

Full Year Results 2025.

Superloop Limited (ASX:SLC)



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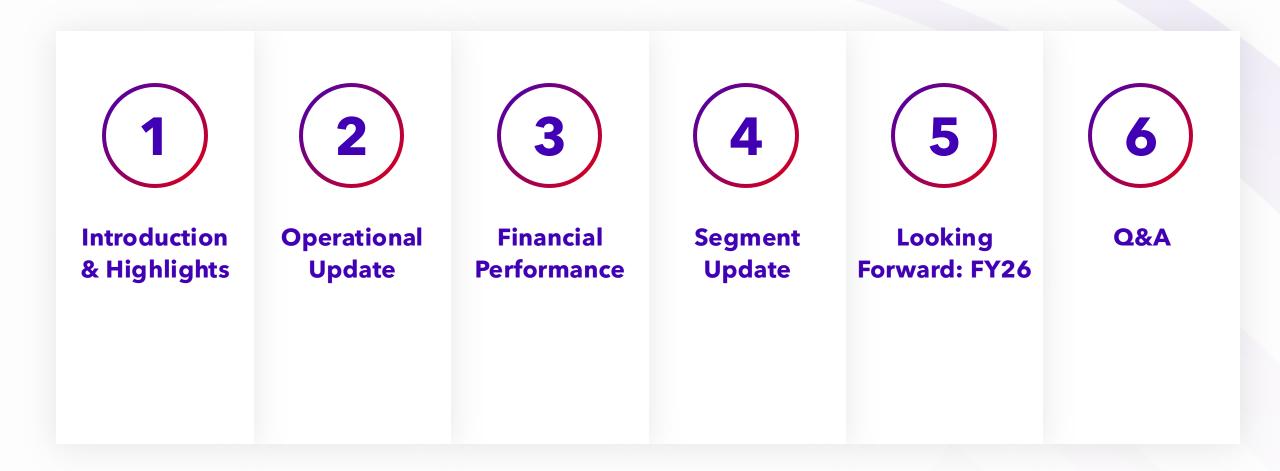
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Agenda.



FY25 Performance Highlights



Customers¹

731k

160%



Revenue

\$546m

1 31%



Underlying EBITDA²

\$92.2m

1 70%



Net Profit After Tax

\$1.2m

1 \$16m



Gross Operating Cash Flow³

\$88.0m

95% **Conversion**

Comparisons in this presentation are to FY24 unless otherwise stated

¹ Refer appendices for further details on categorisation of customer numbers.

² Underlying EBITDA is calculated as Net Profit After Tax adjusted for tax, interest, depreciation & amortisation, share-based consideration, restructuring costs and M&A-related costs. Refer appendices for reconciliation. ³ Gross Operating Cash Flow is calculated as receipts from customers minus payments to suppliers and employees, per Statement of Cash Flows. Conversion = Gross Operating Cash Flow divided by Underlying EBITDA.

Strong earnings growth, Positive NPAT achieved.

Customers up 275k; nbn share up 75% to 6.6%. Revenue +\$130m (+31%) and Underlying EBITDA +\$38m (+70%)



nbn market share up 2.8%

Group nbn share increased by 2.8% to **6.6%**¹

> (Retail: 4.1%, Wholesale 2.5%)

275k² total new customers



Consumer revenue up 37%

Growth of 37% through ARPU expansion and adding **63k** new customers²



Business revenue stable

> Landmark new contracts won

18k new Smart Community lots signed. Sets up future profitable growth



Wholesale revenue up 62%

Successfully enabling challenger Retail Service **Providers**



Positive NPAT of \$1.2m

Underlying EBITDA margin up 3.9% to 16.9%

Exceeded guidance

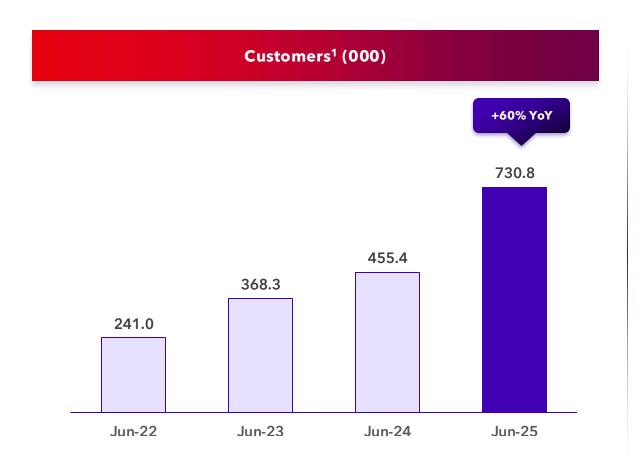
First positive NPAT result since commencement of turnaround

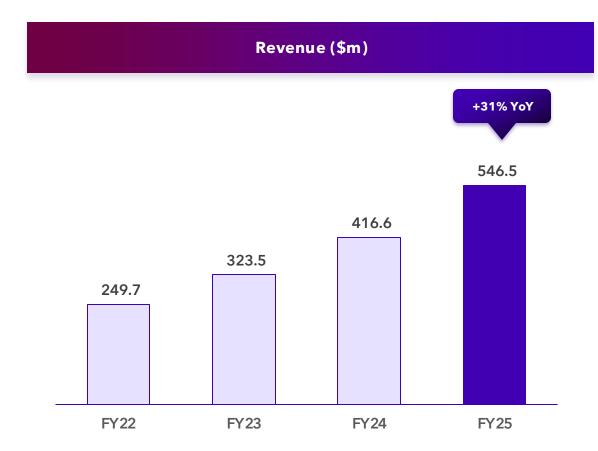
¹ ACCC nbn Wholesale Market Indicators Reports (quarters to Mar 25).

² See appendices for further details on categorisation of customer numbers.

Record new customer growth, driving revenue up 31%.

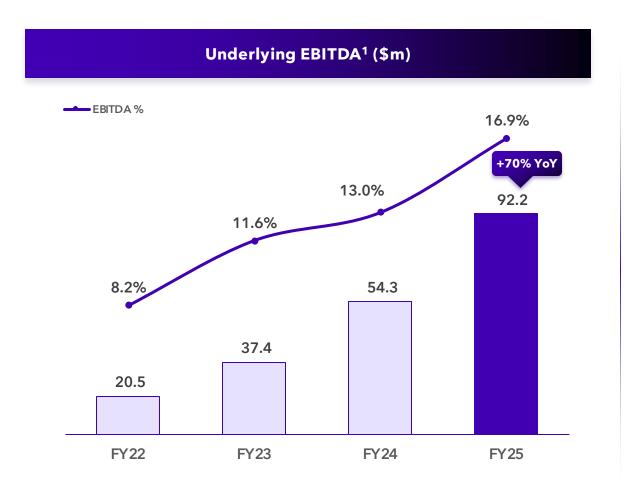
Exceptional Consumer and Wholesale segment performances with customers up 275k

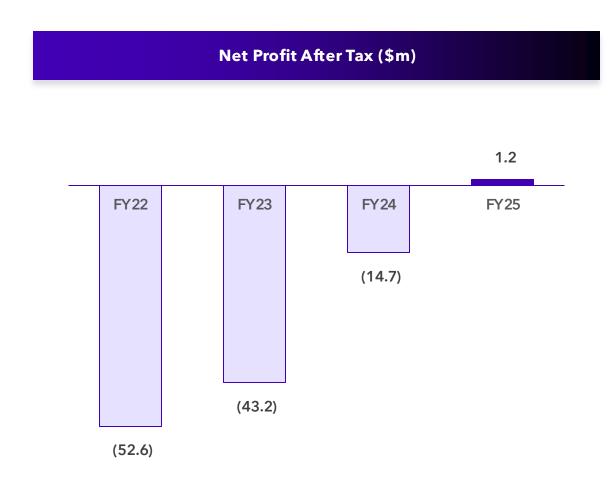




Net Profit After Tax realised in FY25.

Clear operating leverage as Underlying EBITDA margin up 3.9%. NPAT Positive reached one year earlier than Plan, five years from commencement of turnaround

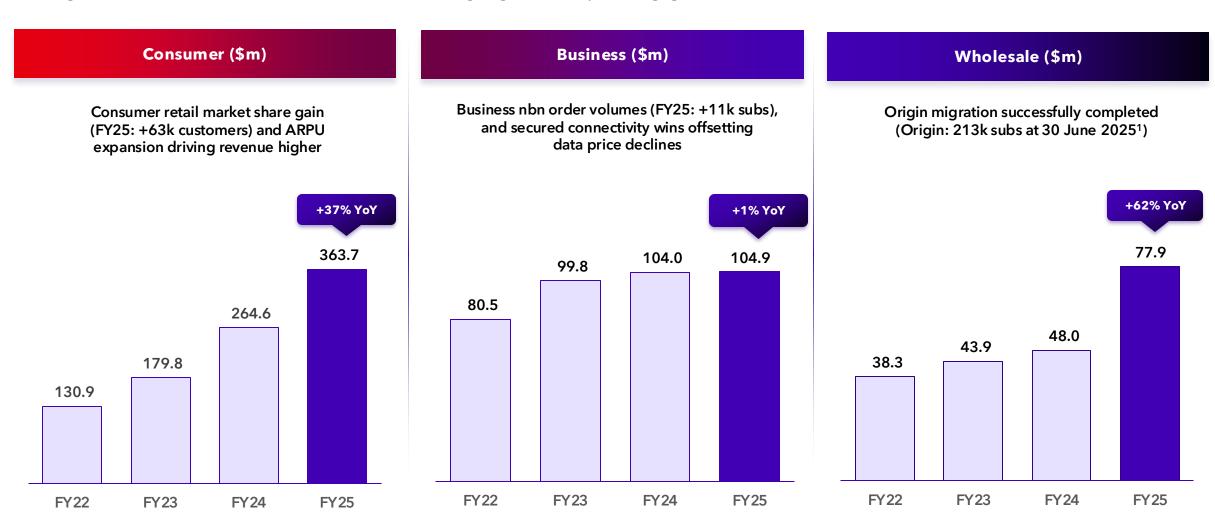




¹ Underlying EBITDA is calculated as Net Profit After Tax adjusted for tax, interest, depreciation & amortisation, share-based consideration, restructuring costs and M&A-related costs. Excludes discontinued operations (FY22 only). Refer appendices for reconciliation.

Group revenue up 31% from strong market share gains.

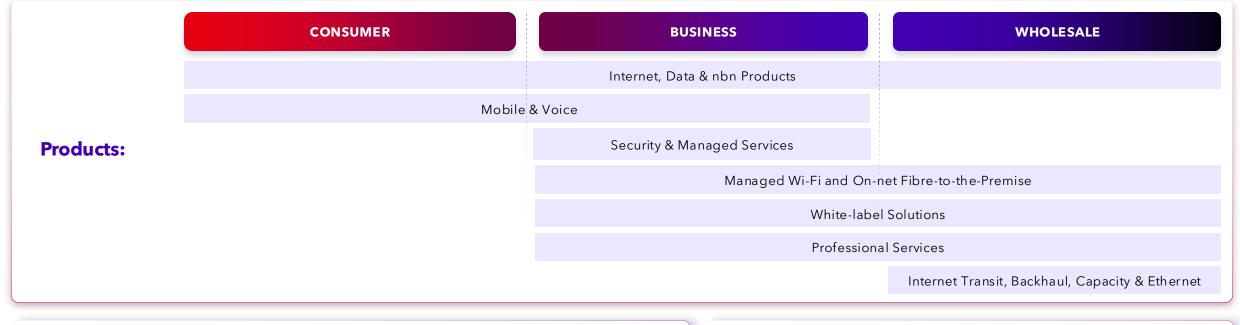
Continued revenue momentum in Consumer (+37%) from strong volumes and ARPU expansion, Origin driving step change in Wholesale (+62%), Business showing signs of improving growth (+1%)





Products enabled by our modern network and simple operating model.

Strong revenue growth driving increased utilisation across our network

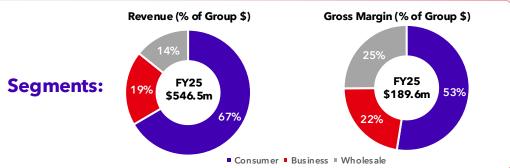


Enablers:









Our Network.

Infrastructure economics underpins our low-cost operating model

CAPACITY TODAY On-net data centres / sites in Australia / worldwide including >2,400 over 1,900 on-net commercial buildings Fibre Network route kilometres¹ > 100,000 Kilometres of strategically located CBD and metro fibre route >2,100 and 800 kilometres of owned duct added in FY25 > 97,000 Contracted on-net Smart Communities lots² Metro Point of Interconnect (POIs) with dual fibre backhaul 100% capable of bulk scale > 1 Tbps > 1.2 Installed subscriber aggregation and termination capacity million Provisioned third party capacity to business customers > 2 Tbps

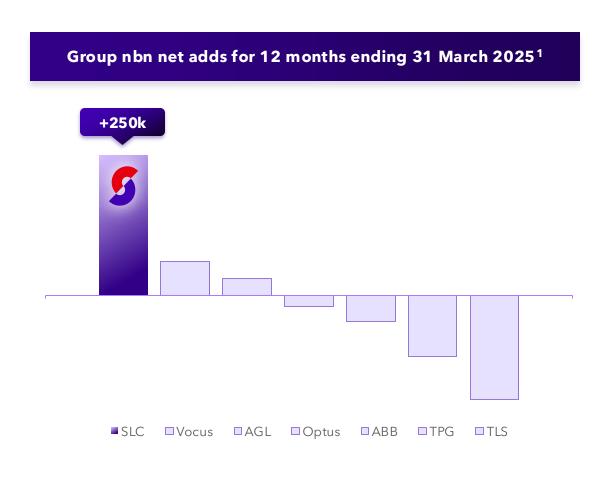


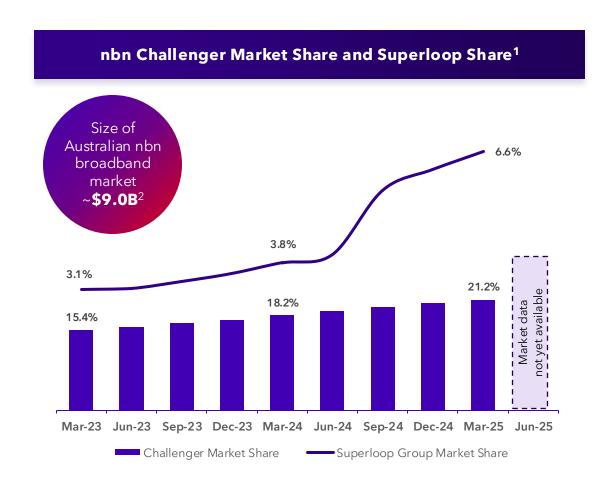
¹ Combination of owned, indefeasible right to use and leased fibre.

² Lot = individual FTTP lot or student accommodation bed.

Group nbn market share increased 2.8% to 6.6%1.

Record Group nbn net adds of 250k in year to 31 March 2025. Challenger market share continuing to increase



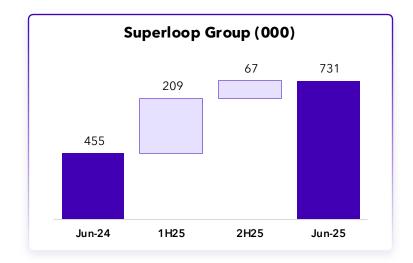


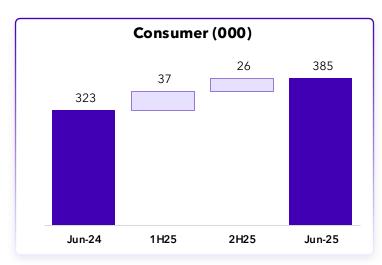
¹ ACCC nbn Wholesale Market Indicators Reports (quarters to Mar-25).

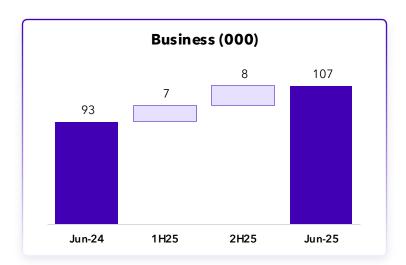
 $^{^2 \, \}text{Calculation based on ACCC nbn Wholesale Market Indicators Report (Mar-25 \,\, \text{Quarter}) and ACCC \,\, \text{Communications market report December 2024}.}$

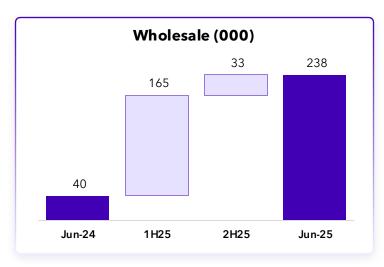
Record 275,000 new customers¹.

Superloop Group now servicing 731,000 customers









Consumer

- Added 63k new customers in FY25.
 - Price increase in May 2025 and reduced marketing of Exetel in lead up to new "One Plan" impacted 2H25 net adds. Churn from price increase now normalised.
- New Exetel One Plan launched 1 July 2025 with 11k² new customer activations to 18 August 2025.

Business

- Business customers increased by 15k to 107k.
- Continued success in small business market with 11k increase in nbn connections. Strong market share in recently introduced high-speed nbn products.

Wholesale

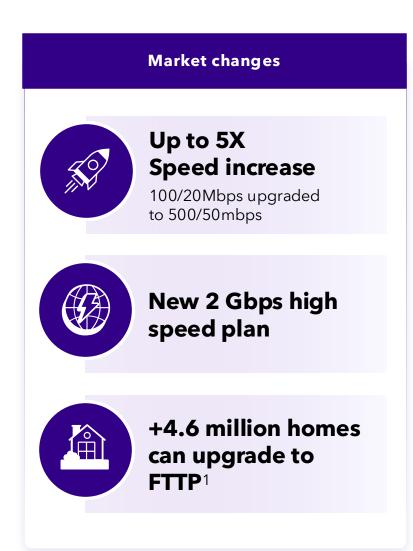
- Wholesale customers increased by 198k to 238k (+497%), reflecting the impact of Origin subscriber migration in Oct-24 and strong second half growth.
- In 2H25, Wholesale customer adds of 51k was offset by Symbio migrating 17k to their new parent company.

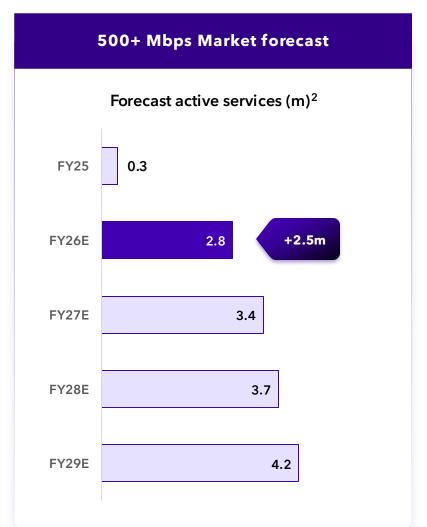
¹ See appendices for further details on categorisation of customer numbers.

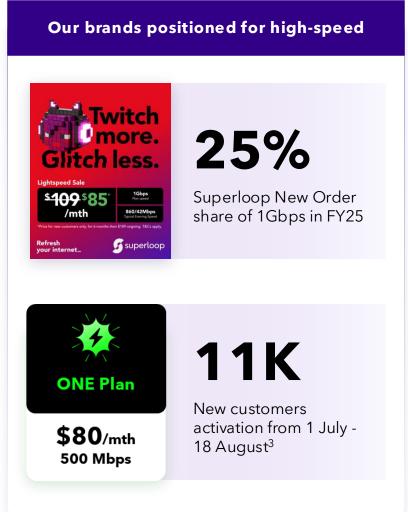
² Includes customers new to Superloop Group only. Note excludes any Exetel or Superloop customer transfers.

Focus on high-speed demand.

nbn changes in September 2025 increase the demand for high-speed internet







¹ NBN Co Full Year Results presentation - FY25, Address by CEO.

² Overview of nbn's regulatory proposal for Financial Years 2027-29 - Chapter 6 Demand Forecasts.

³ Includes customers new to Superloop Group only. Note excludes any Exetel or Superloop customer transfers.

Our approach to ESG

Integrating ESG principles across the business

Our ESG Framework







Environmental

- Program in place to prepare for new accounting standards
- Sustainability Council established
- Sustainability and energy efficiency initiatives:
 - New routers models generating up to 80% saving in energy
 - Partnering with PICS Telecom for circular economy solutions to reduce land-fill
 - 1.93 tonnes of landfill avoided through various initiatives

Social

- General Performance Rights Plan for nonexecutives provided to drive alignment
- Gender pay gap further reduced, now at 5.7%
- Comprehensive Psychosocial framework
- Launched Respect@Work, prevention and response plan including comprehensive training
- Ongoing support for not-for-profits: Telco Together, Humpty Dumpty Foundation, DV Collective, Foundation of Goodness and Avinya Foundation
- Free internet for 3,300 households
- Recognised with WeMoney and Canstar Blue awards for service, value and innovation

Governance

- Appointed Alexandra Crammond to our Board effective 1 September, further increasing board skills
- Revised Board/Committee Charters with amended ESG responsibilities
- ESG risks managed within enterprise risk management framework
- Delivered external Board training on **ESG** duties

Financial Performance.

FY25

Highlights Operational Update **Financial Performance** Segment Update Looking Forward: FY26 Appendices

Continuing positive momentum across key financial metrics.

\$m	FY24	FY25	Change (\$m)	Change %
Revenue	416.6	546.5	+129.8	31.2%
Gross Margin	145.1	189.6	+44.5	30.7%
Operating Expenses ¹	(92.1)	(103.0)	(10.9)	11.8%
Underlying EBITDA ² (Guidance Basis)	54.3	92.2	+37.9	69.8%
Reported EBITDA	38.5	75.2	+36.7	95.2%
Net Profit/(Loss) After Income Tax	(14.7)	1.2	+16.0	nm
Free Cash Flow ³	29.2	56.3	+27.1	92.7%

Revenue and other income

Substantial growth in Wholesale and Consumer revenue. Group revenue up \$129.8m (+31.2%)

Gross Margin

Increased by \$44.5m to \$189.6m

Operating Expenses¹

Increased 11.8%. Opex/Revenue⁴ decreased from 17.3% to 14.4%

Underlying EBITDA²

grew 69.8% to \$92.2m

Net Profit after Income Tax

delivered net profit of \$1.2m

Free Cash Flow⁴

increase of \$27.1m to \$56.3m

¹ Operating Expenses excludes share-based consideration, restructuring costs and M&A-related costs.

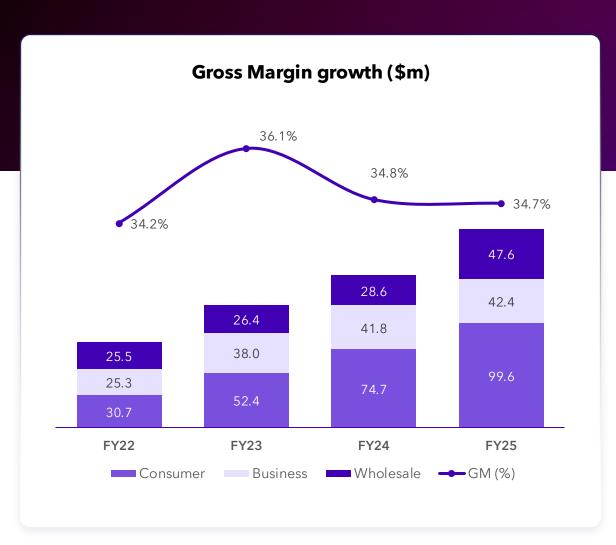
² Underlying EBITDA is calculated as Net Profit After Tax adjusted for tax, interest, depreciation & amortisation, share-based consideration, restructuring costs and M&A-related costs. Refer appendices for reconciliation.

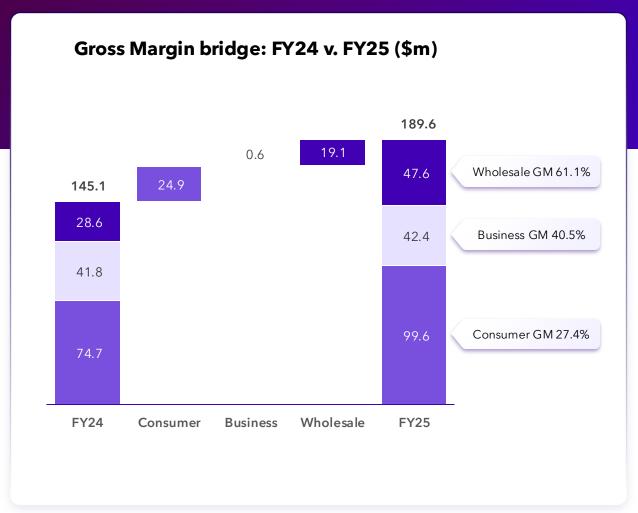
³ Free Cash Flow is calculated as the operating cash flow less investing cash flow adjusted for acquisition and disposals.

⁴ Opex/Revenue is calculated by dividing Operating Expenses (ex Doubtful Debts and Marketing Expenses) by Revenue.

Gross margin up \$44.5m to \$189.6m.

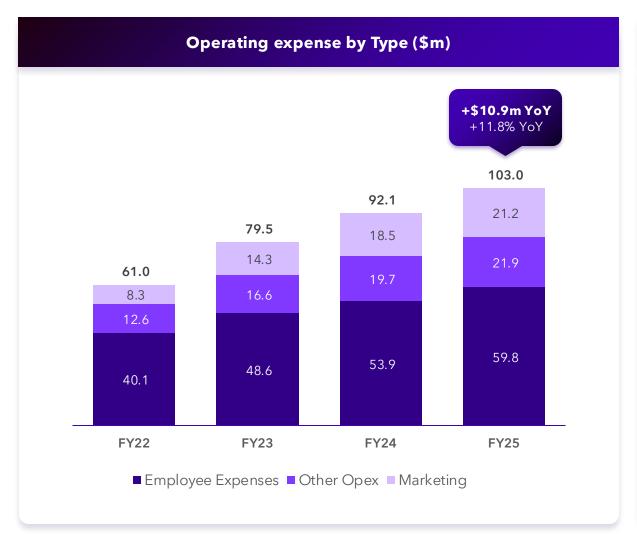
Group gross margin (%) stable at 34.7%

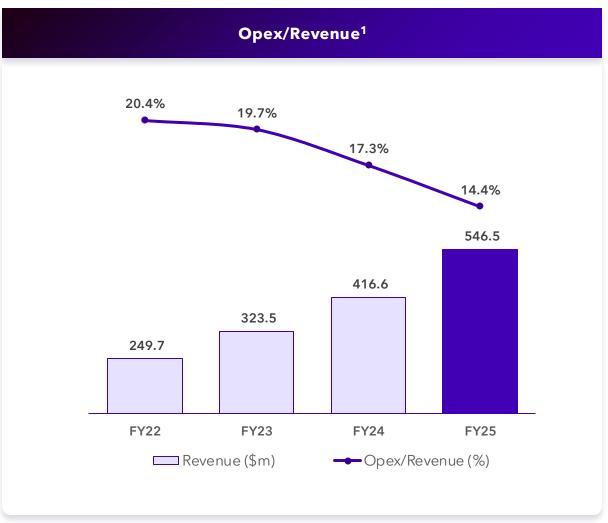




Operating leverage continues to be demonstrated.

Opex/Revenue reduction of 2.9% while adding 275,000 new customers.





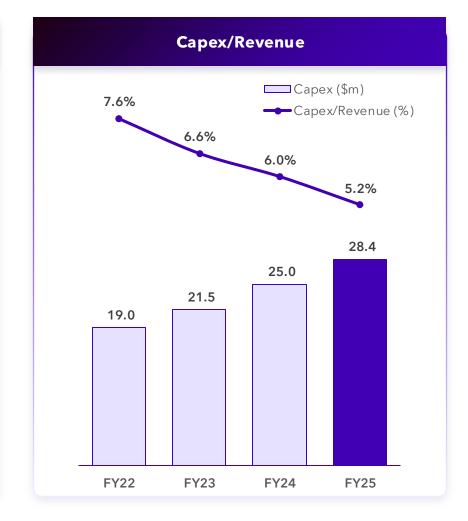
Investment in capex enabling growth.

Capital expenditure (cash basis) of \$28.4m, at lower end of \$28m-\$30m guidance

Capex of \$28.4m in FY25 included:

- **Digital & Transformation:** \$6.4m invested in significant digital upgrades including:
 - Consumer mobile app and the awardwinning Refreshify tool
 - Krypton portal for Business partners
 - Network Inventory system to support enhanced operational efficiency.
- **Growth Capex Shared:** \$12.0m on network upgrades and capacity expansion, future proofing the network to ensure the best enduser experience.
- Growth Capex Customer: \$8.2m on fibre builds and customer connection capex, including Smart Community FTTP builds.

FY25 Capex		
Category	(\$m)	
Digital & Transformation	6.4	
Growth Capex - Shared	12.0	
Growth Capex - Customer	8.2	
Replacement	1.8	
Total	28.4	

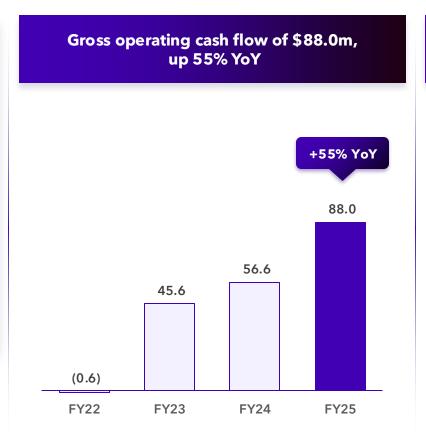


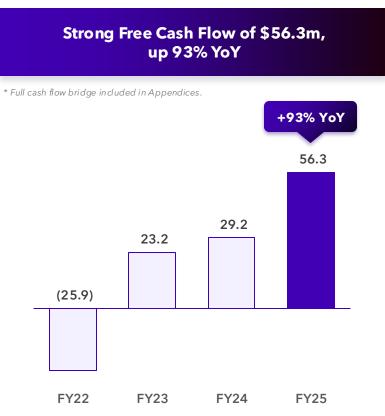
Continued strong operating cash flow.

Free cash flow up 93% to \$56.3m. Group has strong balance sheet and funding position

Metric	FY25
Gross Operating Cash Flow ¹	\$88.0m
Gross Operating Cash Flow Conversion ²	95%
Free Cash Flow ³	\$56.3m
Net Cash Flow (excl debt repayment)	\$25.9m
Net Cash / (Debt) ⁴	\$29.5m
Indicative Net Leverage Ratio	n/a (net cash)
Indicative Interest Cover Ratio	20.2x

• Positive net cash position of \$29.5m. Debt covenants well below thresholds.





¹ Gross Operating Cash Flow is calculated as receipts from customers minus payments to suppliers and employees, per Statement of Cash Flows.

² Gross Operating Cash Flow Conversation calculated by dividing Gross Operating Cash Flow by Underlying EBITDA.

³ Free Cash Flow is calculated as the operating cash flow less investing cash flow adjusted for acquisition and disposals.

⁴ Net debt is calculated as cash (\$74.5m) minus bank borrowings (\$45.0m). Does not include bank guarantees.



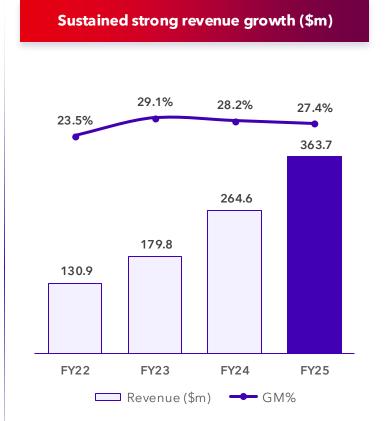
Sustained, strong revenue growth in Consumer segment.

Revenue growth of \$99.1m (+37% YoY) with 63k net new customers

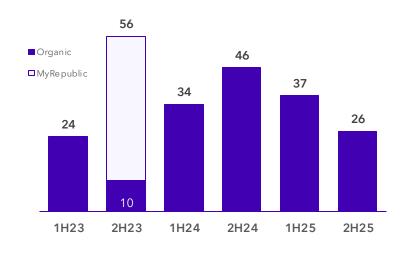
FY25 Results				
	FY24 (\$m)	FY25 (\$m)	YoY (%)	
Revenue	264.6	363.7	37%	
Direct costs	(189.9)	(264.1)	46%	
Gross Margin	74.7	99.6	33%	
Gross Margin %	28.2%	27.4%	(0.8%)	

Revenue: Increased by 37% to \$363.7m driven by volume growth and ARPU expansion.

Gross Margin: Gross margin of \$99.6m (+33%) and GM% of 27.4%, a reduction of 0.8% from FY24. GM% remains above long-term target of 25%.







- 63k net new customers in FY25.
 - Price increase in May 2025 and reduced marketing of Exetel in lead up to new "One Plan" impacted 2H25 net adds. Churn from price increases in May now normalised.
- New Exetel One Plan launched July 2025 with 11k new customer activations to 18 August 2025¹.

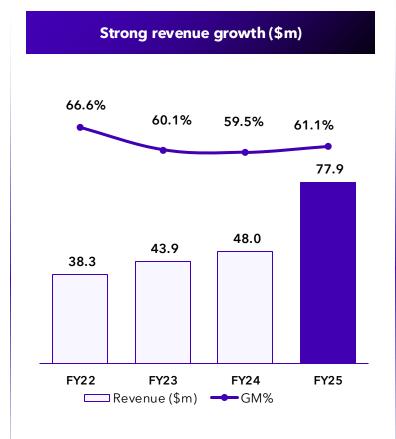
Wholesale revenue up 62%.

Our strategy of enabling Challenger brands has increased wholesale customers by 198k

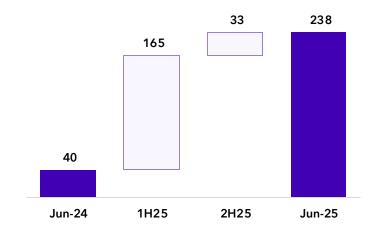
FY25 Results				
	FY24 (\$m)	FY25 (\$m)	YoY (%)	
Revenue	48.0	77.9	62%	
Direct costs	(19.4)	(30.3)	56%	
Gross Margin	28.6	47.7	67%	
Gross Margin %	59.5%	61.1%	1.6%	

Revenue: Increased 62% to \$77.9m, driven by enabling Challenger brands.

Gross Margin: Generated \$47.7m at a gross margin of 61.1%. Origin migration completed Oct-24, providing 8 full months of gross margin contribution.



Record Wholesale Customer growth (000)



- Migration of 130k Origin subscribers completed Oct-24.
- Symbio migrated approximately 17k subscribers from the Superloop network to their new parent network in 2H25.

Business segment revenue and margin steady.

New wins and volume gains, maintaining revenue and margin position. Signs of improving market conditions

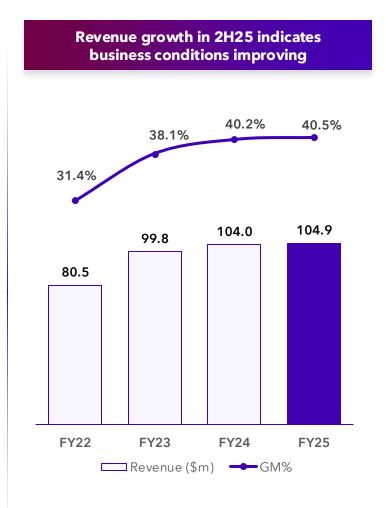
FY25 Results				
	FY24 (\$m)	FY25 (\$m)	YoY (%)	
Revenue	104.0	104.9	0.8%	
Direct costs	(62.2)	(62.4)	0.3%	
Gross Margin	41.8	42.4	1.5%	
Gross Margin %	40.2%	40.5%	0.3%	

Revenue: Increased in the period to \$104.9m.

Gross Margin: Increased \$0.6m to \$42.4m.

Trading:

- Business nbn customers increase of +11k and secure connectivity wins offset data price declines on dedicated, high speed data services.
- Strong sales performance in Smart Communities. Record 18k lots¹ signed including 17k new FTTP lots.



New Business logos in FY25 include:



















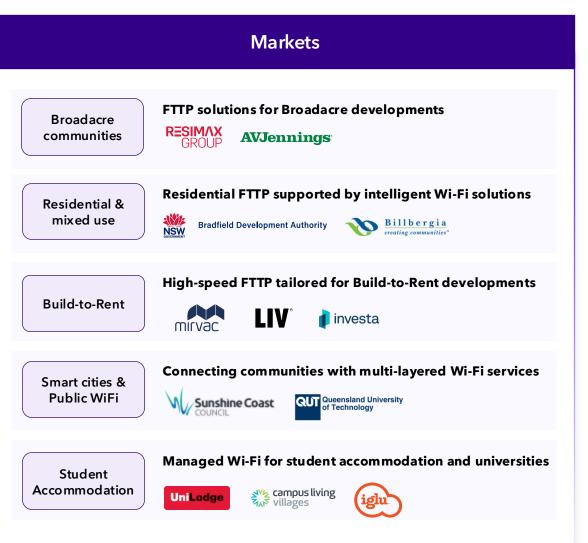


25 FY25 Results | Superloop Limited 🕜 ¹ Lot = individual FTTP lot or student accommodation bed

What is Smart Communities?

Smart Communities delivers wholesale FTTP services and WiFi solutions to different classes of new properties





Landmark Sales Wins in Smart Communities.

Construction book growing with 42k lots¹ in construction, build activity accelerating

SALES

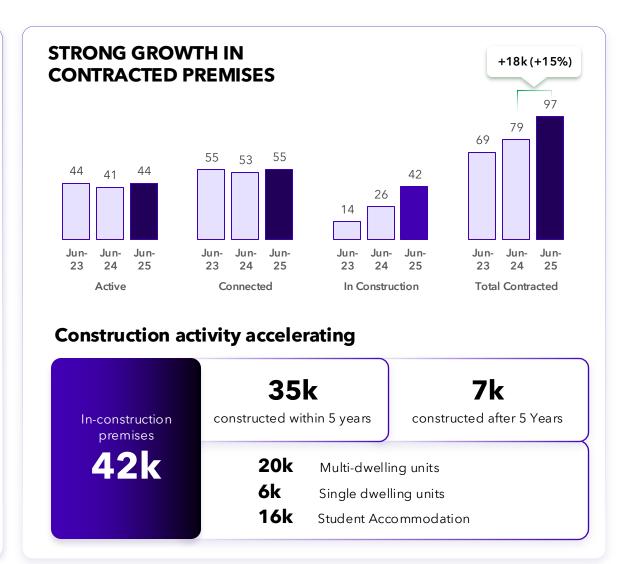
- Record contracted lots, increasing by 18k (17k FTTP) to 97k, including:
 - Landmark win with NSW Government for 10,000 lots.
 - Winning new opportunities across Multi-Dwelling Units and Broadacre developments, including with Resimax and AV Jennings.
- Continued market leadership in Tertiary Accommodation Wi-Fi.

LANDMARK WIN WITH NSW GOVERNMENT FOR 10,000 LOTS, ENABLING A NEW CITY





Delivering Australia's newest city, driving investment, and growing industry in Western Sydney.



Smart Communities Wins in FY25 include:

























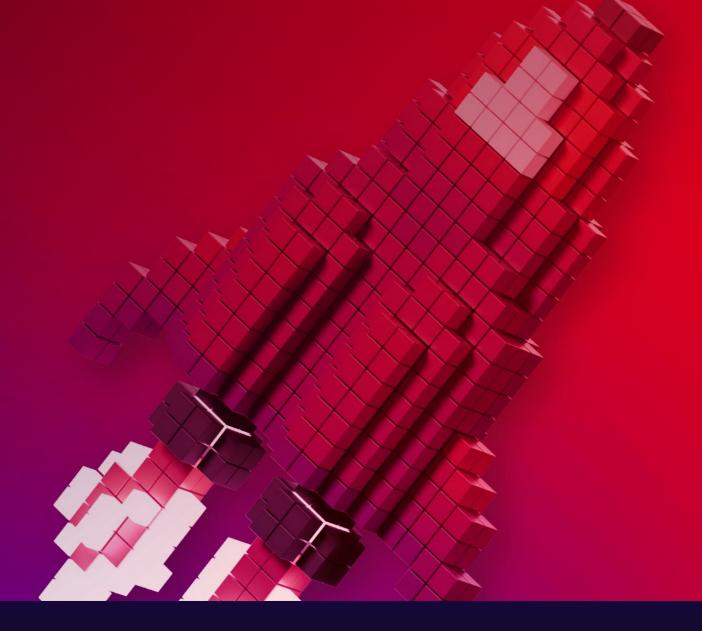




Bradfield Development Authority



Looking Forward: FY26



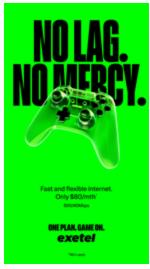
Highlights Operational Update Financial Performance Segment Update **Looking Forward: FY26** Appendices

Exetel Brand.

- Unapologetically fast internet needs unapologetically bold creative
- 100% **App** and Al-led digital customer support
- With a **website** experience that culls complexity

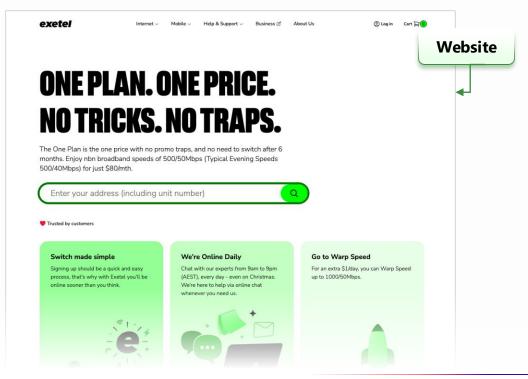






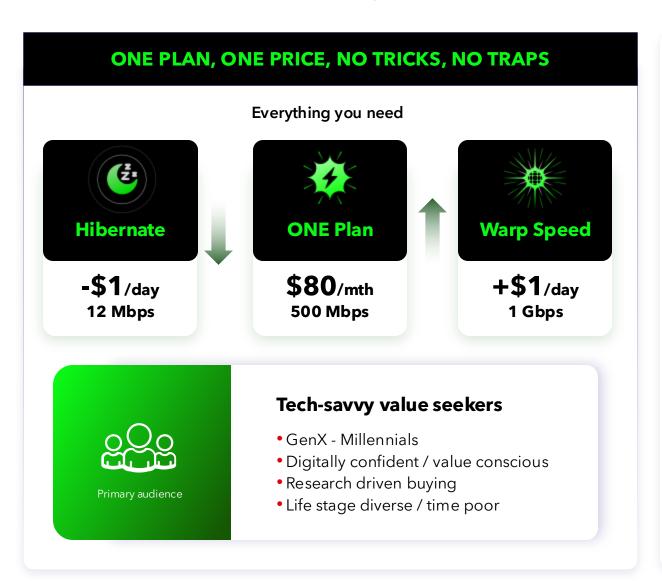






Exetel repositioned with a disruptive value proposition.

"ONE PLAN" launched in July with 11k new customer activations to 18 August 2025



KEY SALES METRICS

11k

New customers activated to 18 August¹

+86%

Increase in Website users Month 1

+241%

Increase in Digital conversion rate Month 1

KEY SERVICE METRICS

86%

New Orders activated in under 15 minutes

85%

Customer support managed by Al-driven webchat agent. 15% human webchat agents

Strong progress on Double Down strategy, with exceptional organic growth to date.

NPAT positive achieved in FY25, M&A still part of Double Down strategy

"DOUBLE DOWN" PROGRESS



¹ June 2026 monthly Revenue, annualised

² June 2026 monthly Underlying EBITDA annualised, target of "mid-to-high teens" Underlying EBITDA margin (15% - 19%)

³ Underlying EBITDA is calculated as Net Profit After Tax adjusted for tax, interest, depreciation & amortisation, share-based consideration, restructuring costs and M&A-related costs. Refer appendices for reconciliation.

FY26 focus is on achieving our Double Down strategy and driving more growth from our platform

- Execute on final year of Double Down strategy
 - Capture nbn "Accelerate Great" speed bestowal opportunity
 - Accelerate Business growth including Smart Communities moving to delivery phase
 - Remain lowest cost provider and drive further operating leverage
- Identify and execute accretive M&A opportunities to leverage our platform and balance sheet
- Great start to FY26 with Consumer trading strong with 17k¹ new customers to 18 August across both the Superloop and Exetel brands

Appendices.

Highlights Operational Update Financial Performance Segment Update Looking Forward: FY26 **Appendices**

Acquisition of 2,100km fibre network.

Strong alignment to Smart Communities ambitions and enables progressive optimisation of network costs

- Acquired for \$17.5m (plus working capital) adjustments) in Feb-25.
- Adds substantial scale to domestic fibre network via:
 - 2,100km of metropolitan fibre
 - 800km of owned duct
 - 1,900 on-net buildings, across Sydney, Melbourne, Brisbane and Gold Coast.
- Includes long term contracts and transferred customers.
- Fibre network footprint aligns to our existing and contracted Smart Communities developments, generating capex and opex synergies. Further benefits through leveraging new product in our Wholesale and Business segments.







Group Income Statement.

\$m	FY24	FY25
Revenue ¹	416.63	546.46
Cost of Goods Sold	(271.52)	(356.84)
GROSS MARGIN	145.11	189.62
Other Income	1.26	1.81
Origin share consideration ¹	-	3.68
Operating Expenses	(92.10)	(102.96)
UNDERLYING EBITDA	54.26	92.16
Underlying EBITDA adjustments (refer following slide)	(15.72)	(16.92)
REPORTED EBITDA	38.54	75.24
Depreciation & Amortisation	(71.32)	(77.60)
Net Interest Expense	(6.21)	(5.27)
Foreign Exchange Gains/(Losses)	(0.30)	0.26
Share of Net Gains/(Losses) from Investment in Associate	-	(0.03)
NET PROFIT/(LOSS) BEFORE INCOME TAX	(39.29)	(7.40)
Income Tax (Expense)/Benefit	24.54	8.61
NET PROFIT/(LOSS) AFTER INCOME TAX	(14.74)	1.21

Underlying EBITDA to Net Profit/(Loss) After Tax.

\$m	FY24	FY25
UNDERLYING EBITDA	54.26	92.16
Share Based Payments - Employees	(2.03)	(4.88)
Origin Share Consideration	-	(3.68)
Restructuring Costs	(0.72)	(0.90)
Transaction Costs	(4.45)	(5.74)
Acquisition Consideration in Income Statement ¹	(8.52)	(1.73)
REPORTED EBITDA	38.54	75.24
Depreciation & Amortisation - Amortisation of Acquired Intangible Assets	(27.04)	(23.34)
Depreciation & Amortisation - All other D&A	(44.28)	(54.26)
Net Interest Expense	(6.21)	(5.27)
Foreign Exchange Gains/(Losses)	(0.30)	0.26
Share of Losses from Investment in Associate	-	(0.03)
NET PROFIT/(LOSS) BEFORE INCOME TAX	(39.29)	(7.40)
Income Tax (Expense)/Benefit	24.54	8.61
NET PROFIT/(LOSS) AFTER INCOME TAX	(14.74)	1.21

- Share Based Payments Employees of \$4.9m. Increase driven by higher employee numbers and increase in share price (which has a consequential increase in the value of the shares issued to employees).
- **Origin Share Consideration** of \$3.7m relates to shares provided as part of the Origin contract. These amounts are recognised as a reduction in revenue but are added back in the Underlying EBITDA calculation.
- Transaction Costs of \$5.7m from takeover defence and M&A costs relating to the Uecomm acquisition.
- Acquisition Consideration in Income Statement of \$1.7m relates to deferred and contingent consideration for the VostroNet and Acurus acquisitions. No further costs are expected to be accrued in relation to these acquisitions.

• Income Tax Benefit of \$8.6m includes \$4.6m of income tax expense offset by income tax benefit of \$13.2m arising on the recognition of prior year tax losses. All tax losses have now been booked (c.\$75m of available tax losses carried forward into FY26, subject to finalisation of FY25 tax return).

¹ Acquisition Consideration in Income Statement adjustment includes VostroNet share-based payments (FY24: -\$5.3 m, FY25: -\$1.7 m), VostroNet contingent consideration as remuneration (FY24: -\$5.9 m, FY25: -\$2.0 m) and movement in accrued contingent consideration payments for Acurus and VostroNet (FY24: \$2.6 m, FY25: \$2.0 m).

Half-Year Gross Margin - Segment Breakdown.

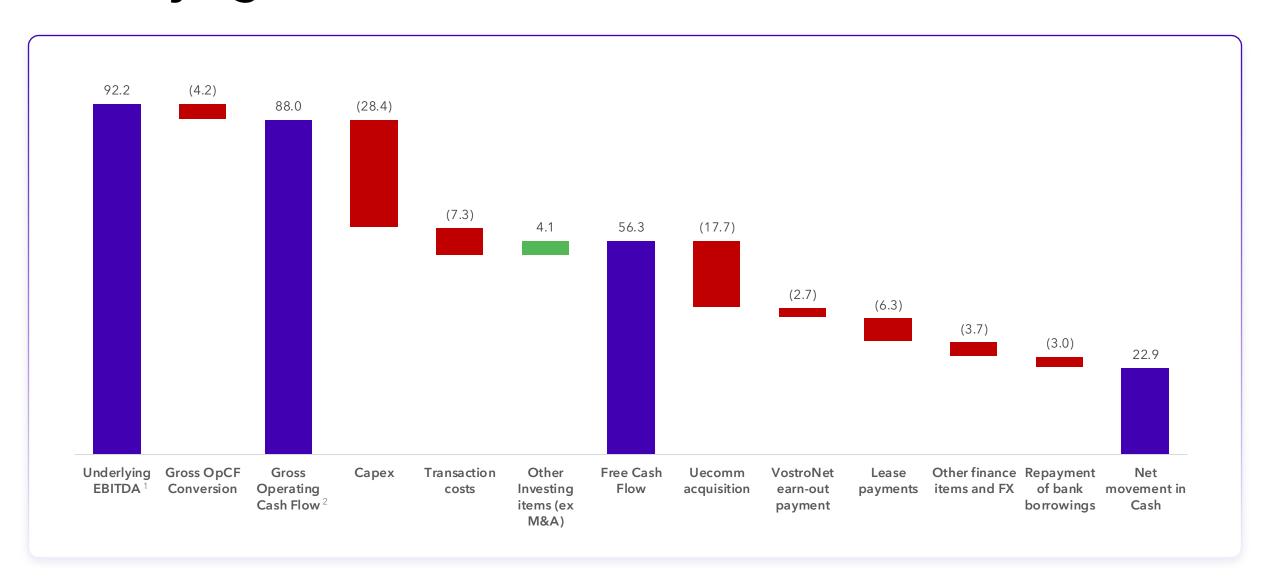
\$m	1H23	2H23	1H24	2H24	1H25	2H25
Revenue						
Consumer	77.91	101.92	118.87	145.69	170.33	193.37
Business	48.15	51.63	52.60	51.44	52.19	52.67
Wholesale	21.80	22.11	22.97	25.06	34.99	42.93
TOTAL REVENUE	147.86	175.67	194.43	222.20	257.50	288.97
Cost of Goods Sold						
Consumer	(58.63)	(68.78)	(85.07)	(104.78)	(124.20)	(139.93)
Business	(30.78)	(30.95)	(31.31)	(30.92)	(31.45)	(30.98)
Wholesale	(8.96)	(8.54)	(9.35)	(10.09)	(13.88)	(16.40)
TOTAL COST OF GOODS SOLD	(98.38)	(108.28)	(125.73)	(145.79)	(169.53)	(187.31)
Gross Margin						
Consumer	19.27	33.14	33.80	40.91	46.12	53.43
Business	17.37	20.68	21.29	20.52	20.73	21.69
Wholesale	12.84	13.57	13.62	14.97	21.11	26.53
TOTAL GROSS MARGIN	49.48	67.39	68.70	76.40	87.97	101.66
Gross Margin %						
Consumer	24.7%	32.5%	28.4%	28.1%	27.1%	27.6%
Business	36.1%	40.1%	40.5%	39.9%	39.7%	41.2%
Wholesale	58.9%	61.4%	59.3%	59.7%	60.3%	61.8%
TOTAL GROSS MARGIN %	33.5%	38.4%	35.3%	34.4%	34.2%	35.2%

Cash flow.

\$m	FY24	FY25	Change	Change %
Gross operating cash flow ¹	56.64	87.97	31.33	55.3%
Transaction costs	(2.95)	(7.24)	(4.29)	145.4%
Taxes paid	(3.77)	(0.03)	3.74	(99.3%)
Cash inflow from operating activities	49.92	80.70	30.78	61.7%
Capex	(24.97)	(28.45)	(3.47)	13.9%
Investing cash flows on M&A activities	(0.05)	(20.44)	(20.38)	nm
Other investing cash flows	0.51	4.07	3.56	695.6%
Cash outflow from investing activities	(24.52)	(44.81)	(20.29)	82.8%
Lease payments	(6.53)	(6.28)	0.25	(3.8%)
Other financing cash flows	0.82	(6.83)	(7.65)	(931.9%)
Cash outflow from financing activities	(5.71)	(13.11)	(7.40)	129.7%
Foreign Exchange Movements in Cash	(0.30)	0.12	0.42	(138.9%)
Net movement in Cash	19.40	22.90	3.50	18.0%
Closing Cash	51.56	74.46	22.90	44.4%
Free Cash Flow ²	29.23	56.33	27.10	92.7%

¹ Gross Operating Cash Flow is calculated as receipts from customers minus payments to suppliers and employees, per Statement of Cash Flows. ² Free Cash Flow is calculated as the operating cash flow less investing cash flow adjusted for acquisition and disposals.

Underlying EBITDA to net cash movement.



¹ Underlying EBITDA is calculated as Net Profit After Tax adjusted for tax, interest, depreciation & amortisation, share-based consideration, restructuring costs and M&A-related costs. ² Gross Operating Cash Flow is calculated as receipts from customers minus payments to suppliers and employees, per Statement of Cash Flows.



Balance Sheet.

\$m	30 June 24	30 June 25
Cash & Cash Equivalents	51.56	74.46
Trade and Other Receivables	32.39	50.32
Other Current Assets	19.32	23.14
Property, Plant & Equipment	123.96	135.21
Rights and Licences	59.42	49.13
Other Intangible Assets	66.23	50.70
Goodwill From Acquisitions	166.80	167.28
Deferred Tax Assets	14.66	25.95
Other Non-Current Assets	17.94	32.53
TOTAL ASSETS	552.27	608.71
Trade and Other Payables	(77.05)	(94.13)
Lease Liabilities (Current)	(4.03)	(5.04)
Other Current Liabilities	(33.96)	(44.80)
Lease Liabilities (Non-Current)	(8.65)	(5.70)
Bank Borrowings	(48.00)	(45.00)
Other Non-Current Liabilities	(12.85)	(16.80)
TOTAL LIABILITIES	(184.55)	(211.46)
EQUITY	367.72	397.25

Customer number definition.

Consumer

Unique customers on various access technologies such as nbn™, Superloop Fixed Wireless and mobile. A single customer with multiple services (such as broadband, VoIP and mobile) only counts as a single customer.

Business

Unique end business locations on various access technologies such as Superloop Managed WiFi, Superloop Fibre, Superloop Fixed Wireless, nbn™ and mobile.

A single business location with multiple services (such as broadband, managed services, VoIP and mobile) counts as a single business location. A single business with 5 locations (branches) serviced by Superloop, however, counts as five business locations.

A managed WiFi customer to whom Superloop services 100 uniquely identifiable locations counts as 100 business locations. Covers all business sub-segments including SMB, mid market and enterprise. Business locations serviced via the nbn network as defined by the nbn™ March 2025 report.

A Fibre-to-the-Premises lot is a distinct location in a building with a separate Network Termination Device and Unique Location ID. Active = service provided to lot, Connected = service available at lot, Committed = contracted to connect to lot. Customers includes active lots only.

Wholesale

Number of customers purchasing telco offerings from Superloop plus unique end customers serviced via Superloop wholesale aggregation and white label products as defined in Consumer and Business above.

Segment Financials

Total customer numbers above do not fully align with segment revenue and COGS. Specifically, businesses purchasing a residential rather than business plan are reported in the Consumer segment (revenue, margin and customer numbers) rather than the Business segment.

Superloop Thank you.

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