

Latitude Capital Notes 2

ASX: LFSPB

Investor Presentation

24 March 2026

LATITUDE GROUP HOLDINGS LIMITED
ABN 83 604 747 391

Important Notice



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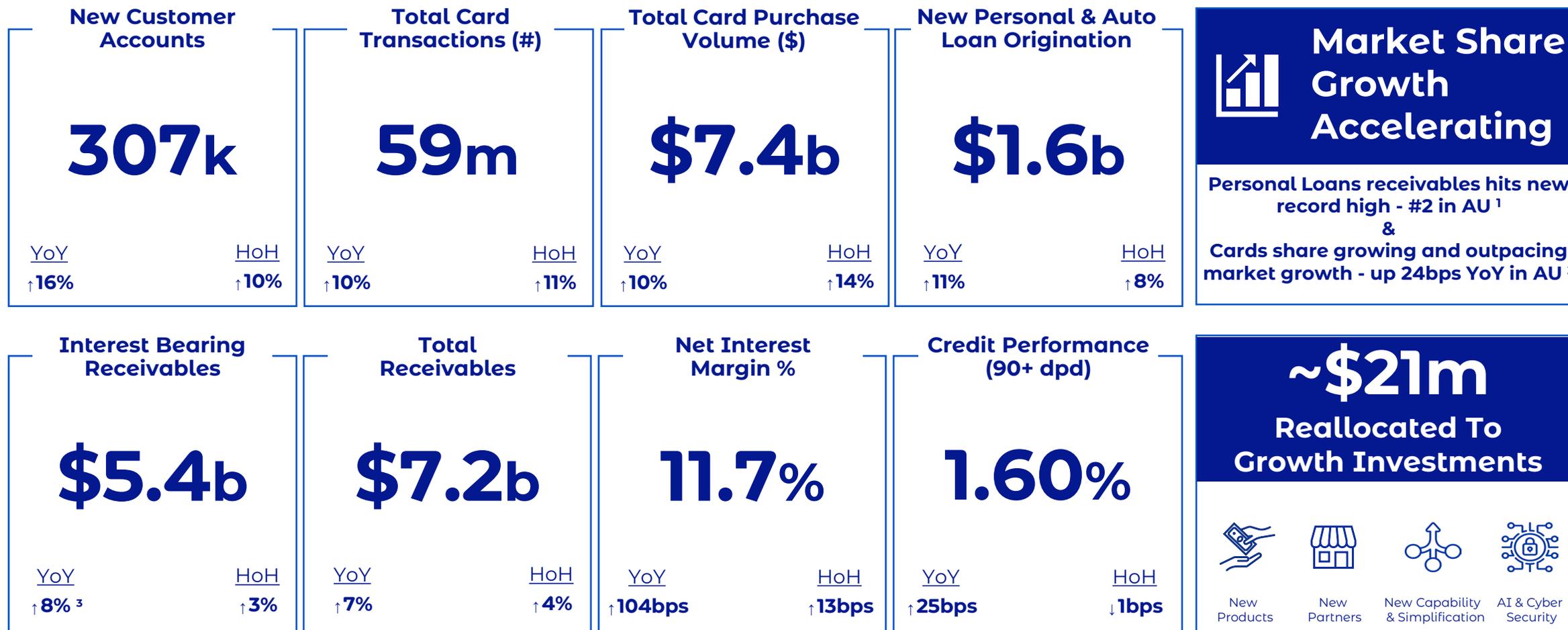


Corporate Overview & Update

Full Year 2025 Snapshot – Key Business Drivers



Strong customer demand and product engagement driving asset growth at higher margins



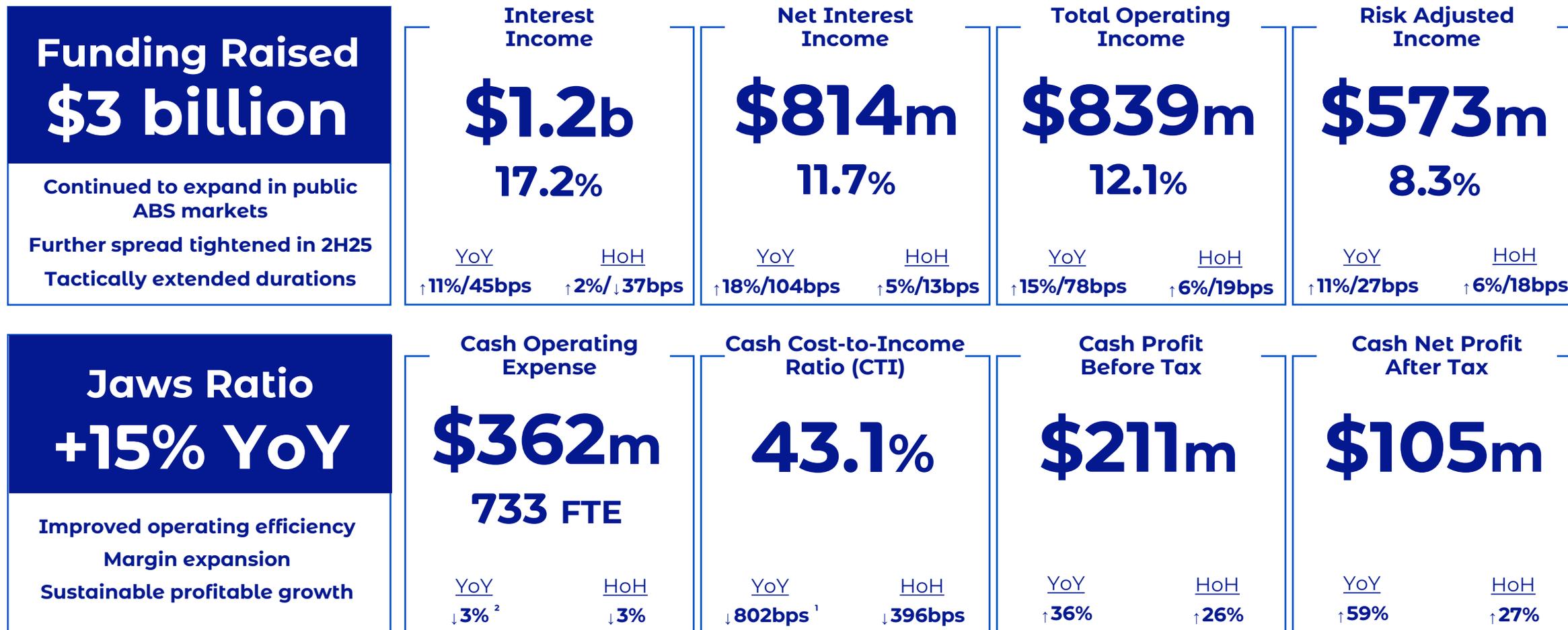
Note: YoY = FY25 vs. FY24; HoH = 2H25 vs. 1H25

- (1) Based on receivables share by Brand
- (2) Source: Company data, APRA as at Dec 25
- (3) Interest Bearing Receivables have been re-presented to reflect a minor classification refinement between IB and IF, with no impact to total Gross Loan Receivables

Full Year 2025 Snapshot– Key Financial Metrics



Revenue momentum and operating leverage translating into strong financial outcomes



Note: YoY = FY25 vs. FY24; HoH = 2H25 vs. 1H25

(1) FY24 OpEx and cost-to-income (CTI) shown on a normalised basis, adjusted to remove \$13m one-off benefit in employee expense due to lower discretionary incentives

Strength of Latitude funding platform is key differentiator



Continued active funding programme with 3 term transactions totaling \$1.5b in 2025

- Programmatic debt platform
- Managed maturity profile
- Diversified investor base
- 12 months liquidity runway
- \$1bn+ unused headroom
- 7.1% TER² (6–7% Board target)



Warehouse Financing

A\$5.3bn
Total Limits

8 Active
Facilities

Australia and New Zealand, 31 Dec 2025



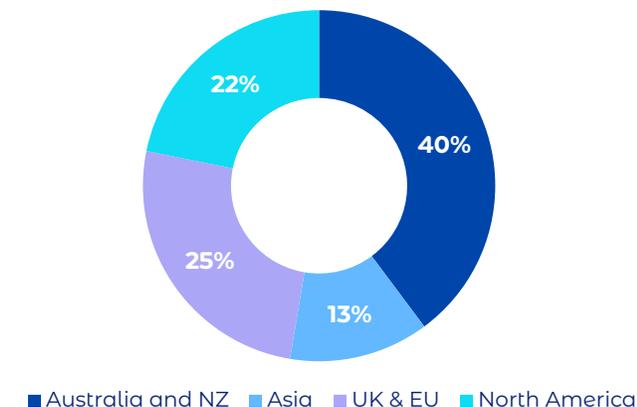
ABS Issuance

A\$8.3bn
Total Issuance to date

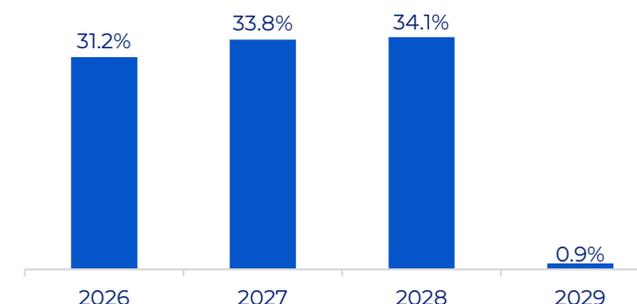
8 Active
Issuances

Australia and New Zealand, 31 Dec 2025

Geographic ABS Investor Distribution



Securitised Debt Maturity Profile¹



Latitude has strong cashflow & equity capital generation capacity to support the organic expansion of its loan book

Source: Company data as of 31 December 2025

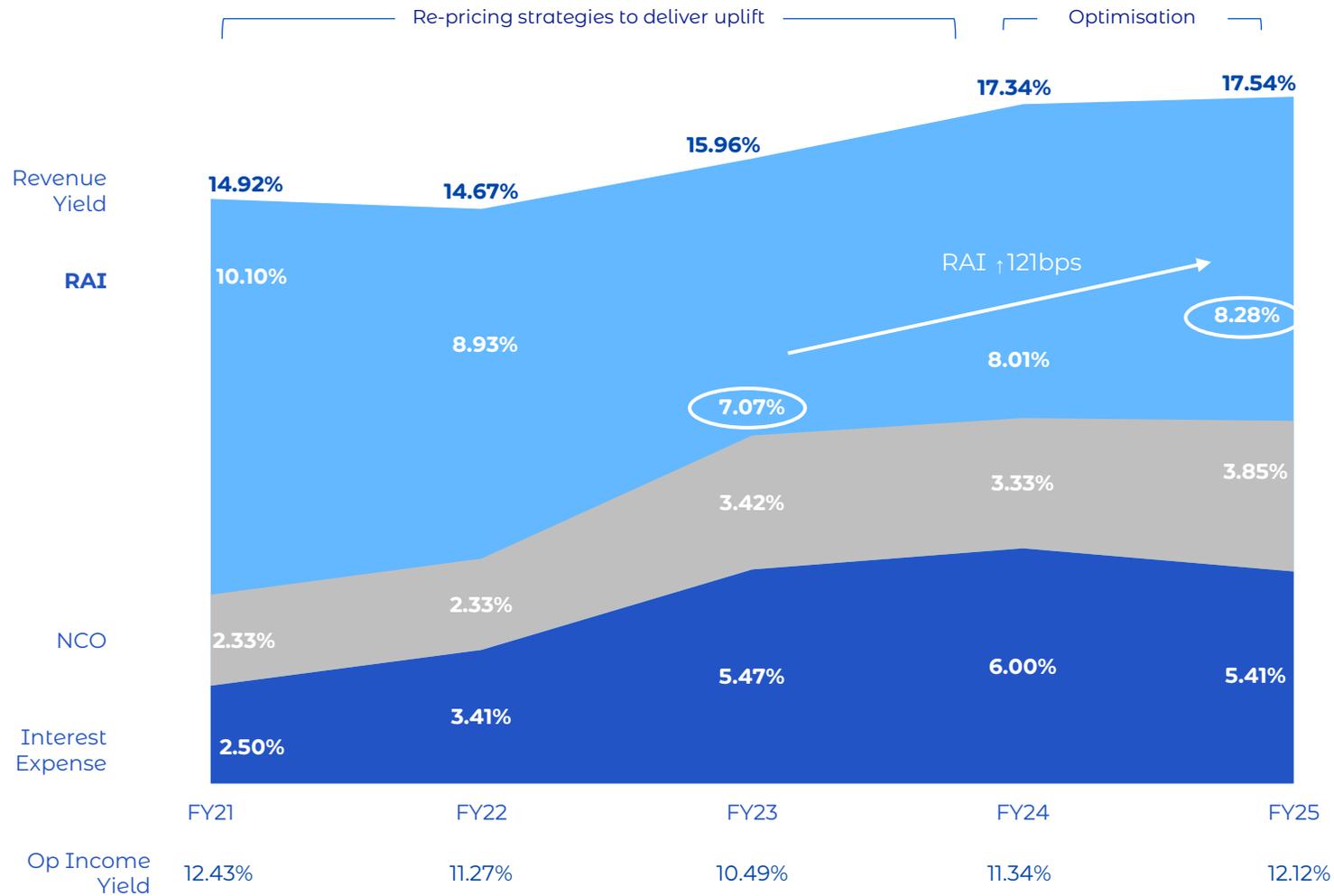
(1) ABS term deals included at their 10% call option for amortising deals

(2) Tangible Equity Ratio at 31 December 2025 as per last public disclosure

RAI margin evolution



Margin optimisation in response to evolving macro conditions



Key YoY drivers

Margin expansion and portfolio growth continues

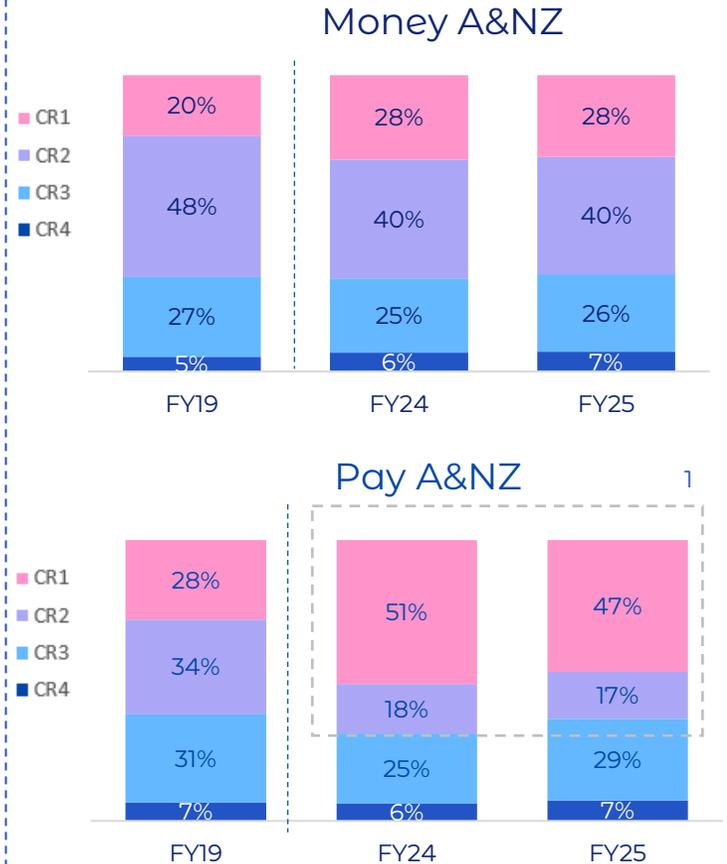
- FY25 RAI +27bps YoY to overall Group yield supported by:
 - Revenue Yield +20bps YoY led by higher yields in Money. Money New Business APR is ~200bps above Money Portfolio APR.
 - CoF Yield (59bps) YoY due to lower base rates and lower spreads.
 - NCO Yield +52bps YoY and in line with point-in-cycle expectations
- Higher receivables delivering +\$40m YoY in risk adjusted income

Delinquency performance remains within target range

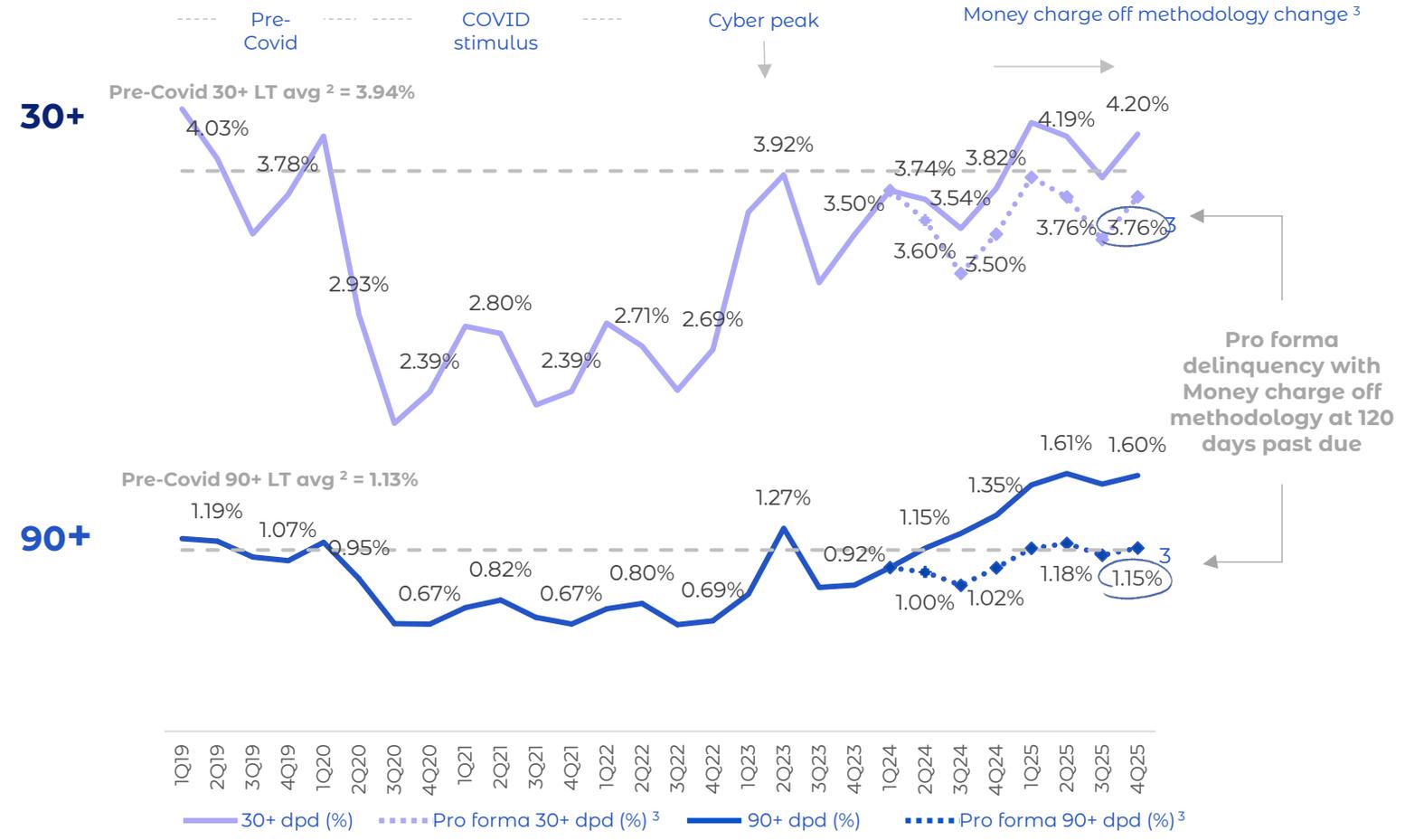


Delinquency and losses performing in line with historical norms

Quality of new customer originations remains strong



Normalised delinquency trends performing in line with pre-Covid long-term norms



¹) Change in CR grades largely due to scorecard recalibrations in mid-2023 and 2H25 to align with target probability of default (PD).
²) Pre-Covid LT avg is from FY17 to FY19.
³) Impact to DPD % of 44bps on 30+ and 45bps on 90+ as a result of Money Charge off methodology change from 120 to 180 days



Offer details

Latitude Capital Notes 2 - Offer summary



| | |
|--------------------------------------|---|
| Issuer | <ul style="list-style-type: none">Latitude Group Holdings Limited (ACN 604 747 391) (“Company”) |
| Quotation | <ul style="list-style-type: none">The Company will apply for Latitude Capital Notes 2 (“Capital Notes 2”) to be quoted on ASX under ASX code ‘LFSPB’ |
| Offer size | <ul style="list-style-type: none">Approximately \$100 million, with the ability to raise more or less |
| Offer structure | <ul style="list-style-type: none">The Offer includes:<ul style="list-style-type: none">a Reinvestment Offer – to clients of Syndicate Brokers, and Institutional Investors who are Eligible Latitude Capital Notes 1 Holders and wish to reinvest some or all of their Capital Notes 1 (“CN1”) in Capital Notes 2; anda New Money Offer – to eligible clients of Syndicate Brokers and Institutional Investors wishing to make a new investment in Capital Notes 2.The record date for the Reinvestment Offer is 7.00pm on (Sydney time) on 20 March 2026 |
| Minimum Application | <ul style="list-style-type: none">Your Application must be for a minimum of 50 Capital Notes 2 (\$5,000) and, after that, in multiples of 10 Capital Notes 2 (\$1,000). However, applications from Eligible Capital Note 1 Holders under the Reinvestment Offer may be smaller in certain circumstances. |
| Capital Notes 2 Target Market | <ul style="list-style-type: none">The Company has made a target market determination for Capital Notes 2 in accordance with its obligations under the DDO Regime (“TMD”).The TMD describes, amongst other things, the Capital Notes 2 Target Market.The Capital Notes 2 Target Market is set out in Section 7.6 of the Prospectus and a copy of the TMD is available at www.latitudecapitalnotes2.com.au.If you are a Retail Investor and wish to apply for Capital Notes 2:<ul style="list-style-type: none">you must seek professional advice as to whether you are within the Capital Notes 2 Target Market and whether the investment in Capital Notes 2 is suitable in light of your particular objectives, financial situation and needs; andyou can only apply for Capital Notes 2 if you are within the Capital Notes 2 Target Market and have received such advice. |
| Purpose | <ul style="list-style-type: none">The proceeds of the Offer will be used for general corporate purposes, including to fund the potential redemption of CN1 (ASX: LFSPA) that are not reinvested under the Reinvestment Offer. The first redemption date for the CN1 is 27 October 2026, but no decision to redeem has yet been made. |
| Term | <ul style="list-style-type: none">Perpetual (no fixed maturity date) unless Redeemed or ConvertedThe Company has the option to Exchange on:<ul style="list-style-type: none">the Optional Exchange Date (being 28 April 2031) or any Distribution Payment Date following the Optional Exchange Date; orfollowing the occurrence of a Tax Event, an Accounting Event, a Regulatory Event or a Change of Control Event. |

Latitude Capital Notes 2 - Offer summary (cont.)



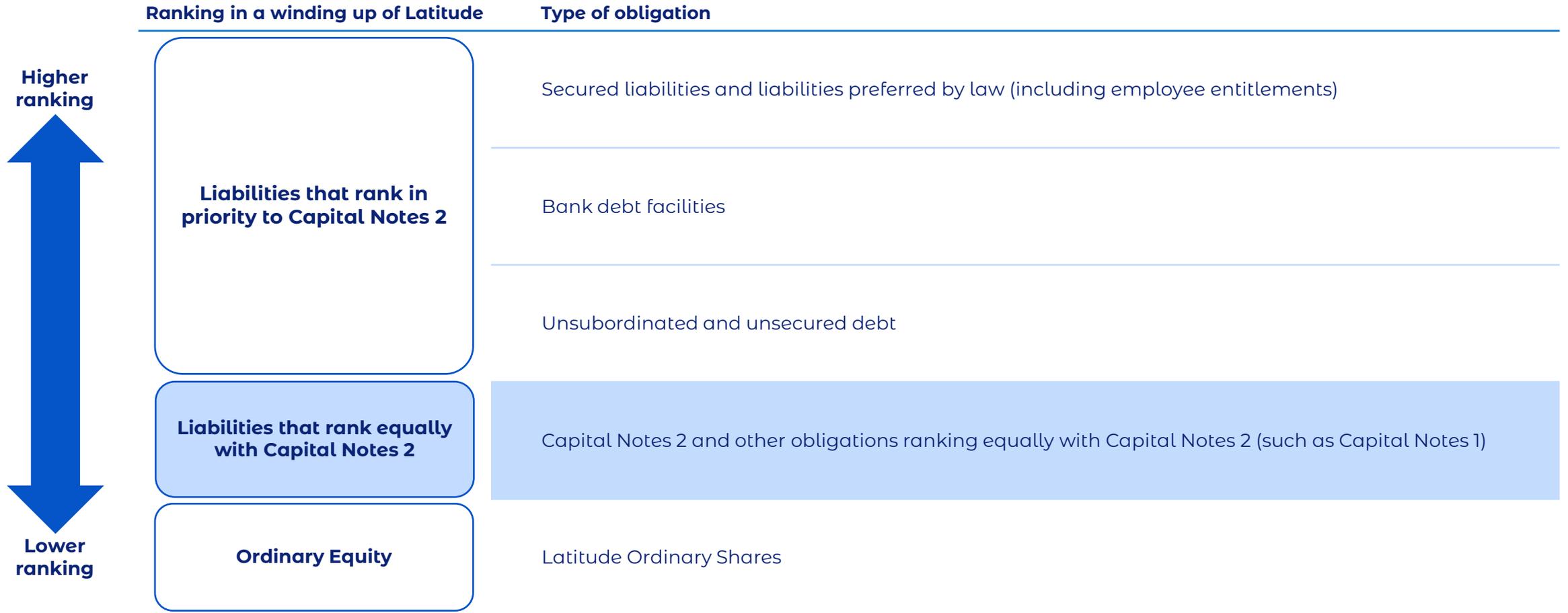
| | |
|----------------------|--|
| Distributions | <ul style="list-style-type: none">• Holders are expected to receive quarterly, floating rate discretionary Distributions, which are cumulative• Distributions on Capital Notes 2 are expected to be fully franked• Margin expected to be in the range of 4.15% to 4.35 % per annum |
| Ranking | <ul style="list-style-type: none">• In a winding-up of the Company, if not previously Redeemed or Converted, Capital Notes 2 rank:<ul style="list-style-type: none">• ahead of the Company's obligations to holders of Ordinary Shares;• equally among themselves and with any Equal Ranking Obligations (including CN1); and• behind all Senior Creditors |
| Syndicate | <ul style="list-style-type: none">• Commonwealth Bank of Australia and Westpac Institutional Bank, a division of Westpac Banking Corporation as Co-Arrangers• The Co-Arrangers, together with Morgans Financial Limited and Ord Minnett Limited as Joint Lead Managers |
| Risks | <ul style="list-style-type: none">• Capital Notes 2 are complex and involve more risks than a simple debt or ordinary equity security• See Section 5 of the Prospectus for details |

Summary of Reinvestment Offer

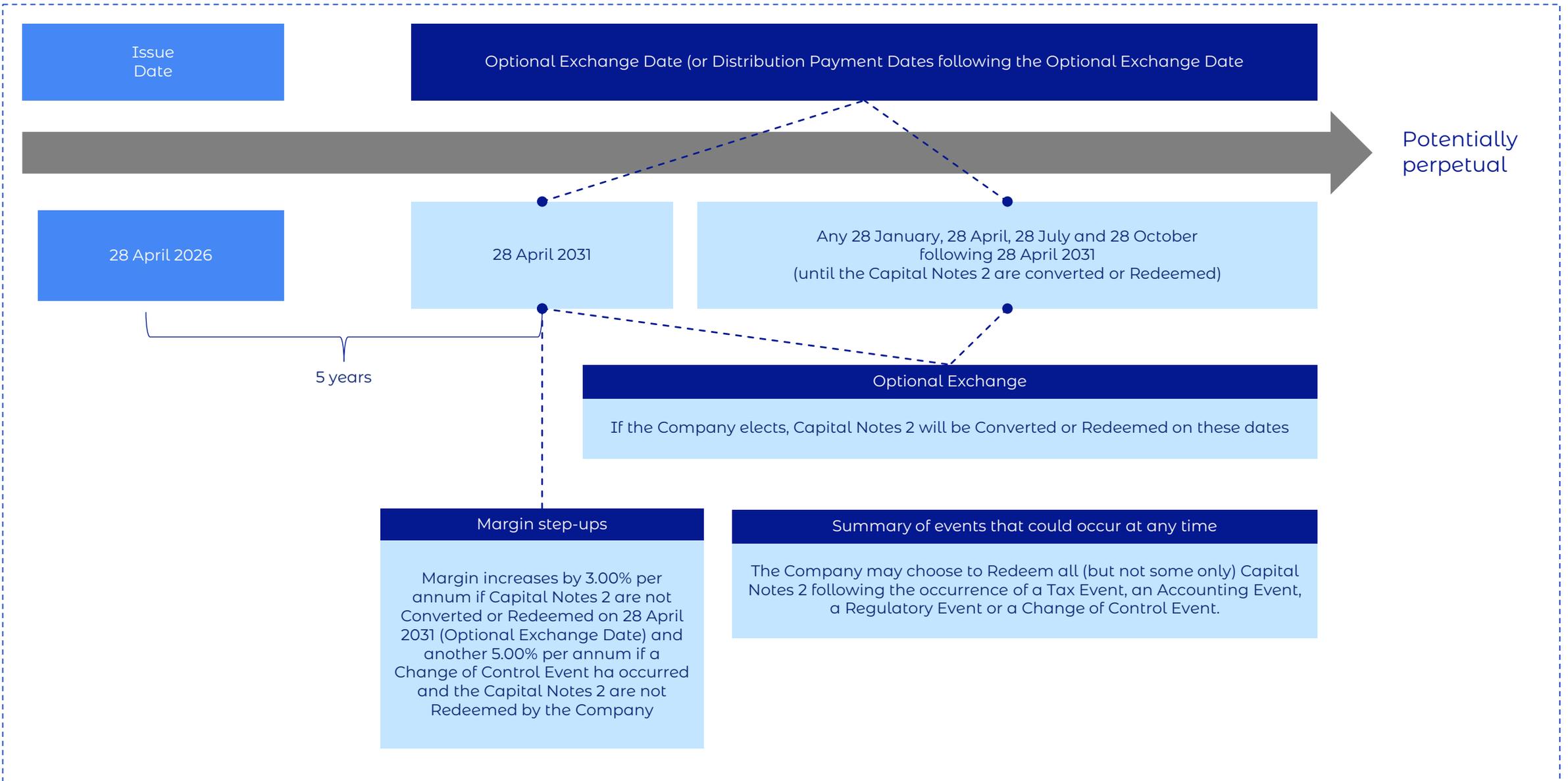


| | |
|---|--|
| Reinvestment Offer | An offer by the Company to Eligible Capital Notes 1 holders to reinvest some or all of their Capital Notes 1 in Capital Notes 2. Participating Capital Notes 1 will be acquired by the Nominated Purchaser on 28 April 2026 for \$100 per Capital Notes 1. |
| Eligible Capital Notes 1 Holder | A person who is: <ul style="list-style-type: none">• a registered holder of Capital Notes 1 at 7:00pm on 20 March 2026;• shown on the Capital Notes 1 register as having an address in Australia;• not in the United States or acting as a nominee for, or for the account or benefit of, a US Person (as defined in Regulation S of the US Securities Act) or not otherwise prevented from receiving the invitation to participate in the Reinvestment Offer or receiving Capital Notes 2 under the laws of any jurisdiction; and• is an Institutional Investor or a client of a Syndicate Broker who is either a Wholesale Investor or a Retail Investor within the Capital Notes 2 Target Market who has received personal advice from a licensed professional adviser |
| Options for Eligible capital Notes 1 Holders | <ul style="list-style-type: none">• Option 1: apply to automatically reinvest all or some of their Capital Notes 1 in Capital Notes 2 through a Syndicate Broker; Eligible Capital Notes 1 Holders will also have the option to invest additional funds under the New Money offer.• Option 2: take no action - your Capital Notes 1 will remain on issue in accordance with their terms. |
| What happens to Capital Notes 1 not reinvested | <ul style="list-style-type: none">• Your Capital Notes 1 will remain on issue in accordance with their terms. The Company may choose to redeem, at its option, all or some Capital Notes 1 on 27 October 2026. No decision to redeem Capital Notes 1 on 27 October 2026 has yet been made.• Following the Reinvestment Offer, it is expected that the number of Capital Notes 1 on issue will be significantly reduced, which may impact on the liquidity of the Capital Notes 1 while they remain on issue. |

Ranking of Capital Notes 2 in a winding-up of Latitude



When can Capital Notes 2 be Redeemed or Converted?



Comparison between Capital Notes 2 and other listed investments

| | Typical ASX-listed bank Tier 1 hybrid | ASX-listed portfolio-backed notes | Latitude Capital Notes 1 | Latitude Capital Notes 2 |
|--|--|--|--|--|
| Security | Unsecured | Unsecured | Unsecured | Unsecured |
| Term | Perpetual (unless Redeemed, Converted or written-off) | Typically 5-7 years (unless Redeemed) | Perpetual (unless Redeemed or Converted) | Perpetual (unless Redeemed or Converted) |
| Initial redemption date | Typically from 5-8 years | Typically from 4-6 years | 27 October 2026 (5 years) | 28 April 2031 |
| Redemption subject to regulatory approvals? | Yes Subject to APRA's written approval | No | No | No |
| Distributions | Discretionary, payable at the absolute discretion of the board | Deferrable, obligations of the Issuer | Discretionary, payable at the absolute discretion of the Board | Discretionary, payable at the absolute discretion of the Board |
| Distribution step-up | No | Yes Typically up to 1% step-up at the early redemption date | Yes 3.00% step-up on 27 October 2026, the Step-up Date – and another 5.00% after that date if a Change of Control Event has occurred and Capital Notes 1 have not been Redeemed | Yes 3.00% step-up on 28 April 2031, the Step-up Date – and another 5.00% after that date if a Change of Control Event has occurred and Capital Notes 2 have not been Redeemed |
| Distribution accumulation | No | Yes Deferred interest payments are typically cumulative and compounding | Yes Unpaid Distributions are cumulative (but are not compounding) | Yes Unpaid Distributions are cumulative (but are not compounding) |
| Franking | Yes | No | Yes | Yes |
| Ranking upon winding-up of the Company | Subordinated Rank senior only to ordinary equity | Unsubordinated Rank senior to all obligations other than Secured Financial Indebtedness | Subordinated Rank senior only to ordinary equity | Subordinated Rank senior only to ordinary equity |
| Voting rights | No | No | No | No |
| Dividend stopper | Yes | Yes – on junior notes/equity (first loss buffer) | Yes | Yes |

Key dates



Key Dates for the Offer

| | |
|---|---------------------------------|
| Lodgement of the Prospectus with ASIC | Tuesday, 24 March 2026 |
| Bookbuild to determine the Margin commences | Tuesday, 24 March 2026 |
| Announcement of the Margin and confirmation of Bookbuild Allocations to the Syndicate Brokers | Friday, 27 March 2026 |
| Lodgement of the replacement Prospectus with ASIC | Wednesday, 1 April 2026 |
| Opening Date for investors to apply for Notes Allocated by the Syndicate Brokers under the Bookbuild | Wednesday, 1 April 2026 |
| Closing Date for investors to apply for Notes Allocated by the Syndicate Brokers under the Bookbuild | 5:00pm on Monday, 20 April 2026 |
| Issue Date | Tuesday, 28 April 2026 |
| Capital Notes 2 commence trading on ASX (normal settlement basis) | Wednesday, 29 April 2026 |
| Confirmation Statements despatched by | Thursday, 30 April 2026 |

For a full list of dates, investors should refer to Key Dates in the Prospectus

Key Dates for Capital Notes 2

| | |
|--|---------------|
| First quarterly Distribution Payment Date | 28 July 2026 |
| First Optional Redemption Date | 28 April 2031 |
| Step-up Date | 28 April 2031 |

Key Dates for Capital Notes 1 Holders

| | |
|---|---------------------------------|
| Record date for determining Eligible Capital Note 1 Holders | Friday, 20 March 2026 |
| Opening Date for Eligible Capital Note 1 Holders to apply for Notes Allocated by the Syndicate Brokers under the Bookbuild in the Reinvestment Offer | Wednesday, 1 April 2026 |
| Closing Date for Eligible Capital Note 1 Holders to apply for Notes Allocated by the Syndicate Brokers under the Bookbuild in the Reinvestment Offer | 5:00pm on Monday, 20 April 2026 |
| Capital Notes 1 participating in the Reinvestment Offer bought back | Tuesday, 28 April 2026 |
| Optional exchange date for remaining Capital Notes 1 | Tuesday, 27 October 2026 |

Key risks associated with an investment in the Capital Notes 2



| | |
|--|---|
| Market price of Capital Notes 2 | <ul style="list-style-type: none"> • The price at which Holders are able to sell Capital Notes 2 on ASX is uncertain. The market price might be below the Issue Price of \$100 per Capital Note 2. • Circumstances in which the price of Capital Notes 2 may decline include general financial market conditions, the availability of better rates of return on other securities and investor perception of Latitude's financial performance or position. • Unlike Latitude Ordinary Shares, Capital Notes 2 do not provide a material exposure to growth in Latitude's business. |
| Liquidity of Capital Notes 2 | <ul style="list-style-type: none"> • There may be no liquid market for Capital Notes 2. • Holders who wish to sell their Capital Notes 2 may be unable to do so at a price acceptable to them, or at all. |
| Market price and liquidity of Latitude Ordinary Shares | <ul style="list-style-type: none"> • The market price of Latitude Ordinary Shares may fluctuate due to various factors, including investor perceptions, Australian and worldwide economic conditions and Latitude's financial performance and position. As a result, if Capital Notes 2 Convert into Latitude Ordinary Shares, the value of Latitude Ordinary Shares received by Holders upon such Conversion (if any) may be greater than or less than anticipated when they are issued or thereafter. Where Capital Notes 2 are Converted, there may be no liquid market for Latitude Ordinary Shares at the time of Conversion, or the market for Latitude Ordinary Shares may be less liquid than that for comparable securities issued by other entities at the time of Conversion. |
| Distributions may not be paid | <ul style="list-style-type: none"> • Distributions are discretionary and there is a risk that Distributions may not be paid. • Non-payment of a Distribution is not an event of default. • Unpaid Distributions are cumulative (but will only be paid at the election of the Company or on Redemption or Conversion, whichever happens first). Interest will not accrue on any Unpaid Distribution. |
| Changes in Distribution Rate and Distributions | <ul style="list-style-type: none"> • The Distribution Rate will fluctuate over time (it may increase or decrease) as a result of movements in the Bank Bill Rate. • There is a risk that the Distribution Rate may become less attractive when compared with the rates of return available on comparable securities or financial products. • The amount of cash Distributions will also fluctuate with any change in the rate of franking of Distributions. |
| Restrictions on rights and ranking in a winding-up of the Company | <ul style="list-style-type: none"> • If there is a shortfall of funds on a Winding-up of the Company to pay all amounts ranking senior to and equally with Capital Notes 2, Holders will lose all or some of their investment. • The Company is the ultimate holding company of the Latitude Group and substantially all its assets are made up of shares in, or other claims on, the Company's subsidiaries. Accordingly, the claims of Holders against the Company will be limited to the value of the Company's residual claims to the net assets (if any) of the subsidiaries, after all liabilities of the relevant companies have been discharged or provided for. |

Key risks associated with an investment in the Capital Notes 2 (cont.)



| | |
|--|--|
| It is not certain whether and when Capital Notes 2 may be Redeemed or Converted | <ul style="list-style-type: none">• There are a number of scenarios in which Capital Notes 2 may be Redeemed for cash or Converted to Latitude Ordinary Shares. It is uncertain whether and when Exchange may occur. The timing of any Redemption or Conversion may not suit Holders.• Capital Notes 2 may not be Redeemed or Converted at all, in which case they may remain on issue indefinitely and you may not receive your capital back.• Where Capital Notes 2 are Converted to Latitude Ordinary Shares, this may be disadvantageous to Holders in light of market conditions or not suit individual circumstances and preferences. |
| No right for Holders to request Redemption or Conversion | <ul style="list-style-type: none">• Holders have no right to request that their Capital Notes 2 be Redeemed or Converted. To realise their investment, unless their Capital Notes 2 are Redeemed or Converted, Holders would need to sell their Capital Notes 2 on ASX at the prevailing market price. That price may be less than the Issue Price and there may be no liquid market in Capital Notes 2. |
| Further issues or redemptions of securities by the Company | <ul style="list-style-type: none">• There is no limit on the amount of senior debt or other obligations or further Capital Notes 2 that may be incurred or issued by the Company at any time, which may affect a Holder's ability to be repaid on a Winding-up of the Company, increase the likelihood of Capital Notes 2 Distributions not being paid and/or adversely affect the market price of Capital Notes 2.• There is no restriction on the Company redeeming or otherwise repaying other securities it may have on issue from time to time, and an investment in Capital Notes 2 carries no right to be redeemed or otherwise repaid at the same time as the Company redeems or otherwise repays other securities. |
| More information | <ul style="list-style-type: none">• More information about these and other risks associated with Capital Notes 2 and the market for Capital Notes 2 generally is contained in Section 5 of the Prospectus. |
| The Company's financial performance and position | <ul style="list-style-type: none">• The market price of Capital Notes 2 may be affected by the Company's financial performance and position. For specific risks associated with an investment in the Company, see Section 5.3 of the Prospectus. |

Joint Lead Managers



CO-LEAD ARRANGERS AND JOINT LEAD MANAGERS

| | | Investors seeking personal advice | Wholesale investors |
|--------------------------------|---|-----------------------------------|---------------------|
| Commonwealth Bank of Australia |  Commonwealth Bank | Not available to retail investors | 02 8397 2229 |
| Westpac Institutional Bank |  | Not available to retail investors | 07 3033 6310 |

JOINT LEAD MANAGERS

| | | | |
|---------------------------|--|--------------|--------------|
| Morgans Financial Limited |  | 07 3334 4831 | 07 3334 4831 |
| Ord Minnett Limited |  | 02 8916 0164 | 02 8916 0164 |

More information

- Latitude Information Line
- 1300 850 505 and (International) +61 3 9415 4000
- Monday-Friday between 8:30am to 5:00pm (Melbourne time).

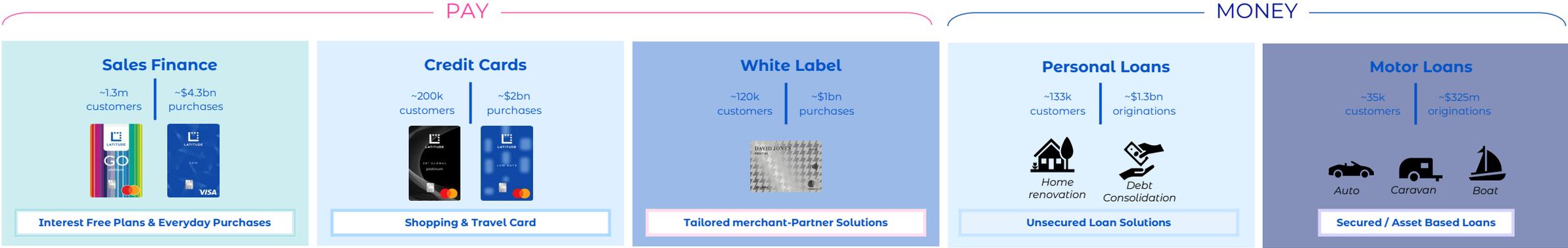


Appendix

Latitude Financial Services Group Business Model



Our Core Segments



Our Unrivaled Distribution Network

5,500+ Accredited Brokers

~500 Retail Partners
5,500+ Retail Outlets



Underpinned by a strong legacy



Meeting the needs of consumers and merchant-partners

Engaged CUSTOMERS looking for great experiences...



➤ **Cross-generational & high quality**

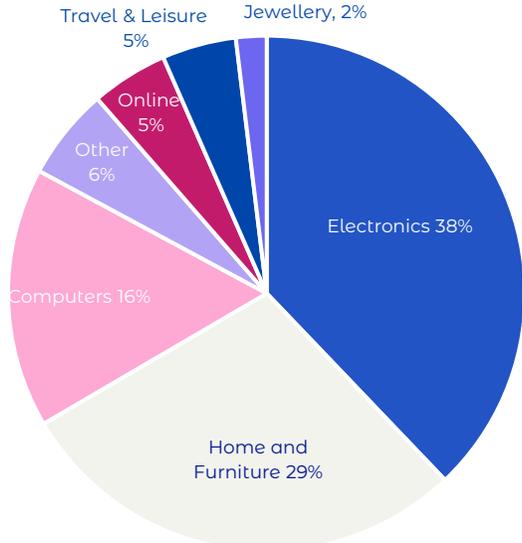
- 68% Millennials & Gen X and 23% Boomers
- 69% city, 31% rural¹
- 49% homeowners

➤ **Engaged, loyal & long-tenured**

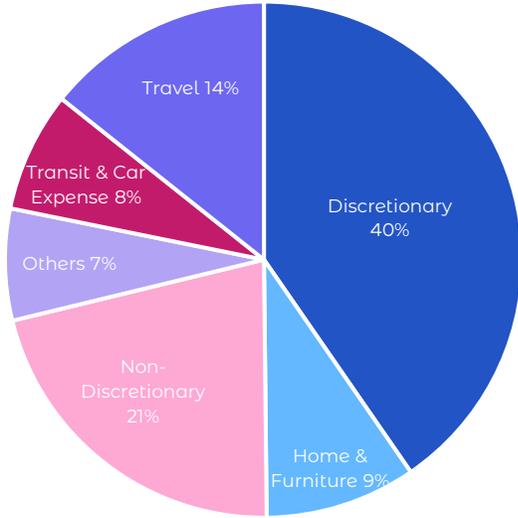
- 51% customers for 5+ years
- 75% of SF volume from recurring customers
- Half of new SF customers go on to use their card to spend

A clear use case for our products... with room to grow in new verticals

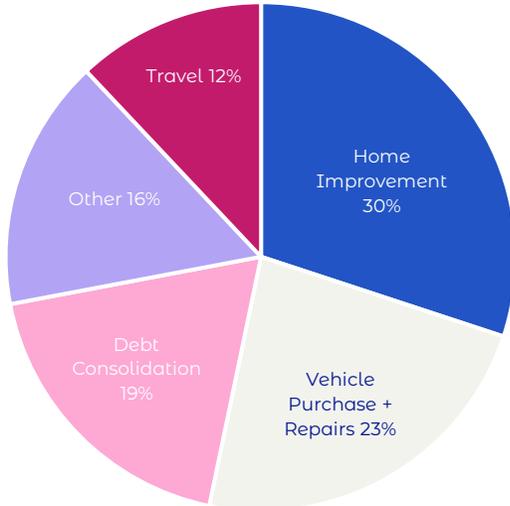
Interest Free Volume



Card Purchase Volume



Personal Loan Volume²



New & Growing Verticals

- Medical
- Dental
- Subscriptions
- Cosmetics
- Education
- Home Improvement / HVAC

Source: Company data as of 31 December 2025, unless otherwise stated.
 (1) Relates to Pay customers only
 (2) Personal Loan Volumes calculated by percentages from January-December 2025.

Money: Record receivables and expanding margins

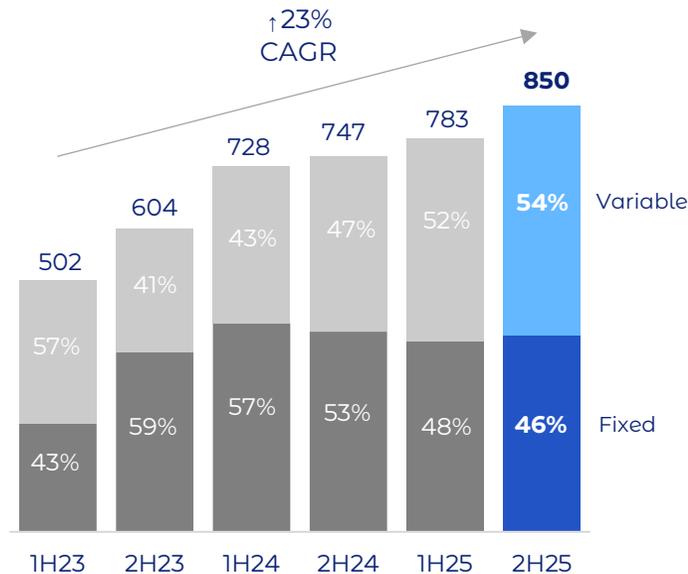


Record new origination volumes in 2025

+8.5% HoH / 13.8% YoY with increase in variable rate loans continuing

New Origination Volume (\$m)

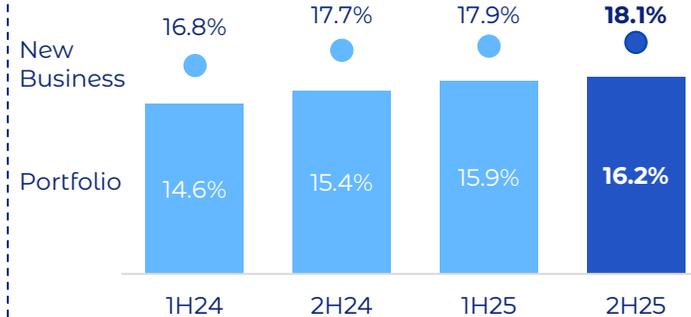
2H25 new originations volume of \$850m is a new **record high** for Latitude



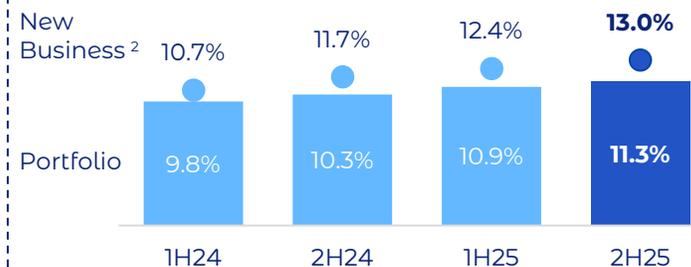
Yield uplift translating into stronger NIM performance

Pricing optimisation combined with roll-off of older, lower margin vintages

APR Interest Yield



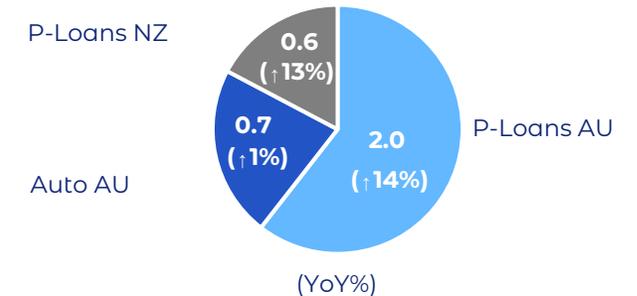
Net Interest Margin



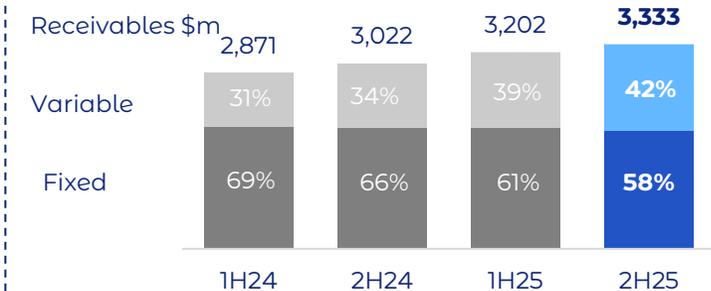
\$3.3bn Receivables is a new record high

10% YoY growth across all products and maintained **#2 brand** in Personal Loans in Australia¹

Receivables growth focused on highest return products



Customer demand for variable rate loan product continues



(1) Based on receivables by brand

(2) New Business Net Interest Margin is calculated as New Business APR Interest Yield less New Business Interest Expense Yield

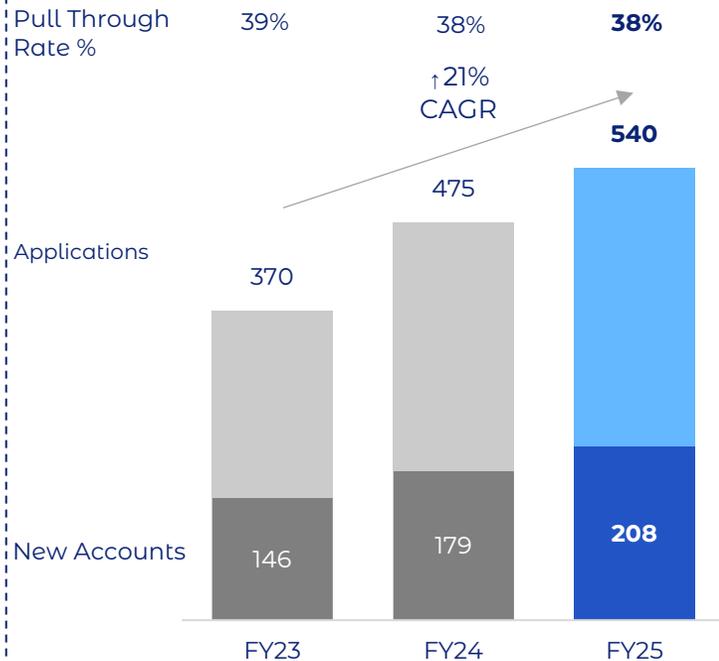
Origination volume in Pay is powering growth



Enhanced value propositions gaining traction and capturing customer demand

Applications +14% YoY

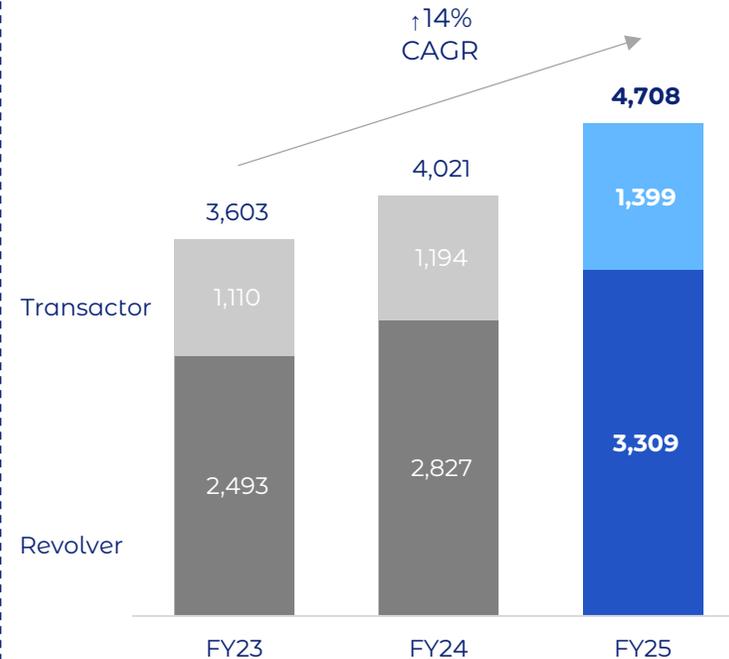
Applications & New Accounts (#, '000s) ¹



LFS Card usage & purchase volume momentum accelerating

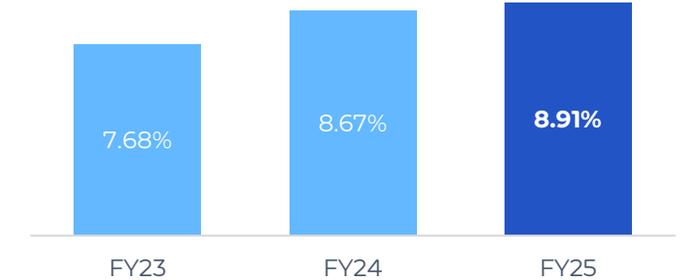
Higher customer engagement driving higher card spend per account, +17% YoY

Card Purchase Volume per account (\$) ¹



Above market growth delivered alongside expanding revenue margins

Credit Card AU Market Share²



Operating Income Yield



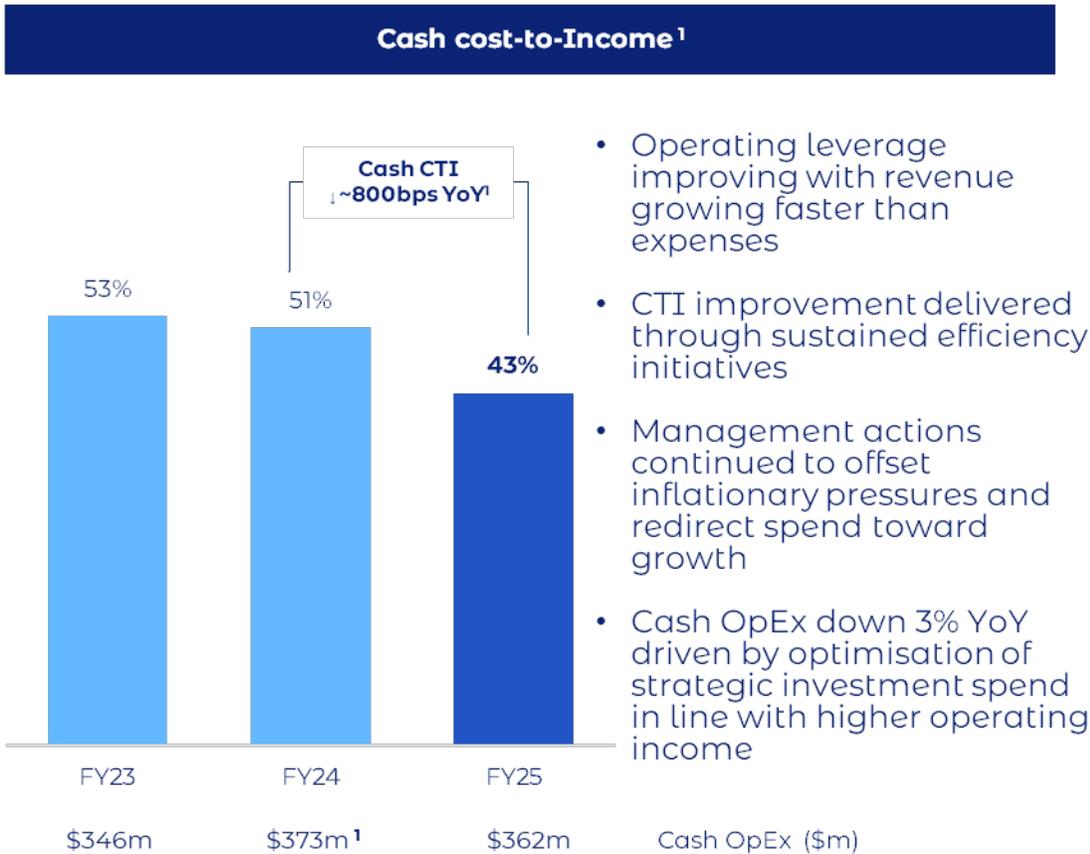
(1) Data excludes BNPL, which was originated from 2019 to 2023

(2) Source: Company data, APRA and companies' public disclosures based on receivables as at Dec 25

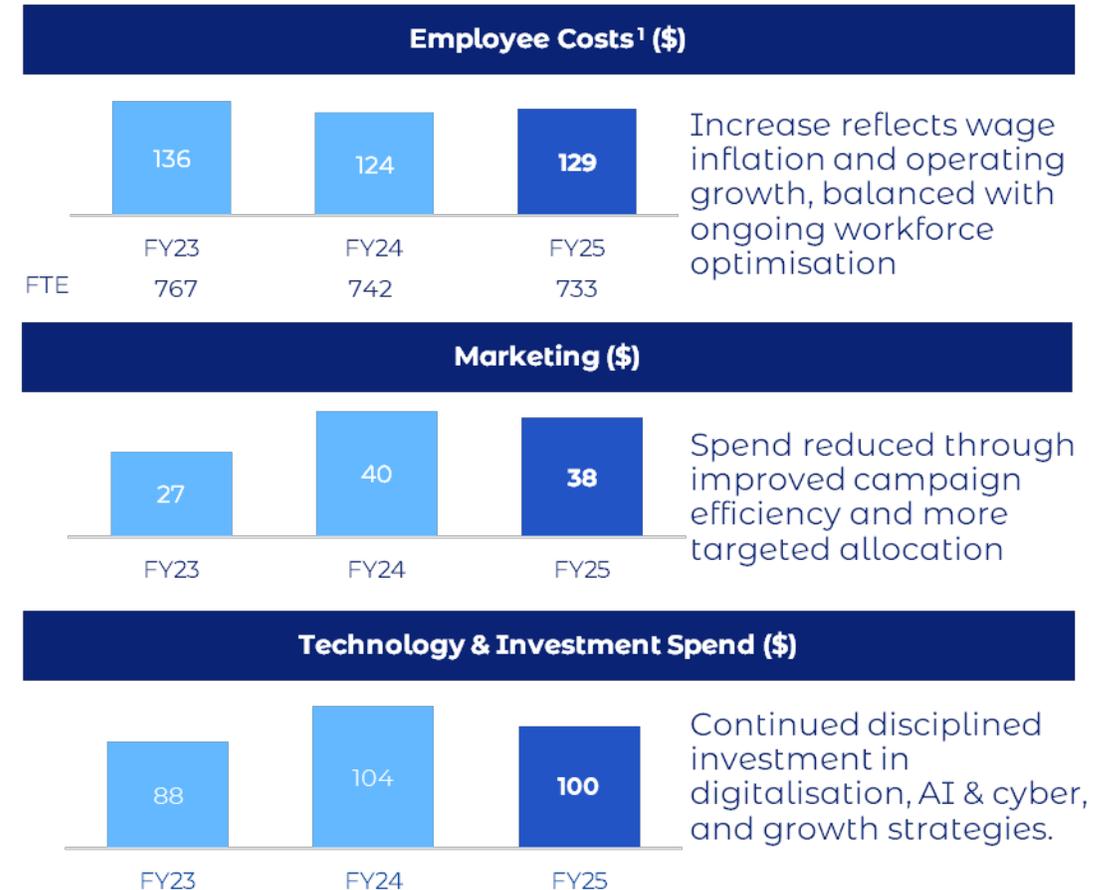
OpEx re-engineering benefits realised, enabling growth investment and elevating operating leverage



Disciplined cost management delivering operating leverage and efficiency



Expense base re-engineering unlocking capacity strategic and growth investments



(1) FY24 OpEx and cost-to-income (CTI) shown on a normalised basis, adjusted to remove \$13m one-off benefit in employee expense due to lower discretionary incentives

Results Summary



| | 2H25 | 1H25 | 2H24 | HoH | YoY | FY25 | FY24 | YoY |
|-----------------------------------|--------------|--------------|--------------|------------|------------|--------------|--------------|-------------|
| New Volume (\$m) | 4,807 | 4,247 | 4,418 | 13% | 9% | 9,054 | 8,223 | 10% |
| Gross receivables (\$m) | 7,211 | 6,962 | 6,748 | 4% | 7% | 7,211 | 6,748 | 7% |
| AGR (\$m) | 7,012 | 6,842 | 6,565 | 2% | 7% | 6,924 | 6,430 | 8% |
| Cash PBT (\$m) | 118 | 93 | 89 | 26% | 33% | 211 | 155 | 36% |
| Cash NPAT (\$m) | 59 | 46 | 38 | 27% | 53% | 105 | 66 | 59% |
| Statutory NPAT (\$m) | 55 | 40 | 22 | 38% | 153% | 94 | 31 | 208% |
| Cash EPS (cents) | 5.66 | 4.44 | 3.70 | 30% | 54% | 10.11 | 6.33 | 60% |
| Dividend per share (cents) | 5.00 | 4.00 | 3.00 | 25% | 67% | 9.00 | 3.00 | 200% |
| RAI (%) | 8.4% | 8.2% | 8.6% | 18 | (23) | 8.3% | 8.0% | 27 |
| RoAGR (%) | 1.7% | 1.4% | 1.2% | 31 | 51 | 1.5% | 1.0% | 50 |
| RoE (%) | 9.7% | 7.7% | 6.2% | 200 | 348 | 8.7% | 5.3% | 333 |
| RoTE (%) | 24.7% | 20.3% | 17.2% | 433 | 752 | 22.4% | 15.4% | 702 |
| Tangible Equity Ratio (%) | 7.1% | 7.0% | 7.1% | 13 | (2) | 7.1% | 7.1% | (2) |

Outlook



Latitude expects to continue to benefit from the strategic initiatives implemented over the past 12 months to sharpen its focus on its core consumer segments in Australia and New Zealand. These actions have improved operational focus and are expected to support disciplined growth, subject to prevailing market conditions.

Against a backdrop of evolving interest rate settings in Australia and New Zealand, Latitude continues to progress organic growth opportunities through existing partner relationships and selected adjacent segments to support sustained asset growth across the business.

Net interest margins will naturally be influenced by movements in central bank benchmark rates and funding conditions. Through proactive hedging, disciplined pricing, treasury management and portfolio mix activities, Latitude remains focused on optimising yield and returns through the cycle.

Latitude expects credit performance to remain within targeted ranges, underpinned by disciplined underwriting and active portfolio management, while continuing to reflect macro-economic conditions within its core markets.

Strong and sustained profit performance and disciplined balance sheet management are expected to create the capacity to prudently return capital to shareholders.

Ongoing investment in cyber security and advanced technology capabilities, including artificial intelligence, is expected to progressively enhance operating leverage over time while supporting resilience, efficiency and improved experiences for customers and partners.