# FY25 Financial Results & Outlook

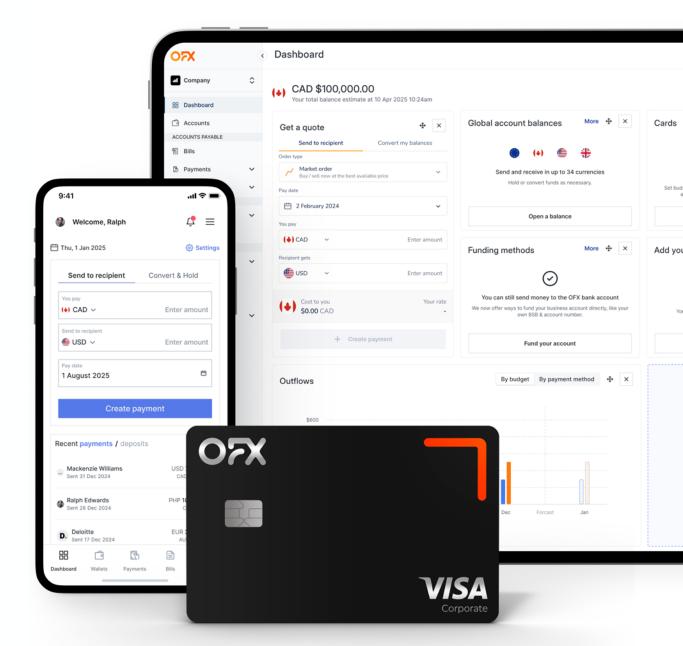
20 May 2025



OFX Group Limited ACN 165 602 273

# Agenda

- 1. Performance Update
- 2. NCP Update
- 3. Financials
- 4. Strategy
- 5. Outlook
- 6. Q&A
- 7. Appendix





# Performance Update

**Skander Malcolm** 

Chief Executive Officer and Managing Director



# A resilient business with healthy margins and generating cash



Revenue

Net operating income

\$214.9m

(5.5)% v PCP

NOI margin

56bps

(3)bps v PCP



**Profitability** 

Underlying EBITDA

\$57.7m

(10.7)% v PCP

Underlying EBITDA margin

27%

(160)bps v PCP



**Balance Sheet** 

Net Cash Held

\$77.2m

+\$2.5m v 1H25

Outstanding debt

\$20.0m

\$(24.0)m v PCP



# Navigating uncertain markets with discipline

#### Fee and trading income was impacted by uncertainty...



#### ...we continue to optimise business fundamentals



#### Strong cash generation

>90% Operating cash conversion



#### **Efficient resource management**

(3.5)% Operating expenses



#### **Proactive risk mitigation**

(42.7)% Bad & doubtful debts



#### Successful inorganic execution

+30% Firma 2-year EPS accretion3, Paytron integration in <1 year



#### **Consistent platform reinvestment**

8.5% of revenue invested in intangibles



#### **Executive team experience**

~5 Years average OFX tenure



#### High and stable employee engagement

71% FY25 Employee engagement score

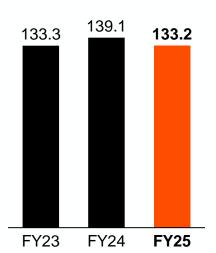


- Fee and trading Income includes treasury income and slippage
- 2. NAB Monthly Business Survey, NAB Quarterly SME Survey, NFIB Small Business Optimism Index, CFIB Small Business Barometer average of monthly changes
- FPS accretion from FY22 to FY24

### Consistent revenue through uncertainty

#### Corporate

Revenue, \$m



#### (4.3)% v PCP

- Australia +1.7% and US +17.7%, offset by Canada (9.5)% and UK (16.0)%
- Transactions +24.0% offset by ATVs (22.8)% and margins (1)bps

#### **Enterprise**

Revenue, \$m

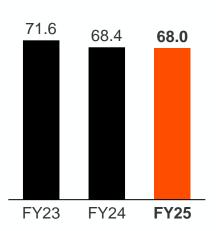


#### +17.0% v PCP

- \$9.5m includes \$7.8m from valuable, long-term partners
- \$0.4m new partnerships growth in EMEA and North America

#### **High Value Consumer**

Revenue, \$m

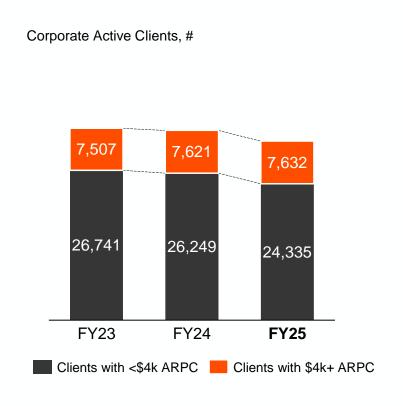


#### (0.6)% v PCP

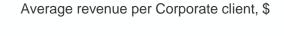
- US +3.3% and UK +4.4%, offset by Australia
   (4.3)% and Canada (6.4)%
- Growth in wealth related transfers offset by lower property and relocation related transfers

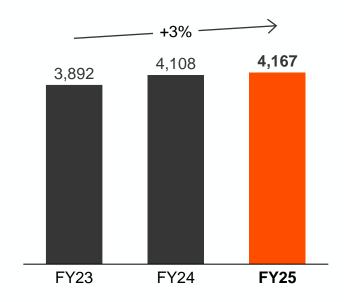


# Retaining and growing revenue from valuable Corporate clients



 Pivot to dedicated B2B marketing attracting more clients with \$4k+ ARPC





 Corporate ARPC growth driven by Non-FX revenue, contributing ~1% of Corporate ARPC and expected to grow with NCP acceleration



. Firma acquired clients refers to the acquired portfolio as at 1 May 2022, all new active clients from this date onwards are included in OFX figures.

# NCP Update

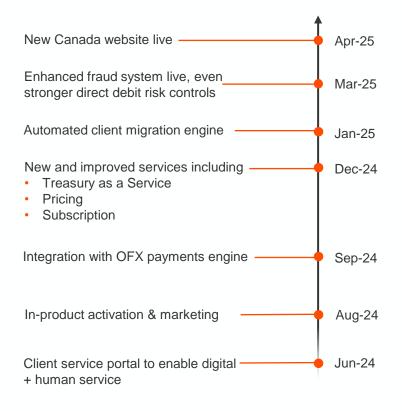
**Skander Malcolm** 

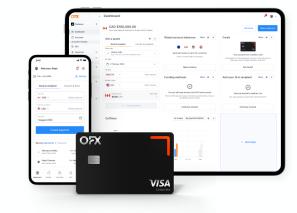
Chief Executive Officer and Managing Director



# Accelerating delivery of 2.0

#### Scalable services















#### **Enhanced product and features**







Adding new capability and features



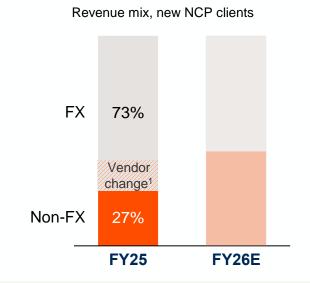
**Building to scale faster** 



# Early traction is encouraging

#### New NCP clients are adopting more products ...

Platform adoption	% of new NCP clients
Global currency accounts	72%
FX	70%
Budget	26%
Cards	22%
Accounting integration	20%
Bills module	19%



#### ... and providing positive feedback

#### I had a very smooth & fast integration...

I had a very smooth & fast integration with OFX in terms of account opening, fund transfers, corporate cards etc., with excellent customer experience. In particular, Michael Sorial (Team Lead – Corporate Clients) at OFX, assisted me many time with all my questions and helped set up our accounts in an efficient manner. Overall, it was a great experience!

10 March 2025

Trustpilot

Mar-25 actuals, new and existing NCP clients

2,544

Active Clients on NCP Up from 605 in March 2024

~2.2

Products per client

~6.8

Cards per client Up from 6.5 in 1H25

~11.8k

Monthly spend per card client Up from 11.3k in 1H25



<sup>1.</sup> Fund by card was impacted from December 2024 by the transition to a scalable provider to support global NCP rollout, expected to resume in 1Q26

# Financials

**Selena Verth** 

Chief Financial Officer



# A healthy business with strong cash generation

	FY24	FY25	V%
Turnover (\$bn)	38.4	38.1	(0.8)%
Financial metrics (\$m)			
Fee and trading Income	229.7	221.9	(3.4)%
Net operating Income	227.5	214.9	(5.5)%
Underlying operating expenses	(162.9)	(157.2)	(3.5)%
Underlying EBITDA	64.6	57.7	(10.7)%
Underlying EBT	41.6	31.7	(23.8)%
Underlying NPAT	33.8	27.7	(18.2)%
Statutory NPAT	31.3	24.9	(20.6)%
Net Cash Held	88.0	77.2	(12.3)%
Financial ratios			
NOI margin	0.59%	0.56%	(3)bps
Underlying EBITDA margin	28.4%	26.8%	(160)bps
Effective tax rate	18.0%	11.2%	(680)bps

#### Fee and trading income

- Fee and trading income (3.4)% with lower business confidence impacting corporate client trading, down (1.0)% on a constant currency basis
- Revenue impacted across regions, APAC (1.1)%, North America (1.2)% and EMEA (7.9)%

#### NOI

- NOI (5.5)%, prior period includes \$3.7m non-repeating escrow release. NOI exescrow (3.9)%
- NOI margin ex-escrow (2)bps, pricing for higher Consumer ATVs (1)bps, and lowering interest rates on client balances (1)bps

#### **Underlying EBITDA**

- Underlying EBITDA margin of 26.8%, softer trading offset by good expense management (3.5)%
- Employment expenses held steady at (3.7)% and bad debts (42.7)% due to strong internal controls

#### **EBT and NPAT**

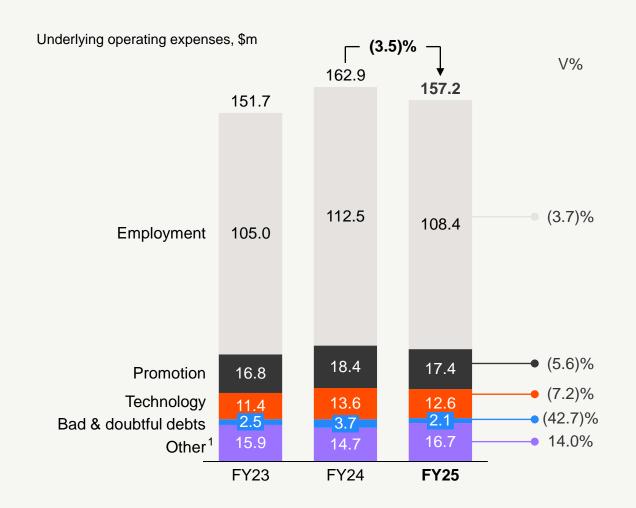
- Depreciation and amortisation (29.4)%, represents ongoing investment in new products and scalable infrastructure
- Low effective tax rate of 11.2% due to prior year adjustments

#### **Net Cash Held**

 Solid balance sheet with Net Cash Held \$77.2m, after \$24.0m debt repayment and \$13.7m share buyback through the year



### Operating expenses well managed



(3.7)%<sub>V PCP</sub>
Employment expenses

+2 FTEs, lower STI reflecting FY25 performance

(42.7)%<sub>V PCP</sub>
Bad & doubtful debts

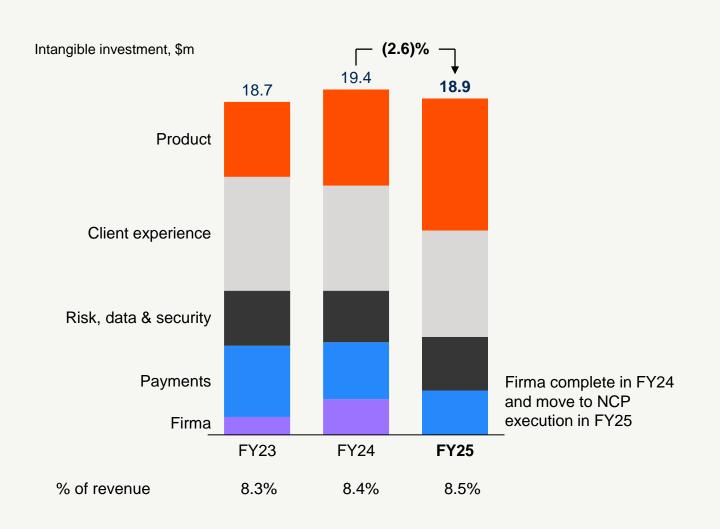
Improved outcome after strengthened controls in FY24

- \$7m+ Firma synergies driving disciplined cost growth
- \$17.4m promotion generating \$34.4m new revenue
- Other includes +\$0.7m resumed travel and +\$0.4m professional fees from increased product complexity



1. FY25 Other includes \$3.5m Professional fee expense and \$13.2m Other operating expenses

### Investment in platform focused on value creation



\$13.4m

Product & client experience

+18.6% v PCP

2k+

4Q25 Tech deployments

Up from 87 in 4Q24, faster delivery

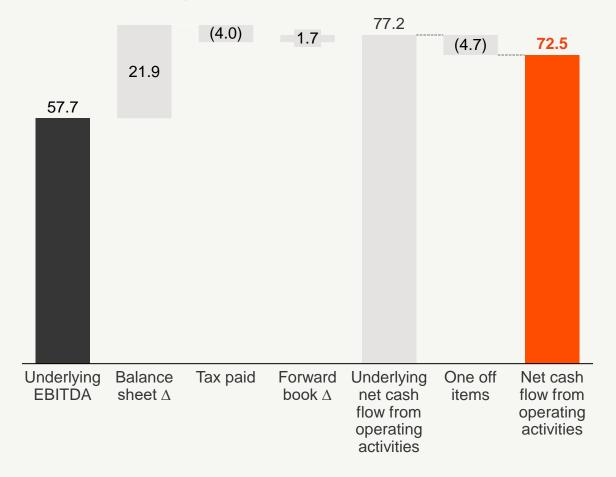


NCP Live +Aus. migration commenced



# Strong balance sheet, business continues to generate cash

Net cash flows from operating activities, \$m



#### >90%

#### Operating cash conversion

Underlying EBITDA of \$57.7m converting to net cash flow from operating activities of \$72.5m

\$77.2m

#### Net Cash Held

+\$2.5m v 1H25

- 2H25 Net cash flow from operating activities \$56.5m, up from \$16.0m in 1H25
- \$24m principal debt repayment, to be fully repaid in FY26<sup>1</sup>
- 9.2m shares bought back for \$13.7m under the now complete buy-back



Provided no large impact from the macroeconomic environment

# Strategy and Outlook

**Skander Malcolm** 

Chief Executive Officer and Managing Director



### OFX 2.0: external study confirms the opportunity, supports acceleration

OFX 2.0

Scale in developed markets



US\$384bn<sup>1</sup>
Total Available Market
(TAM)



Study findings

~2x TAM size compared to 1.0

OFX 2.0

Target Corporate ICPs and Enterprise



10-250 FTE

SMBs operating internationally; B2B2C & B2B2B Enterprise clients



ICP aligned to client value proposition

OFX 2.0

Product suite to manage business internationally



Multi-currency accounts and cards globally to achieve margin growth (FX + Non-FX<sup>2</sup>)



Distinctive product offering

OFX 2.0

Modern client platform and strong partnership



Modern, digital-first, platform paired with strong partnership



Integrated platform and client service key to switching

**OFX** 2.0

Grow revenue beyond spot FX



Accelerate growth
via incremental margin
and faster new client
acquisition



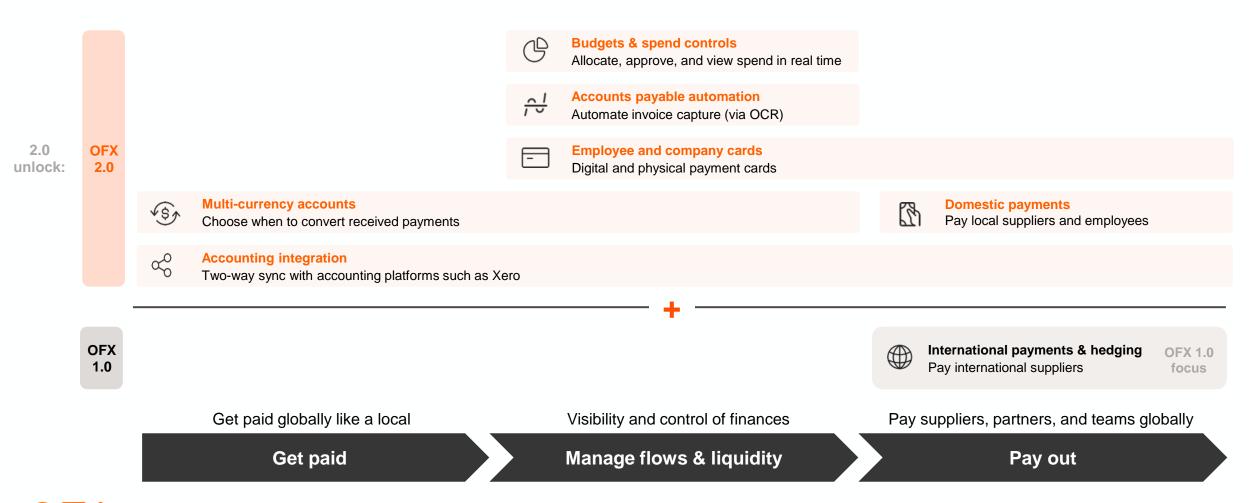
Study findings support growth opportunity



- . TAM reflects global cross-border revenue for SMEs, Large Corporates and Consumers and global non-cross border revenue for SMEs only
- Non-FX margin includes items such as card revenue. Best metric for new products to be assessed

# 2.0 expansion beyond FX solves more client problems

#### Illustration of money flows for a company with international transactions





### 2.0 offers 94% TAM expansion for SMEs in core markets

#### **OFX 2.0 Total Addressable Market**

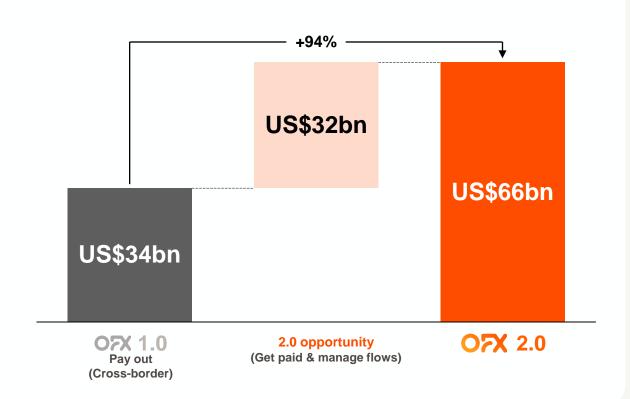
#### **US\$384bn**

Global
Consumer + Large Corporate + SME
opportunity<sup>1</sup>

US\$66bn

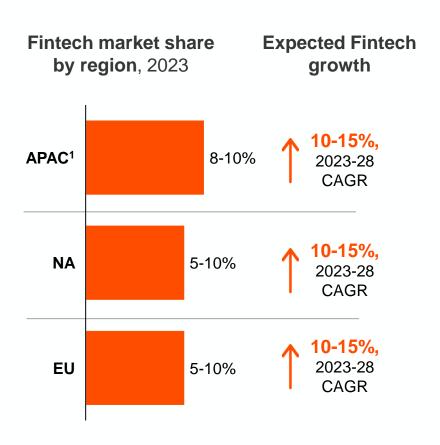
Core markets
SME opportunity<sup>2</sup>

# 2.0 offers a significant uplift in core market<sup>2</sup> opportunity size vs 1.0





# Huge opportunity to take share from banks



# In core regions, 77-87% of SMEs are still using a bank as their primary cross border provider

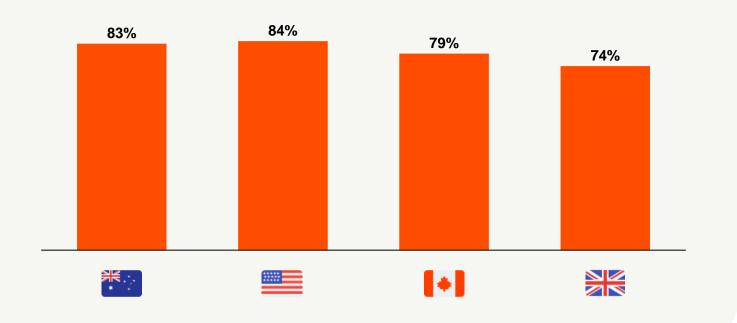
	Bank	Fintech
<del>} </del>	87%	13%
	85%	15%
[+]	77%	23%
	79%	21%

Q: Is a bank or fintech your primary service provider to send/spend or receive money from other countries?



# SMEs are willing to switch for OFX 2.0 value proposition

% of SMEs<sup>1</sup> that indicated they were 'very likely' or 'somewhat likely' to switch providers if company offered a solution offering outlined products<sup>2</sup>



Products SMEs are looking for<sup>3</sup> % of SMEs



54%

Spend management

54%

Accounts receivable & payable automation

46%

Cards and wallets

<sup>1. 437</sup> Global SME respondents of survey undertaken in March 2025

<sup>2.</sup> Q: "Willingness to switch if company offer a solution to address all products", % of respondents who answered very likely or somewhat likely

Q: "What services would you like your international payment provider (besides sending money overseas) to offer? Select up to 3." Products outlined include: Spend management (control and manage your business spend), AR/AP automation, Treasury (global cash management), Currency risk management (hedging), Cards and wallets, Working capital solutions

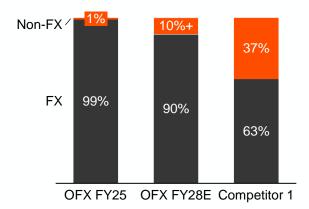
# A faster path to growth with stronger returns

**Target ICPs are valuable** 

\$4.2k

Current ARPC for Corporate clients

Total Corporate revenue mix1



+40%

Upside ARPC with full product set

#### We can self-fund growth

\$51.0m Net Available Cash

Operating cash generation

FY26 Accelerated investment

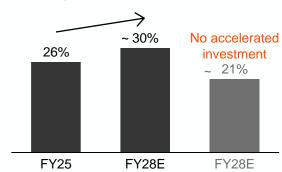
+\$24m Opex

**+\$5m** Capex

- Investment in accelerated platform rollout, GTM and commercial resources driving faster growth
- Modest investment increase though FY27, normalising in FY28
- Building a stronger, more competitive business for the long-term

#### Generating a better long-term return

Underlying Return on Invested Capital (ROIC)



Key assumptions in FY28E:

- 15% NOI growth
- Non-FX 10% of total revenue
- Corporate ARPC and active clients growing at 5%+



#### **Upside**

- Stronger active client growth
- Faster ARPC growth



#### Risk

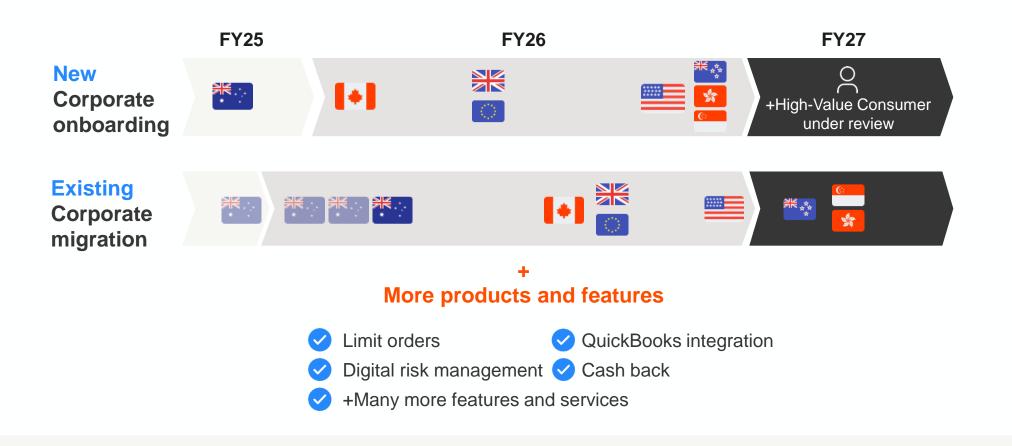
- Slower switching behavior, weaker ARPC growth
- Technology execution



. This is modelled using new and migrated clients and their expected take up rates by product

# Acceleration of innovation and investment to capture 2.0 TAM

New Client Platform (NCP) integration milestones, all major markets live by FY26





# Outlook

#### **Skander Malcolm**

Chief Executive Officer and Managing Director



### Outlook



# Uncertain economic conditions No NOI guidance for FY26 until markets normalise

- Strong April revenue with targeted NOI growth in FY26
- Tariffs creating global uncertainty making FY26 challenging to forecast
- Current share buy-back completed.
   Future buy-backs under review
- Disciplined capital management through an uncertain environment



# FY26-FY27: Building a more valuable business

- Includes accelerating NCP roll out and investing in GTM and Non-FX revenue streams
- Not targeting operating leverage due to additional investment:
  - +\$24m in opex and +\$5m intangibles in FY26<sup>1</sup>
  - Expected to continue in FY27



Long term: FY28+

15%+
NOI annual growth

~30%
Underlying EBITDA margin²



- 1. FY25 Opex investment \$157.2m, FY26 expected \$181.2m. FY25 Intangibles investment \$18.9m, FY26 expected \$23.9m
- 2. Assumes no one off large bad debts or unusual events

# Q&A



# Appendix



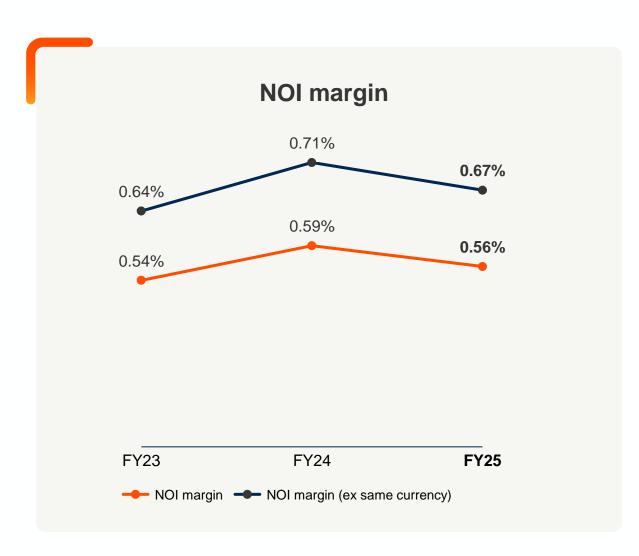
# **Metrics**

	Measure	1H24	2H24	1H25	2H25	FY24	FY25	V%
		Half year	Half year	Half year	Half year	Full year	Full year	
Corporate								
Turnover	\$bn	12.2	12.6	12.2	12.3	24.8	24.4	(1.3)%
Cross currency (A)	\$bn	10.5	10.8	10.2	10.2	21.3	20.4	(4.2)%
Same currency	\$bn	1.7	1.8	2.0	2.1	3.5	4.0	16.2%
Total client revenue (B) <sup>1</sup>	\$m	67.0	72.1	69.3	63.9	139.1	133.2	(4.3)%
Cross currency ATV	\$k	33.3	32.7	25.4	25.6	33.0	25.5	(22.8)%
Cross currency transactions	#k	315.6	329.1	401.8	397.9	644.7	799.7	24.0%
Non-FX revenue	\$m	0.1	0.6	0.9	0.7	0.7	1.6	111.5%
Active Clients	#	29,637	29,407	27,594	26,726	33,870	31,967	(5.6)%
Revenue per active client (B/C)	\$	2,261	2,453	2,513	2,390	4,108	4,167	1.4%
Consumer								
Turnover	\$bn	4.5	4.0	4.3	4.3	8.5	8.6	0.7%
Cross currency (A)	\$bn	4.4	4.0	4.2	4.3	8.4	8.5	1.0%
Same currency	\$bn	0.1	0.1	0.0	0.0	0.1	0.1	(17.3)%
Total client revenue (B) <sup>1</sup>	\$m	35.8	32.6	34.5	33.5	68.4	68.0	(0.6)%
Cross currency ATV	\$k	20.1	18.7	20.4	21.5	19.39	20.92	7.9%
Cross currency transactions	#k	221.6	211.8	206.3	199.5	433.4	405.8	(6.4)%
Active Clients (C)	#	73,847	71,111	67,040	64,906	101,442	90,483	(10.8)%
Revenue per active client (B/C)	\$	485	459	515	515	675	752	11.4%
Enterprise								
Turnover	\$bn	2.5	2.6	2.4	2.7	5.1	5.1	(0.8)%
Total client revenue <sup>1</sup>	\$m	4.2	3.9	4.4	5.1	8.1	9.5	17.0%
Active partners	#	15	15	20	20	15	20	33.3%
Portfolio								
Client cash balances (float)	\$m	279.4	287.3	243.6	264.7	287.3	283.4	(1.4)%
Interest income	\$m	4.3	4.4	4.4	3.9	8.7	8.3	(3.9)%

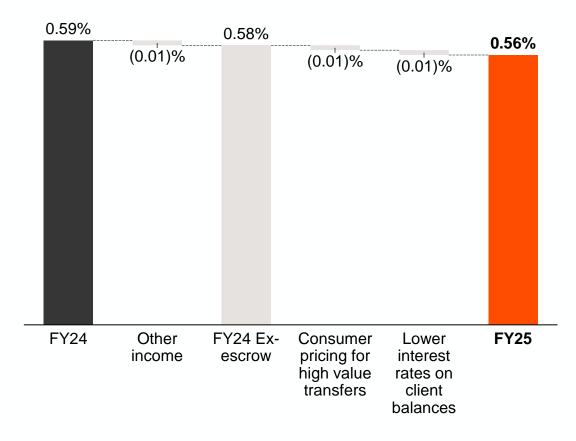


<sup>1.</sup> Client revenue is fee and trading income excluding treasury income and slippage

# **NOI** margin

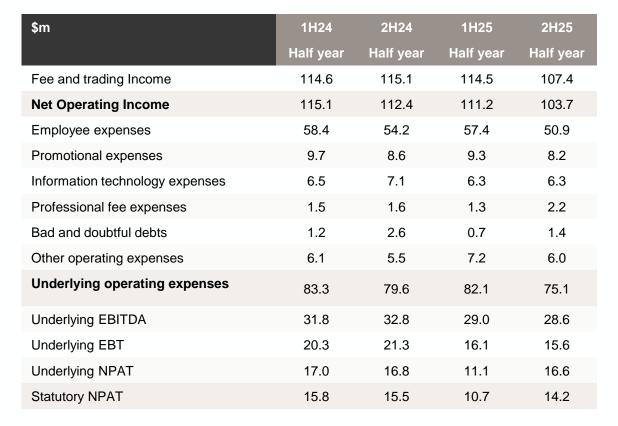


#### **NOI** margin walk





# Income statement



FY24	FY25	V%
Full year	Full year	
229.7	221.9	(3.4)%
227.5	214.9	(5.5)%
112.5	108.4	(3.7)%
18.4	17.4	(5.6)%
13.6	12.6	(7.2)%
3.1	3.5	12.6%
3.7	2.1	(42.7)%
11.6	13.2	14.3%
162.9	157.2	(3.5)%
64.6	57.7	(10.7)%
41.6	31.7	(23.8)%
33.8	27.7	(18.2)%
31.3	24.9	(20.6)%



# **Balance** sheet

	30-Sep-23	31-Mar-24	30-Sep-24	31-Mar-25
Cash held for own use	67.6	68.1	34.8	51.0
Cash held for settlement of client liabilities	279.4	287.3	243.6	264.7
Deposits due from financial institutions	25.2	19.9	39.9	44.9
Derivative financial assets	41.4	20.4	39.9	33.1
Other assets	18.4	21.2	28.3	26.4
Equity accounted investees	5.3	5.3	5.5	5.6
Property, plan and equipment	3.9	3.5	3.6	3.3
Intangible assets	116.7	119.1	116.3	119.5
Right-of-use assets	11.2	11.5	10.0	9.7
Deferred and prepaid tax assets	12.4	12.7	14.4	8.8
Total assets	581.4	569.1	536.0	566.9
Client liabilities	284.1	300.2	262.7	300.7
Derivative financial liabilities	31.1	10.2	26.4	24.6
Lease liabilities	13.3	14.2	13.3	13.7
Loans and borrowings	54.7	42.2	30.7	19.2
Other liabilities	37.4	32.6	29.2	26.9
Total liabilities	420.5	399.4	362.3	385.1
Total equity	161.0	169.6	173.7	181.8



### **Glossary**

- Active Client: Number of clients that entered into a Transaction with OFX during the stated period, and if not stated, the preceding 12-month period
- ATV: Average transaction value
- B2B: Business-to-business. Relates to Corporate and Enterprise segments
- Corporate: Segment related to business clients. As of 1H25, Corporate includes OLS
- Enterprise: Segment related to servicing a partners' end customers (who can either be Corporate, B2B2B or High Value Consumer, B2B2C) through technology integrations. Includes white label or co-branded models with multi-year commercial partnership terms
- Existing Clients: (previously defined as Returning clients) are active clients who first transacted > 12 months ago
- GTM: Go-to-market
- ICP: Ideal Client Profile
- LTM: Last twelve months
- NCP: New Client Platform
- Net Available Cash: Net Cash Held less collateral and bank guarantees
- Net Cash Held: Cash held for own use plus collateral and bank guarantees
- Net Debt: The aggregate amount of financial debt outstanding of the Group (Loan and borrowing + Lease liabilities) less Net Available Cash
- New Revenue: Revenue from clients that complete their first deal within the previous 12-months
- NOI: Net operating income
- NOI margin: Net operating income / Turnover
- OLS: Online Sellers, Corporate clients who sell online via marketplaces or digital platforms, reported within the Corporate segment from 1H25
- Recurring Revenue: Revenue generated from Existing Clients
- Return on Invested Capital (ROIC): Underlying NOPAT before interest expense divided by the 2-year average invested capital (shareholders equity, less loans and borrowings, cash held for own use and deposits due from financial institutions)
- Revenue: represents "Fee and trading income" in the statutory accounts excluding Treasury Revenue
- Transactions: Number of transfers or exchange of funds pursuant to instructions or in line with a request
- Underlying EPS: EPS for the ongoing business. For Firma and Paytron, this excludes transaction costs, integration costs, fair value revaluation of any contingent consideration and non-cash tax effected amortisation of acquisition of intangibles



# Thank you

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