experience, independence and diversity to enable it to discharge its duties and responsibilities effectively.	[If the entity complies with paragraph (a):]	<ul> <li>         ⊠ set out in our Corporate Governance Statement OR         □ we are an externally managed entity and this recommendation is therefore not applicable     </li> <li>Disclosed in our 2024 Corporate Governance Statement.     </li> <li>         We have disclosed a copy of the charter of the committee at: https://www.emlpayments.com/company/investor-centre/corpgovernance/     </li> <li>         The information referred to in paragraph (5) is included: in our 2024 Annual Report at page 24     </li> </ul>
2.2	A listed entity should have and disclose a board skills matrix setting out the mix of skills that the board currently has or is looking to achieve in its membership.	and we have disclosed our board skills matrix at: in our 2024 Corporate Governance Statement	<ul> <li>□ set out in our Corporate Governance Statement <u>OR</u></li> <li>□ we are an externally managed entity and this recommendation is therefore not applicable</li> </ul>

Corpor	rate Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation in <u>full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are: <sup>5</sup>
2.3	A listed entity should disclose:     (a) the names of the directors considered by the board to be independent directors;     (b) if a director has an interest, position, affiliation or relationship of the type described in Box 2.3 but the board is of the opinion that it does not compromise the independence of the director, the nature of the interest, position or relationship in question and an explanation of why the board is of that opinion; and     (c) the length of service of each director.	and we have disclosed the names of the directors considered by the board to be independent directors at: in our 2024 Corporate Governance Statement  and, where applicable, the information referred to in paragraph (b) at: in our 2024 Corporate Governance Statement  and the length of service of each director at: in our 2024 Corporate Governance Statement	set out in our Corporate Governance Statement
2.4	A majority of the board of a listed entity should be independent directors.		□ set out in our Corporate Governance Statement <u>OR</u> □ we are an externally managed entity and this recommendation is therefore not applicable
2.5	The chair of the board of a listed entity should be an independent director and, in particular, should not be the same person as the CEO of the entity.		□ set out in our Corporate Governance Statement <u>OR</u> □ we are an externally managed entity and this recommendation is therefore not applicable
2.6	A listed entity should have a program for inducting new directors and for periodically reviewing whether there is a need for existing directors to undertake professional development to maintain the skills and knowledge needed to perform their role as directors effectively.		□ set out in our Corporate Governance Statement <u>OR</u> □ we are an externally managed entity and this recommendation is therefore not applicable

Corpora	ate Governance Council recommendation	ernance Council recommendation  Where a box below is ticked, <sup>4</sup> we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:	
PRINCI	PLE 3 – INSTIL A CULTURE OF ACTING LAWFULLY, ETHICALL	Y AND RESPONSIBLY	
3.1	A listed entity should articulate and disclose its values.	and we have disclosed our values at: <a href="https://www.emlpayments.com/culture-and-values/">https://www.emlpayments.com/culture-and-values/</a> and in our Code of Conduct Policy at <a href="https://www.emlpayments.com/company/investor-centre/corp-governance/">https://www.emlpayments.com/company/investor-centre/corp-governance/</a>	□ set out in our Corporate Governance Statement
3.2	A listed entity should:     (a) have and disclose a code of conduct for its directors, senior executives and employees; and     (b) ensure that the board or a committee of the board is informed of any material breaches of that code.	and we have disclosed our code of conduct at: <a href="https://www.emlpayments.com/company/investor-centre/corp-governance/">https://www.emlpayments.com/company/investor-centre/corp-governance/</a>	□ set out in our Corporate Governance Statement
3.3	A listed entity should:     (a) have and disclose a whistleblower policy; and     (b) ensure that the board or a committee of the board is informed of any material incidents reported under that policy.	and we have disclosed our whistleblower policy at: <a href="https://www.emlpayments.com/company/investor-centre/corp-governance/">https://www.emlpayments.com/company/investor-centre/corp-governance/</a>	□ set out in our Corporate Governance Statement
3.4	A listed entity should:     (a) have and disclose an anti-bribery and corruption policy; and     (b) ensure that the board or committee of the board is informed of any material breaches of that policy.	and we have disclosed our anti-bribery and corruption policy at:  https://www.emlpayments.com/company/investor-centre/corp- governance/	□ set out in our Corporate Governance Statement

Corpora	ate Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are: <sup>5</sup>
PRINCI	PLE 4 – SAFEGUARD THE INTEGRITY OF CORPORATE REPOR	TS .	
4.1	The board of a listed entity should:  (a) have an audit committee which:  (1) has at least three members, all of whom are non-executive directors and a majority of whom are independent directors; and  (2) is chaired by an independent director, who is not the chair of the board, and disclose:  (3) the charter of the committee;  (4) the relevant qualifications and experience of the members of the committee; and  (5) in relation to each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have an audit committee, disclose that fact and the processes it employs that independently verify and safeguard the integrity of its corporate reporting, including the processes for the appointment and removal of the external auditor and the rotation of the audit engagement partner.	[If the entity complies with paragraph (a):] and we have disclosed a copy of the charter of the committee at: https://www.emlpayments.com/company/investor-centre/corp-governance/ and the information referred to in paragraphs (4) and (5) at: in our 2024 Annual Report at pages 24	set out in our Corporate Governance Statement
4.2	The board of a listed entity should, before it approves the entity's financial statements for a financial period, receive from its CEO and CFO a declaration that, in their opinion, the financial records of the entity have been properly maintained and that the financial statements comply with the appropriate accounting standards and give a true and fair view of the financial position and performance of the entity and that the opinion has been formed on the basis of a sound system of risk management and internal control which is operating effectively.		□ set out in our Corporate Governance Statement
4.3	A listed entity should disclose its process to verify the integrity of any periodic corporate report it releases to the market that is not audited or reviewed by an external auditor.		□ set out in our Corporate Governance Statement

Corpora	te Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are:5
PRINCIP	PLE 5 – MAKE TIMELY AND BALANCED DISCLOSURE		
5.1	A listed entity should have and disclose a written policy for complying with its continuous disclosure obligations under listing rule 3.1.	and we have disclosed our continuous disclosure compliance policy at: <a href="https://www.emlpayments.com/company/investor-centre/corp-governance/">https://www.emlpayments.com/company/investor-centre/corp-governance/</a>	□ set out in our Corporate Governance Statement
5.2	A listed entity should ensure that its board receives copies of all material market announcements promptly after they have been made.	$\boxtimes$	□ set out in our Corporate Governance Statement
5.3	A listed entity that gives a new and substantive investor or analyst presentation should release a copy of the presentation materials on the ASX Market Announcements Platform ahead of the presentation.		□ set out in our Corporate Governance Statement
PRINCIP	PLE 6 – RESPECT THE RIGHTS OF SECURITY HOLDERS		
6.1	A listed entity should provide information about itself and its governance to investors via its website.	and we have disclosed information about us and our governance on our website at:  https://www.emlpayments.com/company/investor-centre/corp-governance/	□ set out in our Corporate Governance Statement
6.2	A listed entity should have an investor relations program that facilitates effective two-way communication with investors.		□ set out in our Corporate Governance Statement
6.3	A listed entity should disclose how it facilitates and encourages participation at meetings of security holders.	and we have disclosed how we facilitate and encourage participation at meetings of security holders at:  https://www.emlpayments.com/company/investor-centre/corp-governance/	□ set out in our Corporate Governance Statement

Corporate Governance Council recommendation		Where a box below is ticked, <sup>4</sup> we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are: <sup>5</sup>
6.4	A listed entity should ensure that all substantive resolutions at a meeting of security holders are decided by a poll rather than by a show of hands.		□ set out in our Corporate Governance Statement
6.5	A listed entity should give security holders the option to receive communications from, and send communications to, the entity and its security registry electronically.		□ set out in our Corporate Governance Statement
PRINCII	PLE 7 – RECOGNISE AND MANAGE RISK		
7.1	The board of a listed entity should:  (a) have a committee or committees to oversee risk, each of which:  (1) has at least three members, a majority of whom are independent directors; and  (2) is chaired by an independent director, and disclose:  (3) the charter of the committee;  (4) the members of the committee; and  (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have a risk committee or committees that satisfy (a) above, disclose that fact and the processes it employs for overseeing the entity's risk management framework.	[If the entity complies with paragraph (a):] and we have disclosed a copy of the charter of the committee at: https://www.emlpayments.com/company/investor-centre/corp-governance/ and the information referred to in paragraphs (4) and (5) at: in our 2024 Annual Report at pages 24	set out in our Corporate Governance Statement
7.2	The board or a committee of the board should:  (a) review the entity's risk management framework at least annually to satisfy itself that it continues to be sound and that the entity is operating with due regard to the risk appetite set by the board; and  (b) disclose, in relation to each reporting period, whether such a review has taken place.	and we have disclosed whether a review of the entity's risk management framework was undertaken during the reporting period at: in our 2024 Corporate Governance Statement	□ set out in our Corporate Governance Statement

Corporate Governance Council recommendation		Where a box below is ticked, <sup>4</sup> we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are: <sup>5</sup>
7.3	A listed entity should disclose:  (a) if it has an internal audit function, how the function is structured and what role it performs; or  (b) if it does not have an internal audit function, that fact and the processes it employs for evaluating and continually improving the effectiveness of its governance, risk management and internal control processes.	[If the entity complies with paragraph (a):] and we have disclosed how our internal audit function is structured and what role it performs at: in our 2024 Corporate Governance Statement	□ set out in our Corporate Governance Statement
7.4	A listed entity should disclose whether it has any material exposure to environmental or social risks and, if it does, how it manages or intends to manage those risks.	and we have disclosed whether we have any material exposure to environmental and social risks at: in our 2024 Corporate Governance Statement and Annual Report  and, if we do, how we manage or intend to manage those risks at: in our 2024 Corporate Governance Statement and Annual Report	□ set out in our Corporate Governance Statement

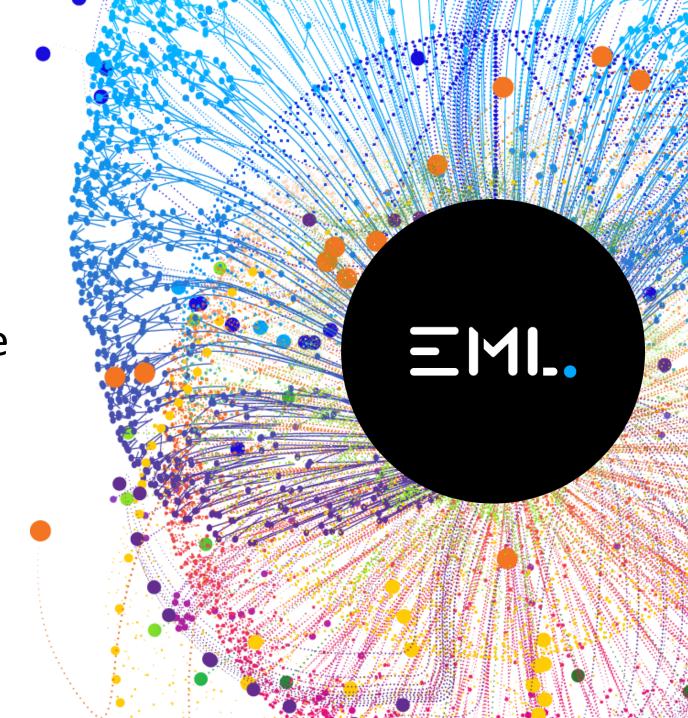
Corpora	te Governance Council recommendation	Where a box below is ticked, <sup>4</sup> we have followed the recommendation in full for the whole of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are:5
PRINCIP	LE 8 – REMUNERATE FAIRLY AND RESPONSIBLY		
8.1	The board of a listed entity should:  (a) have a remuneration committee which:  (1) has at least three members, a majority of whom are independent directors; and  (2) is chaired by an independent director, and disclose:  (3) the charter of the committee;  (4) the members of the committee; and  (5) as at the end of each reporting period, the number of times the committee met throughout the period and the individual attendances of the members at those meetings; or  (b) if it does not have a remuneration committee, disclose that fact and the processes it employs for setting the level and composition of remuneration for directors and senior executives and ensuring that such remuneration is appropriate and not excessive.	[If the entity complies with paragraph (a):]	<ul> <li>☑ set out in our Corporate Governance Statement OR</li> <li>☐ we are an externally managed entity and this recommendation is therefore not applicable</li> <li>Disclosed in our 2024 Corporate Governance Statement.</li> <li>We have disclosed a copy of the charter of the committee at: <a href="https://www.emlpayments.com/company/investor-centre/corpgovernance/">https://www.emlpayments.com/company/investor-centre/corpgovernance/</a></li> <li>The information referred to in paragraph (5) is included: in our 2024 Annual Report at page 24</li> </ul>
8.2	A listed entity should separately disclose its policies and practices regarding the remuneration of non-executive directors and the remuneration of executive directors and other senior executives.	and we have disclosed separately our remuneration policies and practices regarding the remuneration of non-executive directors and the remuneration of executive directors and other senior executives at:  in our 2024 Annual Report at page 38	<ul> <li>□ set out in our Corporate Governance Statement <u>OR</u></li> <li>□ we are an externally managed entity and this recommendation is therefore not applicable</li> </ul>
8.3	A listed entity which has an equity-based remuneration scheme should:  (a) have a policy on whether participants are permitted to enter into transactions (whether through the use of derivatives or otherwise) which limit the economic risk of participating in the scheme; and  (b) disclose that policy or a summary of it.	and we have disclosed our policy on this issue or a summary of it at: in our 2024 Corporate Governance Statement	□ set out in our Corporate Governance Statement OR □ we do not have an equity-based remuneration scheme and this recommendation is therefore not applicable OR □ we are an externally managed entity and this recommendation is therefore not applicable

Corporate Governance Council recommendation		Where a box below is ticked, <sup>4</sup> we have followed the recommendation <u>in full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	reco	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are: <sup>5</sup>			
ADDITIO	NAL RECOMMENDATIONS THAT APPLY ONLY IN CERTAIN CA	SES					
9.1	A listed entity with a director who does not speak the language in which board or security holder meetings are held or key corporate documents are written should disclose the processes it has in place to ensure the director understands and can contribute to the discussions at those meetings and understands and can discharge their obligations in relation to those documents.	and we have disclosed information about the processes in place at: [insert location]		set out in our Corporate Governance Statement <u>OR</u> we do not have a director in this position and this recommendation is therefore not applicable <u>OR</u> we are an externally managed entity and this recommendation is therefore not applicable			
9.2	A listed entity established outside Australia should ensure that meetings of security holders are held at a reasonable place and time.			set out in our Corporate Governance Statement <u>OR</u> we are established in Australia and this recommendation is therefore not applicable <u>OR</u> we are an externally managed entity and this recommendation is therefore not applicable			
9.3	A listed entity established outside Australia, and an externally managed listed entity that has an AGM, should ensure that its external auditor attends its AGM and is available to answer questions from security holders relevant to the audit.			set out in our Corporate Governance Statement <u>OR</u> we are established in Australia and not an externally managed listed entity and this recommendation is therefore not applicable we are an externally managed entity that does not hold an AGM and this recommendation is therefore not applicable			
ADDITIONAL DISCLOSURES APPLICABLE TO EXTERNALLY MANAGED LISTED ENTITIES							
-	Alternative to Recommendation 1.1 for externally managed listed entities:  The responsible entity of an externally managed listed entity should disclose:  (a) the arrangements between the responsible entity and the listed entity for managing the affairs of the listed entity; and  (b) the role and responsibility of the board of the responsible entity for overseeing those arrangements.	and we have disclosed the information referred to in paragraphs (a) and (b) at: [insert location]		set out in our Corporate Governance Statement			

Corporate Governance Council recommendation		Where a box below is ticked, <sup>4</sup> we have followed the recommendation in <u>full</u> for the <u>whole</u> of the period above. We have disclosed this in our Corporate Governance Statement:	Where a box below is ticked, we have NOT followed the recommendation in full for the whole of the period above. Our reasons for not doing so are: <sup>5</sup>
-	Alternative to Recommendations 8.1, 8.2 and 8.3 for externally managed listed entities:  An externally managed listed entity should clearly disclose the terms governing the remuneration of the manager.	and we have disclosed the terms governing our remuneration as manager of the entity at:  [insert location]	□ set out in our Corporate Governance Statement

EML Payments Limited.

2024 Corporate Governance Statement.



# Approach to Corporate Governance.

We are pleased to present our 2024 Corporate Governance Statement which provides you with information about governance at EML Payments Limited (EML).

The 2024 Corporate Governance Statement outlines EML's principal corporate governance practices in place during the financial year ended 30 June 2024.

This Corporate Governance Statement is current as at 27 August 2024. It has been approved by the Board and lodged with the ASX together with its accompanying Appendix 4G.

Compliance with ASX Corporate Governance Principles and Recommendations (4<sup>th</sup> edition) published by the Australian Securities Exchange (ASX) Corporate Governance Council in 2019 (ASX Governance Recommendations).

Under ASX Listing Rule 4.10.3 we are required to benchmark our corporate governance practices against the ASX Governance Recommendations.

We have adopted and complied with the ASX Governance Recommendations to the extent appropriate and for the size and nature of EML and its wholly owned subsidiaries (Group) operations.

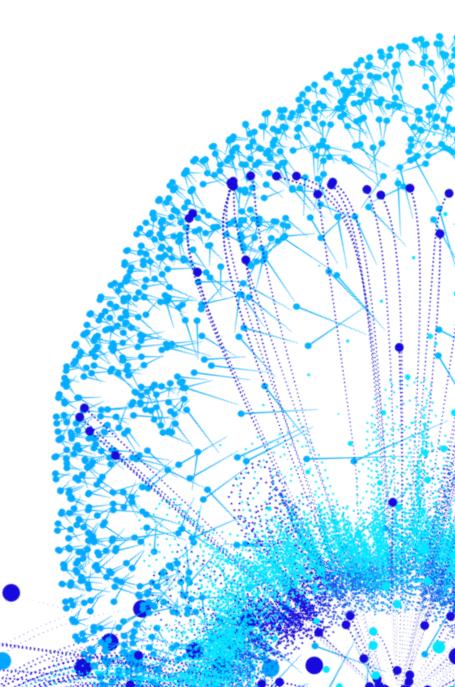
We regularly review our governance practices in light of both current and emerging corporate governance developments of relevance to EML to reflect market practice expectations and regulation as appropriate.

References in this statement to "reporting period" are to the financial year ended 30 June 2024.

#### Website

Details of EML's governance framework can be found on the EML website on the Corporate Governance tab of the Investor Centre page and includes:

- This Corporate Governance Statement, together with its accompanying Appendix 4G and the 2024 Annual Report;
- The Charters of the Board and each Committee; and
- The core governance documents referred to in this Corporate Governance Statement and other policies/documents of interest to stakeholders.



### 2024 Governance Highlights

- Increasing the size of the Board with the appointment of additional Non-Executive Directors
- Appointment of a permanent Managing Director and Group CEO
- Appointment of a permanent Group CFO
- Appointment of permanent Group Chief Risk and Compliance Officer and the implementation of a new global risk management platform.
- Review and update of Charters and Corporate Policies
- Completion of Remediation activities and removal of the growth cap for Prepaid Financial Services Limited (PFSL)
- Director visits to EML's European, US and Australian offices

# Principle 1.

### Lay solid foundations for management and oversight.

#### **Relevant Governance Documents**

- Board Charter
- Audit and Risk Committee Charter
- Remuneration and Nomination Committee Charter
- Regulatory Remediation Committee Charter
- Code of Conduct
- Supplier Code of Conduct
- Group Whistleblower Policy
- Group Human Rights and Modern Slavery Policy
- Risk Management Policy
- Securities Trading Policy
- Board Performance Evaluation Policy
- Diversity and Inclusion Policy

Our governance framework plays an integral role in supporting our business — helping us deliver on our strategy. It provides the structure through which our strategy and business objectives are set, our performance is monitored and the risks we face are managed.

#### Our governance framework includes:

- Open, concise and timely communications with our shareholders;
- A skilled, experienced and diverse Board, with a Board Committee structure suited to our needs;
- Clear delegation, decision making and accountability frameworks;
- Systems of risk management and assurance;
- EML's Code of Conduct and policy framework which explains how we will conduct ourselves as we work together to deliver our strategy.

#### 1.1 Roles and Responsibilities

The Board has a formal Charter documenting its membership, operating procedures and the allocation of responsibilities between Board and management.

The Board is responsible for overseeing the management of EML and providing the strategic direction of the Group. It monitors operational and financial performance, human resources policies and practices and approves EML's budgets, business plans and major capital commitments. It is also responsible for supervising EML's financial reporting, risk management, compliance framework and governance practices.

The Board has delegated specific authority to its Committees, which assist the Board by examining various issues and making recommendations. A description of the Committees and their roles and responsibilities are set out in this statement, and included in the Committee Charters, which are available on our website.

The Board delegates authority, within parameters and in accordance with formal delegations, to the Managing Director and Group Chief Executive Officer (Group CEO) for the executive management of EML and the day-to-day operations of the Group. The Group CEO is supported in this function by the Executives of the Group, including direct reports to the Group CEO.

The Board regularly reviews the divisions and functions between the Board and management to ensure that it continues to be appropriate to the needs of the Company.

### Lay solid foundations for management and oversight.

## 1.2 Appropriate Checks and Material Information

EML has appropriate procedures in place to ensure potential candidates for appointment to the Board are carefully reviewed in terms of their character, experience, education and skill set, as well as interests and associations. EML conducts appropriate background checks to verify the suitability of a candidate prior to their election.

The Board reviews the candidates recommended through the Remuneration and Nomination Committee and the most suitable candidate is appointed by the Board and proposed for election at the first Annual General Meeting (AGM) following their appointment.

As is required by the ASX Governance Recommendations, all material information in the Company's possession relevant to a Directors election or re-election is provided to shareholders in the Notice of Meeting (NoM) for the AGM.

#### 1.3 Written Agreements

If the Board determines a candidate should be appointed to the Board, they receive a formal letter of appointment outlining key terms, conditions and expectations of their appointment. Before accepting the position, the candidate must confirm that they have sufficient time to fulfil their obligations to the Company.

EML has entered into written agreements with each Director and Senior Executive, setting out the terms of their appointment, including their respective roles and responsibilities.

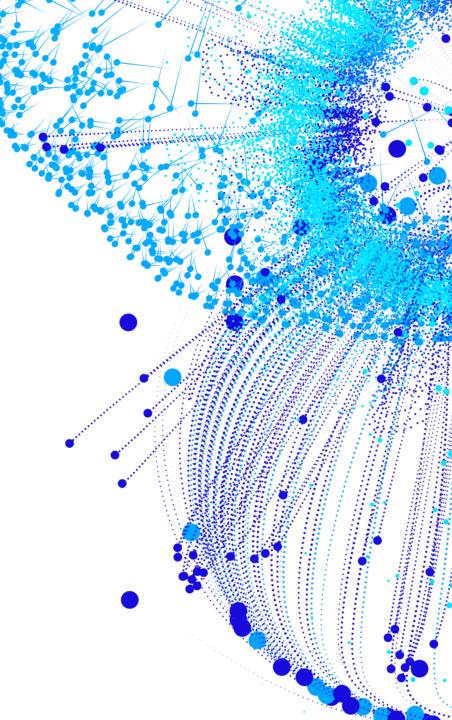
#### 1.4 Company Secretary

The Company Secretary is responsible for the operations of the Company Secretary's office including administering Board and Committee meetings and associated Board governance requirements for the Group, administering EML's listed securities, including managing communication and lodgement of information with the securities exchange and corporate regulators.

For all matters pertaining to the proper functioning of the Board and Committees, the Company Secretary reports directly to the Board through the Chair.

Each Director is entitled to access the advice and services of the Company Secretary and in accordance with the Company's Constitution, the appointment or removal of a Company Secretary is approved by the Board.

The relevant skills, qualifications and experience of EML's Company Secretary is set out in the 2024 Annual Report and is also available on our website.



### Lay solid foundations for management and oversight.

#### 1.5 Diversity and Inclusion Policy

EML's Diversity and Inclusion (D&I) Policy, updated for FY24, highlights our dedication to creating a workplace where diverse backgrounds, experiences, and perspectives are not only welcomed but actively supported. We recognise that embracing differences in gender, age, ethnicity, and insights enriches our organisation and drives overall performance.

EML is committed to fairness, respect, and providing equal opportunities for all employees, ensuring that everyone feels a sense of belonging and can make meaningful contributions. This commitment applies to our Board of Directors and extends throughout all levels of the business, reflecting our core values and supporting our broader organisational goals.

### EML's key diversity and inclusion principles include:

Our diversity and inclusion approach is guided by these key principles:

**Inclusion**: We strive to create an environment where everyone feels connected, respected, and valued. We promote flexibility in the workplace and provide coaching to support flexible work arrangements. Decisions are made based on merit, free from bias, and equity is ensured through fair systems and practices. Unlawful discrimination, harassment, or bullying will not be tolerated.

**Diversity**: We celebrate our individual differences, understanding that they enhance our collective strength. We are committed to attracting diverse talent and ensuring fair recruitment practices at all levels of the organisation.

EML's Board approved Diversity and Inclusion Policy is available on our website.

#### Gender diversity in the composition of the Board

During the reporting period female representation on the Board remained at zero. Due to the Board renewal in FY23, and the focus on substantial business transformation in FY24, the Board set measurable objectives to achieve 30% female presentation by FY25. In progress towards this target, the Board appointed Petrina Coventry, as an Independent Non-executive Director in August 2024.

The Board understands the importance of gender diversity targets, however diversity metrics such as age, geographic location and ethnicity are also considered important to ensure the Board is comprised of a diverse mix of suitably qualified individuals who are more likely to represent the interests of all stakeholders, including employees, customers and investors.

EML is committed to increasing gender diversity within the Company as a whole and strives to create a more diverse workforce.

Diversity Metrics as at 30 June 2024	2024	2023
Headcount	458	659
Female representation on the Board	0%	0%
Female representation in the Executive Group	50%	75%
Female representation in senior management	45%	39%
Female representation in all employees	49%	52%

### Lay solid foundations for management and oversight.

#### 1.6 Board Performance Evaluation

The Performance of the Board, the Committees and individual Directors is reviewed annually either through an internal review process, or by an external consultant.

An internal performance evaluation was completed to facilitate the annual performance review process for FY24. The Board meets to discuss and consider the results of the Board evaluation to action any matters arising from the evaluation.

Matters covered by the review include the role, structure, processes, behaviours, performance, Directors' understanding of the strategy, objectives and key risks to the business and achievement of those objectives and succession planning.

Further information on the Board performance evaluation process can be found in the Board Performance Evaluation Policy, available in the corporate governance section of our website.

## 1.7 Senior Management Performance Evaluation

The Group defines its Senior Management as the Group CEO and the executive leadership group, including Key Management Personnel (KMP).

Each year the Board sets financial, operational, management and individual targets for the Group CEO. The Group CEO's performance evaluation is completed by the Chairman in consultation with the Board.

The Group CEO sets key performance criteria for all direct reports. Performance against these criteria is reviewed annually and informally throughout the year.

# Principle 2.

### Structure the board to be effective and add value.

#### **Relevant Governance Documents**

- Board Charter
- Remuneration and Nomination Committee Charter

#### 2.1 Nomination Committee

The Remuneration and Nomination Committee (RNC) manages matters relating to the composition, appointment, induction, performance review, and succession planning of the Board. Responsibilities of the RNC are formalised in the Committee Charter, a copy of which is available on our website.

The RNC will meet as often as is required under its Charter. Following each meeting, the RNC Chair will report to the Board on any matter that should be brought to the Board's attention and on any recommendation of the Committee that requires Board approval. The number of meetings held, and the number of meetings attended by each Committee member during the reporting period are set out in the 2024 Annual Report.

#### Composition

As at the date of this report the RNC was comprised of three members, all of whom are Non-executive Directors and the majority of whom are Independent. The Chair of the RNC is an Independent Non-executive Director.

Due to the size of the Board, during the reporting period the RNC was comprised of less than three members (both of whom were Independent Non-Executive Directors) between 19 September 2023 to 29 February 2024.

#### Committee Membership

#### Members as at the date of this report

- 1. Luke Bortoli (Chair)
- 2. Manoj Kheerbat
- 3. Jim Pollock<sup>2</sup>
- Peter Lang resigned as a member of the RNC effective 19 September 2023.
- Jim Pollock was appointed a member of the RNC effective 29 February 2024.

### **Purpose and Responsibilities**

The purpose of the Committee is to review and recommend to the Board matters relating to:

- The composition of the Board, including the criteria for Board membership;
- Succession planning for the Board;
- Performance evaluation of the Board, its Committees and individuals: and
- Induction and continuing professional development training for Directors.
- Appointment of Executives and KMPs
- Overall employee engagement, performance and general oversight.



Structure the Board to be effective and add value.

Our Board of Directors at the date of this report and during the reporting period.

#### **Current Directors**



Dr. Luke Bortoli Independent Non-executive Chairman Appointed 22 February 2023



Mr Peter Lang
Non-Independent
Executive Director
Appointed
22 February 2023
Transitioned to Executive
Director 1 September 2023



Mr Anthony Hynes Independent Non-executive Director Appointed 30 June 2024



Mr Kevin Murphy Non-Independent Non-executive Director Appointed 3 April 2024 as Managing Director Transitioned to Non-Executive Director 30 June 2024



Mr Manoj Kheerbat Independent Non-executive Director Appointed 5 December 2022



Mr Jim Pollock Independent Non-Executive Director Appointed 29 February 2024



Mr Ron Hynes Non-Independent Managing Director Appointed 30 June 2024



Ms Petrina Coventry Independent Non-executive Director Appointed 19 August 2024

#### **Former Directors**

Mr Connor Haley Non-Independent Non-Executive Director Ceased to be a Director 3 April 2024 Mr Brent Cubis Independent Non-Executive Director Ceased to be a Director on 4 March 2024

### Structure the Board to be effective and add value.

#### 2.2 Board Skills Matrix

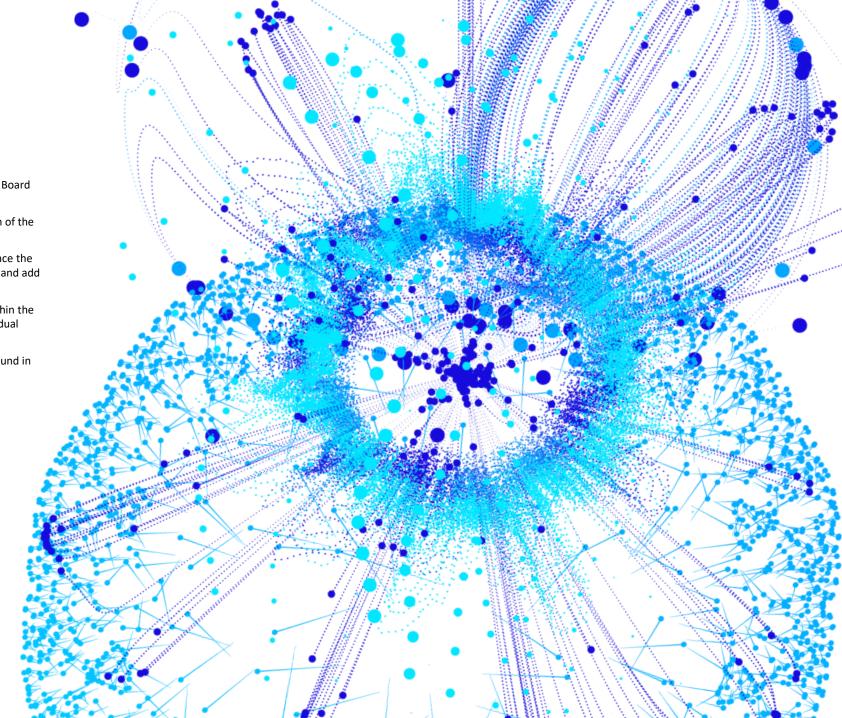
To maximise the effectiveness with which it discharges its responsibilities, the Board aims to have appropriate mix of skills, experience, diversity and expertise.

The Remuneration and Nomination Committee (RNC) reviews the composition of the Board with respect to the suitability of the skills mix of Directors.

The Board skills matrix focuses on three broad categories of skills and experience the Board consider relevant for Directors to effectively discharge their obligations and add value to EML both now and in the future.

Each of the skills identified are considered essential and were represented within the Board as a group. The Board benefited from the totality of the Directors individual skills, knowledge and experience.

Details of the Directors, including their qualifications and experience can be found in the Board of Directors section of our 2024 Annual Report.



### Structure the Board to be effective and add value.

#### **Industry Skills**

Global Experience. Senior leadership experience across a range of international businesses with exposure to a range of political, cultural, regulatory and business environments.

94%

Payments. Specific expertise / experience in the payments industry within and outside of Australia.

86%

Mergers and Acquisitions. Experienced in the process and analysis of company mergers and acquisitions and the subsequent integration of acquired businesses.

71%

#### Capital Markets / Stakeholder Engagement.

Knowledge of corporate financing, equity and debt markets networking with relevant industry and business groups and the ability to effectively engage with clients, retail and institutional investors and regulators.

86%

Business Turnaround. Experience in assessing business turnaround requirements and implementing strategies to improve including mergers, acquisitions, disposals, management burnout/ change, refinancing, redundancies and reorganising.

#### **Board and Technical Skills**

**Board/ASX Listed.** Extensive experience as a CEO, Senior Executive or (Non-executive) Director of listed companies on the ASX or international exchanges or unlisted companies.

100%

**Financial Acumen.** Senior Executive or equivalent experience in finance, including in financial accounting and reporting.

86%

People Management. Executive level experience in remuneration, workplace culture, people management, appointment and evaluation, overseeing organisational change and succession planning.

97%

Commercial Experience. A broad range of commercial/business experience in areas including communications, marketing and branding and business systems, practises and improvement.

91%

#### **Governance Risk and Compliance**

Governance. Sound knowledge of governance and sustainability issues, including the legal, compliance and regulatory environment applicable to ASX listed entities and highly regulated industries.

949

**Risk and Compliance.** Ability to assess key risks to the Group including legal and regulatory compliance, and monitor risk and compliance management frameworks and systems.

80

#### Information Technology Strategy and Governance.

Knowledge and experience in the strategic use and governance of information management technology.

77%

# Diversity of the Board at the end of the reporting period

#### **Geographic location**



Australia (4 Directors)
USA (1 Director)
UK/Europe (2 Directors)

#### **Tenure of Directors**



0-3 years

#### Age of Directors



40-50 (2 Directors) 50-60 (4 Directors) 60+ (1 Director)

#### **Gender of Directors**



### Structure the Board to be effective and add value.

#### 2.3 Status of Independence

The below table sets out the details of Directors who served on the Board at the end of the reporting period, their length of service and their status of independence.

Name	Position	Appoin	Appointed	
Luke Bortoli	Non-executive Director	2023	Independent	
Peter Lang	Executive Director	2023	Non-Independent	
Jim Pollock	Non- executive Director	2023	Independent	
Anthony Hynes	Non-executive Director	2022	Independent	
Manoj Kheerbat	Non-executive Director	2022	Independent	
Kevin Murphy	Non-executive Director	2024	Non-Independent	
Ron Hynes	Executive Director	2024	Non-Independent	

#### 2.4 Majority of Directors to be Independent

The Board has adopted the independence definition set out in the ASX Governance Recommendations. The majority of Directors, including the Chairman are considered Independent.

Regarding shareholdings, the Board has assessed that an interest of less than 5%, if held in conjunction with all associated holdings, is considered to be independent.

The qualifications and experience of the Directors of the Board, the number of Board meetings and Committee meetings held, and the number of meetings attended by each Director in the reporting period are set out in the 2024 Annual Report.

#### 2.5 Role of the Chair and CEO must be Separate

During FY24 the reporting period the role of the Chairman and the role of Group CEO were exercised by different individuals.

The Chairman's overarching responsibilities are to provide appropriate leadership to the Board and EML and to ensure the Board fulfils its obligations under its Charter. The Chairman's responsibilities are set out in more detail in the Board Charter which is available on our website.

#### 2.6 Induction and Professional Development

Upon appointment, Non-executive Directors are provided with a comprehensive induction program that ensures they are able to maximise their contribution to the governance and strategic oversight of the Company.

The Remuneration and Nomination Committee reviews the effectiveness of the induction program periodically.

The induction program for Non-executive Directors is split into the following two stages:

#### Stage 1

#### Upon Appointment

#### **Induction Pack**

Immediately following their appointment to the Board, Non-executive Directors are provided with a comprehensive induction pack of written materials that cover the core governance documents (such as the Constitution, Board and Committee Charters, Group Policies, the previous Annual Report and Governance Statement). Group Strategy documents, core financial and risk documents and other Board

materials.

#### Stage 2

#### First 6 Months

#### 1:1 Meetings and Office Tours/Site Visits

In this period Directors have 1:1 meetings scheduled with other Directors, the Executive and key Leadership roles within finance and investor relations, risk, governance, the external auditor and other appropriate external stakeholders. In addition, they attend client site/office tours where relevant.

All Directors are expected to maintain the skills required to discharge their obligations to the Company.

On an ongoing basis, Directors are provided with papers, presentations and briefings on matters which may affect the business or operations of EML. Directors are also encouraged to undertake continuing education and training relevant to the discharge of their obligations as Directors of the Company.

Directors are entitled to access independent professional advice at EML's expense to assist them in fulfilling their responsibilities as appropriate.

### Instil a culture of acting lawfully, ethically and responsibly.

#### Relevant Governance Documents

- Code of Conduct Policy
- Securities Trading Policy
- Anti-Bribery and Corruption Policy
- Group Whistleblower Policy
- Group Human Rights and Modern Slavery Policy
- Supplier Code of Conduct Policy
- Disclosure and Communications Policy

#### 3.1 Values

Our values guide how we work and ensure our competitive advantage through enabling each of our employees to bring their best selves to work: Be Awesome; Be Open; Keep it Simple; Do it as One Team and do it with Integrity.









**Awesomeness** 

Simplicity.

One Team.

**Openness** 

Our values describe what we stand for at the most fundamental level. They shape our culture and influence who we are, what we do, and even who we hire. More information on our values can be found in our Code of Conduct Policy.

The Board have established a Code of conduct for Directors, executives and employees, a copy of which is available on the Corporate Governance page of our <u>website</u>. The Code of Conduct articulates our values and is provided to all employees as part of the induction process. The Code of Conduct forms the foundation for the behaviour expectations that the Company has for its Directors, senior executives, employees and contract personnel.

#### 3.2 Code of Conduct

The Board and management of EML have adopted this Code of Conduct and are committed to leading by example, demonstrating behaviours and actions that align with the Code in all interactions with stakeholders.

#### Code of Conduct Policy

The EML Code of Conduct Policy (The Code) sets out the way in which our Directors, Officers, employees, contractors and third parties are expected to conduct themselves every day.

The Code articulates our high standards of business conduct built on our commitment to act fairly, ethically and lawfully with all stakeholders.

New staff members must acknowledge that they have read and understood the Code of Conduct Policy upon joining.

The Company encourages individuals to report known or suspected instances of inappropriate conduct, including breaches of The Code and other policies and directives. There are policies in place designed to protect employees and contractors from any reprisal, discrimination or being personally disadvantaged as a result of their reporting a concern. Any breach of these policies is reported to the Audit and Risk Committee and to the Board.

The Code of Conduct policy and policies relevant to conduct are also available on our website.

#### 3.3 Whistleblower Policy

A comprehensive Group-wide Whistleblower Program operates within the Company to encourage employees and external parties including suppliers and former employees to report suspected illegal or unethical behaviour or practise. This program is supported by the Group Whistleblower Policy.

A Whistleblower Hotline is operated by an independent third party where reports can be made confidentially and anonymously. All reports made under the Group Whistleblower Policy are reported to the Audit and Risk Committee and any breach of the Group Whistleblower Policy is reported to the Board.

#### 3.4 Anti-Bribery and Corruption Policy

The Board has approved a standalone Anti-Bribery and Corruption Policy (ABC Policy). The ABC Policy sets out EML's zero tolerance for any bribery or corruption in our business dealings and operations globally. The ABC Policy provides a reporting mechanism for allegations of bribery and corruption via the independently managed whistleblower hotline. Any breach of this policy is reported to the Audit and Risk Committee and Board.



### Safeguard the integrity of corporate reports.

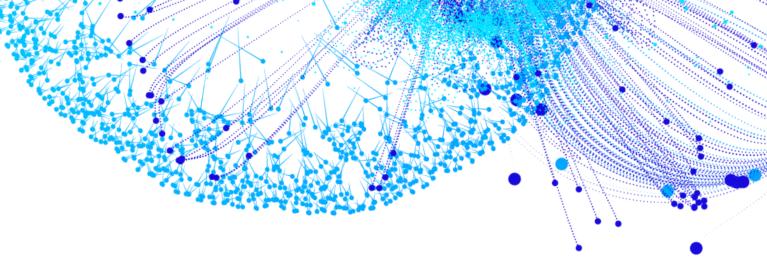
#### **Relevant Governance Documents**

Audit and Risk Committee Charter

#### 4.1 Audit and Risk Committee

The Board has established an Audit and Risk Committee (ARC) as detailed in the table below. The ARC functions and powers are formalised in a Charter, which is available on our <u>website</u>.

#### Composition **Committee Membership Purpose and Responsibilities** Comprises at least three Members as at the The purpose of the Committee is to oversee financial reporting, business policies members, all of whom are date of this report and practices, legal and regulatory compliance, internal controls and risk reporting Non-executive Directors and and the whole of organisation risk management framework. Responsibilities Jim Pollock (Chair)1 the majority of whom are include: Independent. Luke Bortoli<sup>2</sup> Financial reporting: to ensure the balance, transparency and integrity of The Chair of the ARC is an Manoj Kheerbat published financial information: Independent Non-executive Director who was not the Internal controls: to confirm the effectiveness of EML's internal controls; 1. Jim Pollock was appointed to the ARC on 4 March 2024 Chairman of the Board. Internal audit: to be satisfied with the internal audit function and to approve 2. Luke Bortoli was appointed as the appointment and assess the performance of the internal auditor; a member of the ARC effective 19 September 2023. External audit: to ensure an independent audit process; 3. Brent Cubis resigned as a member of the ARC effective Risk: oversee and assess the effectiveness of EML's Risk Management 4 March 2024. Framework: and Peter Lang resigned as a member of the ARC effective Compliance: to review and monitor EML's compliance with legal and 19 September 2023 regulatory obligations, internal policies and industry standards.



The Audit and Risk Committee meet at least four times annually or as otherwise required in accordance with its Charter. Following each meeting, the ARC reports to the Board on any matter that should be brought to the Board's attention and on any recommendation of the ARC that requires Board approval.

The skills and experience of the Committee members together with the number of meetings held, and the number of meetings attended by each Committee member in the reporting period are set out in the 2024 Annual Report.

The external auditors attend meetings at the invitation of the Committee. The Non-executive Directors periodically meet the external auditors without the Group CEO or other management being present.

To ensure the auditor remains independent, all audit and non-audit work is authorised by the ARC. Operationally, the Group CFO has a delegation from the ARC to approve smaller engagements, with larger engagements approved by the ARC.

The external auditor attends the AGM and shareholders are given an opportunity to ask questions regarding conduct of the audit, preparation and content of the auditor's report, the accounting policies adopted by the Company, and the independence of the auditor.

### Safeguard the integrity of corporate reports.

#### 4.2 CEO and CFO Declaration

The Directors are committed to the preparation of financial statements that present a balanced and clear assessment of the Group's financial position and performance. The Board, with the guidance of the Audit and Risk Committee, review the Group's half yearly and annual financial statements.

The Group CEO and Group CFO provide written declarations to the Board in respect of the half year and full year statutory accounts that in their opinion, the Group's financial records have been properly maintained and the statutory accounts comply with the relevant accounting standards and give a true and fair view of the Group's financial position and performance, and that their opinion has been formed on the basis of a sound system of risk management and internal control which is operating effectively.

For the FY24 reporting period the Board has obtained a written assurance from the Group CEO and Group CFO that the declaration provided under section 295A of the Corporations Act 2001 (Cth) (and for the purposes of Recommendation 4.2) is founded on a sound system of risk management and internal control and that the system is operating effectively in all material respects regarding financial reporting and material business risks.

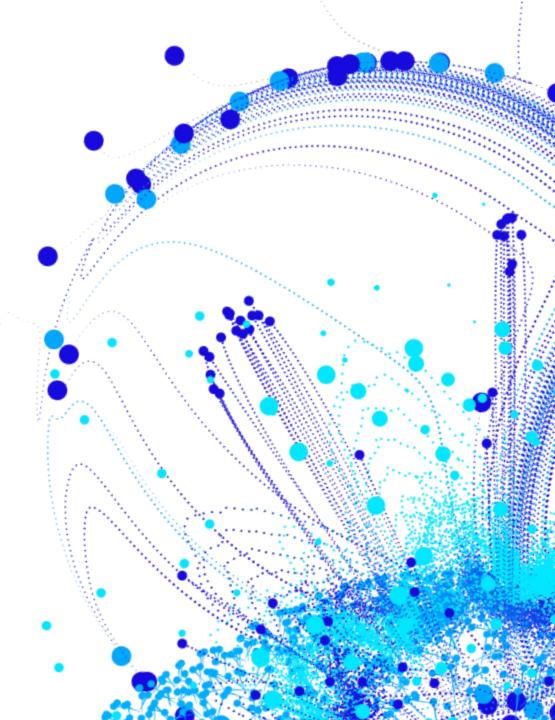
#### 4.3 Verifying the integrity of corporate reports

Directors require a s295A declaration from the CEO and the CFO prior to the audited half yearly and full year financial reports being released to the market.

The ARC reviews the Company's interim and full year financial reports, including the Company's Annual Report and recommends whether Directors should approve the release of these documents to the market. In addition to its financial reports, the Company releases a Corporate Governance Statement and Modern Slavery Statement each year.

The Board verifies and approves the annual Corporate Governance Statement and Modern Slavery Statement.

The Company also provides updates to the market on its earnings outlook at broker conferences and/or investor meetings. The provision of any unaudited corporate report is reviewed and approved by the ARC and/or Board prior to release on the ASX and clearly states the information is unaudited.



### Make timely and balanced disclosures.

#### **Relevant Governance Documents**

Disclosure and Communications Policy.

#### **5.1 Continuous Disclosure**

EML is committed to maintaining the highest standards of disclosure, providing shareholders and the investment community with the same access to full and accurate information about its activities in an accessible and timely manner. The Company acknowledges that providing information in this way enables investors to trade in EML shares in an informed, efficient and competitive market.

EML's Disclosure and Communications Policy includes the following principles, consistent with the continuous disclosure obligations under ASX Listing Rules that govern EML's communications (and subject to any exceptions that may apply under the ASX Listing Rules):

- EML will, in accordance with the requirements of the ASX Listing Rules, immediately issue to the ASX
  any information that a reasonable person would expect to have a material effect on the price or value
  of its securities;
- EML's Disclosure Committee which is comprised of the Group CEO, Group CFO, an Independent nonexecutive Director appointed by the Board, the Group General Counsel and the Company Secretary, has responsibility for monitoring EML's disclosure obligations and making recommendations to the Board in relation to what information is required to be disclosed to the market.
- all material information issued to the ASX, the Annual Reports, half year and full year results, and presentation material given to analysts, is published on our <u>website</u>.

The Company has appointed the Company Secretary as the person responsible for communication with the ASX in relation to Listing Rule matters.

Only the Chair, Group CEO, and Group CFO or authorised representatives can communicate on behalf of EML with shareholders, the media or the investment community.

The Disclosure and Communication Policy was last updated on 4 May 2023 and is available on our website.

#### 5.2 The prompt provision of all material market announcements to the Board

In accordance with our Disclosure and Communications Policy all material market announcements during FY24 were approved by the Board prior to being released to the ASX.

The Company Secretary also provides Directors with a confirmation of all material market announcements promptly after they are made.

#### 5.3 Investor presentations to be released to the market

In accordance with our Disclosure and Communications Policy any slides or presentations prepared for investor briefings/analyst presentations are released through the ASX and thereafter posted on the Company's website prior to the briefing taking place.

Before each reporting period, the Group CEO and Group CFO will formulate guidelines for presentations for that period. The Company's policy at these briefings is that:

- the Company will not disclose price sensitive information at any meeting with an investor or analyst without formally disclosing it to the market beforehand;
- the Company will not comment further on price sensitive issues already disclosed to the market; and
- any questions raised in relation to price sensitive issues not already disclosed to the market will not be answered or will be taken on notice.

### Respect the rights of securityholders.

#### **Relevant Governance Documents**

Disclosure and Communications Policy

### 6.1 Communicating with Investors via the Website

EML is committed to dealing fairly and openly with shareholders and the investment community.

All recent Company announcements, investor presentations, AGM presentations, Annual Reports and information on corporate governance practices are uploaded to the Investor Centre page on our website.

#### **6.2** Two Way Communication with Investors

The Board is committed to ensuring communication to shareholders is of high quality, the information is relevant and useful, and communicated in a timely manner. To this end, EML encourages shareholders to receive communications from, and send communications to, EML and its Share Registry, Link Market Services Limited, electronically.

The Company's Disclosure and Communications Policy outlines the Company's approach to effective communication to and from shareholders and other stakeholders through a range of forums. This includes:

- investor presentations conducted by the Group CEO and Group CFO after the release of the Company's half and full year results, the presentations of which are lodged on the ASX announcement's platform;
- presentations by the Chairman and Group CEO regarding the Company's activities and state of affairs at the AGM with the transcript of these presentations lodged on the ASX announcement's platform and our website; and
- attendance of Directors and the external auditor at the AGM to answer questions of shareholders as required.

EML's shareholders are encouraged to make their views known to EML by directly raising matters of concern.

#### 6.3 Shareholder participation at the AGM

Shareholders are encouraged to attend the Company's AGM. Notice of the FY24 AGM will be given in accordance with the Company's Constitution, the Corporations Act 2001 (Cth) and the ASX Listing Rules.

The Company's AGM in particular is an opportunity for shareholders to receive updates from the Group CEO on the Group performance and to ask questions of the Board and auditors and to vote on the various resolutions affecting the Company's business.

Shareholders are also given an opportunity at the AGM to ask questions of the Company's auditors regarding the conduct of the audit, the preparation and content of the auditor's report, the accounting policies adopted by the Company and the independence of the auditor.

The date, time, location and format of the FY24 AGM will be provided in the notice of meeting and on our website.

Whilst the Company would ordinarily encourage shareholders to attend meetings in person, in the event that they are unable to do so, they are encouraged to participate in the meeting by appointing a proxy, attorney or representative to vote on their behalf.

The Company's Disclosure and Communications Policy is available on our <u>website</u>.

#### 6.4 Substantive resolutions to be held by poll

It is Company practice for voting on all resolutions to be conducted by a poll. This practice will continue for the AGM this year.

## 6.5 Options for security holders to send and receive communications electronically

The Board is committed to ensuring timely communication to shareholders

and strongly encourages shareholders to communicate with the Company electronically by emailing the Company Secretary. EML also encourages its shareholders to receive company information electronically by registering their email addresses online or via post with the Company's share registry, MUFG Corporate Market (formerly Link Market Services Limited).



### Recognise and manage risk.

#### **Relevant Governance Documents**

- Risk Management Policy
- Audit and Risk Committee Charter

#### 7.1 Audit and Risk Committee

The Board has established an Audit and Risk Committee (ARC) as detailed in the table below. The ARC functions and powers are formalised in a Charter to oversee risk, a copy of which is available on our website.

The Audit and Risk Committee meets as often as is required in accordance with its Charter. Following each meeting, the ARC reports to the Board on any matter that should be brought to the Board's attention and on any recommendation that requires Board approval.

The skills and experience of the Committee members together with the number of meetings held, and the number of meetings attended by each Committee member in the reporting period are set out in the 2024 Annual Report.

#### Composition

# Comprises at least three members, all of whom are Non-executive Directors and the majority of who are Independent.

The Chair of the ARC is an Independent Non-executive Director who is not the Chairman of the Board.

#### **Committee Membership**

### Members as at the date of this report

- Jim Pollock (Chair)<sup>1</sup>
- Luke Bortoli<sup>2</sup>
- 3. Manoj Kheerbat
- Jim Pollock was appointed to the ARC on 4 March 2024
- Luke Bortoli was appointed as a member of the ARC effective 19 September 2023.
- Brent Cubis resigned as a member of the ARC effective 4 March 2024.
- Peter Lang resigned as a member of the ARC effective 19 September 2023

#### **Purposes and Responsibilities**

The purpose of the Committee is to oversee financial reporting, business policies and practices, legal and regulatory compliance, internal controls and risk reporting and the whole of organisation risk management framework. Risk related responsibilities include:

- Oversee and assess the effectiveness of EML's risk management framework, and to make recommendations in respect of the development of embedding of the risk management framework and appetite to the Board with detailed oversight of financial risk:
- Assist the Board with the monitoring and review of EML's risk culture;
- Review and approve policies and initiatives that ensure best practise risk management, reflect stakeholder expectations and influence EML's reputation as a responsible organisation; and
- Review and monitor EML's compliance with legal and regulatory obligations, internal policies and industry standards.

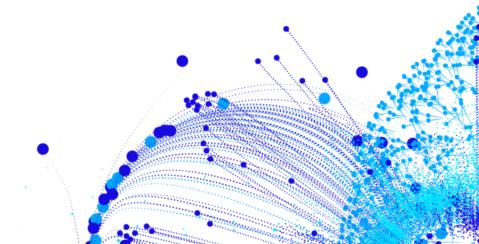
#### 7.2 Risk Management Framework

EML has established a Risk Management Framework (Framework) and regularly reviews the soundness and effectiveness of that Framework. The Framework is designed to identify and manage risk on an ongoing basis. The Board sets the risk appetite for the Group, oversees the Framework and satisfies itself that the Framework is sound by reviewing reports received and asking questions when necessary to satisfy itself as questions arise.

It is the responsibility of management to design and implement that Framework and to ensure that the Group operates within the risk appetite set by the Board.

The Audit and Risk Committee is responsible for advising the Board on the adequacy of the Group's risk management system. In the reporting period, the ARC reviewed the Group's Framework, and advised the Board that it was consistent with AS/NZS ISO 31000:2018: Risk Management – Principles and Guidelines, and that the Group continued to have an approach to risk oversight, management and internal control that has due regard to the risk appetite set by the Board.

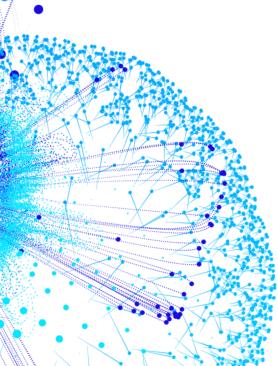
The Board has adopted a Risk Management Policy which sets out its approach to the oversight and management of risks. The policy is available on our website.



### Recognise and manage risk.

#### **Relevant Governance Documents**

- Risk Management Policy
- Board Charter
- Audit and Risk Committee Charter
- Supplier Code of Conduct
- Group Human Rights and Modern Slavery Policy
- Anti-Bribery and Corruption Policy
- Code of Conduct



#### 7.3 Internal Audit Function

In accordance with the Board Charter, it is the Board's responsibility to oversee the effectiveness of the risk management framework, internal control and compliance in the Group that covers both financial and non-financial risks.

The ARC assists the Board in carrying out its accounting, auditing, financial reporting, compliance and risk management responsibilities.

The Company's internal audit function is outsourced to a specialised independent firm. The Internal Audit function provides independent assurance over the effectiveness of the Company's risk management, internal control and governance processes. The internal audit function has direct access to the Chairman of the ARC and to management.

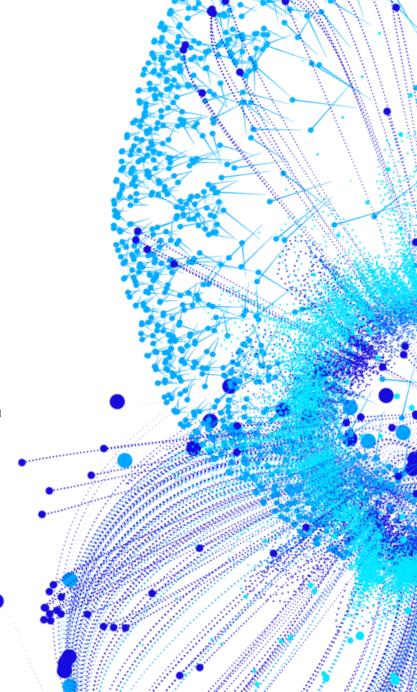
The annual internal audit plan is aligned to the Company's material risks by the Audit and Risk Committee using inputs from management and the outsourced internal audit firm. The internal audit plan is approved by the ARC annually.

#### 7.4 Environmental and Social Risks

EML acknowledges the increased community concern about climate change and the impact that our business has on the environment we operate in. We also acknowledge the importance of considering the impact of climate change on the sustainability of our operations even though EML has a relatively low environmental footprint through our operations.

We continue to review if we have any material exposure to environmental and social risks, are committed to positive environmental and sustainability outcomes, and compliance with applicable legal and regulatory requirements. The Company does not consider that it has any material environmental or social risks.

We seek continuous improvement of our environmental sustainability, focusing on major impact areas such as responsible consumption and production and waste reduction. We encourage and support employee engagement on environment and sustainability matters.



### Remunerate fairly and responsibly.

#### Relevant Governance Documents

- Remuneration and Nomination Committee Charter
- Remuneration Report / Annual Report
- Securities Trading Policy

#### 8.1 Remuneration Committee

The Board believes that attracting and retaining the right calibre of personnel at the Board, Executive and Employee level is critical to ensure the Group is able to pursue its strategic objectives.

The Remuneration and Nomination Committee (RNC) assists the Board to achieve this. Its role and function are set out in its Charter, a copy of which is available on the Company's <u>website</u>.

Details of the RNC composition, membership and responsibilities in relation to remuneration are set out in the table below.

Following each meeting, the RNC will report to the Board on any matter that should be brought to the Board's attention and on any recommendation that requires Board approval.

The qualifications and experience of the members of the Committee, together with the number of meetings held and the number of meetings attended by each Committee member in the reporting period are set out in the 2024 Annual Report.

#### Composition

# As at the date of this report the RNC was comprised of three members, all of whom are Non-executive Directors and the majority of whom are Independent. The Chair of the RNC is an Independent Non-executive Director.

Due to the size of the Board, during the reporting period the RNC was comprised of less than three members (of whom were Independent Non-Executive Directors) between 19
September 2023 to 29 February 2024.

#### Membership

#### Members as at the date of this report

- 1. Luke Bortoli (Chair)
- 2. Manoj Kheerbat
- 3. Jim Pollock<sup>2</sup>
- Peter Lang resigned as a member of the RNC effective 19 September 2023.
- Jim Pollock was appointed a member of the RNC effective 29 February 2024.

#### **Purposes and Responsibilities**

The purpose of the RNC is to review and recommend to the Board matters relating to remuneration including:

- Remuneration policies, including developing and maintaining the policies and frameworks that guide and govern Senior Management remuneration decisions, practices and outcomes;
- Evaluation of remuneration packages for the Group CEO, Executives and other members of Senior Management;
- The review of short and long-term incentive plans, including plan terms and conditions, performance hurdles and invitations to participate;
- Monitoring compliance with the Non-executive Director remuneration pool established by the Constitution, or as subsequently amended by shareholders, and recommending any changes to the pool.

#### 8.2 Remuneration Policies and Practises

In accordance with the terms of the RNC Charter, in the reporting period the Committee reviewed the Group's overall remuneration policy in order to assess whether remuneration was market competitive and designed to attract, align and retain valuable members of staff.

While details of the Group's remuneration policies and practices are set out in the Remuneration Report, broadly in FY24:

- Independent (Non-executive) Directors receive their fees in cash. They
  receive a fixed amount and do not receive options, bonus payments or
  other performance incentives and are not entitled to retirement
  benefits (other than superannuation);
- The Group CEO, KMP and Executives are eligible for both fixed and incentive-based remuneration. Details of remuneration and the policies and practises adopted by the Group in setting the remuneration of the Group CEO, KMP's and Executives are outlined in the Remuneration Report in the EML 2024 Annual Report.

#### 8.3 Equity Based Remuneration Restrictions

The Company's Securities Trading Policy prohibits any employee of EML to enter into security transactions (or any derivative thereof) which limit the economic risk of any unvested entitlements awarded under any equity-based remuneration scheme, or otherwise awarded, or which will be offered by EML in the future.

The Securities Trading Policy is available on our website.

