

Stock exchange listings: New Zealand (NZX: AIR) / Australia (ASX: AIZ) / ADR (OTC : ANZLY)

## MARKET ANNOUNCEMENT

17 October 2024

### Update on Chief Customer and Sales Officer

After 20 years at the airline, Air New Zealand Chief Customer and Sales Officer Leanne Geraghty is stepping down from her role, effective January 2025. She will be returning to Australia to spend time with her family.

Leanne joined the airline in 2004, holding a number of roles in Australia, before relocating to New Zealand in 2016. In 2020, she took up the role of Chief Customer and Sales Officer.

Throughout her tenure, Leanne has achieved significant milestones, including being a key part of the successful market launches of New York, Houston, Chicago, Taipei, Seoul, and Buenos Aires, as well as leading our global sales efforts. Her leadership has also seen the appointment of a new uniform designer, the implementation of numerous brand and marketing campaigns, and the production of multiple safety videos. She has been instrumental in fostering strong relationships across the tourism and travel industry and enhancing the overall customer experience.

Air New Zealand Chief Executive Officer Greg Foran said Leanne's contribution to the airline over the past two decades has been immense, and she will be deeply missed by the wider Air New Zealand whānau.

"Leanne has been an invaluable part of our team, and her contributions have been pivotal in shaping the airline's success over the past 20 years. She has been an exceptional leader and team member at Air New Zealand. Leanne puts our customers, people and partners at the heart of every decision, and we have been incredibly lucky to have her as an ambassador for the airline for such a long time."

The process to fill her position will commence shortly.

This announcement is made pursuant to Listing Rule 3.20.1.

*Ends.*

This announcement is authorised for release on the NZX and ASX by Jennifer Page, General Counsel & Company Secretary, [jennifer.page@airnz.co.nz](mailto:jennifer.page@airnz.co.nz)

For investor relations queries, contact:  
Kim Cootes, Head of Investor Relations  
[kim.cootes@airnz.co.nz](mailto:kim.cootes@airnz.co.nz)  
+64 27 297 0244

Air New Zealand postal address: Private Bag 92007, Auckland, 1142, New Zealand  
Investor Relations email: [investor@airnz.co.nz](mailto:investor@airnz.co.nz)  
Investor website: [www.airnewzealand.co.nz/investor](http://www.airnewzealand.co.nz/investor)